PEOPLESOFT HCM 9.2 MODERNIZATION PROGRAM
AND
SUSTAINMENT TO OCI #84208

City of Fresno
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Submitted to:
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About Mythics, LLC dba Mythics VIII, LLC (Mythics)

Our Mission

To enable our customers to solve complex business problems using agile and innovative solutions that leverage industry-leading technologies and our team of talented professionals.

Mythics Overview - Strength through Acquisition

Mythics has brought together three of the most trusted Oracle partners, Mythics, SmartERP, and SpearMC, to create a powerhouse that delivers end-to-end Oracle solutions with options for a global delivery approach. From software licensing to complex cloud implementations and ongoing managed services, we cover the full Oracle stack-SaaS, PaaS, IaaS, and PeopleSoft on-premise applications. Our combined strengths give clients a single, agile partner with the scale to deliver and the specialization to do it right – especially in public sector, higher education, healthcare and commercial industries.

As of May 1, 2025, SpearMC Consulting, Inc. (SpearMC) has officially merged with Mythics, LLC, an award-winning Oracle systems integrator. This strategic merger follows Mythics' recent acquisition of SmartERP Solutions, Inc., a global enterprise software and consulting firm specializing in Oracle PeopleSoft and Cloud application implementations. No other firm matches our ability to deliver Oracle software and infrastructure, especially within the PeopleSoft space.

Relevant Awards and Accomplishments

The merger combines Mythics' established leadership in Oracle solutions within the Public Sector with SpearMC and SmartERP's extensive portfolio of PeopleSoft products and services. The result is a uniquely positioned organization offering a comprehensive range of solutions tailored to meet the needs of both Oracle and PeopleSoft users. Below are key highlights of the newly formed entity:

- #1 Oracle Partner in North American and 10-time Oracle Partner of The Year
- 83+ Oracle Partner Network Expertise Certifications - More skills than any other partner
- 10-time Oracle Partner of the Year with strategic focus on Federal, State, and Local Government
- Supporting all 50 states across multiple Oracle technologies and disciplines
- Strong financials backed by over 11,000 clients and annual revenues surpassing $1 billion
- Completed more than 150 Oracle Cloud Infrastructure (OCI) projects
- Gartner recognized for expertise in Managed Services, PeopleSoft, and OCI
- More than 700 subject matter experts across various technical disciplines, including over 150 Oracle Cloud Certified Professionals
- Comprehensive PeopleSoft Training: The broadest and most in-depth library of PeopleSoft training content, available through multiple delivery formats such as Oracle Guided Learning (OGL) in-application training, 24/7 self-access, live virtual public sessions, and customized private client training
- ISO 9001:2015 Certified
- World class Net Promoter score of 90

Quality and Project Management Approach

Mythics recognizes the importance of quality and the controls required to ensure consistent, repeatable high-quality results on all of our client engagements. As such, we undertook an extensive internal effort to analyze, document, and formalize a Mythics Quality Management System (QMS). Our QMS was designed around industry-leading standards (PMI), and covers all aspects of our services organization, from properly scoping and responding to opportunities, into the management and execution of programs, and continues through project close-out and reporting activities.

In 2018, Mythics received ISO 9001:2015 certification through the successful execution of our QMS, and we have maintained this accreditation through external audits ever since. This quality management certification and standard demonstrates our organization's commitment to quality assurance, control and management. It also confirms our team uses thoroughly defined and proven processes to deliver high-quality solutions to our clients.

Mythics Consulting also has experts on staff that are Agile Certified Scrum Masters (CSM), Project Management Professionals (PMP) and ITIL certified. These advanced IT solution design, quality management and project management certifications ensure our customers are working with expert certified professionals.

1. Background

The City of Fresno is undertaking a strategic initiative to re-establish full Oracle support for its PeopleSoft HCM applications and get current on the latest application release. To enable this, the City is re-licensing its PeopleSoft HCM applications with Oracle to resume ongoing support and maintenance. This step is necessary to transition from third-party support (previously provided by Rimini Street) back to Oracle support, which includes access to ongoing updates, security patches, and regulatory compliance releases.

As part of this broader effort, the City of Fresno is also migrating its PeopleSoft environments to Oracle Cloud Infrastructure (OCI). The move to OCI will modernize the City's hosting platform, improve performance and scalability, and allow the City to take advantage of Oracle's cloud-native tools for environment automation, lifecycle management, and disaster recovery.

Together, the re-licensing and OCI migration reflect the City's long-term commitment to maintaining a stable, secure, and well-supported PeopleSoft environment, fully aligned with Oracle's roadmap and best practices.

1.1 PeopleSoft HCM 8.9 to 9.2 Modernization Program Overview

The City of Fresno currently operates a shared PeopleSoft server infrastructure, where multiple environments—such as Production, Sandbox, QA, and Development—run on shared hardware. This setup creates challenges related to performance isolation, patching schedules, and change management. Much of the current infrastructure is built on legacy Solaris 10 hardware, with one server running on Windows Server 2012.

The first phase of the PeopleSoft 9.2 Modernization Program will include the migration of PeopleSoft HCM applications to Oracle Cloud Infrastructure (OCI). The migration to OCI will enable the City to transition to a modern, cloud-based architecture utilizing a combination of Oracle Database as a Service (DBaaS), Oracle Linux, and Microsoft Windows virtual machines. This modernization eliminates aging platforms, improves system supportability, and aligns with Oracle's current best practices for PeopleSoft deployments.

Each PeopleSoft HCM environment will be provisioned on its own dedicated virtual machine, ensuring better performance isolation, environment stability, and scalability. The move will enable the City to take full advantage of Oracle's native automation, backup, and lifecycle management tools in the cloud.

In parallel to the Phase 1 OCI migration, the City will upgrade existing PeopleSoft HCM 8.9 applications to the latest PeopleSoft 9.2 release that includes the latest available PeopleTools and PUM image versions. The "get current" application upgrade will enable the City to reestablish access to full Oracle Support and regain access to regular Oracle software updates, security patches, and regulatory compliance updates. Mythics will evaluate all existing PeopleSoft customizations, including Rimini Street custom objects, and work collaboratively with the City to de-customize and move to delivered functionality where feasible. Together, the PeopleSoft upgrade, OCI migration, and de-customization

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efforts will modernize the City's ERP infrastructure, eliminate technical debt, and operate PeopleSoft in a more secure, scalable, and supportable environment.

The Phase 1 scope of work additionally includes updates to the PeopleSoft HCM Chart of Accounts (COA) structure. Due to the replacement of PeopleSoft Financials with Tyler Financials, the City implemented a new Chart of Accounts (COA) structure and values within the new Financials system. Rather than updating the legacy PeopleSoft Financials COA setups in PeopleSoft HCM with the Tyler structure and values, a crosswalk was created to translate values on the Payroll transaction accounting interface between the two systems. The delivered PeopleSoft Payroll accounting process and interface to PeopleSoft Financials was also replaced with a custom process and interface for Tyler Financials. The effort to design and update the PeopleSoft HCM system with a new structure and values has been included in the Phase 1 scope. It is recommended that these changes are implemented as staggered Phase 1 deployment (Phase 1.b) related to the broader upgrade to 9.2 and migration to OCI (Phase 1.a). The exact timing and deployment methodology will be finalized during the initial planning and design phase of the Program.

Phase 2 of the PeopleSoft 9.2 Modernization Program includes the new implementation of PeopleSoft ePerformance and eCompensation modules. Additional optimization scope for Benefits Administration and core HR will be evaluated for Phase 2 based on the prioritization of Phase 1 scope and ability to implement within the required timelines.

In addition to the Mythics' professional services, this proposal includes the Oracle Cloud Infrastructure Bill of Materials and the required PeopleSoft application licenses. Further details on each component are provided below.

1.2   Oracle Cloud Infrastructure – Bill of Materials

The Oracle Cloud Infrastructure (OCI) resources required to support the City of Fresno's PeopleSoft environment are outlined in the Bill of Materials (BOM) provided under Mythics Quote ID CL-CoF-OCI-FY26. This BOM reflects the estimated set of OCI services and quantities necessary to support all PeopleSoft environments (Development, QA, Sandbox, and Production), assuming each environment is running 100% of the time.

The BOM is included as "Appendix B" to this Statement of Work. The City will be invoiced based on actual usage and consumption of OCI resources, not the estimated values listed in the BOM.

1.3   PeopleSoft Applications – Bill of Materials

The Bill of Materials established under Mythics Quote Estimated Number LS-CF-061825 shows the Oracle PeopleSoft licenses and associated Software Update License & Support, purchased under the Enterprise Employee perpetual licensing metric. The scope of the PeopleSoft licenses included in this engagement reflects the functional requirements of the City's PeopleSoft environment. Detailed licensing information is provided in "Appendix D" of this agreement.

2. Services and Deliverables Scope

This SOW outlines the key services and work products to be provided by Mythics. Aligned with the understanding and objectives stated above, Mythics will provide the following services based on the functional and technical scope detailed below. The scope of this SOW covers all stages of Mythics' standard implementation methodology as described below. Mythics' implementation methodology will be applied to each phase of the PeopleSoft HCM 9.2 Modernization Program.

2.1 Methodology and High-Level Scope of Services

Mythics approaches ERP and business transformation projects with a standard methodology that consists of the following stages.

Initialize and Conceive – Builds project foundation by clearly defining the project objectives, scope, and schedule while establishing the project organization structure, tools, and processes and mobilizing the extended project team.

Design – Begins with series of workshops that result in detailed design requirements and specifications for business processes, system configuration, and development. The design stage typically culminates in demonstrations or a Conference Room Pilot to validate the solution prototype.

Develop – Results in final system configuration, business processes, and completed technical development as inputs for system testing.

Test – Includes various cycles of testing and quality assurance including Unit, System, Integration, Regression, User Acceptance, and Parallel. The output of the Test stage results in a Production ready environment with critical go-live defects resolved.

Deploy – Final stage prior to go-live where deployment and training plans are finalized and executed including communications, end-user training, and migration to production.

Operate & Review – New system and processes are monitored and supported to ensure solution is working as designed. Check points are conducted to identify issues and validate that resolutions are provided. Lessons learned are documented and project closed.

PEOPLESOFT APPLICATION SCOPE:

Technical Pillars	PeopleSoft Applications Scope
PeopleSoft HCM Application Module Scope	• Core HR and Base Benefits (live in Production) • Payroll (live in Production) • Time & Labor (live in Production) • Absence Management (live in Production) • Benefits Administration (new module) • ePerformance (new module) • eCompensation (new module)
PeopleSoft Technology (current release level)	• PeopleSoft 8.9, patch 17 • PeopleTools 8.51.17

Mythics will provide the following services across each phase of the PeopleSoft HCM 9.2 Modernization Program.

Phase 1.a – 8.9 to 9.2 Upgrade, OCI migration, and Optimization:

- Create OCI Tenancy Architecture and Design to support PeopleSoft 9.2 Applications
- Establish network connectivity and build out the Architecture and Design in OCI
- Migrate PeopleSoft to OCI - Solaris to Linux conversion included
- Setup operational procedures (backups, monitoring)
- Identify customizations and develop a de-customization plan and prioritized roadmap
- Upgrade to the latest supported PeopleSoft 9.2 HCM applications
- Optimize new 9.2 functionality for existing modules and replace customizations based on de-customization plan priorities
- Perform detailed design fit/gap analysis utilizing the Payroll and Personnel requirements provided in "Appendix C" of this agreement. Mythics performed an initial analysis of the Payroll and Personnel requirements, compared them to delivered PeopleSoft HCM 9.2 functionality, and documented the results of their analysis. Payroll and Personnel also provided their initial prioritizations. Requirements will be further prioritized, estimated for level of effort, and identified for implementation scope based on available budget during the upgrade design phase. It is expected that requirements will be added and modified during design and priorities will shift based on dependencies and detailed solution design.
- Convert Rimini Tax setups and reporting to delivered PeopleSoft functionality
- Retrofit and upgrade existing interfaces and bolt-on customizations
- Implement Self-Service Open Enrollment and Benefits Administration
- Implement Absence Management, Leave Rule processing, and integration with Payroll
- Implement Employee and Manager Self-Service (ESS, MSS) with mobile capability
- Post Go live support
- Optional - Sustainment Managed Services (Infrastructure, Database, and PS Admin)

Phase 1.b – PeopleSoft Chart of Account Conversion (COA) and Tyler Integration Updates:

- Perform detailed discovery/analysis, determine solutions alternatives, and facilitate the solution decision for representing the Tyler COA structure and values in PeopleSoft HCM.
- Design and configure new PeopleSoft Chart of Account structure to accommodate new values that align with the Tyler Munis COA values and eliminate the existing crosswalk.
- Modify PeopleSoft Payroll transaction accounting to Tyler Financials interface.
- Design and develop new interfaces to update the PeopleSoft COA values based on additions and changes in Tyler Financials.
- Modify the existing custom PeopleSoft Payroll accounting process to populate the custom Payroll accounting entry table with new COA structure and values.

- Design and populate configuration changes across HR, Payroll, and Time and Labor modules to ensure that HR setup, Payroll, and timesheet transaction data represent the new COA structure and values.
- Analyze and develop processes to ensure timesheet data imported or interfaced into PeopleSoft reflect the new COA structure and values.
- Additional optimization and de-customization based on priorities and available budget

Phase 2 – New Module Implementation and Optimization

- Implement ePerformance module, including the re-design and migration of existing performance management process and documents to PeopleSoft
- Implement eCompensation module, including system based self-service compensation cycle and processes integrated with the new performance management process
- Additional optimization and de-customization based on priorities and available budget
- Optional - Sustainment Managed Services (Infrastructure, Database, and PS Admin)

2.2   Project Management

Mythics recommends that the client appoint a Project Manager to work with the Mythics Project Manager. The Mythics project manager will work closely with your Project Manager to ensure that schedules coincide with the needs of the project and that any changes or issues are promptly brought to the team's attention for resolution.

Implementation of projects of this nature require a strong management approach grounded in proven industry standards. Mythics' project management approach incorporates prior project lessons learned as well as standard project management best practices as codified by the Project Management Institute's (PMI) Project Management Body of Knowledge (PMBOK). Our approach is based on the five key PMI process groups:

- Initiating,
- Planning,
- Executing,
- Monitoring and Controlling, and
- Closing.

The Mythics Project Manager reports to the Mythics Consulting executive team and ensures all of the procedures and processes below are applied to the project and its delivery. By following this formal and proven process, a continuous and standardized project management procedure is utilized throughout the various tasks assigned to this project.

Staffing Plan

Mythics Oracle certified specialists will be chosen based on their area(s) of expertise and core corporate capabilities. These individuals typically make up our project management team and key technical personnel.

Mythics hires high quality professionals by offering excellent benefits and programs; a challenging and fun work environment; clearly defined career planning, advanced education, technical training, and leadership development with career advancement opportunities; and performance recognition and incentive programs. We continually monitor and enhance programs to attract, retain, and develop highly skilled, informed, and motivated personnel committed to achieving both business and personal excellence in an ethical and productive environment.

Mythics pays close attention to staff retention and understands the importance of workforce stability. Whether we are placing an existing employee or hiring new staff, we look for highly motivated professionals that are passionate about the new position. Retention efforts begin during our interview and hiring processes, where we ensure we have a solid match before we make an offer. For this project, we will assemble a team of proven Mythics members that are all committed to delivering a successful implementation. Mythics will commit to maintaining the assigned project team throughout the implementation and post go live period, barring unforeseen circumstances outside of our control. Should project positions become vacant, we will work with the Client Project Team to identify suitable resources to fill open positions.

Status Reporting

The Mythics PM will be responsible for tracking and reporting the status of the project. This is accomplished through a serious of meetings and reports as detailed in the Communications plan. The status will be delivered on a weekly basis to the customer's leadership team in the form of a one-page executive update (see below). This executive update will provide a concise project status built around the work completed, upcoming work, milestone status and risks/issues. The information in the weekly status report will be aggregated from several project artifacts, including the Project Plan, Project Schedule, Risk/Issue Register and Action Item tracker.

Mythics will provide a project manager to oversee the Mythics execution of the project. Our PM will

- Create Project Schedule and Project Plan
- Develop Communication plan.
- Manage Scope, Schedule, and Budget
- Track progress against schedule
- Manage risk and project execution.

2.3 Oracle Cloud Infrastructure – Tenancy Design

The OCI tenancy is provisioned by Oracle and delivered to the client. Mythics will verify the following support services have been established.

- Setup initial compartments, users, and roles in the environment
- Setup limited cloud administrator role to be utilized by project team.
- Register and validate CSI# with My Oracle Support

Once the tenancy has been set up, Mythics will provide up to four (4) weeks of support to plan and design the fundamental services required to effectively migrate, run, and manage the applications in the OCI environment. Mythics will bring to the project an initial reference architecture design for a

PeopleSoft deployment on OCI. Through a series of workshops and discovery, Mythics will tailor this reference architecture to the needs of The City of Fresno. The full workshop agenda will be finalized by the project delivery team, but typical workshops include:

1. **<u>OCI Logical Architecture</u>** – During this workshop the team will

   - Provide Client an orientation to OCI architecture
   - Review options for external infrastructure connectivity/access
   - Review proposed options for internal infrastructure connectivity/access
   - Review logical environment layouts (Web/App/Data Tiers for In-Scope Environments)

2. **<u>OCI Networking Workshop</u>** – Mythics will lead the Client team in defining connectivity from OCI resources to external (On-Prem and non- Client networks). During this workshop the team will review:

   - Gateways and routes
   - Site to site OCI Gateway VPN
   - Remote Access Methods
   - Virtual Cloud Network
   - Subnets
   - Network Security Groups & Rules
   - Security Lists & Rules
   - Routing Tables
   - Gateways

2. **<u>OCI Compute & Storage Planning</u>** – Mythics will lead the Mythics / Client team in defining the overall compute and storage needs for the project. During this workshop the team will review:

   - Role based access controls for compute (user, system, group, policies)
   - Compute instance details
     - OS Type (OEL, Other).
   - PeopleSoft application architecture
   - Finalize compute and storage needs

3. **<u>OCI Database Planning</u>** – Mythics will lead the Client team in defining the overall database configuration of our environment. This will include:

   - Review the number and types of databases to be configured.
   - Database sizing
   - Availability, backup, and recovery requirements review
     - Recovery Time Objective
     - Recovery Point Objective
     - Availability Requirements
     - Database backups
     - OS-level backups
   - Review the appropriate logical/physical migration method and appropriate database synchronization tooling.
   - Finalize data migration method and any Client approvals required.

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- Review method of upgrading the databases

4. **<u>OCI Administration, Security & Governance</u>**. - Mythics will lead the Mythics / Client team in defining the management and governance practices relevant to OCI architecture. This will include:
   - Access policies (MFA, password complexity)
   - Compartments
   - Groups & Policies
   - Audit

   During the Governance and security workshop, Mythics will review the basic governance and management of cloud tenancy. Included in this discussion will be a discussion on an exit strategy from OCI should that be necessary. This will include
   - Database migration tools and methods.
   - Application migration tools and methods.

At the conclusion of the workshops, The Mythics team will present an overall OCI Architecture diagram and overall draft design workbook to the client team for review. The design will include

Logical Architecture Diagram.
- Environment level breakdown
- Routes
- Gateways
- VCN
- Subnets
- Compute
- Local Storage
- Shared Storage
- Database Layout
- Design Workbook
  - Proposed access control approach for OCI administration - Groups & Policies section
  - Routes
  - Gateways
  - VCN
  - Subnets
  - Routes/Tables
  - Security Lists/Rules
  - Compute
  - Local Storage
  - Shared Storage
    - Compartments
    - Groups & Policies

2.4 OCI PeopleSoft Environment Build

Using the design developed in the workshops, Mythics will tailor our PeopleSoft terraform scripts to build out the environment described in the design. This will include

- Creating the required Virtual Cloud Network (VCN) to run the necessary Compute and Database instances within OCI to support E-Business Suite. This includes such items as Internet Gateway, NAT gateways and service gateways, along with the Security Lists for the applications listed in the environment snapshot
- Creating the necessary compartments to logically separate environments (development, test, production, DR)
- Creating the necessary compute instances to support the application deployment
- Creating and attaching Block Storage to the various Compute Instances as required
- Creating and allocating Object Storage as required.
- Deploying the PeopleSoft application to the provisioned application tier.

