



In-House Development Application Showcase

We serve our community by exploring, developing, implementing and supporting effective and innovative use of technology through teamwork, collaboration, innovation, and accountability to our departmental partners.



Digital City Approach

Smart cities use data and technology to create efficiencies, improve sustainability, create economic development, and enhance quality of life factors for people living and working in the City.




City of
FRESNO
 DEPARTMENT OF PUBLIC UTILITIES

- Dashboard
- Upcoming Schedule
- My Shift Supervisor
- How to get rid of...
- Events near me
- Billing, Payment & Fees
- Rebates & Coupons
- Marketing Campaigns
- Educational Materials
- Contact Us

AT&T Wi-Fi 1:35 PM

Fulton District

Artwork
 Take a tour of Fulton Street Artwork



FULTON DISTRICT
 FRESNO, CALIFORNIA

Take a walking tour of Downtown Fresno and discover a public art collection that adds immense beauty and reflects our history. You will be amazed at the sculptural fountains, memorials, plaques and murals that you will see.

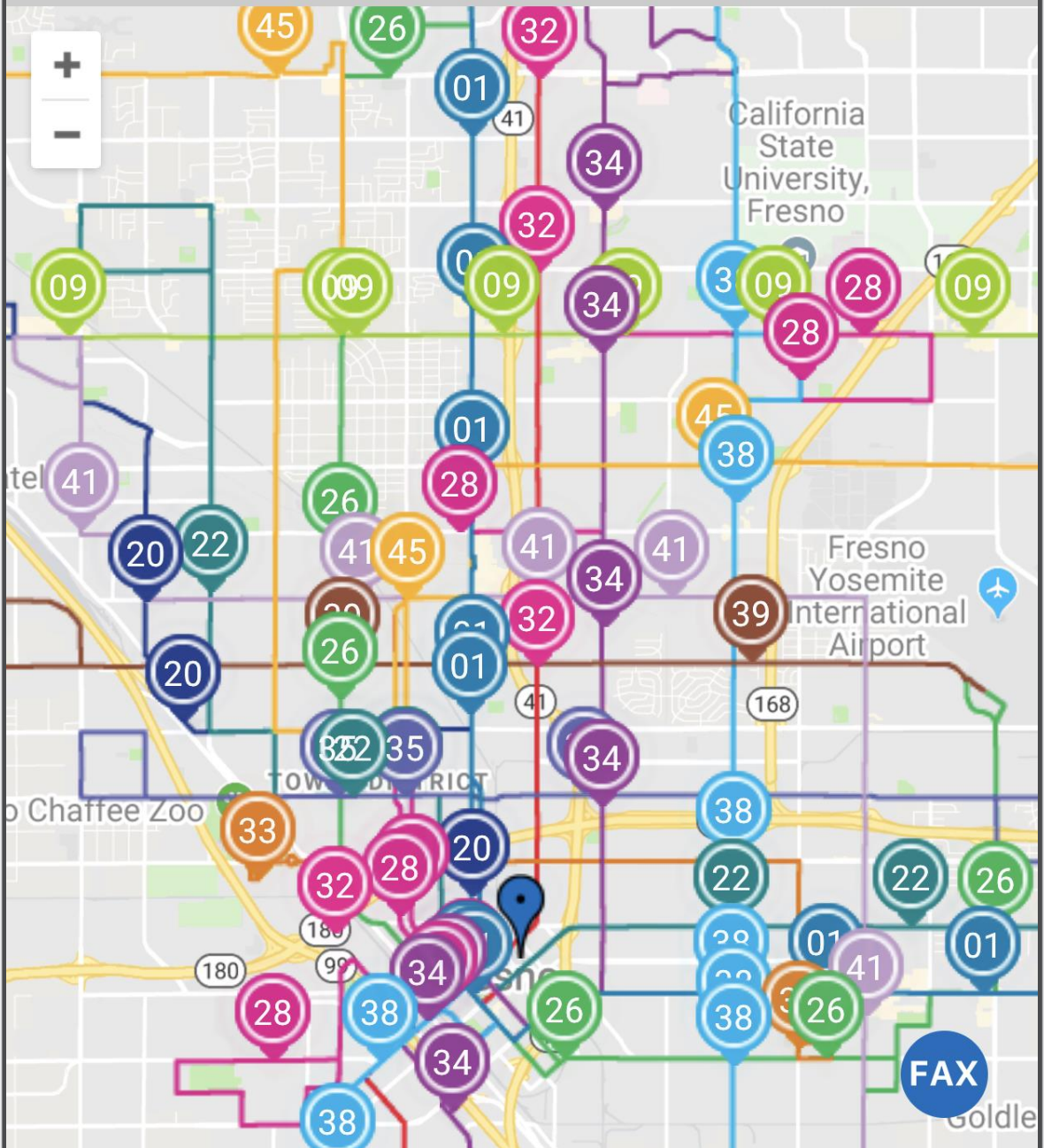
AT&T 1:25 PM 62%

Fresno Area Express

Starting Address

Destination Address

Select a Route



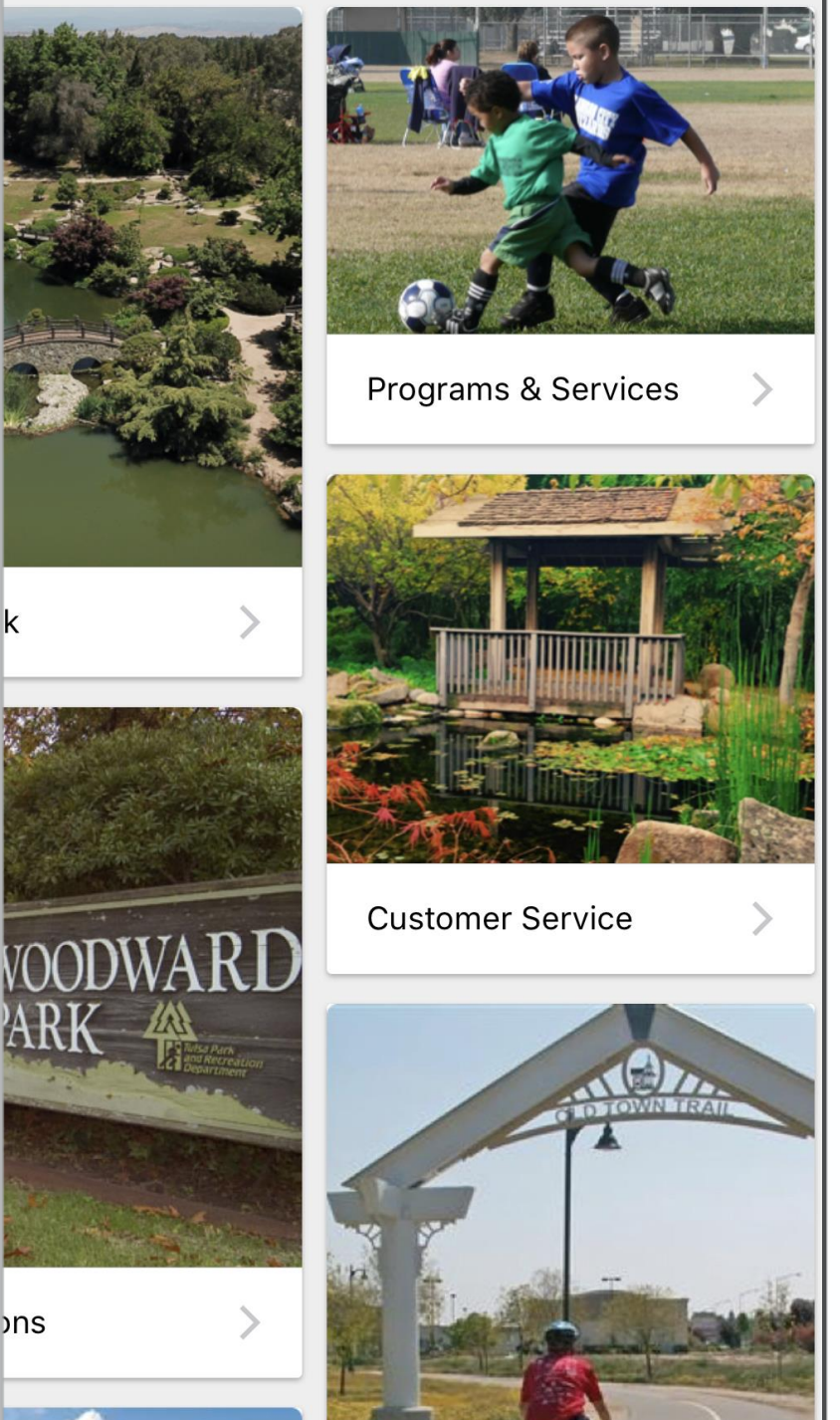
Numbers in the icons above represent Live operating buses within the surrounding area. Click the dot to view specific bus information.

