

CITY OF FRESNO

Office of Councilmember Mike Karbassi & Council President Tyler Maxwell

WHEREAS, the men and women at the Fresno Police Department Dispatch Center work tirelessly 24 hours a day, 7 days a week with 6 overlapping shifts during a 24 hour day. On average, dispatch handles approximately **1,100** 9-1-1 calls a day and **1,300** non-emergency calls a day. Several hundred 9-1-1 hang-up calls a week are called back by dispatchers ensuring residents who are in need are served; and

WHEREAS, over the last 5 years Fresno PD Dispatchers have handled on average over **385,000** 9-1-1 calls and **525,000** non-emergency calls per year. This 5-year average equates to over **900,000** emergency and non-emergency calls coming into the Fresno PD Dispatch every year; and

WHEREAS, the Fresno Police Department Communications Center (Dispatch) has **99** out of **114** positions filled. Fresno PD Dispatch have **6** Emergency Services Communications Supervisors and **93** Emergency Services Dispatchers serving the City of Fresno; and

WHEREAS, the **Mission** of the Fresno Police Department Communications Center is to preserve life, safeguard property, support peace officers in the prevention of violent crime, and help reduce fear in our community by providing effective and compassionate 9-1-1 Public Safety Communications.

NOW, THEREFORE BE IT RESOLVED, Mayor Jerry Dyer and the Fresno City Council do hereby proclaim the week of April 10, 2023 to be:

“Emergency Dispatcher Appreciation Week”

in the City of Fresno.

IN WITNESS WHEREOF, we have hereunto set our hands and affixed the seal of the City of Fresno, California, this 20th day of April 2023.

JERRY DYER, Honorable Mayor

TYLER MAXWELL, Council President

ANNALISA PEREA, Council Vice President

MIKE KARBASSI, Councilmember District 2

MIGUEL ARIAS, Councilmember District 3

LUIS CHAVEZ, Councilmember District 5

GARRY BREDEFELD, Councilmember District 6

NELSON ESPARZA, Councilmember District 7