2.5 PeopleSoft Application Migration

Mythics will migrate the On-Premises PeopleSoft application to OCI. This will be accomplished through several migration iterations as we build out each environment identified in the environment snapshot. Mythics will refine its steps and approach with each migration applying lessons learned and documenting our steps and procedures in a run book. The run book will be utilized in the final production migration. Specific migration plans will be detailed by the delivery team, but typical steps include:

- **Database Migration**. Mythics will migrate the database utilizing standard Oracle tools such as Data Pump, Data Guard or RMAN Duplicate. Specific tooling will be based upon uptime requirements and at the discretion of the project team.

- **App Tier Migration**. Mythics will migrate the PeopleSoft App Tier using such tools as rsync or PeopleSoft Cloud Manager. This will include web tier, app tier and any associated application tier environments.

- **Support User Acceptance Testing**. User acceptance testing is the responsibility of the client. Mythics will support User acceptance testing by

  - Ensuring the environment is up and running

  - Ensuring that testers have the proper roles and accounts

  - Troubleshooting and resolving any infrastructure issues that prevent testers from completing their tests.

  - Review test results and resolve agreed upon issues.

  Mythics will use the results identified in testing to refine the migration process and update the runbook. These lessons learned will then be applied to the next environment iteration.

- **Production Cut-over/Go Live.** Mythics will work with the client to perform the final production cutover and go live. This includes the following
  - Develop cutover communication plan and timeline

- o Mock cutover to ensure readiness
- o Final database migration during off hours
- o Up to four (4) calendar weeks of post go live support.
  - ▪ Remediation of OCI related issues such as networking, database, storage, and compute
  - ▪ Remediation Interface/Integration related issues

2.6 Setup Environment Operations Processes

Mythics will setup operational processes to support the management and availability of the applications within OCI. This will include

- Implementing database backup procedures - Oracle Database Backups to OCI object storage will be configured to support the client's backup policies.

- Implementing middleware backup procedures

- Setting up standard thresholds and alerts using OCI notification services.

- Integrate OCI logging and monitoring into current NOC & SOC dashboards.

- Ingest OCI logs in Splunk if needed.

- Consumption Management - Mythics will establish a consumption management solution that fits the needs of The City of Fresno using:

  - o Automation scripts: The City of Fresno will have the ability to easily spin up and spin down resources that are not being used on a 24x7 basis

  - o Monitoring: The City of Fresno will have access to the OCI native cost analysis tools as well as the Mythics Managed Services customer portal to have insight into their environment consumption.

  - o Alerting: Mythics will set up alerting methods to notify The City of Fresno when a certain percentage of consumption has been reached per month.

  - o Mythics will provide access to our Base FinOps Service as part of this engagement.

2.7   Additional PeopleSoft Program Work Products

Mythics and City of Fresno will collaboratively develop the work products listed below pursuant to this Statement of Work. Responsibilities for each activity and work product are defined in the Responsibilities Table below.

Category	Responsibilities
Lead	The responsible party is accountable for the work product and completion of the task. This party has primary task completion accountability. Client and Mythics are identified as co-leads where joint accountability is required. Co-leadership recognizes that Mythics cannot complete a deliverable without significant deliverable execution and ownership from Client.
Support	The support party assists the Lead in completing the task or work product. • For CLIENT, this may include providing input, participating in task analysis, and contributing to task execution. • For Mythics, this includes providing templates, standard business practices, subject matter expertise, task analysis, guidance, and/or providing direct contributions to task execution.
Review	The review party is responsible for evaluating the completed work product or activity within a timely manner to ensure it meets quality, accuracy, and compliance standards. Feedback may be provided to the Lead for revisions.
Approve	The approve party will formally sign off on the completed work product or activity within a timely manner, indicating final acceptance and readiness for implementation or delivery.

Work Product Name	Work Product Description	Mythics Responsibilities	Client Responsibilities
Implementation Project Plan	The Project plan identifies all project stages, milestones, key tasks, work products, owners, estimated start/finish dates, and dependencies. The project plan will be updated and maintained to report status throughout the project. Sprint plans will be utilized during design and development phases to iteratively design, build, and unit test application features and processes within the approved project scope.	Lead, Support	Lead, Support, Review, and Approve
Project Kick-off Presentation	The project kick-off will communicate project objectives, timeline, scope, and expectations to the core project team and business stakeholders. Key activities include identifying attendees, scheduling, preparing, and delivering the presentation. The presentation will summarize the following. • Project background and overview • Methodology and scope • Timelines • Project governance and team structure • Project tools • Roles & Responsibilities	Lead	Support, Review, and Approve
PeopleSoft Compare Reports, Analysis, and Retrofit Estimates	Mythics will produce and analyze PeopleSoft compare reports to determine development estimates and ensure custom code and objects, including interfaces, function properly. Additional tasks include: • Identification of custom code by type • Review customizations with Client IT staff and functional team to confirm appropriate handling of custom code (keep or drop) • Run SYS & DDDAUDIT to identify technical issues. • Estimate effort for development and unit testing	Lead	Support, Review, and Approve
PeopleTools Upgrade	Mythics will lead the upgrade and patching of PeopleTools and PUM versions in the upgrade development/test, Production, and non-Production PeopleSoft instances. Work tasks will include, but are not limited to, the following. • Install PeopleSoft and related software on OCI. • PeopleTools upgrade and patching • Perform initial pass and test moves to Prod • Environment cloning and refreshes	Lead	Support, Review, and Approve

PUM Image Maintenance	Mythics will lead the application of PUM Image maintenance in non-Production and Production PeopleSoft instances. Client and Mythics will collaboratively prioritize new functionality to be implemented during and after the update project.	Lead	Support, Review, and Approve
RICEW Inventory	Mythics will create a consolidated inventory of all PeopleSoft RICEW (Reports, Integrations, Conversion, Enhancements, Workflows) development objects that may be impacted by upgrade and maintenance events. The RICEW Inventory will be utilized to track retrofit activities, metrics and proactively manage custom code removal and isolation to decrease future effort and cost.	Lead	Support, Review, and Approve
RICEW Development Retrofits	Mythics and Client will complete the retrofit development for RICEW objects and apply PeopleSoft lifecycle management tools (e.g., Drop Zones, Event Mapping, Application Engine Plug Ins) to existing development objects as applicable.	Lead	Lead, Support, Review, and Approve
Design Workshops, Requirements, and Fit/Gap Analysis	Mythics and Client will co-lead iterative design workshops to identify and document detailed business requirements for each PeopleSoft module in scope. Workshops will allow Mythics to capture key design elements including business requirements, fit/gap analysis, solution priorities for implementation, level of effort, configuration, process changes, policy changes, and information requirements.	Lead	Lead, Support, Review, and Approve
PeopleSoft Configuration Workbooks	Mythics will document PeopleSoft module setup changes in the Configuration Workbook deliverable. Workbook documentation will identify configurations updates, sample configuration values, and justification for changes.	Lead	Support, Review, and Approve
System Configuration Execution	Once configuration requirements are documented in the Configuration Workbooks, Mythics will perform the setup and configuration of PeopleSoft modules in the designated test environment. This includes entering configuration values, applying setup changes, and validating that configurations align with the approved design specifications. Client is expected to support configuration execution by entering a subset of values and reviewing and approving final values to ensure knowledge transfer and demonstrate system ownership.	Lead	Support, Review, and Approve

		Lead	Support, Review, and Approve
Proof of Concept (POC) Demonstrations	Once the system design and initial configuration is complete and validated in a test environment, Mythics will demonstrate Proof of Concept (POC) solutions for key business stakeholders. Demonstrations will provide stakeholders an opportunity to refine solution design and requirements.		
PeopleSoft Application Security Design	Mythics will identify and document PeopleSoft security design changes required to support the new PeopleSoft 9.2 applications. Security design scope includes new page access, user profiles, user preferences, and row level security.	Lead	Lead, Support, Review, and Approve
PeopleSoft Application Security Updates	PeopleSoft security will be configured or modified in PeopleSoft to support new 9.2 security requirements. Security changes include roles, permission lists, user profiles, user preferences, row level security, and any other applicable 9.2 security objects. Updates will be applied and tested in appropriate project test cycles as identified in the project plan.	Lead	Lead, Support, Review, and Approve
Batch Schedule Updates	Required batch process and job updates will be identified based on new 9.2 requirements, and application functionality. Batch process and job update requirements will be documented and developed within Client's existing process scheduling tools.	Lead	Support, Review, and Approve
Testing Plan	The Test plan will provide the approach and plan for conducting the required test cycles and defines the criteria for success. It will identify the following: • Testing scope, approach, and deliverables • Management process for test execution • Entry and exit criteria • Test Environments • Status reporting • Testing tools • Test scenarios and relevant test execution values • Issue resolution and defect management process	Lead	Lead, Support, Review, and Approve

Unit, System, and Integration Test Requirements and Execution	Mythics will capture test scenario requirements that will be executed during test cycles for Unit, System, and Integration testing. Client will provide requirements and execute testing with Mythics. The test requirements will provide a structure for tracking Test execution and metrics.	Lead	Lead, Support, Review, and Approve
User Acceptance Testing (UAT) and Defect Resolution	Mythics will co-lead and support the execution of UAT with Client's business process leads and SMEs assigned to execute testing. UAT will validate system functionality achieves core business requirements as observed by independent business stakeholders. Mythics is responsible for troubleshooting and resolving critical go-live defects with support from Client IT.	Lead and Support	Lead, Support, Review, and Approve
Payroll Reconciliation and Variance Resolution	As part of Parallel Testing, Mythics and Client will be responsible for conducting a detailed reconciliation of payroll results between the legacy and upgraded systems. Mythics will lead the initial round of Payroll reconciliation and troubleshoot variances across all rounds. Client will be responsible for the final rounds of Payroll reconciliation analysis and review/approval. Reconciliation analysis and resolution include: • Comparing gross pay, deductions, taxes, and net pay across both systems • Identifying and documenting variances • Investigating root causes • Collaborating with SMEs to resolve discrepancies • Producing a Payroll Reconciliation Report summarizing findings, resolutions, and validation sign-off	Lead and Support	Lead, Support, Review, and Approve
Parallel Testing and Defect Resolution	Mythics will co-lead and support Parallel testing with Client's business process leads and SMEs assigned to execute testing. Parallel testing will utilize Production time entry data and simulate Payroll results in an upgraded 9.2 environment. Testing will be performed with production transaction data feeds. Mythics is responsible for troubleshooting and resolving critical go-live defects with support from Client IT.	Lead and Support	Lead, Support, Review, and Approve
Training Plan, Content Development, and Delivery	Mythics will co-lead and support development of training plans, training content, and delivery. Training plans include identification of business stakeholder groups that require training due to change impacts. The plan will outline training and communication objectives, schedule, formats, and	Lead and Support	Lead, Support, Review, and Approve

		Lead and Support	Lead, Support, Review, and Approve
	delivery responsibilities. Mythics functional leads will work collaboratively with Client project and business leads to develop training content specific to impacted business roles. A train the trainer approach will be utilized.		
Deployment & Cutover Plans	Mythics will co-lead and track the tasks, timings, dependencies, documentation, and task owners responsible for performing the final system migration to Production. Deployment plans typically include all required tasks during the weeks and days leading up to including the day of Production go-live.	Lead and Support	Lead, Support, Review, and Approve
Post-Production Support and Defect Resolution	Mythics will provide functional and development support to troubleshoot and resolve defects and issues that arise following the Production go-live (typically one month after go-live).	Lead and Support	Lead, Support, Review, and Approve

3. Client Resources and Responsibilities

Client will provide timely access to the following or equivalent resources who will be accountable for the following responsibilities.

Client Program Resources	Responsibilities
Executive Sponsor(s)	• Provide direction and approval on project scope, timeline, decisions, and budget • Build a coalition of support with other executives, managers, and stakeholders • Help manage resistance and directly communicate objectives with employees • Ensure project direction and requirements align with goals and strategy • Make timely decisions that require executive level input • Actively participate in required meetings throughout the life of the project
Project Steering Committee Members	• Provide direction and approval on project scope, timeline, and budget • Provide direction to team on key project risks, issues, actions, and decisions • Help manage resistance and directly communicate objectives with employees • Support timely resolution of key project risks, actions, issues, and decisions
Project Manager	• Provide Mythics with guidance on project management standards, processes, and required templates/forms • Collaborate and split project management and team coordination activities with Mythics Project Manager • Collaborate with Mythics Project Manager to complete and maintain project plans (scope, timeline, budget, resources) throughout the course of project. • Lead and support communications to Client project resources and stakeholders • Ensure timely deliverable reviews and acceptance from Client approvers • Lead and support resolution of project risks, actions, issues, and decisions
PeopleSoft System Manager	• Assign and coordinate internal program support resources • Assist with scope management to support planned milestones • Support development and maintenance of PeopleSoft Roadmap • Support escalation and resolution of program issues and risks • Support internal status reporting

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PeopleSoft Developers	• Perform development to reapply and retrofit existing PeopleSoft 9.2 RICE objects for new PUM images. • Troubleshoot defects and develop fixes for PUM image development. • Provide knowledge transfer to Mythics developers for existing RICE objects. • Attend and support project status meetings and communications
IT Business Analysts and systems support staff	• Provide current state RICEW, configuration, process, and other documentation to support knowledge transfer and onboarding of Mythics team members • Provide guidance on current business processes and test requirements as needed • Review and approve Mythics developed test requirements as needed • Support the setup of non-PeopleSoft systems for integration • Execute testing of non-PeopleSoft systems that integrate with PeopleSoft and troubleshoot and resolve defects • Support the final PeopleSoft upgrade cutover to Production
Security Administrator	• Provide project team with existing security documentation or design for PeopleSoft 8.9 Production environments • Assist with development for PeopleSoft security updates for 9.2 including, but not limited to, roles, permission lists, user profiles, user preferences, row level security, and other security objects • Support the application and unit testing of security updates • Support security related defect troubleshooting and issue resolution • Attend and support project status meetings and communications
IT Technical Team (typically DBA, Network Admin., Sys. Admin)	• Provide network connectivity for project team. • Provide networking support to assist in the configuration of necessary connectivity between OCI and On-Premises network. • Provide administrator access to the client's OCI tenancy.
HCM, Finance, and Accounting Subject Matter Experts	• Provide technical, process, and operations requirements • Provide business process and system documentation for knowledge transfer • Participate in discovery interviews and validate information collected • Identify change impacts and assist with communication planning
Business and/or IT SME Test Analysts	• Document Test scripts and end-to-end test scenarios as pre-requisite to testing • Coordinate PeopleSoft interface testing with third-party application support • Execute testing for PeopleSoft and non-PeopleSoft applications and document status during system and UAT Test cycles • Support identification of change impacts to business • Support Test defect troubleshooting, issue resolution, and other testing support • Support final PeopleSoft upgrade cutover to Production and end user support • Attend and support project status meetings and communications
Administrative Support	• Assist with scheduling meetings and logistics as needed

It is expected that client resources will be allocated as follows to each phase of the project.

Client Program Resources	Implementation Effort
Executive Sponsor(s)	0-4 hours/week*
Project Steering Committee Members	0-4 hours/week*
Project Manager	20-30 hours/week*
PeopleSoft System Manager	10-20 hours/week*
PeopleSoft Developers	20-40 hours/week*
IT Business Analysts and systems support staff	0-8 hours/week*
Security Administrator	0-8 hours/week*
IT Technical Team	0-4 hours/week*
HCM, Finance, and Accounting Subject Matter Experts	2-16 hours/week*
Business and/or IT SME Test Analysts	0-10 hours/week*
Administrative Support	As needed

* Estimated time commitments will vary throughout the course of the project for each role. Developer and technical resource effort will be highest during development, testing and deployment. Core team lead roles and subject matter expert effort will be highest during design, testing, training and deployment stages of the project.

4. Program Timeline

The following graphic provides a high-level estimated timeline for Phase 1 of the PeopleSoft HCM 9.2 Modernization Program. Phase 1 scope is estimated to begin in December of 2025 and is dependent on contract execution. The Phase 1 go-live date will be planned and selected upon completion of the design requirements fit/gap analysis and implementation scope prioritization. The exact go-live date will be confirmed and adjusted based on scope, resource availability, and key project dependencies during delivery. Decisions regarding the implementation scope, approach, and resources will impact the target go-live date.

Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10

| Initiate | Design | | Develop | | | Test | | Deploy & Support | |

Phase 1: Move to OCI & HCM 9.2 Upgrade ▲ Go-live
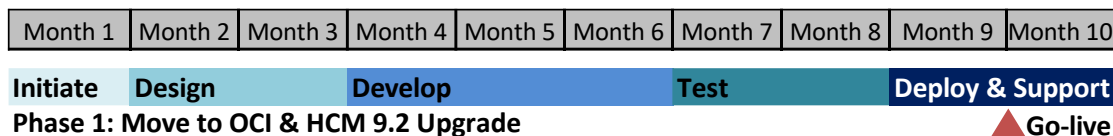
The exact timing and duration of the Phase 2 implementation will be planned and determined during Phase 1. The first Benefits open enrollment period in PeopleSoft 9.2 is estimated to begin in May 2027 with benefit electives going into effect on July 1, 2027.

5. Assumptions

Mythics has made every effort to accurately assess and estimate the required consulting services. As no discovery effort is ever holistically exhaustive, a summary of assumptions made by Mythics in assembling this Statement of Work is below. If any assumptions prove to be invalid during delivery, adjustments to schedule, scope, or budget outlined herein may be required to complete the Description of Services.

1. Most project work will be performed remotely by Mythics. A limited travel budget has been provided to allow core Mythics team members to travel and work onsite at client facilities during critical project activities.

2. Client maintains an active support contract with Oracle for upgrades

3. Client will provide the following project support resources as identified during project scoping meetings.

   o Dennis Jones (DBA/Sysadmin/PM) (Minimum: 50% allocation) – PM on upgrade

   o Sanjay Patteson (DBA/Sysadmin/Developer/Analyst) (Minimum: 50% allocation) – PM/Tech lead on upgrade

   o Michael Hindes (Developer/Analyst) (Minimum: 50% allocation) - Developer

   o Pending PAIV recruitment (Minimum: 25% allocation) – TBD utility (functional/tech development)

   o Pending DBA recruitment (Minimum: 50% allocation) – Sys Admin / DBA (Sanjay's open position)

   o Raymond Jin (API Developer/Analyst) (Minimum: 25% allocation) - Integrations

4. Client will designate a Project Sponsor(s) who are leader(s) within the organization. Project Sponsor(s) will be available to validate decisions, resolve risks and issues, and identify key personnel who must be consulted throughout the project delivery.

5. Client will appoint a project Steering Committee, which will be comprised of management and leaders of the company and include Mythics representatives. The Steering Committee will be actively involved in the project and meet regularly to address an agenda (e.g., status updates, risks, issues, decisions, and resource needs) collaboratively developed by Client and Mythics. The frequency and duration of the meeting may increase during critical times of the project.

6. Members of the Steering Committee will be reasonably available to meet regularly throughout the project at dates and times scheduled and agreed upon in advance.

7. Parallel Payroll Testing requirements:
   A minimum of three (3) payroll parallel tests will be completed as part of the system validation process to ensure accuracy, consistency, and compliance of payroll processing in the upgraded PeopleSoft 9.2 environment. Parallel tests shall replicate end-to-end payroll processing using live production data from the current 8.9 environment. The final test cycle shall include:
   o First Pay Period of the Month
   o Second Pay Period of the Month
   o Third Pay Period of the Month

   At a minimum, each parallel test must include the following components:
   o Gross-to-Net Payroll Calculation Comparison, which will validate that all earnings, deductions, taxes, and net pay amounts match the current production results.
   o Time & Labor and Absence Integration Validation to ensure accurate integration and processing of time entries and leave balances.

- o Retroactive Pay, Off-Cycle, and Exception Scenarios including representative test cases to validate special payroll scenarios.
- o Reporting and Audit Trail Verification to confirm that payroll reports, audit logs, and reconciliation outputs are consistent with current standards.

Successful completion of all three parallel tests, with documented sign-off from the City of Fresno, shall be a prerequisite for go-live readiness.

8. Functional Parity between Peoplesoft 8.9 to 9.2 will be maintained, at a minimum, for the existing modules (Core HR, Base Benefits, Payroll, Time & Labor, Absence Management) during the upgrade project. The implementation of new modules and/or functionality (Benefits Administration, ePerformance, eCompensation) is considered separate from the functional parity assurance and shall be governed by their respective implementation design scope, deliverables, and acceptance criteria

9. Client will maintain on premise technical infrastructure (such as hardware, software, and network) needed to complete project work. Unplanned outages or downtime that impact project work will necessitate a change order.

10. Client is responsible for on-premises network configuration and testing. Requests for Mythics assistance with OnPrem to OCI network troubleshooting will necessitate a change request.