1:36 PM 60%

Fresno PARCS

Programs & Services

Customer Service



City of
FRESNO
 RENTAL HOUSING HEALTH & SAFETY

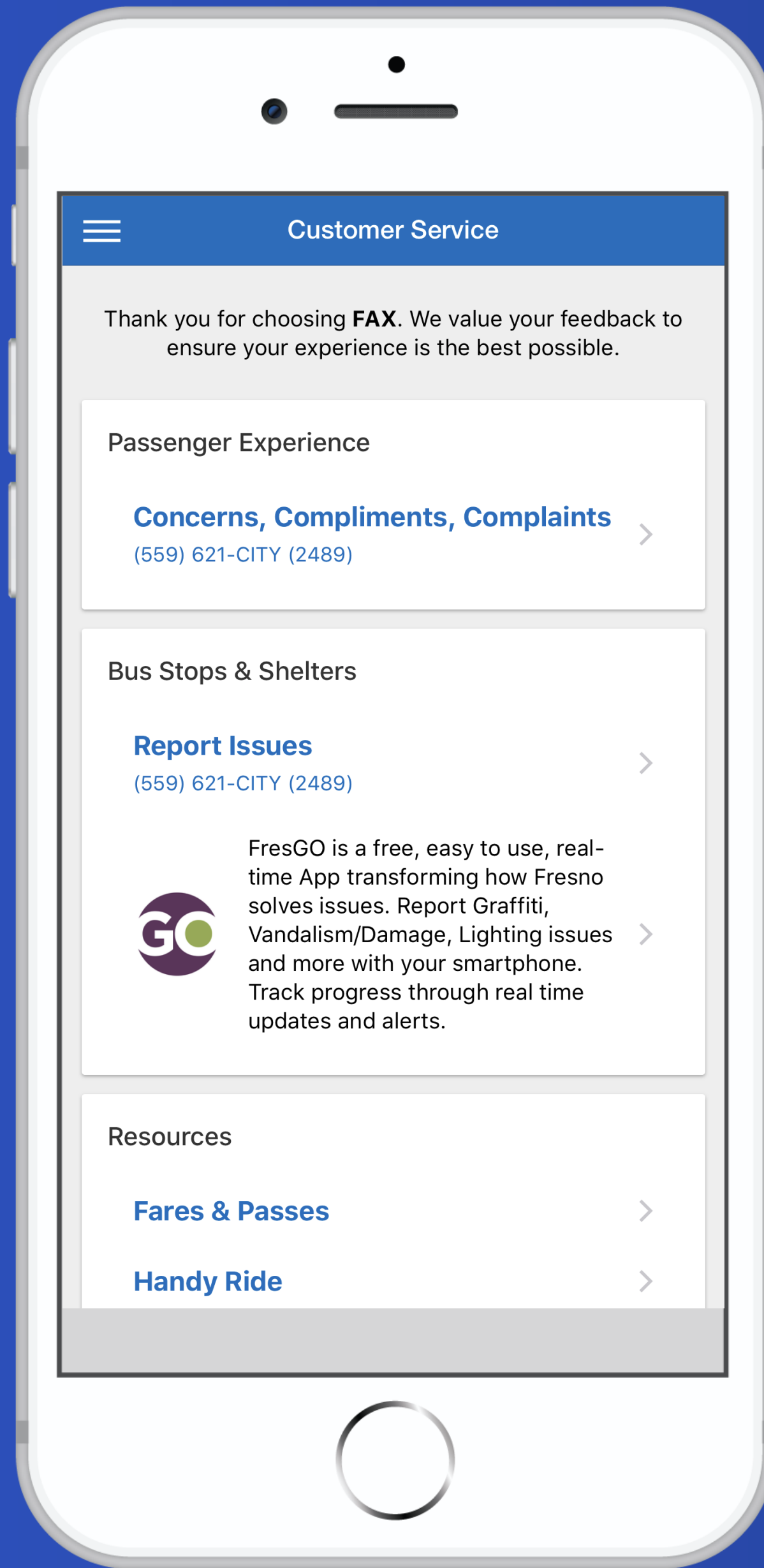
