

Accepted by Presiding Officer
Pursuant to Rule 11(c)
Distributed

3-26-2024
unscheduled comm.

IMPORTANT NOTICE

UTILITIES BILLING & COLLECTION DIVISION
2600 Fresno St., Fresno, CA. 93721
Phone: (559) 621-6888
Office Hours - 8:00 a.m. - 5:00 p.m. M-F

Address:  Date: *3-25-25*
Customer ID:  Location ID:  Rep: *762*



In accordance with the Municipal Code of the City of Fresno, your water service has been discontinued. Your account may be subject to a deposit at this time. **Illegal turn on of water may result in up to a \$303.00 charge to your account.**

Reason:

- Non-Payment
- Closed Account
- Failure to Apply
- Leak on Property

Total Now Due..... \$ *746.41*
 Cash or Money Order Only

**TO AVOID DAMAGE TO WATER USING APPLIANCES,
TURN OFF GAS OR ELECTRIC SERVICE.**

DO NOT MAIL YOUR PAYMENT.

Payments or applications for service made online at fresno.gov or using the Automated Phone System after water has been shut off will **NOT** generate a turn on. You **MUST SPEAK TO** a customer service representative to schedule a water service turn on to be issued for the

3/20/26, 11:53 AM

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Account dashboard | U.S. Bank

DATE 15 Dec 2025

CITY OF FRESNO
Utilities Billing and Collections \$ 188.37

PAY TO THE ORDER OF
one-hundred and eighty-eight and 37/100 DOLLARS

3/20/26, 11:51 AM

Account dashboard | U.S. Bank

DATE 28 Feb 2026

City of Fresno Utilities Billing and Col. \$ 184.49

PAY TO THE ORDER OF
one-hundred and eighty-four and 49/100 DOLLARS

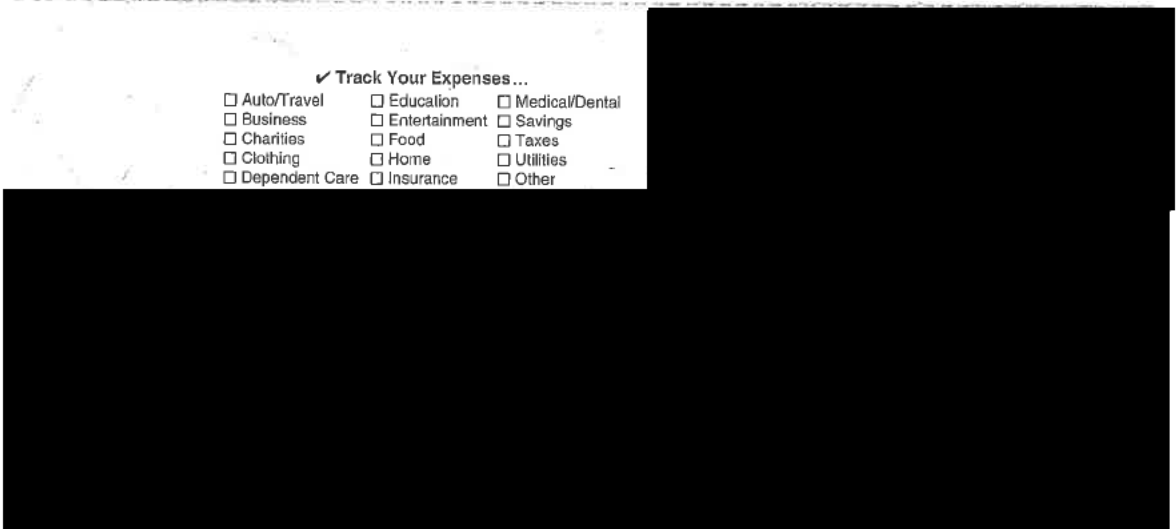
Track Your Expenses...

- Auto/Travel
- Business
- Charities
- Clothing
- Dependent Care
- Education
- Entertainment
- Food
- Home
- Insurance
- Medical/Dental
- Savings
- Taxes
- Utilities
- Other

2025
2024
2023

Track Your Expenses...