11. Client will coordinate any downtime required of existing systems.

12. Client will be responsible for organizational change management activities including but not limited to corporate communications, business process changes, or policy changes.

13. Client business leaders and SMEs will support organization change management and communications by understanding changes that impact their departments, benefits to the organization, and assist the project team in delivering communications to their employees.

14. Client will provide timely access to IT and business personnel to support project activities. Requests for access to Subject Matter Experts ("SMEs") and other staff will be provided by Mythics in advance with appropriate lead time and addressed by Client in a timely manner to support the project schedule.

15. Client will provide Mythics access to technical resources, information, and facilities necessary to execute the services in this Statement of Work. Client will provide Mythics with remote access, such as VPN, SSH, RDP, etc. as needed.

16. The standard features and functionality of Oracle products are working as they have been designed. If bugs are found with the software, it may affect the timeline and estimated fees.

17. Client HCM business processes do not require significant re-engineering for the upgrade from 8.9 to 9.2 other than taking advantage of new functionality in the updated system.

18. Client will maintain annual technical support for the Oracle software and hardware throughout the term of the services.

19. The Mythics professional working day is eight hours, including reasonable time for meals. Mythics understands that occasions arise during client engagements that require a longer or shorter working day. Mythics will not extend engagements when delays result from Client inability to meet stated prerequisites prior to an engagement, nor when delays result from Client personnel not being available to provide required support.

20. Client and Mythics will be responsive to inquiries and requests so that the planned project schedule can be met according to plans.

21. Client will assign resources (SMEs) with a thorough understanding of the business environment, policies and procedures, business practices, and systems and data in relevant areas impacted by the project.
22. Client will be responsible for managing any third-party resources and applications and ensure that support is available to provide input in a timely manner, according to the work plan or other project communication channels.
23. Client will provide timely access to functional, technical, and testing documentation related to current reports, interfaces, extensions (customizations) and reports including any narratives, process flows, technical architectures, specifications/programming, and application data models as required by the project objectives and scope.
24. Client will provide administrative support to address logistics related to Project activities and events held on site at Client offices such as team meetings, software demonstrations, testing, training, and production support. Administrative support includes reserving office space and conference rooms, ensuring team members have functional internet and telecommunications access, and ensuring any necessary office equipment such as projectors, printers, scanners, white boards, and others are available.
25. Mythics will be entitled to rely on Client's decisions and representations of fact and key decisions must be made within a reasonable timeframe. Key decisions will be tracked and escalated to the project leadership team.
26. Mythics is responsible for Mythics resources and having them available to the project per the timeline presented by Mythics and approved by Client.

6. Out of Scope Items

1. Re-write of benefits carrier integrations within PeopleSoft. All existing benefit carrier integrations will remain in Personify.
2. New third party system interfaces with the exception of required changes to Personify integration to accommodate open enrollment within PeopleSoft HCM.

7. Change Management

Mythics has made every attempt to accurately estimate time required to successfully complete the project. Both parties acknowledge and agrees that if either causes impediments, complications, or requested changes in scope that the length of the project and associated price could be impacted. Examples of valid impediments, complications, and changes in scope consist of (but are not limited to):

- Client initiated delay where Client is not prepared to allow Mythics to begin work on the agreed upon start date thus resulting in additional cost to Mythics for resources that have been sent to Client site but cannot begin the Services.
- Mythics initiated delay where Mythics is not prepared to begin work on the agreed upon start date thus resulting in additional hardware costs for the Client or resulting in loss of resource availability.
- Client provided information necessary for timely delivery by Mythics is not accurate.

- Delays or problems associated with third party telecommunication equipment. (This includes, but is not limited to, cabling, servers, routers, hubs, and switches managed or installed by third parties.)
- Malfunctioning hardware.
- Inability to access equipment or personnel that are required to complete the project.
- Conflicts or incompatibilities associated with the installation of hardware or software installed by Mythics.
- Client increases the scope of services requiring additional labor, hardware, software, materials, or other direct costs.
- Errors made by Mythics during the design, OCI infrastructure build, and/or production/non-production migration phases that increases the scope of services or results in the need for additional time.

If any change(s) from impediments, complications, or changes in the scope of services cause an increase or decrease in the price or level of effort of the SOW, or the time required for the performance of any part of the work to be accomplished hereunder, whether or not such work is specifically identified in the written change, then the price, delivery schedules and other affected provision(s), if any, as applicable, shall be equitably adjusted and shall be modified in writing by an authorized representative of both parties in substantially the same form as Mythics' Change Order Form, available upon request. Each Change Order shall be governed by the terms of this SOW and shall reference the effective date of this SOW. In the event of a conflict in the terms and conditions of this SOW and the terms and conditions of a Change Order the latter shall take precedence.

Change Control Management
Change Management will ensure that all proposed changes are defined, reviewed, and agreed upon so they can be properly implemented and communicated to all stakeholders. This approach will also ensure that only changes within the scope of this project are approved and implemented.
The Change Management approach consists of three areas:
- Ensure changes are within scope and beneficial to the project
- Determine how the change will be implemented
- Manage the change as it is implemented

The Change Management process has been designed to make sure this approach is followed for all changes. By using this approach methodology, the Project Team will prevent unnecessary change from occurring and focus its resources only on beneficial changes within the project scope.

The Change Control Process will follow the organizational standard change process for all projects. The Mythics project manager will collaborate with the client on all change requests but has overall responsibility for executing the change management process for each change request.
1. Identify the need for a change (Stakeholders) – Change requestor will submit a completed change request form to the project manager.
2. Log change in the change request register (Project Manager) – The project manager will keep a log of all submitted change requests throughout the project's lifecycle.

3. Evaluate the change (Project Manager, Team, Requestor) – The project manager will conduct a preliminary analysis on the impact of the change to risk, cost, schedule, and scope and seek clarification from team members and the change requestor.
4. Submit change request to CCB (Project Manager) – The project manager will submit the change request, as well as the preliminary analysis, to the CCB for review.
5. Obtain Decision on change request (CCB) – The CCB will discuss the proposed change and decide whether or not it will be approved based on all submitted information.
6. Implement change (Project Manager) – If a change is approved by the CCB, the project manager will update and re-baseline project documentation as necessary.

The Change Control Board (CCB) is the approval authority for all proposed change requests pertaining to the Project. The purpose of the CCB is to review all change requests, determine their impacts on the project risk, scope, cost, and schedule, and to approve or deny each change request. The following chart provides a list of the CCB members:

Position	CCB Role
Project Sponsor	CCB Chair –
Project Manager	CCB Co-Chair
Project Technical Lead	CCB Co-Chair
Project Operations Lead	CCB Co-Chair

As change requests are submitted to the Mythics Project Manager by the project team/stakeholders, the Project Manager will log the requests in the change log and the CCB will convene every other Friday to review all change requests. For a change request to be approved, all CCB members must vote in favor. In the event more information is needed for a particular change request, the request will be deferred and sent back to the requestor for more information or clarification. If a change is deemed critical, an ad hoc CCB meeting can be called in order to review the change prior to the next scheduled bi-weekly CCB meeting.

The following are the roles and responsibilities for all change management efforts related to the Project:

Project Sponsor:
- Approve all changes to budget/funding allocations
- Approve all changes to schedule baseline
- Approve any changes in project scope
- Chair the CCB

Project Manager:
- Receive and log all change requests from project stakeholders
- Conduct preliminary risk, cost, schedule, scope analysis of change prior to CCB

- Seek clarification from change requestors on any open issues or concerns
- Make documentation revisions/edits as necessary for all approved changes
- Participate on CCB

Project Team / Stakeholders

- Submit all change requests on standard organizational change request forms
- Provide all applicable information and detail on change request forms
- Be prepared to address questions regarding any submitted change requests
- Provide feedback as necessary on impact of proposed changes

8. Escalation Process:

The escalation process enables the project team to consult with sponsors, seeking assistance in addressing complex/pervasive issues that are out of scope and/or difficult for the project team to address. The process will consist of the following:

- Identification: The risk/issue will be documented and cataloged in the risk register by the Mythics Project Manager (PM) or Clients Point of Contact (POC).
- Validation: The PM and POC will validate the issue and attempt to address the issue collaboratively. Unresolved issues can be escalated to project sponsors by both the PM and POC.
- Review and Decision: The project sponsors will discuss and respond with a decision, within a reasonable amount of time after receiving the issue. The PM and POC will work with the project team to determine impact to scope, cost, schedule, resources, and report to the sponsors of expected impacts.
- Implementation: The PM will work with the team to incorporate the changes and update the project plan.

9. Managed Service

Mythics will provide OCI Managed Service for the environment that was migrated. Services include:

- Proactive Monitoring
- Incident Management
- Incident Resolution
- Security Patching

Mythics and the City will mutually determine the start date for Managed Services, which is estimated to begin approximately 10 months (~ June 2026) from the commencement of the project.

Environment Snapshot:
Managed Services pricing is based on the number of virtual machines and databases being monitored. The current pricing that is presented covers monitoring for **10 virtual machines** and **4 Databases**. Pricing can be adjusted accordingly if the scope of the environment is increased or decreased.

Monitoring as a Service

Mythics will provide monitoring services of your environment listed in the environment snapshot 24 hours a day, 7 days a week, 365 days a year to identify nonstandard activity ("Event"). Our monitoring service is a combination of reactive automated monitoring through the use of Oracle Enterprise Manager and proactive monitoring of key database logs, backups, etc.

Monitoring Setup

Mythics will work with your team in obtaining appropriate access to configure your existing Oracle Enterprise Manager environment or the OCI alerting and notification framework to monitor the items listed in the environment snapshot. Mythics will configure monitoring and alert thresholds per our best practices and integrate alert output with our ticketing system and Management Portal. Through our configuration Mythics and the client will:

- Implement Mythics standardized OEM / OCI configuration and automation tools
- Reduce unnecessary alerting and quiet noisy systems
- Correlate alerts to reduce redundant notifications
- Multiple alerting channels through email, phone, text

Incident Management

Mythics uses Opsgenie to manage incidents/alerts. Opsgenie allows flexibility in:

- The creation of Multiple Alerting Channels
- Creating Alert Enrichment
- Creating Custom Alert Actions
- Alert Customization and Classification
- Alert Lifecycle Tracking
- Alert & Notification Policies
- Heartbeats

Each event that causes an unplanned interruption or exceeds an alert threshold shall be referred to as an incident ("Incident"). For each incident, Mythics will

- Receive, acknowledge, and validate the Incident.
- Categorize the Incident based upon the Mythics Severity Level definitions. The definitions of Mythics' Severity Levels are outlined below
- Create an Incident ticket in the Portal for Incidents assigned as Severity 1 or Severity 2
- Mythics will use reasonable efforts to notify the Client contact of a Severity 1 or Severity 2 Incidents within **30 minutes** of detection of such incidents
- Report and manage the volume of incidents through our portal.
- For Production environments identified in the environment snapshot Mythics will begin resolution services, for Non-Prod Mythics will for the ticket

details to the appropriate client staff for resolution. Client may resolve or may choose to use On Demand services to resolve.

Incident Resolution

Mythics will address Incidents and Problems resulting from the items in the Environment Snapshot assigned to Incident Resolution Services (see table 3). A Mythics Support Consultant ("SC") will be assigned to you for the duration of the services and is responsible for working with your SDM to facilitate the following services

b. <u>Resolution Services for Production Environments</u> – Mythics will provide the following Resolution Services for the production environments identified in the Environment Snapshot 24 hours a day, 7 days a week, 365 days a year.

c. <u>Incident Resolution</u> – After notifying you of an Incident, Mythics will manage the remediation and closure of the Incident and applicable Support Requests with Oracle Support. Mythics may contact your third-party support providers for collaboration on Incident Resolution

- <u>Change Management</u> – Mythics will coordinate and execute, as required, management of all updated, parameters changes, provisioning activities and adding and/or removing components as they apply to the items in the Environment Snapshot

- <u>Problem Management</u> – Mythics will analyze Incidents to identify the root cause of a single Incident or multiple Incidents ("Problem"). Mythics will create a Problem ticket in the Portal, coordinate the remediation of the Problem, and provide recommendations for corrective action for the avoidance of the applicable Problem in the future.

Patching as a Service

Database Cloud Service and OS Patching

Mythics will provide patching services to provide bi-annual patching for both the databases and operating systems. Mythics utilizes a structured approach to patching based upon Oracle best practices and our overall managed services experience. For each patch and patch cycle Mythics will:

Review the Patch

The Mythics team will review the release notes of the patch and validate that the patch is applicable to the environment and that the application supports the patch by checking vendor certification matrix.

Schedule Downtime

The Mythics team will work with the client to schedule downtime to apply the patch in the environment.

Develop Communication Plan.

A key component of Mythics patching methodology is a communication plan. It is important to keep key stakeholders informed of the progress of patch. Mythics provides communication through updates to our customer portal and patching ticket. Our Service Delivery Manage provides updates via email as key components of the patching plan are completed.

Create Patch Plan.

Mythics will create a patch plan for each patch that needs to be applied to an environment. The patch plan generally consists of:

- Pre-Patch activities. Activities that need to occur before the patching begins, such as applying any prerequisites, manual scripting and/or configurations.
- Notification/Communication plan. The Mythics team will create a detailed communication plan containing details on who needs to be notified and when through each stage of the patching process. process.
- Patch activities. This will be the detailed list of steps that will be executed upon through the patching process. This list of activities will include dates, times, required resources and estimated duration for each activity.
- Testing activities. As part of the patch planning, Mythics will work with customer to determine what testing activities need to take place, timeframes for testing and testing responsibilities. The customer will be required to perform any necessary application testing.
- Backout procedures. Our patching plans include steps to retract the patch if necessary or if something goes wrong during the patching process.
- Post Patch Activities. Activities and actions that need to be performed once the patching is complete.

Apply the Patch.

Once the scheduled down time, communication plans and patch plans have been developed and approved, Mythics will apply the patch in the designated environment.

Notify client.

Upon completion of the patch, Mythics will perform a smoke test to ensure environment stability and rectify any unexpected results of the patch application to the environment. Once the smoke test is completed, Mythics will notify the customer that patching has been successfully completed and any customer testing may commence.

Mythics will review Oracle Quarterly Security patch advisories for notifications that address security vulnerabilities.

Administrative Services

As part of our Managed Services offering, Client will have access to several administrative and operational items critical to the Managed Services solution. These are described as follows:

Service Delivery Manager

Mythics includes a Service Delivery Manager (SDM) as part of our Managed Services engagement. The SDM is the primary client point of contact throughout the period of performance and ensures delivery excellence through managing projects, driving issues to resolution, tracking service tickets and metrics, and helping direct the technical team responsible for delivering the services to our customers.

Service Desk

Mythics will provide access to our Service Desk, a client-specific portal for requesting service and tracking incidents. This is the primary method of contacting Mythics to use the provided OnDemand Hours. The service desk provides a central trouble ticketing system for incident reporting (alongside 24 x 7 phone support), a centralized client architecture and infrastructure repository and a Mythics activity journal for live views into any client activity.

Access to the Service Desk will be provided to up to five key individuals at the client (more can be allowed if needed). The Service Desk allows seamless tracking of client incidents and is customized to display client environment information in dropdown boxes (information is collected during the initial deployment phase). The Service Desk Portal will issue alert emails to both the client and Mythics' contacts assigned to the engagement. Additionally, this Service Desk is used as a repository of information collected over time about the Client database environment. This information may be later used in subsequent time-study reporting to improve system performance and as a repository for frequently asked questions specific to Client systems. All system information and documentation collected during the implementation phase of the project will be made available to the Client team in the Service Desk.

Knowledge Base

A knowledge base is a repository for "how-to" and troubleshooting information. Knowledge Bases are commonly used by IT Support teams to store and access critical documentation to increase efficiency and collaboration and optimize troubleshooting and service restoration. Mythics will create a dynamic knowledge base of important client environment, background and process information. Mythics' Knowledge Base will drive the following:

- Immediate access to a documented solution, and relevant search results.
- Ability to create new articles quickly
- Automated organization of content
- Communication around key document updates, additions and deletions

Managed Services Project Team

The Mythics Managed Services team includes individuals with expertise across a variety of technical, management and key industry disciplines, such as ITIL, Oracle Database, Fusion Middleware, Engineered Systems and more. Your services include access to each of these individuals at the appropriate time, and as such, our entire team should have access to your environments and all information pertaining to them.

You will have a primary account team involved in all aspects of our relationship. The dedicated points of contact for your team are listed below:

- Service Delivery Manager (SDM)
  - Client's Primary contact throughout the MMS contract.
  - Coordinates all the maintenance activities and is responsible for sending periodic reports
  - Ensures routine data maintenance and monitoring activities are performed thoroughly and all   emergency requests are handled efficiently
  - Handles all escalations and Monthly meetings
  - Front-line client satisfaction
- Manager of Technical Delivery
  - Manages technical resources when assigned by SDM
  - Coordinates staffing for major maintenance events
  - Conducts training events for Mythics and client personnel when necessary
  - Delivers key escalation support for technical issues
- Executive Sponsor
  - Escalation support and client satisfaction
  - Strategic partnership building and guidance

Service Allocations
The managed services subscription includes up to 40 (forty) hours of administrative effort per month. This allocation is a sizing assumption intended to capture the routine level of effort associated with the environment. Actual demand may vary. Under-utilization will not reduce the fixed fee, and additional services will be treated as overages. Adjustments to this allocation may be made by mutual agreement if requirements materially change. For clarity, unutilized monthly service hours do not accrue, bank, or roll over to subsequent months.

Managed Services Term and Renewal
The initial term of this Agreement shall be 36 (thirty-six) months from the Effective Date ("Initial Term"). Upon expiration of the Initial Term, this Agreement shall automatically continue on a month-to-month basis under the same terms and conditions unless and until either party provides written notice of its intent to terminate or until the parties execute a new agreement.

10. Invoicing

Mythics will bill the Client monthly for the fees outlined below. All invoices are payable within forty-five (45) days from receipt of valid invoice.

11. Fees: Labor & Travel
Estimated labor and expense cost for this project, based on the defined scope, assumptions, timelines, roles and responsibilities of all parties are outlined below.

Phase 1: PeopleSoft Upgrade and OCI Project

Role	Contract Labor Category	Primary Delivery Location	Estimated Hours	Hourly Rate	Total
Project Manager	Sr. Program Manager	Remote	1560	$191.00	$297,960.00
OCI Architect	Sr. Principal Consultant	Remote	260	$237.57	$61,768.20
OCI DBA	Sr. Consultant/Engineer	Remote	1560	$155.90	$243,204.00
PS HR Lead	Principal Consultant	Remote	1647	$170.75	$281,225.25
PS Payroll Lead	Principal Consultant	Remote	1300	$170.75	$221,975.00
PS T&L Lead	Principal Consultant	Remote	1300	$170.75	$221,975.00
PS Absence Lead	Principal Consultant	Remote	1474	$170.75	$251,685.50
PS Benefits Lead	Principal Consultant	Remote	1474	$170.75	$251,685.50
Developer	Sr. Application Developer	Remote	1560	$170.75	$266,370.00
Developer	Application Developer	Remote	2210	$155.90	$344,539.00
Developer	Consulting/Engineer	Remote	1214	$133.00	$161,462.00
Developer	Consulting/Engineer	Remote	607	$133.00	$80,731.00
Training Lead	Sr. Consultant/Engineer	Remote	434	$155.90	$67,660.60
				Estimated Total Cost	**$2,752,241.05**

Phase 2: PeopleSoft ePerformance, eComp Implementation

Role	Contract Labor Category	Primary Delivery Location	Estimated Hours	Hourly Rate	Total
Project Manager	Sr. Program Manager	Remote	304	$191.00	$58,064.00
PS HR and Benefits Lead	Principal Consultant	Remote	520	$170.75	$88,790.00
Performance/eComp Lead	Managing Principal Consultant	Remote	1,127	$215.30	$242,643.10
Developer	Sr. Application Developer	Remote	477	$170.75	$81,447.75
Training Lead	Sr. Consultant/Engineer	Remote	217	$155.90	$33,830.30
				Estimated Total Cost	**$504,775.15**

The pricing presented above is based on delivery exclusively through onshore resources. In the event that the Parties mutually determine that offshore resources may be engaged, such resources shall be billed at the offshore rates set forth herein. Utilization of offshore resources shall not commence without the prior written agreement of both Mythics and the Client.

