

City of Fresno, Information Services Department
Service Proposal



Neha Sherpuri
Member Services Director
nsherpuri@infotech.com
1-888-670-8889 ext.3679
June 26, 2023

Hi Bryon,

On behalf of our entire team at Info-Tech Research Group, I am pleased to present this proposal for IT Research and Advisory services to you and your IT department at City of Fresno, Information Services Department.

Info-Tech's IT Research and Advisory membership provides you with access to our powerful diagnostic tools and key research to help you systematically improve your IT department's performance.

To help you maximize the impact of your membership, we also provide an unmatched level of member service.

I welcome the opportunity to work with you and your IT executives at City of Fresno, Information Services Department. Should you have questions at any time, please contact me directly at your convenience.

Sincerely,

Neha Sherpuri
Member Services Director
nsherpuri@infotech.com
1-888-670-8889 ext.3679

Info-Tech Research Group

3960 Howard Hughes Parkway
Suite 500, Las Vegas, NV, USA
89169

infotech.com

Proposal prepared for:

Bryon Horn

City of Fresno, Information Services
Department
2600 Fresno St
Rm 1059, Fresno, California, United
States 93721-3620

SERVICE AGREEMENT WITH INFO-TECH RESEARCH GROUP

Service Start Date: July 21, 2023 || Contract Length: 3-year
Contact: Bryon Horn

City of Fresno, Information Services Department

Product	Description	Quantity	Subtotal	Total
Team Membership	Access to core research content - project blueprints, Info-Tech Academy, online Leadership training, software selection content, tools and templates library	4.00	\$11,869.00	\$11,869.00
Legacy Leadership Membership	Legacy Leadership Membership: Unlimited analyst calls, full diagnostic access, contract reviews, assigned executive advisor, 1 software selection engagement per year	1.00	\$26,801.01	\$26,801.01
			Total:	\$38,670.01

All items stated on this document are in USD and is subject to applicable taxes.

Unless otherwise stated, consulting and workshop engagements do not include travel and expenses, which will be charged in addition to the fees listed. Workshops purchased as part of membership expire without refund or credit at the end of the membership period covered by the purchase. Workshops purchased outside membership expire without refund or credit 1-year after purchase. Please work with your member services representative to select and schedule workshops prior to expiration.

Subject to applicable taxes. If your company is tax exempt, please provide a valid tax exemption certificate with the signed proposal. This Service Agreement is subject to the terms and conditions set out in CMAS No 3-19-70-3685A.

Unless agreed to in writing, any customer terms, including purchase order terms and conditions, are of no force or effect. By signing this Service Agreement, you agree to pay the fees set out herein annually for the term indicated.

This proposal has a definite expiry date of July 21, 2023.

Please return this signed Service Agreement to Info-Tech by DocuSign, email nsherpuri@infotech.com or fax (1-519-432-2506). Please include PO if required. Thank you for your business!

The signature below affirms your commitment to pay for the services ordered in accordance with the terms of this Service Agreement.

If you are tax exempt, please provide tax exemption certificate.

Term Number	Invoice Date	Invoice Amount	Term Start Date	Term End Date	Notes
1	July 21, 2023	\$38,670.01	July 21, 2023	July 21, 2024	Year 1 of the Membership
2	May 20, 2024	\$38,670.01	July 21, 2024	July 21, 2025	Year 2 of the Membership
3	May 20, 2025	\$38,670.01	July 21, 2025	July 21, 2026	Year 3 of the Membership

Name _____ Signature _____

Title _____ Date _____