- | | | |
|---|--|---|
| <input type="checkbox"/> Auto/Travel | <input type="checkbox"/> Education | <input type="checkbox"/> Medical/Dental |
| <input type="checkbox"/> Business | <input type="checkbox"/> Entertainment | <input type="checkbox"/> Savings |
| <input type="checkbox"/> Charities | <input type="checkbox"/> Food | <input type="checkbox"/> Taxes |
| <input type="checkbox"/> Clothing | <input type="checkbox"/> Home | <input type="checkbox"/> Utilities |
| <input type="checkbox"/> Dependent Care | <input type="checkbox"/> Insurance | <input type="checkbox"/> Other |





CYCLE BILL

Cycle/Route: 41-07

Utilities Billing & Collection Division
2600 Fresno St. • Fresno, CA 93721-3609
(559) 621-6888 • www.fresno.gov/utilitybill

Account Summary

| | |
|---------------------|------------|
| Bill Date | 06/17/2022 |
| Customer Name | [REDACTED] |
| Account Number | [REDACTED] |
| Service Address | [REDACTED] |
| Service Period thru | 06/15/22 |
| Account Balance | \$159.16 - |
| Due Date | 07/14/22 |

Current Billing Summary

| | |
|---------------------------------|----------|
| Previous Balance | \$203. |
| Payments | \$75. |
| Adjustments | \$0. |
| Balance Forward | \$278. |
| <hr/> | |
| Total SOLID WASTE Charges | 19.00 |
| 64 gal Cont | 19.20 |
| Total SANITATION Charges | 6.23 |
| Sanitation | 6.23 |
| Total SEWER NON-METERED Charges | 25.75 |
| Pretrtmnt - Residntl | 0.06 |
| Residential Sewer | 25.75 |
| Total WATER - METERED Charges | 67.32 |
| Wtr Mtr Service Chg | 13.50 |
| Consumption | 54.32 |
| <hr/> | |
| Current Charges | \$119.11 |
| CREDIT - DO NOT PAY | \$159.11 |

Important Message

For updated watering information visit
www.fresno.gov/wateruse

No watering is allowed on Mondays or between 10AM and 6PM

Effective June 28, 2021 City Hall will be open to the public to conduct business. For updated information call 559-621-2489 or check the city website at www.fresno.gov

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Consumption Detail

| Read Date | Service | Meter # | Meter Size | Current Read | Previous Read | Reading Units | Consumption |
|-----------|---------|----------|------------|--------------|---------------|---------------|-------------|
| 06/09 | WA | 10481538 | 3/4" | 175568 | 152219 | GALS | 31.22 HCF |

Last Months Average Household Use is 12,330 gallons --- Your use is 23,353 gallons.

1 HCF (Hundred Cubic Feet) = 748 GALS (Gallons)

Using this barcode to make a cash payment will incur a \$1.95 convenience fee assessed at the register. By using this barcode to make payment, you agree to the full terms and conditions available at COFUtilities.CheckOutbyPayGo.com. You may retrieve a detailed e-receipt of this transaction at this site after entering your account number.



(QESP)10:T008:004358:001:1100:FRS-100 Mxxxxx11000001



UTILITIES BILLING AND COLLECTION
PO BOX 2069
FRESNO, CA 93718-2069

ELECTRONIC SERVICE REQUESTED

| | |
|---------------------------------|------------|
| Account Number | [REDACTED] |
| Current Charges Due By 07/14/22 | \$119.00 |
| CREDIT - DO NOT PAY | \$159.11 |
| Amount Paid | [REDACTED] |

Make Checks Payable to:

CITY OF FRESNO
UTILITIES BILLING & COLLECTION
PO BOX 2069
FRESNO, CA 93718-2069



Service Charges

Your current bill is due and payable by the *Due Date*. To avoid a late charge penalty, your entire balance must be paid by the due date on this bill. Payments received after the due date are subject to late charges. Water services are subject to shut off after the due date. The delinquent balance, late and shut off fees must be paid in full to restore service. Due to pre-scheduled workload, same day reconnection is not guaranteed. If the bill remains unpaid, further collection measures will be taken including but not limited to removing the service, assignment to a collection agency and/or assessing a lien on the property.

Charges Continue Until Service Cancellation Notification By Customer (FMC Sec. 6-109)

You are responsible for all bills until you request to terminate service(s). Charges will continue to accrue until that time. Water service may be discontinued by City staff for non-payment but all service charges continue to accrue until customer terminates account or City staff determines that customer has vacated the service location. Service cancellations are effective within 24 hours of the date of notice or on a prearranged future date by customer and City staff. No retroactive service credits will be given for failing to cancel service.