Role	Contract Labor Category	Primary Delivery Location	Hourly Rate
Developer	Associate Consultant	Remote/Offshore	$90.00
Developer	Associate Consultant	Remote/Offshore	$75.00

Customer will pay out-of-pocket expenses ("Expenses"), such as travel, lodging, food, transportation, and other expenses incurred by the Consultant(s) associated with work performed as set forth in the Description of Services. Expenses will be billed to customer at least monthly. At the time of this writing, estimated expenses are $100,000.00. Mythics will seek prior approval prior to traveling and will follow Federal Travel Regulations.

The client fee total will not be exceeded without an approved change order. Client and Mythics will jointly review the project budget and estimate to complete (ETC) monthly. Mythics will use commercially reasonable efforts to complete the project (including Services and Work Products) at or below the estimated total fees.

11.1 Software License, Support, and OCI Subscription Fees

Product	Term	Extended price
Oracle PeopleSoft Enterprise Employee Licenses	Perpetual	$1,254,680.13
Oracle PeopleSoft Enterprise Employee Support	5 years	$1,513,575.83
Oracle PaaS and IaaS Universal Credits	12 months	$37,810.00

The procurement of Oracle Platform-as-a-Service (PaaS) and Infrastructure-as-a-Service (IaaS) Universal Credits will be executed under the terms and conditions of **OMNIA Contract #180233-002**, as outlined in **Appendix B (Quote ID: CL-CoF-OCI-FY26)**.

Similarly, the acquisition of Oracle PeopleSoft Enterprise Employee Licenses and associated Support will be completed in accordance with the terms of **OMNIA Contract #180233-002**, as detailed in **Appendix D (Quote ID: LS-CF-061825)**.

11.2 Managed Services Fees

Recurring Managed Services	Term	Monthly Cost	Annual Total	3-Year Total
Mythics Managed Services – Infrastructure, Database, Patching, and Peoplesoft System Administration Sustainment	36 Months	$8,900.00	$106,800.00	$320,400.00

Overages

Any services beyond the allocations described above require prior written authorization. Authorized overages will be billed at $220 USD per hour, as follows:

Managed Services: Effort beyond the included monthly service level will be billed monthly in arrears.

Cost Management

No work beyond the included service levels will be undertaken without Company's prior written authorization. By approving overages, Company assumes responsibility for the associated incremental fees.

12. Terms and Conditions

Mythics is submitting this Statement of Work pursuant to the terms and conditions of OMNIA Partners Master Agreement Number 180233-002, between Maricopa County, AZ and Mythics, LLC, fully executed on 12 December 2018, and the Exhibit I Professional Services Terms attached thereto. Any additional terms amended to this order must be mutually agreed to by the Parties, and in the event of a conflict, Mythics' OMNIA Maricopa Contract terms and conditions shall govern.

13. Signatures

IN WITNESS WHEREOF, the parties have caused this SOW to be executed and do each hereby warrant and represent that their respective signatory whose signature appears below has been and is on the date of this SOW duly authorized by all necessary and appropriate legal action to commit the organization he represents to the terms and conditions of this SOW.

Accepted by:	CLIENT NAME	Mythics, LLC.
Name: Title: *(Authorized Signatory)* Signature:		Jonathan Smith Director of Contracts
Mailing Address:		Mythics, LLC. 4525 Main Street, Suite 1500 Virginia Beach, VA 23462
Date:		
Phone:		(757) 412-4362
Email:		ConsultingContracts@mythics.com

Appendix A – Service Level Agreements

Severity Level	Description	Response Time	Update Schedule (OCI Environment issues)
Severity Level 1 Critical Business Impact	Client major application or mission critical system is stopped or so severely impacted that they cannot reasonably continue work. Client resources must be made available in Severity Level 1 situation and reasonably cooperate with Mythics to resolve the issue. Severity Level 1 problems could have the following characteristics: • System hang or crash situations • Data loss or data corruption • Critical functionality not available	<=15 minutes	• 1 hour • Update Client as set forth below in Table 5
Severity Level 2 Significant Business Impact	Client production primary business services, major applications, or mission critical systems are functioning with limited capabilities or are unstable with periodic interruptions. The software may be operating but is severely restricted. Severity Level 2 problems could have the following characteristics: • Application error or failure forcing a restart or recovery • Severely degraded performance • Functionality unavailable but the system can operate in a restricted fashion.	<= 15 minutes	• 2 hours • Update Client as set forth below in Table 5
Severity Level 3 Minimal Business Impact	Minor product features unavailable but a workaround exists, and most of software functions are still useable. Client work has minor loss of operational functionality. Severity Level 3 problems could have the following characteristics: • Error message with workaround • Minimal performance degradation • Incorrect product behavior with minor impact • Oracle functionality or configuration issue during implementation • Issues in Development /Test environment	1 business day	• 3 business days • Update Client as set forth below in Table 5

Severity Level	Description	Response Time	Update Schedule (OCI Environment issues)
Severity Level 4 Nominal Business Impact	Minor problem or question that does not affect the software function such as documentation, general questions, or enhancement requests. There is no impact to product usage or Client's operations. Severity Level 4 problems could have the following characteristics: • General requests for advice on usage • Clarification on product documentation or release notes • Product enhancement request	1 business day	• 5 business days

Mythics shall provide written status reports as follows (i) Incident tickets for Severity 1 and 2 and (ii) all Service Request tickets within the timescales set forth in the Table below. These status reports shall include estimated Restore and close dates.

Severity	Status Report Period*
1	Every 2 hours
2	Every 8 hours
3	Every 7 days
4	Every 14 days

*from notification by Client to Mythics of an issue

Tickets will be closed by mutual agreement between the Client and Mythics, which agreement will not be unreasonably withheld or delayed.

A. Service Exclusions Excluded Services. Services rendered under agreement do not include:
1. Maintenance of applications software packages, whether acquired from us or any other source, unless the SOW specifically includes the application software support;
2. Periods of scheduled maintenance and required repairs;
3. Causes beyond our control;
4. Downtimes that occur as a result of environmental issues;
5. interruption or failure of telecommunications or digital transmission links or Internet slow-downs or failures;
6. 3rd party patches to Client's Network or patches to applications;
7. Out-of-date Client contact information;
8. Any major changes, such as a version upgrade or complete reinstallation in operating system or application;
9. Any major change such as a version upgrade or replacement in major application such as ERP or Accounting Systems;
10. Activities related to any lawsuit, legal inquiry, e-discovery or other unforeseen request;
11. Peripherals external to Client's Network, including but not limited to 3rd party wireless keyboards, copiers, printers, Network hubs and switches and Network routers;
12. Client data, Client applications, and other aspects of Client's Network that may be corrupted or may not function

Appendix B

4525 Main St., Suite 1500	**Company Name: City of Fresno**	**Estimate Number: CL-CoF-OCI-FY26**
Virginia Beach, VA 23462		
Fed Tax ID# 54-1987871	**Contact Name: Dennis Jones**	**Estimate Prepared On: 7/17/2025**
Sales Rep: Eric Dunnet		
	Email: dennis.jones@fresno.gov	**Price Valid Through: 12/29/2025**
Phone: (856)308-0886		
	Phone: 559-498-9173	
Email: edunnet@mythics.com		

Data Center Region: Customer Selected

Net-New

Line Item	Oracle Cloud Service	Cloud Part Number	Credit Period	Service Period	Credit Quantity	Funded Allocation Value
1	**Oracle PaaS and IaaS Universal Credits**	**B88206**	**Annual**	**12 Months**	37810	37,810.00
						$37,810.00

*TOTAL FUNDED ALLOCATION VALUE	**$37,810.00**

*Applicable State taxes will be added unless an exemption is provided.

Electronic Delivery: By confirming, referencing or placing an order based on this quote, you are agreeing that the software products or cloud services being purchased are for electronic delivery only and there is no transfer of tangible property.

Terms and Conditions

Please note that Mythics, LLC is the official entity name, however, we are doing business as "Mythics VIII, LLC" under the California Secretary of State approved alternate name to comply with Corporations Code section 201(b).

This estimate is an invitation to you to purchase products and/or services from Mythics. Your order is subject to Mythics' acceptance and to applicable Oracle terms and conditions per reference to an existing agreement/contract or a newly excuted agreement accompanying your order.

The pricing set forth in this quote is contingent upon all terms and conditions set forth in this quote, including but not limited to the cash/cash equivalent payment terms, therefore changes to this quote including use of credit cards or accounts payable automation platforms that charge fees will not be accepted unless you agree to remit payment for those additional fees. **Not applicable in California**

By placing an order off this quote, You agree to grant Mythics read access to usage and cost report objects (only) for your tenancy(ies) which allows Mythics to access Your actual usage and any related charges of the metered billing cloud services ordered.

The services period for the cloud services commences on the date stated in this ordering document. If no date is specified, then the "Cloud Servcies Start Date" for each cloud service will be the date that the end user is issued access that enables the end user to activate the end user's cloud services (the "Cloud Services Start Date").

You acknowledge that in reliance on this order, Mythics will issue a non-cancellable order with its supplier for products or services purchased.

he pricing set forth in this quote is contingent upon all terms and conditions set forth in this quote, including but not limited to the cash/cash equivalent payment terms, therefore changes to this quote including use of credit cards or accounts payable automation platforms that charge fees will not be accepted unless you agree to remit payment for those additional fees. Not applicable in California

Non-Payment will constitute an immediate default of this contract and upon notice from Mythics, End-User shall be prohibited from continued use of software licensed and/or services until payment has been received in full for outstanding balance.

You agree that Mythics has the right to terminate your services or support with Oracle due to non-payment.

Funded Allocation Model and Additional Fees for Any Increased Usage/Capacity End User Terms
As described in the Oracle PaaS and IaaS Universal Credits - Service Descriptions document available at http://www.oracle.com/contracts, the following terms apply to your Oracle PaaS and IaaS Universal Credits. Under the "Funded Allocation Model", Oracle allows You the flexibility to fund an annual amount to Oracle as specified in the "Funded Allocation Value" in Your order, which is to be applied towards the future usage of eligible Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal provided such Cloud Services are available in production release when ordered, at the fees specified in the rate card. The total Funded Allocation Value of Your order is reflected in the "Funded Allocation Value" column and the applicable Services Period for that value will be as specified in Your order. Oracle will invoice you monthly in arrears based on your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order.
Please note: by issuing an order in reference to this quote you represent that you are authorized to commit to a funded allocation model payment structure **INCLUDING OVERAGE PAYMENTS** as described below and this obligation shall supersede any contradictory buyer terms as a fundamental requirement of the type of licensing priced on this quote.
Overage
If, at the end of any month during the Services Period, You have exceeded the Funded Allocation Value, You must provide additional funding for Your usage, or You must cease to use the applicable Cloud Services. If you have exceeded the Funded Allocation Value and You have not ended Your use of the Services, You will be subject to overage fees. Oracle will invoice the Oracle Partner for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal; Oracle will send invoices for the additional usage to the Oracle Partner at the Billing Contact provided to Oracle by the Oracle Partner. The Oracle Partner is responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice. If You placed Your order for Funded Allocation Value through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that You will be invoiced by Oracle, then You acknowledge that Oracle will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether You agreed to be invoiced by Oracle for Your excess usage in this manner. You may set quotas, alerts and use other monitoring tools within the Cloud Portal to assist You in managing and tracking Your usage.
Additional Services
If Oracle adds additional service offerings to the list of eligible Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account during the Services Period, You may activate and use those service offerings and the discount will be applied based on the Cloud Service category discount specified in the rate card attached to Your order or as seen in the Cloud Portal. The development, release, and timing of any future features, functionality or service offerings remains at the sole discretion of Oracle Corporation.
Replenishment of Account at End of Services Period
If you are continuing to use services after the end of the Services Period specified in Your order and You have not extended the Services period and increased the Funded Allocation Value for use of eligible Oracle IaaS and PaaS Cloud Services, You will be charged for the actual usage of all services that You activate and/or have activated within Your Cloud Services Account based on Oracle's then current price list for such services, which can be found at https://cloud.oracle.com/en_US/ucpricing. Upon extending the term of the Services Period and increasing the amount of the Funded Allocation Value through a new order or modification of Your existing order, You will receive the Cloud Services category discounts specified in the rate card attached to Your new order or modification of the existing order or as seen in the Cloud Portal. **Roving Edge Parts**. Roving Edge Infrastructure parts are limited-availability parts. This order is not eligible for any Roving Edge Infrastructure products or services, even if a Roving Edge part number is specified in the Rate Card of this order or seen in the Cloud Portal.
No Auto-Renewal
Notwithstanding any statement to the contrary in the Service Specifications, You expressly agree that the Services acquired under this order will not auto-renew.
Data Center Region Availability for UCM
Platform and data center region availability information for Oracle Platform as a Service (PaaS) Cloud Services and for Oracle Infrastructure as a Service (IaaS) Cloud Services is provided on the Oracle Cloud Portal at https://cloud.oracle.com/data-regions.
AI End User Terms "End User Terms: AI Terms The Oracle Artificial Intelligence Terms ("AI Terms") apply to artificial intelligence ("AI") systems, and Your andYour Users use of related AI functionality, that is included in Your Cloud Services. The AI Terms are included in the Service Specifications for Your Cloud Services and remain subject to update pursuant to the terms of Your Agreement. A current version of the AI Terms may be accessed at https:// www.oracle.com/contracts/.
Support Discount for Cloud Consumption
During the Services Period of the OCI Services under this order, You will receive from Oracle a discount of 0.25 US Dollars (the "**Discount**") for every 1 US Dollars of Oracle Cloud Infrastructure Cloud Services (" **OCI Services**") that You consume during the Services Period. The Discount will be expressed as dollars, and You may apply it to reduce the amount owed for renewals of Software Update License & Support of Oracle Technology Programs up to (i) 100% of the total amount owed when such services are renewed through Oracle America, Inc., and (ii) 75% of the total amount owed when such services are renewed through an authorized reseller. Your right to receive the Discount, and apply it towards renewals of Software Update License & Support for Oracle Technology Programs, is subject to the following:
(a) the Discount will not accrue for (i) OCI Services SKUs that are assigned to a Non Discount Eligible Cloud Services category in the applicable service description, (ii) OCI Services that are consumed pursuant to a Pay as You Go model as described in the applicable service description, (iii) Third Party Products available via the Cloud Marketplace, or (iv) non-metered OCI Services SKUs;
(b) You may only apply the Discount towards the pre-tax value of renewals of Software Update License & Support for Oracle Technology Programs listed on the then current Oracle Technology Global Price List and not for any other support offering (e.g., not for first year Software Update License & Support nor for hardware support); notwithstanding the foregoing, if Software Update License & Support is no longer being provided for an Oracle Technology Program, then You may apply the Discount towards the pre-tax value of renewals of the then available
support for the applicable Oracle Technology Program (e.g., sustaining support);
(c) the Discount will be issued monthly in arrears and will be valid for 12 months from the date of issuance of the applicable Discount;
(d) You will start accruing towards Your first Discount at the start of the Services Period for this order; and
(e) You understand that if the OCI Services under this order is terminated due to Your breach of the terms of Your applicable agreement with Oracle or this order, then You will cease earning any Discounts starting from the effective date of termination; furthermore, if termination is due to any failure to pay any fees for the OCI Services under this order, any Discounts accrued, and which remain unused as of the effective date of
termination, will be deleted from Your Discount account. You may access any Discount obtained pursuant to this section through electronic dashboard(s) in Your Oracle Cloud Portal ("dashboards"). In the event the dashboards refer to available "rewards" or "support rewards", for the purposes of this order, such references will be deemed to refer to the amount of Your Discount in accordance with the terms of this section. In addition, notwithstanding any terms that may be specified in the dashboards, the Discount will be governed by the terms of this section.

Please include the following statements on your order:
Vendor: Mythics, LLC d/b/a Mythics VIII, LLC
Address: 4525 Main St. Suite 1500 Virginia Beach, VA 23462
This order is placed pursuant to the terms and conditions of: OMNIA Contract # 180233-002 (US Communities/Maricopa)
Reference Mythics Quote Number: CL-CoF-OCI-FY26
Cloud Services Payment Terms: Monthly in Arrears, Net 45

Form: Quote 102723

Rate Card Pricing for IaaS/PaaS Public Cloud Services

B88206 - Oracle PaaS and IaaS Universal Credits

Cloud Service Category Discounts

Cloud Service Category	Discount %
Roving Edge Services	0
Management Cloud Service	0
Compute Cloud at Customer	0
Big Data Cloud Service	0
Application Development Cloud Service	0
Content Management Cloud Service	0
Analytics Cloud Service	0
Storage Cloud Service	0
Security and Identity Management Cloud Service	0
Enterprise Integration Cloud Service	0
Data Integration Cloud Service	0
Network Cloud Service	0
Compute Cloud Service	0
Data Management Cloud Service	0
Oracle GPU Cloud Services	0
Not Discount Eligible	0

Usage Item Description	Metric	List Price	Overage Net Unit Price
Roving Edge Services			
B109492 - Roving Edge Device-RED.2 Compute	Resource Possession Per Day	80.0	80.0
B109493 - Roving Edge Device-RED.2 GPU	Resource Possession Per Day	100.0	100.0
B109494 - Roving Edge Device-RED.2.STG Storage	Resource Possession Per Day	95.0	95.0
B109496 - Roving Edge Device-RED.2 Ruggedized Case	Resource Possession Per Day	10.0	10.0
B92615 - Roving Edge Device-Compute Optimized-Ruggedized	Resource Possession Per Day	160.0	160.0
B93039 - Roving Edge Device-Compute Optimized-Standard	Resource Possession Per Day	160.0	160.0
B95228 - Roving Edge Ultra	Resource Possession Per Day	45.0	45.0
Management Cloud Service			
B108764 - Oracle Cloud Infrastructure-Vulnerability Detection and Patching-External Databases	Host CPU Core Per Hour	0.05	0.05
B108765 - Oracle Cloud Infrastructure-Vulnerability Detection and Patching-External Databases BYOL	Host CPU Core Per Hour	0.025	0.025
B108773 - Oracle Cloud Infrastructure-SQL Performance Watch External DB	Host CPU Core Per Month	40.0	40.0
B109358 - Oracle Cloud Infrastructure-MySQL Database-Oracle Ops Insights for MySQL HeatWave	OCPU Per Hour	0.015	0.015
B109359 - Oracle Cloud Infrastructure-MySQL Database-Oracle Ops Insights for MySQL HeatWave	ECPU Per Hour	0.0075	0.0075
B110475 - Oracle-Cloud Infrastructure-Fleet Application Management Service	1 Managed Resource Per Month 0 - 25	0.0	0.0
	1 Managed Resource Per Month 25 - 999999999999999	2.604	2.604

Usage Item Description	Metric	List Price	Overage Net Unit Price
B110625 - Oracle Cloud Infrastructure-MySQL Database-Database Management for MySQL HeatWave	ECPU Per Hour	0.0075	0.0075
B110986 - Oracle Cloud Infrastructure Application Performance Monitoring Service-Stack Monitoring-Enterprise Edition for GPU Infrastructure	GPU Monitoring Unit Per Hour	0.07	0.07
B111087 - Oracle Cloud Infrastructure Ops Insights for Warehouse-Instance	ECPU Per Hour	0.2688	0.2688
B92809 - Oracle Cloud Infrastructure Log Analytics-Archival Storage	Logging Analytics Storage Unit Per Hour	0.02	0.02
B92888 - Oracle Cloud Infrastructure Ops Insights for Oracle Autonomous Databases-Basic	OCPU Per Hour	0.0	0.0
B92889 - Oracle Cloud Infrastructure Ops Insights for Oracle Cloud Databases	OCPU Per Hour	0.015	0.015
B92890 - Oracle Cloud Infrastructure Ops Insights for External Oracle Databases and Host	Host CPU Core Per Hour	0.015	0.015
B92940 - Oracle Cloud Infrastructure Application Performance Monitoring Service-Tracing Data-Free	1,000 Events Per Hour	0.0	0.0
B92941 - Oracle Cloud Infrastructure Application Performance Monitoring Service-Tracing Data	100,000 Events Per Hour	0.65	0.65
B92942 - Oracle Cloud Infrastructure Application Performance Monitoring Service-Synthetic Usage	10 Monitor Runs Per Hour	0.02	0.02
B93082 - Oracle Cloud Infrastructure-Database Management-External DB BYOL	Host CPU Core Per Hour	0.025	0.025
B93083 - Oracle Cloud Infrastructure-Database Management-External DB	Host CPU Core Per Hour	0.05	0.05
B93426 - Oracle Cloud Infrastructure-Database Management-Cloud Databases	OCPU Per Hour	0.05	0.05
B93705 - Oracle Cloud Infrastructure Ops Insights for Warehouse-Extract	Gigabyte Per Month	2.0	2.0
B93706 - Oracle Cloud Infrastructure Ops Insights for Warehouse-Instance	OCPU Per Hour	0.5377	0.5377
B95634 - Oracle Cloud Infrastructure Log Analytics-Active Storage	Logging Analytics Storage Unit Per Month 0 - 35	372.0	372.0
	Logging Analytics Storage Unit Per Month 35 - 103	260.4	260.4
	Logging Analytics Storage Unit Per Month 103 - 999999999999999	223.2	223.2
B96199 - Oracle Cloud Infrastructure Ops Insights for Oracle Autonomous Databases-Basic	ECPU Per Hour	0.0	0.0
B96200 - Oracle Cloud Infrastructure Database Management for Oracle Cloud Databases	ECPU Per Hour	0.025	0.025
B96629 - Oracle Cloud Infrastructure-Application Performance Monitoring Service-Synthetic Usage-Free	10 Monitor Runs Per Hour	0.0	0.0
B97140 - Oracle Cloud Infrastructure Ops Insights for Oracle Cloud Databases	ECPU Per Hour	0.0075	0.0075
B99259 - Oracle Cloud Infrastructure-Application Performance Monitoring Service-Stack Monitoring-Enterprise Edition	10 Monitored Resources Per Hour	0.38	0.38
Compute Cloud at Customer			
B111450 - Oracle Compute Cloud@Customer-Compute-E6-Resource Commit	OCPU Per Hour	0.0045	0.0045