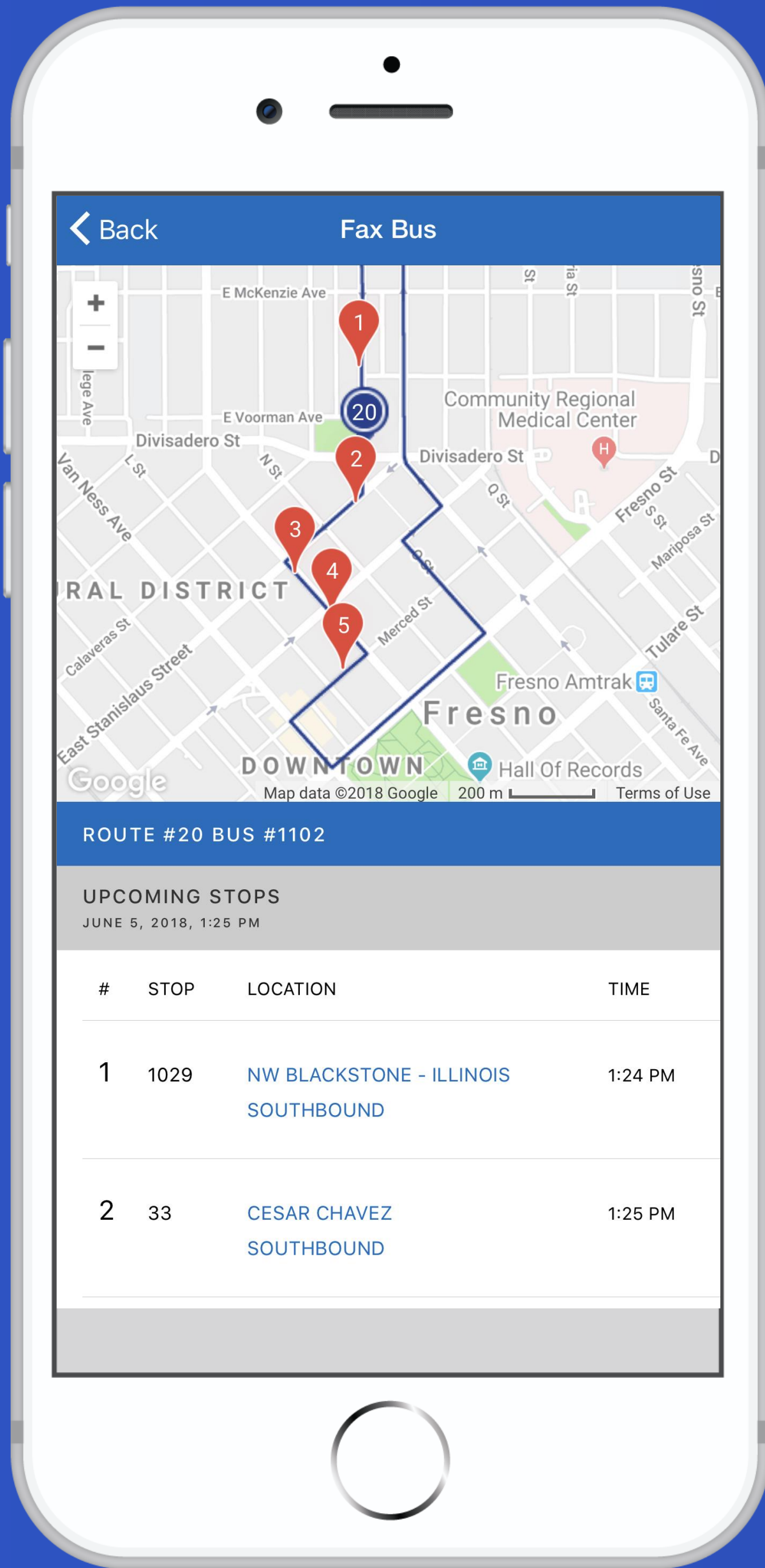




MyFaxBus App

MyFaxBus is a free, easy to use, real time app for residents to track live buses, plan trips and ride the bus. It's easy!





