



**BILLY P. ALCORN**  
**FIRE CHIEF**

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April 16, 2026

**MEMORANDUM**

**TO:** Georgeanne White, City Manager

**From:** Billy Alcorn, Fire Chief 

**RE:** Uniquely Qualified Finding

The purpose of this memorandum is to document the Uniquely Qualified (UQ) determination supporting the Fire Department's request to enter into a 1½-year agreement with the County of Fresno for continued Fire Dispatching Services, and to request authorization to forego the City's standard Request for Proposal (RFP) process pursuant to Administrative Order 6-19.

Since February 1, 2006, the City of Fresno Fire Department has relied on the County of Fresno to provide County Aid Dispatch (CAD) services for more than 50,000 annual emergency calls. The County's EMS Communications Center receives, triages, and dispatches these calls using the County's centralized Computer Aided Dispatch (CAD) system. The current agreement expires on June 30, 2026. Under the proposed agreement, the County will continue providing Fire Dispatching Services through December 31, 2027.

The County of Fresno is the only entity capable of providing these services for the following reasons:

1. The County solely owns, operates, and maintains the dispatch equipment, hardware, software, CAD systems, and technology necessary to triage and dispatch emergency calls. No other entity has access to or the ability to integrate with this infrastructure.
2. The County's EMS Communications Center provides dispatch services through a structure that is legally and operationally tied to the County's EMS Provider Agreement with American Ambulance. This arrangement cannot be replicated by any third-party provider.

***"To protect and put service above all else."***

3. Public safety is best served by maintaining a unified and consolidated dispatch system. The County's CAD system is already integrated with regional emergency response agencies and provides essential capabilities such as automatic/mutual aid dispatching, CAD-to-CAD communication, and interagency coordination.
4. The County provides specialized services that cannot be competitively bid, including pre-arrival instructions, 24/7 supervisor and dispatcher staffing, coordinated quality improvement processes, maintenance of City Fire dispatch protocols within the CAD environment, and generation of dispatch performance and activity reports.
5. The County of Fresno is the only entity legally and operationally capable of providing the required dispatching services. Transitioning to an alternative provider would be infeasible, create service disruptions, and negatively impact emergency response times.

For these reasons, the Fire Department finds that the County of Fresno is uniquely qualified to provide Fire Dispatching Services to the City of Fresno and that issuing a competitive RFP would be impractical, infeasible, and contrary to the interests of public safety.

Approved:  \_\_\_\_\_

Georgeanne White, City Manager

Denied: \_\_\_\_\_

Date: 4-16-26

  
Respectfully submitted



Billy Alcorn  
Fire Chief