Usage Item Description	Metric	List Price	Overage Net Unit Price
B111451 - Oracle Compute Cloud@Customer-Compute-E6	OCPU Per Hour	0.0255	0.0255
B111452 - Oracle Compute Cloud@Customer-Compute-E6-Memory-Resource Commit	Gigabytes Per Hour	0.0004	0.0004
B111453 - Oracle Compute Cloud@Customer-Compute-E6-Memory	Gigabytes Per Hour	0.0016	0.0016
B111454 - Oracle Compute Cloud@Customer-Compute-GPU.L40S-Resource Commit	GPU Per Hour	0.6	0.6
B111455 - Oracle Compute Cloud@Customer-Compute-GPU.L40S	GPU Per Hour	2.9	2.9
B111456 - Oracle Compute Cloud@Customer-Balanced Storage-Resource Commit	Gigabyte Storage Capacity Per Month	0.0055	0.0055
B111457 - Oracle Compute Cloud@Customer-Block Volume Storage-Balanced	Gigabyte Storage Capacity Per Month	0.037	0.037
B111458 - Oracle Compute Cloud@Customer-File Storage	Gigabyte Storage Capacity Per Month	0.2945	0.2945
B111459 - Oracle Compute Cloud@Customer-Object Storage	Gigabyte Storage Capacity Per Month	0.02	0.02
B111460 - Oracle Compute Cloud@Customer-Performance Storage-Resource Commit	Gigabyte Storage Capacity Per Month	0.011	0.011
B111461 - Oracle Compute Cloud@Customer-Block Volume Storage-Performance	Gigabyte Storage Capacity Per Month	0.0485	0.0485
B111462 - Oracle Compute Cloud@Customer Infrastructure-E6 Compute with up to 552 OCPUs and 6.7 TB Memory-Isolated	Resource Possession Per Day	420.0	420.0
B111463 - Oracle Compute Cloud@Customer Infrastructure-GPU Compute with up to 4 GPUs, 48 GB GPU Memory, 104 OCPUs and 960 GB CPU Memory-Isolated	Resource Possession Per Day	190.0	190.0
B111464 - Oracle Compute Cloud@Customer Infrastructure-Balanced Storage-Isolated	Resource Possession Per Day	130.0	130.0
B111465 - Oracle Compute Cloud@Customer Infrastructure-Performance Storage-Isolated	Resource Possession Per Day	70.0	70.0
Big Data Cloud Service			
B108080 - Oracle Cloud Infrastructure Generative AI-Large Meta	10,000 Transactions	0.0018	0.0018
B108085 - Oracle Cloud Infrastructure Generative AI-Large Meta-Dedicated	AI Unit Per Hour	12.0	12.0
B108711 - Oracle Cloud Infrastructure-Language-Dedicated Inferencing-Healthcare	Inferencing Unit Hour	20.0	20.0
B110461 - Oracle Cloud Infrastructure Generative AI Agents	10,000 Transactions	0.003	0.003
B110462 - Oracle Cloud Infrastructure Generative AI Agents-Knowledge Base Storage	Gigabyte Storage Per Hour	0.0084	0.0084
B110463 - Oracle Cloud Infrastructure Generative AI Agents-Data Ingestion	10,000 Transactions	0.0003	0.0003
B110517 - Oracle Cloud Infrastructure Generative AI-Meta Llama 3.1 405B	10,000 transactions	0.0267	0.0267
B110617 - Oracle Cloud Infrastructure-Vision-Stored Video Analysis	Processed Video Minute 0 - 1000	0.0	0.0
	Processed Video Minute 1000 - 999999999999999	0.1	0.1
B110679 - Oracle Cloud Infrastructure Generative AI-Meta Llama 3.2 90B Vision	10,000 Transactions	0.005	0.005

Usage Item Description	Metric	List Price	Overage Net Unit Price
B111035 - Oracle Cloud Infrastructure Generative AI-Meta Llama 4 Scout	10,000 Transactions	0.0018	0.0018
B111036 - Oracle Cloud Infrastructure Generative AI-Meta Llama 4 Maverick	10,000 Transactions	0.0018	0.0018
B111539 - Oracle Cloud Infrastructure-Vision-Stream Video Analysis	Processed Video Minute	0.15	0.15
B93423 - Oracle Cloud AI Services-Language-Pre-trained Inferencing	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	0.25	0.25
B93555 - Oracle Big Data Service	OCPU Per Hour	0.015	0.015
B94896 - Oracle Cloud Infrastructure-Speech	Transcription Hour 0 - 5	0.0	0.0
	Transcription Hour 5 - 999999999999999	0.35	0.35
B94973 - Oracle Cloud Infrastructure-Vision-Image Analysis	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	0.25	0.25
B94974 - Oracle Cloud Infrastructure-Vision-OCR	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	1.0	1.0
B94977 - Oracle Cloud Infrastructure-Vision-Custom Training	Training Hour 0 - 15	0.0	0.0
	Training Hour 15 - 999999999999999	1.5	1.5
B95917 - Oracle Cloud Infrastructure-Language-Custom Inferencing	1000 Transactions	3.5	3.5
B95918 - Oracle Cloud Infrastructure-Language-Custom Inferencing-Dedicated	Inferencing Unit Hour 0 - 15	0.0	0.0
	Inferencing Unit Hour 15 - 999999999999999	1.5	1.5
B95919 - Oracle Cloud Infrastructure-Language-Custom Training	Training Hour 0 - 15	0.0	0.0
	Training Hour 15 - 999999999999999	1.5	1.5
B95920 - Oracle Cloud Infrastructure-Language-Text Translation	1000 Transactions 0 - 1	0.0	0.0
	1000 Transactions 1 - 999999999999999	10.0	10.0
B96110 - Oracle Cloud Infrastructure-Document Understanding-OCR	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	1.0	1.0
B96111 - Oracle Cloud Infrastructure-Document Understanding-Document Properties	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	0.25	0.25
B96112 - Oracle Cloud Infrastructure-Document Understanding-Document Extraction	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	10.0	10.0
B96113 - Oracle Cloud Infrastructure-Document Understanding-Custom Training	Training Hour 0 - 15	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
	Training Hour 15 - 999999999999999	1.5	1.5
B97193 - Oracle Cloud Infrastructure-Document Understanding-Custom Document Properties	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	1.5	1.5
B97194 - Oracle Cloud Infrastructure-Document Understanding-Custom Document Extraction	1,000 Transactions 0 - 5	0.0	0.0
	1,000 Transactions 5 - 999999999999999	30.0	30.0
Application Development Cloud Service			
B108130 - Oracle Backend for Spring Boot and Microservices-Standard Edition-Marketplace	Each	0.0	0.0
B109545 - Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure	OCPU Per Hour	0.4301	0.4301
B109565 - Oracle Cloud Infrastructure-Blockchain Platform Cloud Service-Digital Assets	OCPU Per Hour	1.0161	1.0161
B89646 - Oracle Visual Builder	OCPU Per Hour	1.2365	1.2365
B90203 - Oracle Visual Builder Studio-Additional Storage	Gigabyte Storage Capacity Per Month	1.6	1.6
B90260 - Oracle Digital Assistant Cloud Service	Request	0.0232	0.0232
B90304 - Oracle Mobile Hub Cloud Service	Request	0.0028	0.0028
B91346 - Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure	OCPU Per Hour	0.2581	0.2581
B91347 - Oracle WebLogic Suite for Oracle Cloud Infrastructure	OCPU Per Hour	0.4646	0.4646
B92302 - Oracle Cloud Infrastructure-Blockchain Platform Cloud Service-Standard	OCPU Per Hour	0.215	0.215
B92303 - Oracle Cloud Infrastructure-Blockchain Platform Cloud Service-Enterprise	OCPU Per Hour	0.4301	0.4301
B92304 - Oracle Cloud Infrastructure-Blockchain Platform Cloud Service-Storage	Terabyte Storage Capacity Per Month	70.4	70.4
B92305 - Oracle Cloud Infrastructure-Blockchain Platform Cloud Service-Enterprise-BYOL	OCPU Per Hour	0.3226	0.3226
B92913 - Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes	OCPU Per Hour	0.2581	0.2581
B92914 - Oracle WebLogic Server Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes	OCPU Per Hour	0.4646	0.4646
B96582 - Oracle Tuxedo for Oracle Cloud Infrastructure	OCPU Per Hour	0.5433	0.5433
B96583 - Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure	OCPU Per Hour	0.8149	0.8149
B96584 - Oracle Tuxedo Mainframe Modernization Runtimes for Oracle Cloud Infrastructure	OCPU Per Hour	1.0866	1.0866
Content Management Cloud Service			
B108776 - WebCenter Imaging For Oracle Cloud Infrastructure	OCPU Per Hour	0.6394	0.6394
B108777 - WebCenter Enterprise Capture For Oracle Cloud Infrastructure	OCPU Per Hour	0.417	0.417
B108778 - WebCenter Enterprise Capture Standard Edition For Oracle Cloud Infrastructure	OCPU Per Hour	0.2085	0.2085
B108779 - WebCenter Sites For Oracle Cloud Infrastructure	OCPU Per Hour	0.695	0.695

Usage Item Description	Metric	List Price	Overage Net Unit Price
B108780 - WebCenter Sites Satellite Server For Oracle Cloud Infrastructure	OCPU Per Hour	0.1738	0.1738
B108781 - WebCenter Portal For Oracle Cloud Infrastructure	OCPU Per Hour	0.8688	0.8688
B108782 - WebCenter Forms Recognition For Oracle Cloud Infrastructure	OCPU Per Hour	0.695	0.695
B108783 - WebCenter Content For Oracle Cloud Infrastructure	OCPU Per Hour	1.1989	1.1989
B108784 - WebCenter Universal Content Management For Oracle Cloud Infrastructure	OCPU Per Hour	0.7993	0.7993
B95279 - Media Services-Media Flow-Standard-H264-SD-Below 30fps	Minute of Output Media Content	0.001	0.001
B95280 - Media Services-Media Flow-Standard-H264-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.002	0.002
B95281 - Media Services-Media Flow-Standard-H264-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.003	0.003
B95282 - Media Services-Media Flow-Standard-H264-HD-Below 30fps	Minute of Output Media Content	0.003	0.003
B95283 - Media Services-Media Flow-Standard-H264-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.004	0.004
B95284 - Media Services-Media Flow-Standard-H264-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.01	0.01
B95285 - Media Services-Media Flow-Standard-H264-4k-Below 30fps	Minute of Output Media Content	0.015	0.015
B95286 - Media Services-Media Flow-Standard-H264-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.018	0.018
B95287 - Media Services-Media Flow-Standard-H264-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.036	0.036
B95288 - Media Services-Media Flow-Standard-VP8-SD-Below 30fps	Minute of Output Media Content	0.003	0.003
B95289 - Media Services-Media Flow-Standard-VP8-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.004	0.004
B95290 - Media Services-Media Flow-Standard-VP8-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.007	0.007
B95291 - Media Services-Media Flow-Standard-VP8-HD-Below 30fps	Minute of Output Media Content	0.008	0.008
B95292 - Media Services-Media Flow-Standard-VP8-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.01	0.01
B95293 - Media Services-Media Flow-Standard-VP8-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.015	0.015
B95294 - Media Services-Media Flow-Standard-VP8-4k-Below 30fps	Minute of Output Media Content	0.036	0.036
B95295 - Media Services-Media Flow-Standard-VP8-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.04	0.04
B95296 - Media Services-Media Flow-Standard-VP8-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.05	0.05
B95297 - Media Services-Media Flow-Standard-H265VP9-SD-Below 30fps	Minute of Output Media Content	0.005	0.005
B95298 - Media Services-Media Flow-Standard-H265VP9-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.007	0.007
B95299 - Media Services-Media Flow-Standard-H265VP9-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.012	0.012

Usage Item Description	Metric	List Price	Overage Net Unit Price
B95300 - Media Services-Media Flow-Standard-H265VP9-HD-Below 30fps	Minute of Output Media Content	0.01	0.01
B95301 - Media Services-Media Flow-Standard-H265VP9-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.02	0.02
B95302 - Media Services-Media Flow-Standard-H265VP9-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.03	0.03
B95303 - Media Services-Media Flow-Standard-H265VP9-4k-Below 30fps	Minute of Output Media Content	0.026	0.026
B95304 - Media Services-Media Flow-Standard-H265VP9-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.05	0.05
B95305 - Media Services-Media Flow-Standard-H265VP9-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.063	0.063
B95306 - Media Services-Media Flow-Speed-H264-SD-Below 30fps	Minute of Output Media Content	0.002	0.002
B95307 - Media Services-Media Flow-Speed-H264-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.003	0.003
B95308 - Media Services-Media Flow-Speed-H264-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.004	0.004
B95309 - Media Services-Media Flow-Speed-H264-HD-Below 30fps	Minute of Output Media Content	0.004	0.004
B95310 - Media Services-Media Flow-Speed-H264-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.005	0.005
B95311 - Media Services-Media Flow-Speed-H264-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.012	0.012
B95312 - Media Services-Media Flow-Speed-H264-4k-Below 30fps	Minute of Output Media Content	0.018	0.018
B95313 - Media Services-Media Flow-Speed-H264-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.02	0.02
B95314 - Media Services-Media Flow-Speed-H264-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.04	0.04
B95315 - Media Services-Media Flow-Speed-VP8-SD-Below 30fps	Minute of Output Media Content	0.005	0.005
B95316 - Media Services-Media Flow-Speed-VP8-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.006	0.006
B95317 - Media Services-Media Flow-Speed-VP8-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.008	0.008
B95318 - Media Services-Media Flow-Speed-VP8-HD-Below 30fps	Minute of Output Media Content	0.012	0.012
B95319 - Media Services-Media Flow-Speed-VP8-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.015	0.015
B95320 - Media Services-Media Flow-Speed-VP8-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.018	0.018
B95321 - Media Services-Media Flow-Speed-VP8-4k-Below 30fps	Minute of Output Media Content	0.048	0.048
B95322 - Media Services-Media Flow-Speed-VP8-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.05	0.05
B95323 - Media Services-Media Flow-Speed-VP8-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.06	0.06
B95324 - Media Services-Media Flow-Speed-H265VP9-SD-Below 30fps	Minute of Output Media Content	0.006	0.006

Usage Item Description	Metric	List Price	Overage Net Unit Price
B95325 - Media Services-Media Flow-Speed-H265VP9-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.008	0.008
B95326 - Media Services-Media Flow-Speed-H265VP9-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.015	0.015
B95327 - Media Services-Media Flow-Speed-H265VP9-HD-Below 30fps	Minute of Output Media Content	0.012	0.012
B95328 - Media Services-Media Flow-Speed-H265VP9-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.025	0.025
B95329 - Media Services-Media Flow-Speed-H265VP9-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.036	0.036
B95330 - Media Services-Media Flow-Speed-H265VP9-4k-Below 30fps	Minute of Output Media Content	0.05	0.05
B95331 - Media Services-Media Flow-Speed-H265VP9-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.06	0.06
B95332 - Media Services-Media Flow-Speed-H265VP9-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.075	0.075
B95333 - Media Services-Media Flow-Quality-H264-SD-Below 30fps	Minute of Output Media Content	0.003	0.003
B95334 - Media Services-Media Flow-Quality-H264-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.004	0.004
B95335 - Media Services-Media Flow-Quality-H264-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.005	0.005
B95336 - Media Services-Media Flow-Quality-H264-HD-Below 30fps	Minute of Output Media Content	0.005	0.005
B95337 - Media Services-Media Flow-Quality-H264-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.006	0.006
B95338 - Media Services-Media Flow-Quality-H264-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.015	0.015
B95339 - Media Services-Media Flow-Quality-H264-4k-Below 30fps	Minute of Output Media Content	0.024	0.024
B95340 - Media Services-Media Flow-Quality-H264-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.03	0.03
B95341 - Media Services-Media Flow-Quality-H264-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.05	0.05
B95342 - Media Services-Media Flow-Quality-VP8-SD-Below 30fps	Minute of Output Media Content	0.006	0.006
B95343 - Media Services-Media Flow-Quality-VP8-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.008	0.008
B95344 - Media Services-Media Flow-Quality-VP8-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.01	0.01
B95345 - Media Services-Media Flow-Quality-VP8-HD-Below 30fps	Minute of Output Media Content	0.015	0.015
B95346 - Media Services-Media Flow-Quality-VP8-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.018	0.018
B95347 - Media Services-Media Flow-Quality-VP8-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.02	0.02
B95348 - Media Services-Media Flow-Quality-VP8-4k-Below 30fps	Minute of Output Media Content	0.054	0.054
B95349 - Media Services-Media Flow-Quality-VP8-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.06	0.06