Service Deposits (FMC Sec. 6-105)

Customers may be billed a service deposit equal to two times the average cycle billing amount. Service deposits will be added to all accounts that have been discontinued for non-payment and may be required to be paid in advance of restoration of water service. Service deposit amounts are determined by an applicant's prior credit history. Accounts that have not been delinquent for the previous twelve consecutive months will automatically have the service deposit applied to the account balance.

Commercial Properties Require Owners To Be Customer of Record (FMC Sec. 6-104)

All properties other than Single Family Residences require that the landowner be the Customer of Record. Tenants may receive bills in care of the owner with approval of the owner but may not relieve the property owner of the responsibility for the utilities debt.

Returned Checks (FMC Sec. 6-104)

If your check payment is returned to us by the bank as not payable for any reason, service charges will be applied to your account and your services may be discontinued. Payments will only be accepted in the form of cash or money order for the next twelve (12) months.

Disputed Bills - Refund Requests (FMC Sec. 6-104 & Sec. 7-906c)

Customer is responsible for verifying the accuracy of fees charged for service. Bill disputes must be received in writing. Please submit a written appeal, along with your payment to: Utilities Billing & Collection Division, 2600 Fresno Street, Room 1098, Fresno, California, 93721-3609. Request for refunds of charges for services that were assessed in error must be made within 12 months of payment date.

Billing Questions and Inquiries

Please contact our office at (559) 621-6888. City Hall telephone hours are 8:00am to 4:15pm, Monday through Friday (Thursday 8:00am to 3:45pm). City Hall lobby hours are 8:00am to 5:00pm. We are closed on Saturdays, Sundays & Holidays. The Customer Service office is normally busiest on Mondays and Fridays, the day after a holiday and the 1st of each month. Unless you are requesting a turn-on or turn-off of service, you may find it more convenient to contact the office at a time other than those days. You can access your account information or make payments by using our 24-hour telephone based automated service line by calling the customer service number above or online at www.fresno.gov/utilitybill. More information can be found at our website <http://www.fresno.gov/ubc>.

Senior Citizen rates are available for qualifying customers who are age 62 and above and low income water discounts are available. Application forms are available online.

Service Division Numbers:

One Call Center 621-CITY - Call for after hours emergencies (available 24 hours a day).
Water Conservation 621-5480 ~ Solid Waste 621-1452 ~ Wastewater Management (Sewer) 621-5100

Pay In Person:

City Hall
2600 Fresno St., First Floor

Monday - Friday
8:00am - 5:00pm
Excluding Holidays

Drop Box available inside.

Pay By Mail:

We accept checks and money orders.
Do not send cash.

Mail To:
City of Fresno
Utilities Billing & Collections
PO Box 2069
Fresno CA 93718-2069

Pay Online:

Go to www.fresno.gov/utilitybill
(* A service fee will apply)

We accept Visa, MasterCard, American Express,
Discover and ACH.

FACTS ABOUT YOUR 2025 SOCIAL SECURITY BENEFIT STATEMENT

Your 2025 Social Security Benefit Statement is on the back of this form. Use it, along with the information below, to see if part of your Social Security benefits may be taxable.

What You Need To Do

Use the 2025 statement on the reverse, with the Internal Revenue Service (IRS) Notice 703 below, to see if any of your Social Security benefits are

Box 2-“Social Security

Number”- shows the Social Security number of the person shown in Box 1, if we have the number.

Box 3-“Benefits Paid in

2025”- shows the total amount

Box 4-“Benefits Repaid to SSA

in 2025”- shows the total amount of benefits you repaid us in 2025. We show items that apply to you in the column headed “Description of Amount in Box 4.”

FORM SSA-1099 – SOCIAL SECURITY BENEFIT STATEMENT

2025

• PART OF YOUR SOCIAL SECURITY BENEFITS SHOWN IN BOX 5 MAY BE TAXABLE INCOME.
• SEE THE REVERSE FOR MORE INFORMATION.

| | | | |
|---|---------------------------------------|---|--|
| Box 1. Name [REDACTED] | | Box 2. Beneficiary's Social Security Number [REDACTED] | |
| Box 3. Benefits Paid in 2025 | Box 4. Benefits Repaid to SSA in 2025 | Box 5. Net Benefits for 2025 (Box 3 minus Box 4) | |
| [REDACTED] | | | |
| <p>Accepted by Presiding Officer Pursuant to Rule 11(c) *Distributed*</p> | | Box 6. Voluntary Federal Income Tax Withheld NONE | |
| | | Box 7. Address [REDACTED] | |
| | | Box 8. Claim Number (Use this number if you need to contact SSA.) [REDACTED] | |