Workers' Compensation Alternative Dispute Resolution Carve Out

CITY COUNCIL WORKSHOP APRIL 30, 2015

Introduction

- O What is a Workers' Compensation Alternative Dispute Resolution (ADR) Carve Out?
- o What is the intended purpose?
- o How does it differ from existing dispute resolution methods?
- O Who is involved in establishing an ADR Carve Out program?

Why Consider an ADR Carve Out?

- o Outcome improvement
- o Providing timely and effective delivery of care
- Reducing the length of modified or lost work days
- o More expeditious claim resolution
- o Reduction in liabilities and expenses

Program Components

- o Labor Code Section 3201.7
- o Other public agency programs
- o FPOA and ATU

Early and Focused Intervention

- Nurse Case Management and Medical Triage
- o Regular collaborative claims reviews
- o Medical provider relations

Conclusion

o Viable option to improving outcomes because...