Usage Item Description	Metric	List Price	Overage Net Unit Price
B95350 - Media Services-Media Flow-Quality-VP8-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.07	0.07
B95351 - Media Services-Media Flow-Quality-H265VP9-SD-Below 30fps	Minute of Output Media Content	0.03	0.03
B95352 - Media Services-Media Flow-Quality-H265VP9-SD-Above 30fps and Below 60fps	Minute of Output Media Content	0.045	0.045
B95353 - Media Services-Media Flow-Quality-H265VP9-SD-Above 60fps and Below 120fps	Minute of Output Media Content	0.06	0.06
B95354 - Media Services-Media Flow-Quality-H265VP9-HD-Below 30fps	Minute of Output Media Content	0.06	0.06
B95355 - Media Services-Media Flow-Quality-H265VP9-HD-Above 30fps and Below 60fps	Minute of Output Media Content	0.09	0.09
B95356 - Media Services-Media Flow-Quality-H265VP9-HD-Above 60fps and Below 120fps	Minute of Output Media Content	0.12	0.12
B95357 - Media Services-Media Flow-Quality-H265VP9-4k-Below 30fps	Minute of Output Media Content	0.12	0.12
B95358 - Media Services-Media Flow-Quality-H265VP9-4k-Above 30fps and Below 60fps	Minute of Output Media Content	0.18	0.18
B95359 - Media Services-Media Flow-Quality-H265VP9-4k-Above 60fps and Below 120fps	Minute of Output Media Content	0.24	0.24
B95375 - Media Services-Media Streams	GB of Packaged Content	0.05	0.05
Analytics Cloud Service			
B111363 - Oracle AI Data Platform	AI Data Platform Unit	0.001	0.001
B89630 - Oracle Analytics Cloud-Professional	OCPU Per Hour	1.0753	1.0753
B89631 - Oracle Analytics Cloud-Enterprise	OCPU Per Hour	2.1506	2.1506
B89636 - Oracle Analytics Cloud-Professional-BYOL	OCPU Per Hour	0.3226	0.3226
B89637 - Oracle Analytics Cloud-Enterprise-BYOL	OCPU Per Hour	0.3226	0.3226
B92335 - Essbase for Oracle Cloud Infrastructure	OCPU Per Hour	1.3129	1.3129
B92682 - Oracle Analytics-Professional	User Per Month	16.0	16.0
B92683 - Oracle Analytics-Enterprise	User Per Month	80.0	80.0
B94568 - Oracle Analytics Server for Oracle Cloud Infrastructure	OCPU Per Hour	1.75	1.75
Storage Cloud Service			
B109546 - Oracle Cloud Infrastructure File Storage Service-High Performance Mount Target	Performance Units Per Gigabyte Per Month	0.3	0.3
B111091 - Oracle Cloud Infrastructure File Storage with Lustre Service-Storage	Gigabyte Storage Capacity Per Month	0.086	0.086
B111092 - Oracle Cloud Infrastructure File Storage with Lustre Service-Performance	Performance Units Per Gigabyte Per Month	0.0005	0.0005
B89057 - Oracle Cloud Infrastructure-File Storage	Gigabyte Storage Capacity per Month	0.3	0.3
B90938 - Oracle Cloud Infrastructure-Streaming-PUT or GET	Gigabytes of Data Transferred	0.025	0.025
B90939 - Oracle Cloud Infrastructure-Streaming-Storage	Gigabyte Per Hour	0.0002	0.0002
B91445 - Oracle Cloud Infrastructure-Block Volume-Free	Gigabyte Storage Capacity per Month	0.0	0.0
B91627 - Oracle Cloud Infrastructure-Object Storage-Requests	10,000 Requests per Month 0 - 5	0.0	0.0
	10,000 Requests per Month 5 - 999999999	0.0034	0.0034
B91628 - Oracle Cloud Infrastructure-Object Storage-Storage	Gigabyte Storage Capacity per Month 0 - 10	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
	Gigabyte Storage Capacity per Month 10 - 999999999	0.0255	0.0255
B91633 - Oracle Cloud Infrastructure-Archive Storage-Free	Gigabyte Storage Capacity per Month 0 - 10	0.0	0.0
	Gigabyte Storage Capacity per Month 10 - 999999999	0.0026	0.0026
B91961 - Oracle Cloud Infrastructure-Block Volume Storage	Gigabyte Storage Capacity Per Month	0.0255	0.0255
B91962 - Oracle Cloud Infrastructure-Block Volume Performance	Performance Units Per Gigabyte Per Month	0.0017	0.0017
B93000 - Oracle Cloud Infrastructure-Infrequent Access Storage-Storage	Gigabyte Storage Capacity Per Month 0 - 10	0.0	0.0
	Gigabyte Storage Capacity Per Month 10 - 999999999999999	0.01	0.01
B93001 - Oracle Cloud Infrastructure-Data Retrieval-Storage	Gigabyte Storage Retrieved Per Month 0 - 10	0.0	0.0
	Gigabyte Storage Retrieved Per Month 10 - 999999999999999	0.01	0.01
B95410 - Oracle ZFS Storage-High Availability	Instance Per Hour	1.85	1.85
Security and Identity Management Cloud Service			
B108188 - Oracle Cloud Infrastructure Cloud Guard Workload Protection Standard	Node Per Hour	0.0069	0.0069
B108189 - Oracle Cloud Infrastructure Cloud Guard Workload Protection Limited	Node Per Hour	0.0	0.0
B108190 - Oracle Cloud Guard Instance Security Adhoc Queries Enterprise	Request 0 - 950000	0.0	0.0
	Request 950000 - 999999999999999	0.001	0.001
B90328 - Oracle Cloud Infrastructure-Key Management-Private Vault	Virtual Private Vault Per Hour	3.724	3.724
B90555 - Oracle Identity Cloud Service-Enterprise User	User Per Month	3.2	3.2
B90556 - Oracle Identity Cloud Service-Consumer User	User Per Month	0.016	0.016
B90557 - Oracle Identity Cloud Service-Enterprise User-BYOL	User Per Month	0.8	0.8
B90558 - Oracle Identity Cloud Service-Consumer User-BYOL	User Per Month	0.004	0.004
B90936 - Oracle Identity Foundation Cloud Service	Each	0.0	0.0
B92092 - Oracle Cloud Infrastructure-KMS Vault-Key Versions	Key Version per Month 0 - 20	0.0	0.0
	Key Version per Month 20 - 999999999	0.5334	0.5334
B93493 - Oracle Cloud Infrastructure Identity and Access Management-External User	User Per Month	0.016	0.016
B93494 - Oracle Cloud Infrastructure Identity and Access Management-Oracle Apps Premium	User Per Month	0.25	0.25
B93495 - Oracle Cloud Infrastructure Identity and Access Management-Premium	User Per Month	3.2	3.2
B93496 - Oracle Cloud Infrastructure Identity and Access Management-SMS	1 SMS Message Sent 0 - 1000	0.0	0.0
	1 SMS Message Sent 1000 - 999999999999999	0.03	0.03
B93497 - Oracle Cloud Infrastructure Identity and Access Management-Token	Token 0 - 10000	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
	Token 10000 - 999999999999999	0.004	0.004
B93498 - Oracle Cloud Infrastructure Identity and Access Management-Replication	User Per Month	0.004	0.004
B94173 - Oracle Threat Intelligence Service	API Calls	0.0	0.0
B94277 - Oracle Cloud Infrastructure-Web Application Firewall-Requests	1,000,000 Incoming Requests Per Month 0 - 10	0.0	0.0
	1,000,000 Incoming Requests Per Month 10 - 999999999999999	0.6	0.6
B94579 - Oracle Cloud Infrastructure-Web Application Firewall-Instance	Instance Per Month 0 - 1	0.0	0.0
	Instance Per Month 1 - 999999999999999	5.0	5.0
B97172 - Oracle Access Governance for Oracle Cloud Infrastructure-Workforce User	Workforce User Per Month 0 - 100000	0.1	0.1
	Workforce User Per Month 100000 - 999999999999999	0.005	0.005
B97173 - Oracle Access Governance for Oracle Workloads-Workforce User	Workforce User Per Month 0 - 10000	2.0	2.0
	Workforce User Per Month 10000 - 30000	0.75	0.75
	Workforce User Per Month 30000 - 999999999999999	0.1	0.1
B97179 - Oracle Access Governance Premium-Consumer User	Consumer User Per Month	0.016	0.016
B97180 - Oracle Access Governance for Oracle Workloads-Consumer User	Consumer User Per Month	0.016	0.016
B97181 - Oracle Access Governance Premium-Workforce User	Workforce User Per Month 0 - 10000	3.0	3.0
	Workforce User Per Month 10000 - 30000	1.13	1.13
	Workforce User Per Month 30000 - 999999999999999	0.15	0.15
B98100 - Oracle Cloud Infrastructure-External Key Management	Key Version Per Month	3.0	3.0
B99597 - Oracle Cloud Infrastructure-Dedicated Key Management-(Minimum 3 HSM Partitions)	HSM Partition Per Hour	1.75	1.75
Enterprise Integration Cloud Service			
B109559 - Oracle Integration Cloud Service-Healthcare	5,000 Messages Per Hour	1.9355	1.9355
B89639 - Oracle Integration Cloud Service-Standard	5K Messages Per Hour	0.6452	0.6452
B89640 - Oracle Integration Cloud Service-Enterprise	5K Messages Per Hour	1.2903	1.2903
B89643 - Oracle Integration Cloud Service-Standard-BYOL	20K Messages Per Hour	0.3226	0.3226
B89644 - Oracle Integration Cloud Service-Enterprise-BYOL	20K Messages Per Hour	0.3226	0.3226
B92450 - Oracle SOA Suite for Oracle Cloud Infrastructure	OCPU Per Hour	0.7231	0.7231
B92451 - Oracle SOA Suite for Oracle Cloud Infrastructure-with B2B Adapter for EDI	OCPU Per Hour	1.2071	1.2071
Data Integration Cloud Service			
B110500 - Oracle Cloud Infrastructure Streaming With Apache Kafka	OCPU Per Hour	0.1	0.1
B88299 - Oracle Data Integrator Cloud Service	OCPU Per Hour	0.7742	0.7742
B88406 - Oracle Data Integrator Cloud Service-BYOL	OCPU Per Hour	0.1935	0.1935
B92598 - Oracle Cloud Infrastructure-Data Integration-Workspace	Workspace Usage per Hour	0.16	0.16

Usage Item Description	Metric	List Price	Overage Net Unit Price
B92599 - Oracle Cloud Infrastructure-Data Integration	Gigabyte of Data Processed per Hour	0.04	0.04
B92695 - Oracle Stream Analytics for Oracle Cloud Infrastructure	OCPU Per Hour	0.9498	0.9498
B92992 - Oracle Cloud Infrastructure-GoldenGate	OCPU Per Hour	1.3441	1.3441
B92993 - Oracle Cloud Infrastructure-GoldenGate-BYOL	OCPU Per Hour	0.3226	0.3226
B93306 - Oracle Cloud Infrastructure-Data Integration-Pipeline Operator Execution	Execution Hour 0 - 30	0.0	0.0
	Execution Hour 30 - 999999999999999	0.3	0.3
Network Cloud Service			
B107975 - Oracle Cloud Infrastructure-FastConnect 400 Gbps	Port Hour	20.0	20.0
B88325 - Oracle Cloud Infrastructure-FastConnect 1 Gbps	Port Hour	0.2125	0.2125
B88326 - Oracle Cloud Infrastructure-FastConnect 10 Gbps	Port Hour	1.275	1.275
B88327 - Oracle Cloud Infrastructure-Outbound Data Transfer-Originating in North America, Europe, and UK	Gigabyte Outbound Data Transfer Per Month 0 - 10240	0.0	0.0
	Gigabyte Outbound Data Transfer Per Month 10240 - 999999999999999	0.0085	0.0085
B88523 - Oracle Cloud Infrastructure-Email Delivery	1,000 Emails Sent 0 - 3	0.0	0.0
	1,000 Emails Sent 3 - 999999999999999	0.085	0.085
B88525 - Oracle Cloud Infrastructure-DNS	1,000,000 Queries	0.85	0.85
B90323 - Oracle Cloud Infrastructure-Health Checks-Basic	Endpoints Per Month	0.3	0.3
B90325 - Oracle Cloud Infrastructure-Health Checks-Premium	Endpoints Per Month	1.3	1.3
B90327 - Oracle Cloud Infrastructure-DNS Traffic Management	1,000,000 DNS Traffic Management Queries	4.0	4.0
B90925 - Oracle Cloud Infrastructure-Monitoring-Ingestion	Million Datapoints 0 - 500	0.0	0.0
	Million Datapoints 500 - 999999999	0.0025	0.0025
B90926 - Oracle Cloud Infrastructure-Monitoring-Retrieval	Million Datapoints 0 - 1000	0.0	0.0
	Million Datapoints 1000 - 999999999	0.0015	0.0015
B90940 - Oracle Cloud Infrastructure-Notifications-HTTPS Delivery	Million Delivery Operations 0 - 1	0.0	0.0
	Million Delivery Operations 1 - 999999999	0.6	0.6
B90941 - Oracle Cloud Infrastructure-Notifications-Email Delivery	1,000 Emails Sent 0 - 1	0.0	0.0
	1,000 Emails Sent 1 - 999999999	0.02	0.02
B92593 - Oracle Cloud Infrastructure-Logging-Storage	Gigabyte Log Storage Per Month 0 - 10	0.0	0.0
	Gigabyte Log Storage Per Month 10 - 999999999	0.05	0.05
B93004 - Oracle Cloud Infrastructure-Notifications-SMS Outbound to Country Zone 1	1 SMS Message Sent 0 - 100	0.0	0.0
	1 SMS Message Sent 100 - 999999999999999	0.015	0.015
B93005 - Oracle Cloud Infrastructure-Notifications-SMS Outbound to Country Zone 2	1 SMS Message Sent 0 - 100	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
	1 SMS Message Sent 100 - 999999999999999	0.045	0.045
B93006 - Oracle Cloud Infrastructure-Notifications-SMS Outbound to Country Zone 3	1 SMS Message Sent 0 - 100	0.0	0.0
	1 SMS Message Sent 100 - 999999999999999	0.086	0.086
B93007 - Oracle Cloud Infrastructure-Notifications-SMS Outbound to Country Zone 4	1 SMS Message Sent 0 - 100	0.0	0.0
	1 SMS Message Sent 100 - 999999999999999	0.12	0.12
B93008 - Oracle Cloud Infrastructure-Notifications-SMS Outbound to Country Zone 5	1 SMS Message Sent 0 - 100	0.0	0.0
	1 SMS Message Sent 100 - 999999999999999	0.24	0.24
B93030 - Oracle Cloud Infrastructure-Load Balancer Base	Load Balancer Hour 0 - 744	0.0	0.0
	Load Balancer Hour 744 - 999999999	0.0113	0.0113
B93031 - Oracle Cloud Infrastructure-Load Balancer Bandwidth	Mbps Per Hour 0 - 7440	0.0	0.0
	Mbps Per Hour 7440 - 999999999	0.0001	0.0001
B93126 - Oracle Cloud Infrastructure-FastConnect 100Gbps	Port Hour	10.75	10.75
B93455 - Oracle Cloud Infrastructure-Outbound Data Transfer-Originating in APAC, Japan, and South America	Gigabyte Outbound Data Transfer Per Month 0 - 10240	0.0	0.0
	Gigabyte Outbound Data Transfer Per Month 10240 - 999999999999999	0.025	0.025
B93456 - Oracle Cloud Infrastructure-Outbound Data Transfer-Originating in Middle East and Africa	Gigabyte Outbound Data Transfer Per Month 0 - 10240	0.0	0.0
	Gigabyte Outbound Data Transfer Per Month 10240 - 999999999999999	0.05	0.05
B95697 - Oracle Cloud Infrastructure Queue	1,000,000 Requests 0 - 1	0.0	0.0
	1,000,000 Requests 1 - 999999999999999	0.22	0.22
Compute Cloud Service			
B109479 - Oracle Cloud Infrastructure-Compute-GPU-L40S	GPU Per Hour	3.5	3.5
B109485 - Oracle Cloud Infrastructure-Compute-GPU-MI300X	GPU Per Hour	6.0	6.0
B109529 - Oracle Cloud Infrastructure-Compute-Standard-A2 OCPU	OCPU Per Hour	0.014	0.014
B109530 - Oracle Cloud Infrastructure-Compute-Standard-A2 Memory	Gigabyte Per Hour	0.002	0.002
B110965 - Oracle Compute Cloud@Customer-Compute-GPU.L40S	GPU Per Hour	3.5	3.5
B111129 - Oracle Cloud Infrastructure-Compute-Standard-E6-OCPU	OCPU Per Hour	0.03	0.03
B111130 - Oracle Cloud Infrastructure-Compute-Standard-E6-Memory	Gigabyte Per Hour	0.002	0.002
B88315 - Oracle Cloud Infrastructure-Compute-Bare Metal Standard-X5	OCPU Per Hour	0.0638	0.0638
B88317 - Oracle Cloud Infrastructure-Compute-Virtual Machine Standard-X5	OCPU Per Hour	0.0638	0.0638

Usage Item Description	Metric	List Price	Overage Net Unit Price
B88513 - Oracle Cloud Infrastructure-Compute-Bare Metal Standard-X7	OCPU Per Hour	0.0638	0.0638
B88514 - Oracle Cloud Infrastructure-Compute-Virtual Machine Standard-X7	OCPU Per Hour	0.0638	0.0638
B88515 - Oracle Cloud Infrastructure-Compute-Bare Metal Dense I/O-X7	OCPU Per Hour	0.1275	0.1275
B88516 - Oracle Cloud Infrastructure-Compute-Virtual Machine Dense I/O-X7	OCPU Per Hour	0.1275	0.1275
B88517 - Oracle Cloud Infrastructure-Compute-Bare Metal GPU Standard-X7	GPU Per Hour	1.275	1.275
B88518 - Oracle Cloud Infrastructure-Compute-Virtual Machine GPU Standard-X7	GPU Per Hour	1.275	1.275
B89734 - Oracle Cloud Infrastructure-Compute-GPU Standard-V2	GPU Per Hour	2.95	2.95
B90398 - Oracle Cloud Infrastructure-Compute-HPC-X7	OCPU Per Hour	0.075	0.075
B90425 - Oracle Cloud Infrastructure-Compute-Standard-E2	OCPU Per Hour	0.03	0.03
B90617 - Oracle Functions-Execution Time-10,000 Gigabyte Memory	Seconds 0 - 40	0.0	0.0
	Seconds 40 - 999999999	0.1417	0.1417
B90618 - Oracle Functions-Invocations	1,000,000 Function Invocations 0 - 2	0.0	0.0
	1,000,000 Function Invocations 2 - 999999999	0.2	0.2
B91119 - Oracle Cloud Infrastructure-Compute-Bare Metal Standard-B1	OCPU Per Hour	0.0638	0.0638
B91120 - Oracle Cloud Infrastructure-Compute-Virtual Machine Standard-B1	OCPU Per Hour	0.0638	0.0638
B91372 - Oracle Cloud Infrastructure-Compute-Microsoft SQL Enterprise	OCPU Per Hour	1.47	1.47
B91373 - Oracle Cloud Infrastructure-Compute-Microsoft SQL Standard	OCPU Per Hour	0.37	0.37
B91444 - Oracle Cloud Infrastructure-Compute-Virtual Machine Standard-E2 Micro-Free	OCPU Per Hour	0.0	0.0
B92072 - Oracle Cloud Infrastructure-API Gateway-1,000,000 API Calls	1,000,000 API Calls Per Month	3.0	3.0
B92306 - Oracle Cloud Infrastructure-Compute-Standard-E3-OCPU	OCPU Per Hour	0.025	0.025
B92307 - Oracle Cloud Infrastructure-Compute-Standard-E3-Memory	Gigabyte Per Hour	0.0015	0.0015
B92740 - Oracle Cloud Infrastructure-Compute-GPU-E3	GPU Per Hour	3.05	3.05
B93113 - Oracle Cloud Infrastructure-Compute-Standard-E4	OCPU Per Hour	0.025	0.025
B93114 - Oracle Cloud Infrastructure-Compute-Standard-E4-Memory	Gigabyte Per Hour	0.0015	0.0015
B93121 - Oracle Cloud Infrastructure-Compute-Dense I/O-E4	OCPU Per Hour	0.025	0.025
B93122 - Oracle Cloud Infrastructure-Compute-Dense I/O-E4	Gigabyte Memory Per Hour	0.0015	0.0015
B93123 - Oracle Cloud Infrastructure-Compute-Dense I/O-E4	NVMe Terabyte Per Hour	0.0612	0.0612
B93297 - Oracle Cloud Infrastructure-Compute-Standard-A1	OCPU Per Hour 0 - 3000	0.0	0.0
	OCPU Per Hour 3000 - 999999999999999	0.01	0.01

Usage Item Description	Metric	List Price	Overage Net Unit Price
B93298 - Oracle Cloud Infrastructure-Compute-Standard-A1-Memory	Gigabyte Per Hour 0 - 18000	0.0	0.0
	Gigabyte Per Hour 18000 - 999999999999999	0.0015	0.0015
B93311 - Oracle Cloud Infrastructure-Compute-Optimized-X9	OCPU Per Hour	0.054	0.054
B93312 - Oracle Cloud Infrastructure-Compute-Optimized-X9-Memory	Gigabyte Per Hour	0.0015	0.0015
B93544 - Oracle Cloud Infrastructure-Compute-GPU-E4	GPU Per Hour	3.05	3.05
B93704 - Oracle Cloud Infrastructure-Compute-GPU-T1	GPU Per Hour	1.55	1.55
B94176 - Oracle Cloud Infrastructure-Compute-Standard-X9	OCPU Per Hour	0.04	0.04
B94177 - Oracle Cloud Infrastructure-Compute-Standard-X9-Memory	Gigabyte Per Hour	0.0015	0.0015
B95518 - Oracle Cloud Infrastructure-Secure Desktop	Desktop Per Month	20.0	20.0
B95907 - Oracle Cloud Infrastructure-Compute-GPU-A100-v2	GPU Per Hour	4.0	4.0
B95909 - Oracle Cloud Infrastructure-Compute-GPU-A10	GPU Per Hour	2.0	2.0
B96109 - Oracle Cloud Infrastructure Kubernetes Engine-Virtual Node	Virtual Node Per Hour	0.015	0.015
B96479 - Oracle Compute Cloud@Customer-Compute-Standard-E5	OCPU Per Hour	0.03	0.03
B96480 - Oracle Compute Cloud@Customer-Compute-Standard-E5-Memory	Gibibyte Memory Per Hour	0.002	0.002
B96481 - Oracle Compute Cloud@Customer-Block Volume Storage-Balanced	Gigabyte Storage Capacity Per Month	0.0425	0.0425
B96482 - Oracle Compute Cloud@Customer-Block Volume Storage-Performance	Gigabyte Storage Capacity Per Month	0.0595	0.0595
B96483 - Oracle Compute Cloud@Customer-File Storage	Gigabyte Storage Capacity Per Month	0.3	0.3
B96484 - Oracle Compute Cloud@Customer-Object Storage-Storage	Gigabyte Storage Capacity Per Month	0.0255	0.0255
B96485 - Oracle Compute Cloud@Customer-Load Balancer	Load Balancer Hour	0.0113	0.0113
B96531 - Oracle Cloud Infrastructure-Compute-HPC-E5	OCPU Per Hour	0.044	0.044
B96545 - Oracle Cloud Infrastructure Kubernetes Engine-Enhanced Cluster	Cluster Per Hour	0.1	0.1
B97384 - Oracle Cloud Infrastructure-Compute-Standard-E5-OCPU	OCPU Per Hour	0.03	0.03
B97385 - Oracle Cloud Infrastructure-Compute-Standard-E5-Memory	Gigabytes Per Hour	0.002	0.002
B98202 - Oracle Cloud Infrastructure-Compute-Dense I/O-E5 OCPU	OCPU Per Hour	0.03	0.03
B98203 - Oracle Cloud Infrastructure-Compute-Dense I/O-E5 Memory	Gigabyte Per Hour	0.002	0.002
B98204 - Oracle Cloud Infrastructure-Compute-Dense I/O-E5 NVMe	NVMe Terabyte Per Hour	0.0612	0.0612
B98415 - Oracle Cloud Infrastructure-Compute-GPU-H100	GPU Per Hour	10.0	10.0
Data Management Cloud Service			
B107951 - Oracle Exadata Exascale VM Filesystem Storage	Gigabyte (GB) Storage Capacity Per Month	0.0425	0.0425
B107952 - Oracle Exadata Exascale Smart Database Storage	Gigabyte (GB) Storage Capacity Per Month	0.1156	0.1156
B108030 - MySQL Database-ECPU	ECPU Per Hour	0.0366	0.0366

