Attachment A

Revised Scope of Work

Infor will provide the following services:

- Collections - Process design
  - Routes
    - Work Order Generation
    - Assignment & Scheduling
  - Work Execution Processes
    - Workflow
  - Materials Management
  - Define required data elements
    - Closing Codes
    - Standard Work Orders
    - Parts
  - Security
    - User Groups
    - Status Authorizations
    - Screen Design

- Collections – Configuration
  - Configuration of defined process in Production environment
  - Data formatting and Import to Production

- Go-live Functional Onsite Support (50% Reduction-Two Resources)

- Water Storeroom Inventory data import
  - Water Storeroom Inventory imported to EAM PRD

- Water Department End User Needs Assessment

- Water Department End User Training

- Water Department End User Training Prep

- Project Management