Usage Item Description	Metric	List Price	Overage Net Unit Price
B109166 - MySQL HeatWave-AWS-Storage	Gigabyte Storage Capacity Per Month	0.03	0.03
B109169 - MySQL Database-Outbound Data Transfer-Inter OCI Region	Gigabyte Outbound Data Transfer Per Month	0.04	0.04
B109187 - MySQL Database-AWS-Ingress private endpoint	Endpoint Per Hour	0.0214	0.0214
B109188 - MySQL Database-AWS-Egress private endpoint	Endpoint Per Hour	0.0106	0.0106
B109355 - Oracle Exadata Exascale RDMA Compute Infrastructure	ECPU Per Hour	0.025	0.025
B109356 - Oracle Exadata Exascale Database ECPU	ECPU Per Hour	0.336	0.336
B109357 - Oracle Exadata Exascale Database ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B109375 - Oracle Exadata Exascale Additional Flash Cache	Gigabyte (GB) Per Hour	0.0005	0.0005
B109380 - MySQL Database-ECPU-Free	ECPU Per Hour	0.0	0.0
B109381 - Oracle Cloud Infrastructure HeatWave-Free	HeatWave Capacity Per Hour	0.0	0.0
B109382 - Oracle Cloud Infrastructure HeatWave-Storage-Free	Gigabyte Storage Capacity Per Month	0.0	0.0
B109383 - MySQL Database-Storage-Free	Gigabyte Storage Capacity Per Month	0.0	0.0
B109384 - MySQL Database-Backup Storage-Free	Gigabyte Storage Capacity Per Month	0.0	0.0
B109458 - MySQL Database-AWS-Private inbound and outbound network traffic	Gigabyte (GB) of Data Transferred	0.0086	0.0086
B109633 - Oracle Exadata Database on Dedicated Infrastructure-Developer	OCPU Per Hour	0.0	0.0
B109635 - Oracle Base Database Service on Ampere A1-Developer	OCPU Per Hour	0.022	0.022
B110274 - Oracle Cloud Infrastructure Full Stack Disaster Recovery Service	ECPU Per Hour	0.0032	0.0032
B110314 - Oracle Database Autonomous Recovery Service-Cloud Protect	Virtualized GB Per Month	0.0306	0.0306
B110315 - Oracle Database Zero Data Loss Autonomous Recovery Service-Cloud Protect	Virtualized GB Per Month	0.04	0.04
B110316 - Oracle Autonomous AI Database-Developer	Instance Per hour	0.0391	0.0391
B110470 - Exadata Cloud@Customer-Database OCPU-Developer	OCPU Per Hour	0.0	0.0
B110627 - Exadata Cloud Infrastructure-Database Server-X11M	Hosted Environment Per Hour	2.9032	2.9032
B110629 - Exadata Cloud Infrastructure-Storage Server-X11M	Hosted Environment Per Hour	2.9032	2.9032
B110631 - Exadata Database ECPU-Dedicated Infrastructure	ECPU Per Hour	0.336	0.336
B110632 - Exadata Database ECPU-Dedicated Infrastructure-BYOL	ECPU Per Hour	0.0807	0.0807
B110662 - Oracle Exadata Cloud@Customer Database ECPU	ECPU Per Hour	0.336	0.336
B110663 - Oracle Exadata Cloud@Customer Database ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B110989 - Oracle Globally Distributed Exadata Exascale Database ECPU	ECPU Per Hour	0.3864	0.3864
B110990 - Oracle Globally Distributed Exadata Exascale Database ECPU-BYOL	ECPU Per Hour	0.0928	0.0928
B111127 - Oracle Autonomous AI Database Dedicated Backup Storage	Gigabyte Storage Capacity Per Month	0.0255	0.0255
B111355 - Exadata Cloud@Customer-Database ECPU-Developer	ECPU Per Hour	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
B111534 - Oracle TimesTen In-Memory System of Record for Oracle Cloud Infrastructure Kubernetes Engine-x86	OCPU Per Hour	0.4301	0.4301
B111535 - Oracle TimesTen In-Memory System of Record for Oracle Cloud Infrastructure Kubernetes Engine-ARM	OCPU Per Hour	0.2151	0.2151
B111536 - Oracle TimesTen In-Memory Application Cache for Oracle Cloud Infrastructure Kubernetes Engine-x86	OCPU Per Hour	0.2151	0.2151
B111537 - Oracle TimesTen In-Memory Application Cache for Oracle Cloud Infrastructure Kubernetes Engine-ARM	OCPU Per Hour	0.1076	0.1076
B111564 - Oracle Exadata Database on Dedicated Infrastructure-ECPU-Developer	ECPU Per Hour	0.0	0.0
B111584 - Oracle Base Database Service-Database Storage	Gigabyte Storage Capacity Per Month	0.0595	0.0595
B111585 - Oracle Base Database Service-Standard-ECPU	ECPU Per Hour	0.0538	0.0538
B111586 - Oracle Base Database Service-Enterprise-ECPU	ECPU Per Hour	0.1075	0.1075
B111587 - Oracle Base Database Service-High Performance-ECPU	ECPU Per Hour	0.2218	0.2218
B111588 - Oracle Base Database Service-BYOL-ECPU	ECPU Per Hour	0.0484	0.0484
B111994 - Oracle Cloud Infrastructure Internet of Things Platform	ECPU Per Hour	0.37	0.37
B111995 - Oracle Cloud Infrastructure Internet of Things Platform-Additional Storage	Gigabyte Storage Capacity Per Month	0.039	0.039
B88290 - Oracle Database Cloud Service-Enterprise Edition-General Purpose	OCPU Per Hour	0.4301	0.4301
B88291 - Oracle Database Cloud Service-Enterprise Edition Extreme Performance-General Purpose	OCPU Per Hour	1.3441	1.3441
B88292 - Oracle Database Cloud Service-Enterprise Edition High Performance-General Purpose	OCPU Per Hour	0.8871	0.8871
B88293 - Oracle Database Cloud Service-Standard Edition-General Purpose	OCPU Per Hour	0.215	0.215
B88294 - Oracle Database Backup Service-Outbound Data Transfer	Gigabyte Outbound Data Transfer per Month 0 - 1	0.0	0.0
	Gigabyte Outbound Data Transfer per Month 1 - 10240	0.096	0.096
	Gigabyte Outbound Data Transfer per Month 10240 - 51200	0.072	0.072
	Gigabyte Outbound Data Transfer per Month 51200 - 153600	0.056	0.056
	Gigabyte Outbound Data Transfer per Month 153600 - 512000	0.04	0.04
	Gigabyte Outbound Data Transfer per Month 512000 - 999999999	0.04	0.04
B88295 - Oracle Database Backup Service-GET and all other Requests	10000 Requests Per Month	0.0032	0.0032
B88296 - Oracle Database Backup Service-PUT, COPY, POST or LIST Requests	1000 Requests Per Month	0.004	0.004
B88297 - Oracle Database Backup Service-Storage Capacity	Gigabyte Storage Capacity per Month 0 - 1024	0.0211	0.0211
	Gigabyte Storage Capacity per Month 1024 - 51200	0.0208	0.0208
	Gigabyte Storage Capacity per Month 51200 - 512000	0.0204	0.0204

Usage Item Description	Metric	List Price	Overage Net Unit Price
	Gigabyte Storage Capacity per Month 512000 - 1024000	0.0201	0.0201
	Gigabyte Storage Capacity per Month 1024000 - 5120000	0.0197	0.0197
	Gigabyte Storage Capacity per Month 5120000 - 999999999	0.0194	0.0194
B88402 - Oracle Database Cloud Service-Enterprise Edition Extreme Performance RAC-BYOL	OCPU Per Hour	0.1935	0.1935
B88404 - Oracle Database Cloud Service-All Editions-BYOL	OCPU Per Hour	0.1935	0.1935
B88592 - Exadata Database OCPU-Dedicated Infrastructure	OCPU Per Hour	1.3441	1.3441
B88847 - Exadata Database OCPU-Dedicated Infrastructure-BYOL	OCPU Per Hour	0.3226	0.3226
B89737 - Oracle NoSQL Database Cloud Service-Write	Write Unit Per Month	0.1254	0.1254
B89738 - Oracle NoSQL Database Cloud Service-Read	Read Unit Per Month	0.0064	0.0064
B89739 - Oracle NoSQL Database Cloud Service-Storage	Gigabyte Storage Capacity Per Month	0.066	0.066
B89980 - Oracle Database Exadata Cloud at Customer-Database OCPU	OCPU Per Hour	1.3441	1.3441
B89981 - Oracle Database Exadata Cloud at Customer-Database OCPU-BYOL	OCPU Per Hour	0.3226	0.3226
B89999 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Quarter Rack-X7	Hosted Environment Per Hour	21.5054	21.5054
B90000 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Half Rack-X7	Hosted Environment Per Hour	43.0107	43.0107
B90001 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Full Rack-X7	Hosted Environment Per Hour	86.0215	86.0215
B90230 - Oracle Database Backup Cloud-Object Storage	Gigabyte Storage Capacity Per Month	0.0051	0.0051
B90231 - Oracle Database Backup Cloud-Archive Storage	Gigabyte Storage Capacity Per Month	0.0005	0.0005
B90569 - Oracle Base Database Service-Standard	OCPU Per Hour	0.215	0.215
B90570 - Oracle Base Database Service-Enterprise	OCPU Per Hour	0.4301	0.4301
B90571 - Oracle Base Database Service-High Performance	OCPU Per Hour	0.8871	0.8871
B90572 - Oracle Base Database Service-Extreme Performance	OCPU Per Hour	1.3441	1.3441
B90573 - Oracle Base Database Service-BYOL	OCPU Per Hour	0.1935	0.1935
B90777 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Base System	Hosted Environment Per Hour	10.7527	10.7527
B91121 - Oracle Cloud SQL-Compute Capacity	OCPU Per Hour	0.1075	0.1075
B91128 - Oracle Big Data Service-Compute-Standard	OCPU Per Hour	0.1344	0.1344
B91129 - Oracle Big Data Service-Compute-Dense I/O	OCPU Per Hour	0.214	0.214
B91130 - Oracle Big Data Service-Compute-HPC	OCPU Per Hour	0.1536	0.1536
B91363 - Gen 2 Exadata Cloud at Customer-Database OCPU	OCPU Per Hour	1.3441	1.3441
B91364 - Gen 2 Exadata Cloud at Customer-Database OCPU-BYOL	OCPU Per Hour	0.3226	0.3226
B91391 - Oracle Autonomous AI Lakehouse-Free	OCPU Per Hour	0.0	0.0
B91392 - Oracle Autonomous AI Lakehouse-Exadata Storage-Free	Terabyte Storage Capacity Per Month	0.0	0.0
B91393 - Oracle Autonomous AI Transaction Processing-Free	OCPU Per Hour	0.0	0.0
B91394 - Oracle Autonomous AI Transaction Processing-Exadata Storage-Free	Terabyte Storage Capacity Per Month	0.0	0.0

Usage Item Description	Metric	List Price	Overage Net Unit Price
B91535 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Quarter Rack-X8	Hosted Environment Per Hour	14.5162	14.5162
B91536 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Half Rack-X8	Hosted Environment Per Hour	29.0323	29.0323
B91537 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Full Rack-X8	Hosted Environment Per Hour	58.0645	58.0645
B91631 - Oracle Cloud Infrastructure-Data Safe for Database Cloud Service-Audit Record Collection Over 1 Million Records	10,000 Audit Records Per Target Per Month	0.1	0.1
B91632 - Oracle Cloud Infrastructure-Data Safe for Database Cloud Service	Each	0.0	0.0
B92380 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Quarter Rack-X8M	Hosted Environment Per Hour	14.5162	14.5162
B92381 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Database Server-X8M	Hosted Environment Per Hour	2.9032	2.9032
B92382 - Oracle Cloud Infrastructure-Database Exadata Infrastructure-Storage Server-X8M	Hosted Environment Per Hour	2.9032	2.9032
B92426 - MySQL Database-Storage	Gigabyte Storage Capacity per Month	0.04	0.04
B92483 - MySQL Database-Backup Storage	Gigabyte Storage Capacity per Month	0.04	0.04
B92627 - Oracle NoSQL Database Cloud-Write-Free	Write Unit Per Month	0.0	0.0
B92628 - Oracle NoSQL Database Cloud-Read-Free	Read Unit Per Month	0.0	0.0
B92629 - Oracle NoSQL Database Cloud-Storage-Free	Gigabyte Storage Capacity Per Month	0.0	0.0
B92733 - Oracle Cloud Infrastructure-Data Safe for On-Premises Databases & Databases on Compute	Target Database Per Month 0 - 100	200.0	200.0
	Target Database Per Month 100 - 300	150.0	150.0
	Target Database Per Month 300 - 500	100.0	100.0
	Target Database Per Month 500 - 999999999999999	50.0	50.0
B92734 - Oracle Cloud Infrastructure-Data Safe for On-Premises Databases & Databases on Compute	10,000 Audit Records Per Target Per Month	0.1	0.1
B93199 - Oracle Cloud Infrastructure Database Migration	Migration Hour	0.2	0.2
B93320 - Oracle APEX Application Development-Free	OCPU Per Hour	0.0	0.0
B93380 - Exadata Cloud Infrastructure-Quarter Rack-X9M	Hosted Environment Per Hour	14.5162	14.5162
B93381 - Exadata Cloud Infrastructure-Database Server-X9M	Hosted Environment Per Hour	2.9032	2.9032
B93382 - Exadata Cloud Infrastructure-Storage Server-X9M	Hosted Environment Per Hour	2.9032	2.9032
B93709 - Oracle Cloud Infrastructure Search with OpenSearch HA	Node Per Hour	0.25	0.25
B93710 - Oracle NoSQL Database Cloud-Write-Auto	Write Unit Per Month	3.135	3.135
B93711 - Oracle NoSQL Database Cloud-Read-Auto	Read Unit Per Month	0.16	0.16
B93712 - Oracle NoSQL Database Cloud-Hosted Environment	Hosted Environment Per Month	28,796.0	28,796.0
B95240 - Oracle Database Autonomous Recovery Service	Virtualized GB Per Month	0.0306	0.0306
B95241 - Oracle Database Zero Data Loss Autonomous Recovery Service	Virtualized GB Per Month	0.04	0.04
B95264 - Oracle Cloud Infrastructure Application Performance Monitoring Service-Stack Monitoring-Standard Edition	10 Monitored Resources Per Hour	0.075	0.075

Usage Item Description	Metric	List Price	Overage Net Unit Price
B95427 - MySQL Database-AWS-Storage	Gigabyte Storage Capacity Per Month	0.132	0.132
B95428 - MySQL Database-AWS-Backup Storage	Gigabyte Storage Capacity Per Month	0.0476	0.0476
B95485 - Oracle Cloud Infrastructure Full Stack Disaster Recovery Service	OCPU Per Hour	0.0128	0.0128
B95701 - Oracle Autonomous AI Lakehouse-ECPU	ECPU Per Hour	0.336	0.336
B95702 - Oracle Autonomous AI Transaction Processing-ECPU	ECPU Per Hour	0.336	0.336
B95703 - Oracle Autonomous AI Lakehouse-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95704 - Oracle Autonomous AI Transaction Processing-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95706 - Oracle Autonomous AI Database Storage for Transaction Processing	Gigabyte Storage Capacity Per Month	0.1156	0.1156
B95708 - Oracle Autonomous AI Lakehouse-Exadata Cloud@Customer-ECPU	ECPU Per Hour	0.336	0.336
B95709 - Oracle Autonomous AI Transaction Processing-Exadata Cloud@Customer-ECPU	ECPU Per Hour	0.336	0.336
B95710 - Oracle Autonomous AI Lakehouse-Exadata Cloud@Customer-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95711 - Oracle Autonomous AI Transaction Processing-Exadata Cloud@Customer-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95712 - Oracle Autonomous AI Lakehouse-Dedicated-ECPU	ECPU Per Hour	0.336	0.336
B95713 - Oracle Autonomous AI Transaction Processing-Dedicated-ECPU	ECPU Per Hour	0.336	0.336
B95714 - Oracle Autonomous AI Lakehouse-Dedicated-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95715 - Oracle Autonomous AI Transaction Processing-Dedicated-ECPU-BYOL	ECPU Per Hour	0.0807	0.0807
B95754 - Oracle Autonomous AI Database Storage	Gigabyte Storage Capacity Per Month	0.0244	0.0244
B96157 - MySQL HeatWave-AWS	HeatWave Capacity Per Hour	0.049	0.049
B96158 - MySQL Database-AWS-ECPU	ECPU Per Hour	0.049	0.049
B96159 - MySQL Database-AWS-Outbound Data Transfer-Inter AWS Region	Gigabyte of Data Transferred	0.0504	0.0504
B96160 - MySQL Database-AWS-Outbound Data Transfer-To Internet	Gigabyte of Data Transferred	0.0911	0.0911
B96625 - Oracle Cloud Infrastructure-HeatWave-Storage	Gigabyte Storage Capacity Per Month	0.02	0.02
B96626 - Oracle Cloud Infrastructure-HeatWave	HeatWave Capacity Per Hour	0.011	0.011
B97191 - Oracle NoSQL Database Cloud-Regional Replicated Write	Write Unit Per Month	0.36	0.36
B97197 - Oracle Base Database Service on Arm-Enterprise	OCPU Per Hour	0.2151	0.2151
B97198 - Oracle Base Database Service on Arm-High Performance	OCPU Per Hour	0.4436	0.4436
B97199 - Oracle Base Database Service on Arm-Extreme Performance	OCPU Per Hour	0.6721	0.6721
B97200 - Oracle Base Database Service on Arm-BYOL	OCPU Per Hour	0.0968	0.0968
B98217 - Oracle Cloud Infrastructure Cache with Redis-Low Memory (up to 10 GB per node)	Redis Memory Gigabyte Per Hour	0.0194	0.0194

Usage Item Description	Metric	List Price	Overage Net Unit Price
B98277 - Oracle Autonomous AI Transaction Processing-Exadata Cloud@Customer-Developer	Instance Per Hour	0.0	0.0
B98278 - Oracle Autonomous AI Lakehouse-Exadata Cloud@Customer-Developer	Instance Per Hour	0.0	0.0
B98279 - Oracle Autonomous AI Transaction Processing-Dedicated-Developer	Instance Per Hour	0.0	0.0
B98280 - Oracle Autonomous AI Lakehouse-Dedicated-Developer	Instance Per Hour	0.0	0.0
B99060 - Oracle Cloud Infrastructure Database with PostgreSQL-X86	OCPU Per Hour	0.098	0.098
B99062 - Oracle Cloud Infrastructure Database Optimized Storage	Gigabyte Storage Capacity Per Month	0.072	0.072
B99591 - Oracle Cloud Infrastructure Cache with Redis-High Memory (over 10 GB per node)	Redis Memory Gigabyte Per Hour	0.0136	0.0136
B99593 - Oracle Globally Distributed Autonomous AI Transaction Processing-Dedicated	ECPU Per Hour	0.3864	0.3864
B99594 - Oracle Globally Distributed Autonomous AI Transaction Processing-Dedicated-BYOL	ECPU Per Hour	0.0928	0.0928
B99595 - Oracle Globally Distributed Autonomous AI Lakehouse-Dedicated	ECPU Per Hour	0.3864	0.3864
B99596 - Oracle Globally Distributed Autonomous AI Lakehouse-Dedicated-BYOL	ECPU Per Hour	0.0928	0.0928
B99708 - Oracle Autonomous AI JSON Database-ECPU	ECPU Per Hour	0.0807	0.0807
B99709 - Oracle APEX Application Development-ECPU	ECPU Per Hour	0.0807	0.0807
Oracle GPU Cloud Services			
B110519 - Oracle Cloud Infrastructure-Compute-GPU-H200	GPU Per Hour	10.0	10.0
B110978 - Oracle Cloud Infrastructure-Compute-GPU-B200	GPU Per Hour	14.0	14.0
B110979 - Oracle Cloud Infrastructure-Compute-GPU-GB200	GPU Per Hour	16.0	16.0
B111758 - Oracle Cloud Infrastructure-Compute-GPU-MI355X	GPU Per Hour	8.6	8.6
B111824 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-H100	GPU Per Hour	2.5	2.5
B111825 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-L40S	GPU Per Hour	0.88	0.88
B111826 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-A10	GPU Per Hour	0.88	0.88
B111827 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-A100 80	GPU Per Hour	1.0	1.0
B111828 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-GB200	GPU Per Hour	4.0	4.0
B111829 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-B200	GPU Per Hour	3.5	3.5
B111830 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-H200	GPU Per Hour	2.5	2.5
B111831 - Oracle Cloud Infrastructure NVIDIA AI Enterprise-A100 40	GPU Per Hour	0.76	0.76
Not Discount Eligible			
B108004 - Oracle Cloud Infrastructure-Managed Service for Mac-M2 Pro	Mac Server Per Hour	0.74	0.74
B108077 - Oracle Cloud Infrastructure Generative AI-Large Cohere	10,000 Transactions	0.0156	0.0156

Usage Item Description	Metric	List Price	Overage Net Unit Price
B108078 - Oracle Cloud Infrastructure Generative AI-Small Cohere	10,000 Transactions	0.0009	0.0009
B108079 - Oracle Cloud Infrastructure Generative AI-Embed Cohere	10,000 Transactions	0.001	0.001
B108082 - Oracle Cloud Infrastructure Generative AI-Large Cohere-Dedicated	AI Unit Per Hour	24.0	24.0
B108083 - Oracle Cloud Infrastructure Generative AI-Small Cohere-Dedicated	AI Unit Per Hour	6.5	6.5
B108084 - Oracle Cloud Infrastructure Generative AI-Embed Cohere-Dedicated	AI Unit Per Hour	10.9	10.9
B108806 - Oracle Cloud VMware Solution-BM.GPU.A10.64-Monthly Commit	Node Per Hour	16.0	16.0
B108807 - Oracle Cloud VMware Solution-BM.GPU.A10.64-1 Year Commit	Node Per Hour	13.0	13.0
B108808 - Oracle Cloud VMware Solution-BM.GPU.A10.64-3 Year Commit	Node Per Hour	11.0	11.0
B108809 - Oracle Cloud VMware Solution-Base-BM.Standard.E5.48-Hourly Commit	Node Per Hour	16.6617	16.6617
B108810 - Oracle Cloud VMware Solution-Base-BM.Standard.E5.48-1 Year Commit	Node Per Hour	13.1604	13.1604
B108811 - Oracle Cloud VMware Solution-Base-BM.Standard.E5.48-3 Year Commit	Node Per Hour	10.6119	10.6119
B109495 - Roving Edge Device-RED.2 Non-Return Fee	Each	25,000.0	25,000.0
B110464 - Oracle Cloud Success Protection Service-Universal Credits Consumption (% applied to consumption, with minimum)	Universal Credits Consumption	0.1	0.1
B110680 - Oracle Cloud VMware Solution-BM.DenseIO.E5.32-Hourly Commit	Node Per Hour	10.2379	10.2379
B110681 - Oracle Cloud VMware Solution-BM.DenseIO.E5.32-Monthly Commit	Node Per Hour	8.531	8.531
B110682 - Oracle Cloud VMware Solution-BM.DenseIO.E5.32-1 Year Commit	Node Per Hour	6.8242	6.8242
B110683 - Oracle Cloud VMware Solution-BM.DenseIO.E5.32-3 Year Commit	Node Per Hour	6.072	6.072
B110684 - Oracle Cloud VMware Solution-Expansion-Monthly Commit	OCPU Per Hour	0.1338	0.1338
B110993 - Oracle Cloud Success Assurance Service-Universal Credits Consumption (% applied to consumption, with minimum)	Universal Credits Consumption	0.05	0.05
B111015 - Oracle Cloud Infrastructure Generative AI-Cohere Rerank-Dedicated	Cluster Hour	10.0	10.0
B111230 - Oracle Cloud Infrastructure-Managed Service for Mac North America-Mac Server M3 Ultra 256GB	Mac Server Per Hour	2.32	2.32
B111242 - Oracle Cloud Infrastructure-Managed Service for Mac North America-Mac Server M4 Pro 4TB	Mac Server Per Hour	1.1	1.1
B111438 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 or Grok 4-Input Tokens	1,000,000 Tokens	3.0	3.0
B111439 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 or Grok 4-Output Tokens	1,000,000 Tokens	15.0	15.0
B111440 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini-Input Tokens	1,000,000 Tokens	0.3	0.3
B111441 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini-Output Tokens	1,000,000 Tokens	0.5	0.5

Usage Item Description	Metric	List Price	Overage Net Unit Price
B111552 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Fast-Input Tokens	1,000,000 Tokens	5.0	5.0
B111553 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Fast-Output Tokens	1,000,000 Tokens	25.0	25.0
B111554 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini Fast-Input Tokens	1,000,000 Tokens	0.6	0.6
B111555 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini Fast-Output Tokens	1,000,000 Tokens	4.0	4.0
B111799 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 or Grok 4-Cached Input Tokens	1000000 Tokens	0.75	0.75
B111800 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini-Cached Input Tokens	1000000 Tokens	0.075	0.075
B111801 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Fast-Cached Input Tokens	1000000 Tokens	1.25	1.25
B111802 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 3 Mini Fast-Cached Input Tokens	1000000 Tokens	0.15	0.15
B111803 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Code-Grok-Code-Fast-1-Input Tokens	1000000 Tokens	0.2	0.2
B111804 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Code Grok-Code-Fast-1-Cached Input Tokens	1000000 Tokens	0.02	0.02
B111805 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Code-Grok-Code-Fast-1-Output Tokens	1000000 Tokens	1.5	1.5
B111847 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Pro-Input Tokens-Text, Image, Audio, and Video less than 200K input tokens	1000000 Tokens	1.25	1.25
B111848 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Pro-Input Tokens-Text, Image, Audio, and Video greater than 200K input tokens	1000000 Tokens	2.5	2.5
B111849 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Pro-Output Tokens-Text Output less than 200K input tokens	1000000 Tokens	10.0	10.0
B111850 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Pro-Output Tokens-Text Output greater than 200K input tokens	1000000 Tokens	15.0	15.0
B111851 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash GA-Input Tokens-Text, Image, and Video	1000000 Tokens	0.3	0.3
B111852 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash GA-Input Tokens-Audio	1000000 Tokens	1.0	1.0
B111853 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash GA-Output Tokens-Text	1000000 Tokens	2.5	2.5
B111854 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash Lite-Input Tokens-Text, Image, and Video	1000000 Tokens	0.1	0.1
B111855 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash Lite-Input Tokens-Audio	1000000 Tokens	0.5	0.5
B111856 - Oracle Cloud Infrastructure Generative AI-Google-Gemini 2.5 Flash Lite-Output Tokens-Text	1000000 Tokens	0.4	0.4
B111900 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Input Tokens less than 128K Tokens	1000000 Tokens	0.2	0.2
B111901 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Input Tokens greater than 128K Tokens	1000000 Tokens	0.4	0.4

Usage Item Description	Metric	List Price	Overage Net Unit Price
B111902 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Cached Input Tokens less than 128K Tokens	1000000 Tokens	0.05	0.05
B111903 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Cached Input Tokens greater than 128K Tokens	1000000 Tokens	0.05	0.05
B111904 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Output Tokens less than 128K Tokens	1000000 Tokens	0.5	0.5
B111905 - Oracle Cloud Infrastructure Generative AI-xAI-Grok 4 Fast-Output Tokens greater than 128K Tokens	1000000 Tokens	1.0	1.0
B88318 - Oracle Cloud Infrastructure-Compute-Windows OS	OCPU Per Hour	0.092	0.092
B92386 - Oracle Cloud VMware Solution	OCPU Per Hour	0.2031	0.2031
B92686 - Oracle Analytics for Fusion Applications-Free	Hosted Named User	0.0	0.0
B93040 - Roving Edge Device-Compute Optimized-Unreturnable/Loss Fee	Each	45,000.0	45,000.0
B93288 - Oracle Cloud VMware Solution-BM.DenseIO2.52-Hourly Commit	OCPU Per Hour	0.2437	0.2437
B93289 - Oracle Cloud VMware Solution-BM.DenseIO2.52-1 Year Commit	OCPU Per Hour	0.1625	0.1625
B93290 - Oracle Cloud VMware Solution-BM.DenseIO2.52-3 Year Commit	OCPU Per Hour	0.132	0.132
B93307 - Oracle Autonomous AI JSON Database-Free	OCPU Per Hour	0.0	0.0
B93421 - Oracle Cloud VMware Solution-HCX Enterprise-Monthly	OCPU Per Hour	0.0126	0.0126
B95178 - Oracle Cloud VMware Solution-BM.DenseIO.E4.64-Hourly Commit	OCPU Per Hour	0.2437	0.2437
B95179 - Oracle Cloud VMware Solution-BM.DenseIO.E4.64-Monthly Commit	OCPU Per Hour	0.2031	0.2031
B95180 - Oracle Cloud VMware Solution-BM.DenseIO.E4.64-1 year Commit	OCPU Per Hour	0.1625	0.1625
B95181 - Oracle Cloud VMware Solution-BM.DenseIO.E4.64-3 year Commit	OCPU Per Hour	0.132	0.132
B95229 - Roving Edge Ultra Non-Return or Loss Fee	Each	35,000.0	35,000.0
B95403 - Oracle Cloud Infrastructure-Network Firewall Instance	Instance Per Hour	2.75	2.75
B95404 - Oracle Cloud Infrastructure-Network Firewall Data Processing	Gigabyte of Data Processed 0 - 10240	0.0	0.0
	Gigabyte of Data Processed 10240 - 999999999999999	0.01	0.01
B95411 - Oracle Cloud VMware Solution-BM.DenseIO.E4.32-Hourly Commit	OCPU Per Hour	0.3047	0.3047
B95412 - Oracle Cloud VMware Solution-BM.DenseIO.E4.32-Monthly Commit	OCPU Per Hour	0.2539	0.2539
B95413 - Oracle Cloud VMware Solution-BM.DenseIO.E4.32-1 year Commit	OCPU Per Hour	0.2031	0.2031
B95414 - Oracle Cloud VMware Solution-BM.DenseIO.E4.32-3 year Commit	OCPU Per Hour	0.165	0.165
B95415 - Oracle Cloud VMware Solution-BM.DenseIO.E4.128-Hourly Commit	OCPU Per Hour	0.195	0.195
B95416 - Oracle Cloud VMware Solution-BM.DenseIO.E4.128-Monthly Commit	OCPU Per Hour	0.1625	0.1625
B95417 - Oracle Cloud VMware Solution-BM.DenseIO.E4.128-1 year Commit	OCPU Per Hour	0.13	0.13

Usage Item Description	Metric	List Price	Overage Net Unit Price
B95418 - Oracle Cloud VMware Solution-BM.DenseIO.E4.128-3 year Commit	OCPU Per Hour	0.1056	0.1056
B97102 - Oracle Cloud VMware Solution-Base-BM.Standard2.12-Hourly Commit	Node Per Hour	4.714	4.714
B97103 - Oracle Cloud VMware Solution-Base-BM.Standard2.12-1 Year Commit	Node Per Hour	3.7144	3.7144
B97104 - Oracle Cloud VMware Solution-Base-BM.Standard2.12-3 Year Commit	Node Per Hour	2.953	2.953
B97105 - Oracle Cloud VMware Solution-Base-BM.Standard3.16-Hourly Commit	Node Per Hour	5.554	5.554
B97106 - Oracle Cloud VMware Solution-Base-BM.Standard3.16-1 Year Commit	Node Per Hour	4.2943	4.2943
B97107 - Oracle Cloud VMware Solution-Base-BM.Standard3.16-3 Year Commit	Node Per Hour	3.3522	3.3522
B97108 - Oracle Cloud VMware Solution-Base-BM.Standard.E4.32-Hourly Commit	Node Per Hour	9.2565	9.2565
B97109 - Oracle Cloud VMware Solution-Base-BM.Standard.E4.32-1 Year Commit	Node Per Hour	6.9223	6.9223
B97110 - Oracle Cloud VMware Solution-Base-BM.Standard.E4.32-3 Year Commit	Node Per Hour	5.2233	5.2233
B97111 - Oracle Cloud VMware Solution-Expansion-Hourly Commit	OCPU Per Hour	0.1605	0.1605
B97112 - Oracle Cloud VMware Solution-Expansion-1 Year Commit	OCPU Per Hour	0.1092	0.1092
B97113 - Oracle Cloud VMware Solution-Expansion-3 Year Commit	OCPU Per Hour	0.0739	0.0739

"Appendix C" – City of Fresno Fit/Gap Requirements

Payroll and Finance Fit/Gap Requirements:

COF%20Payroll%20
Reqs%20PSFT%20Up

Personnel Fit/Gap Requirements:

COF%20Personnel%
20Reqs%20PSFT%20

MYTHICS™
ORACLE | Sell Partner   ORACLE | Service Partner

Appendix D

4525 Main St., Suite 1500
Virginia Beach, VA 23462
Fed Tax ID# 54-1987871
Sales Rep: Eric Dunnet

Phone: (856) 308-0886

Email: edunnet@mythics.com

Company Name: City of Fresno

Contact Name: Dennis Jones

Email: dennis.jones@fresno.gov

Phone: 559-498-9173

Estimate Number: LS-CF-061825

Estimate Prepared On: 06/18/2025

Price Valid Through: 12/29/2025

Line Item	Oracle Product Description	Term	Oracle License Type	Number of Licenses	Discounted Unit Price	Extended Price
1	**PeopleSoft Enterprise Payroll**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$378,930.24	$378,930.24
2	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$83,364.65	$83,364.65
3	**PeopleSoft Enterprise Time and Labor**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$185,254.78	$185,254.78
4	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$40,756.05	$40,756.05
5	**PeopleSoft Enterprise Human Resources**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$311,564.86	$311,564.86
6	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$68,544.27	$68,544.27
7	**PeopleSoft Enterprise ePerformance**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$176,834.11	$176,834.11
8	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$38,903.50	$38,903.50
9	**PeopleSoft Enterprise Benefits Administration**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$143,151.42	$143,151.42
10	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$31,493.31	$31,493.31
11	**PeopleSoft Enterprise eCompensation**	**Perpetual**	**Enterprise Employee Perpetual**	5800	$58,944.70	$58,944.70
12	Software Update License and Support	**1 Year**	**Enterprise Employee Perpetual**	5800	$12,967.83	$12,967.83
				SUBTOTAL LICENSE FEES:		**$1,254,680.13**
			SUBTOTAL SOFTWARE UPDATE LICENSE & SUPPORT FEES - 1 YEAR:			**$276,029.63**
			SUBTOTAL SOFTWARE UPDATE LICENSE & SUPPORT FEES - 2 YEAR:			**$287,070.81**
			SUBTOTAL SOFTWARE UPDATE LICENSE & SUPPORT FEES - 3 YEAR:			**$298,553.65**
			SUBTOTAL SOFTWARE UPDATE LICENSE & SUPPORT FEES - 4 YEAR:			**$316,466.86**
			SUBTOTAL SOFTWARE UPDATE LICENSE & SUPPORT FEES - 5 YEAR:			**$335,454.88**

	*TOTAL PRICE	**$2,768,255.96**

*Applicable State taxes will be added unless an exemption is provided.
Software may be downloaded at: http://edelivery.oracle.com
Electronic Delivery: By confirming, referencing or placing an order based on this quote, you are agreeing that the software products or cloud services being purchased are for electronic delivery only and there is no transfer of tangible

Terms and Conditions
Please note that Mythics, LLC is the official entity name, however, we are doing business as "Mythics VIII, LLC" under the California Secretary of State approved alternate name to comply with Corporations Code section 201(b).

This estimate is an invitation to you to purchase products and/or services from Mythics. Your order is subject to Mythics' acceptance and to applicable Oracle terms and conditions per reference to an existing agreement/contract or a newly excuted agreement accompanying your order.
Oracle's License Definitions and Rules (LDRs) are available at https://www.oracle.com/corporate/contracts. Please note the LD Rs that apply to this order will be those LDRs in effect at the time Contractor accepts Your order.

Support services are provided under Oracle's then current technical support policies located at: http://www.oracle.com/suppo rt/policies.html

All program licenses and the period of performance for all services are effective upon the date Oracle processes your order.

You acknowledge that in reliance on this order, Mythics will issue a non-cancellable order with its supplier for products or services purchased.
Non-Payment will constitute an immediate default of this contract and upon notice from Mythics, End -User shall be prohibited from continued use of software licensed and/or services until payment has been received in full for outstanding balance.

You agree that Mythics has the right to terminate your services or support with Oracle due to non -payment.

License Definition:
Enterprise Employee Perpetual - are calculated based on the number of full time equivalent employees. For the purpose of this calculation, an "employee" includes any records identified by a unique social security number and assigned to an active status. These employees may be characterized by being active, permanent, permanent part-time, faculty, adjunct faculty, student employee, wage temporary, retired with health benefits administered by Licensee using the Software, etc. This term does not include employee records for separated employees, employees on leave without pay and benefits, employee dependents, retired employees not participating in retiree health or pension plans administered by Licensee using the Software, and records placed in archival (inactive) tiles which are periodically viewed, but not updated. The "employee count" is based on average annual employment so as to avoid distortions created by extraordinary cyclical or emergency employment activities.
Expansion
a. If you exceed the licensed quantity you must order the Programs (and first year Oracle Software Support for the Programs) a t the appropriate license and support fees specified in the below Expansion table. The number of additional Program licenses to be ordered shall be equal to the actual number of Enterprise Employee Perpetual or the actual dollar amount of Enterprise Employee Perpetual as of the date of the expansion or der less the total number of licensed quantity (under this order or other orders) rounded up to the next increment in the below Expansion table.
b. Oracle has no delivery obligation for Program licenses ordered pursuant to this section.
c. The version of the License Definitions and Rules referenced in this order and the Program specific terms applicable to this o rder will apply to Program licenses ordered pursuant to this section. Expansion

Payment of this order is due in full in accordance with the above referenced terms.
This is a non-cancellable order.

Please iclude the following statements on your order:
Vendor: Mythics, LLC d/b/a Mythics VIII, LLC
Address: 4525 Main St. Suite 1500 Virginia Beach, VA 23462
This order is placed pursuant to the terms and conditions of: OMNIA Contract # 180233-002 (US Communities/Maricopa)
Reference Mythics Quote Number: LS-CF-061825
Payment Terms: License Net 45, Support Quarterly in Arrears-Net 45

Expansion Exhibit

Program Description	License Type	Increment	License Fee per Increment	First Year Oracle Software Support Fee per Increment
PeopleSoft Enterprise Payroll				
PeopleSoft Enterprise Time and Labor				
PeopleSoft Enterprise Human Resources	Enterprise Employee Perpetual	580	130,321.36	28,670.70
PeopleSoft Enterprise ePerformance				
PeopleSoft Enterprise Benefits Administration				
PeopleSoft Enterprise eCompensation				

Form: Quote 102723