Real Time Bus Locations

Up to the minute live bus locations and the next 5 upcoming bus stops



Trip Planner

Plan your trip within the City of Fresno



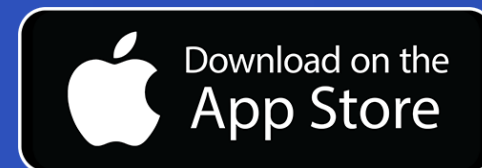
Translation

App available in Spanish and Hmong



Fulton District App

Visit downtown Fresno while using the Fulton District App to learn about the history of the mall and public art collection.



Artwork



Landmarks



Amenities



Panoramas



Photo Gallery



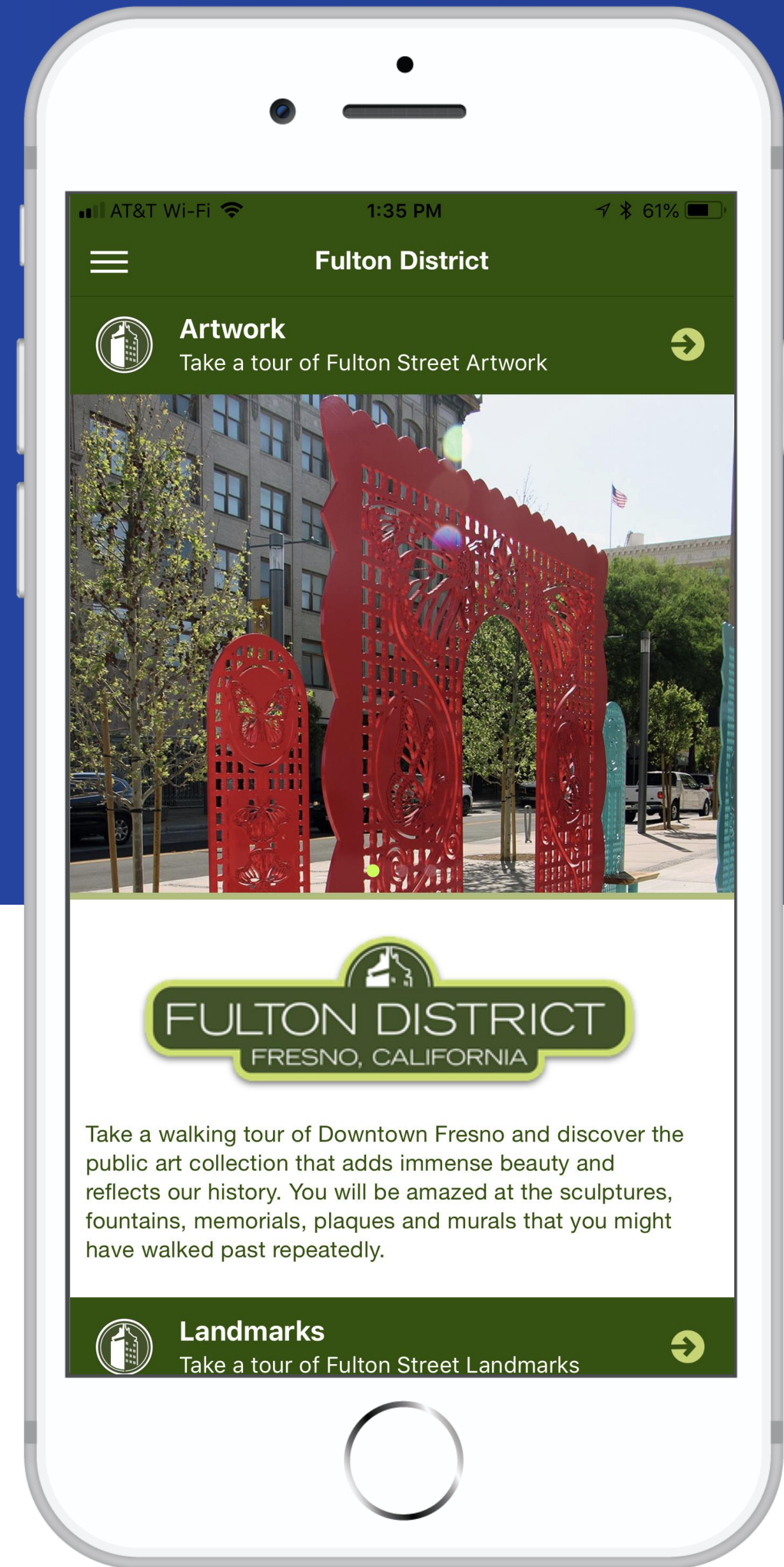
Timeline



3D Interactive Walks

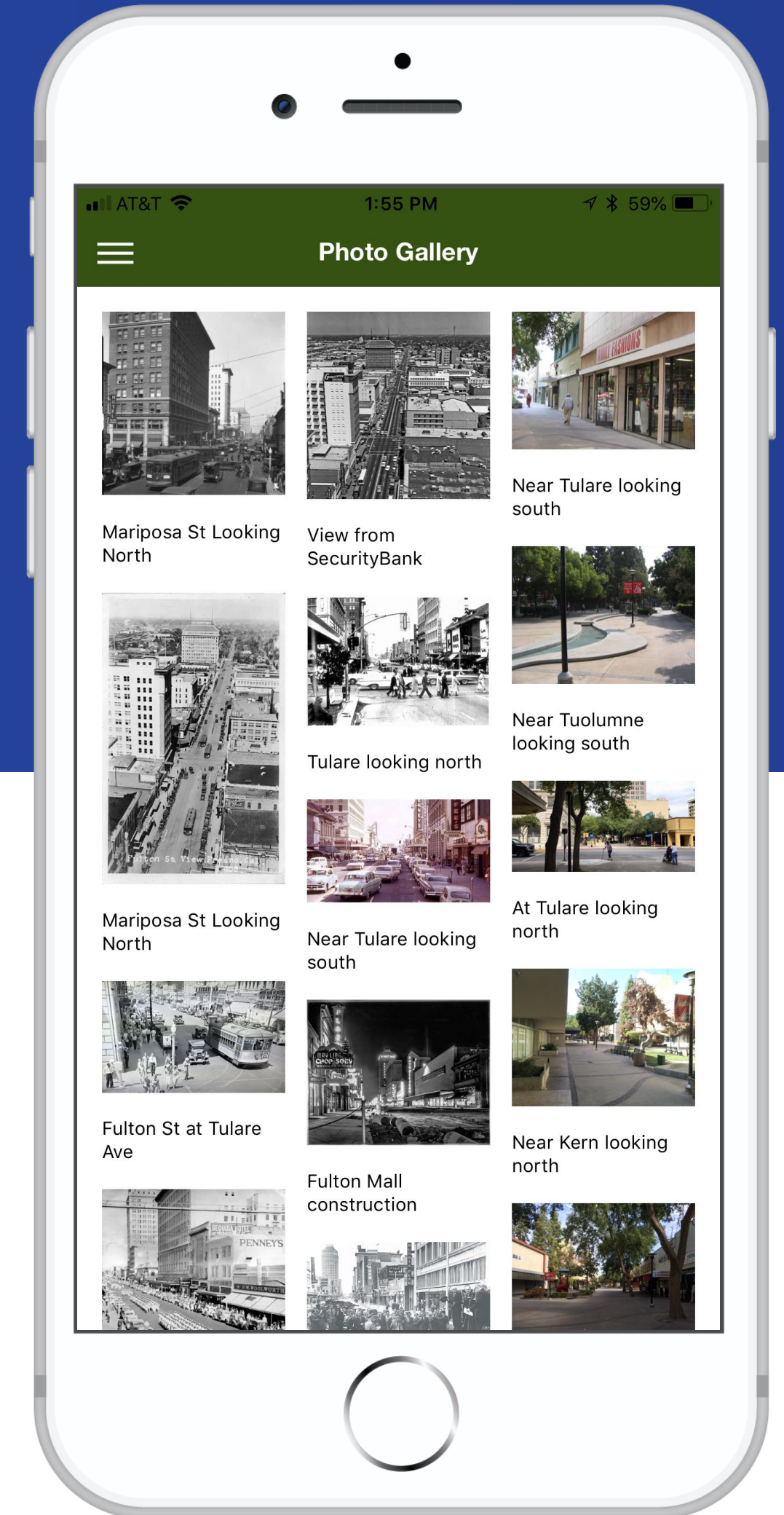
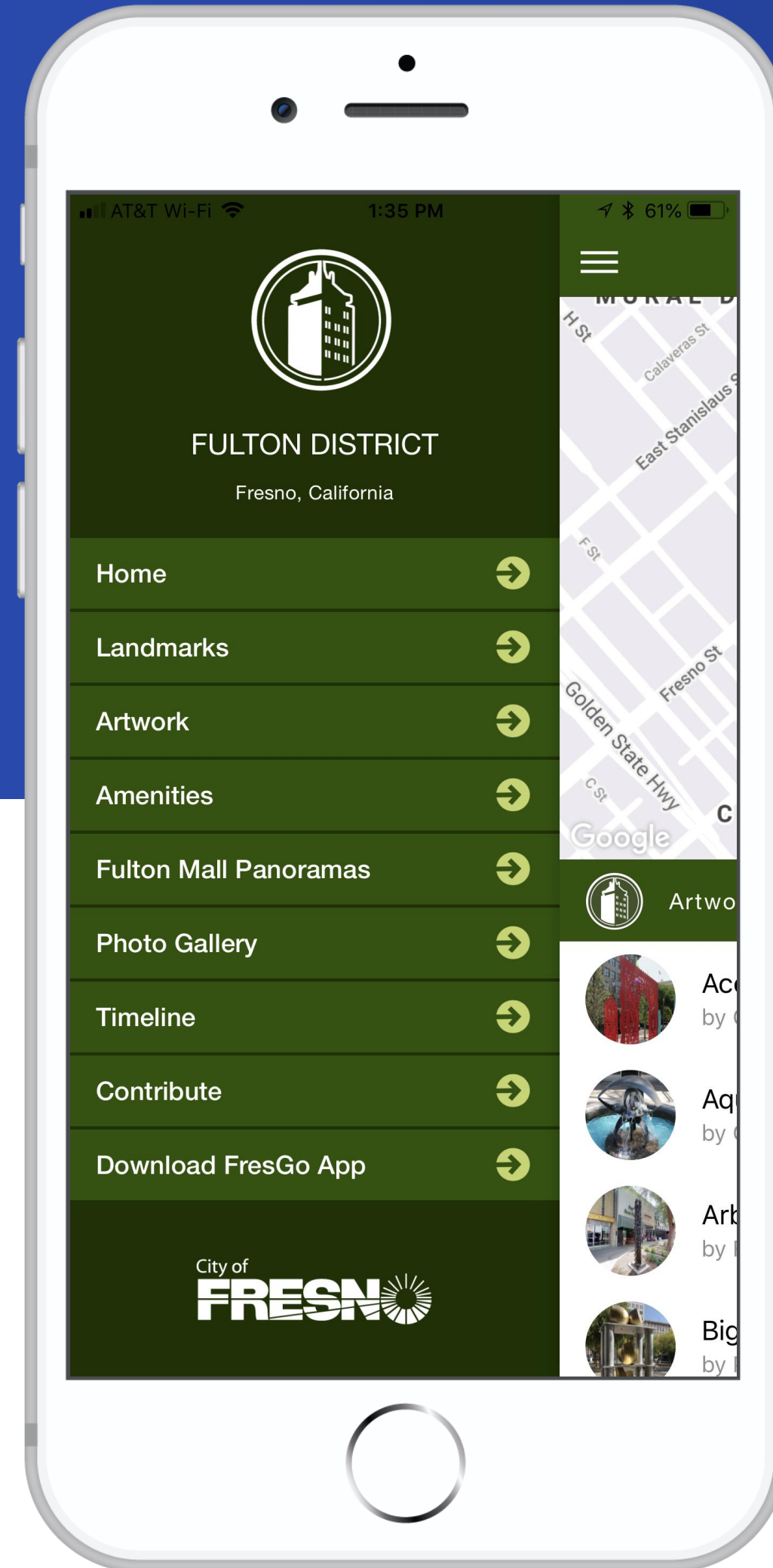
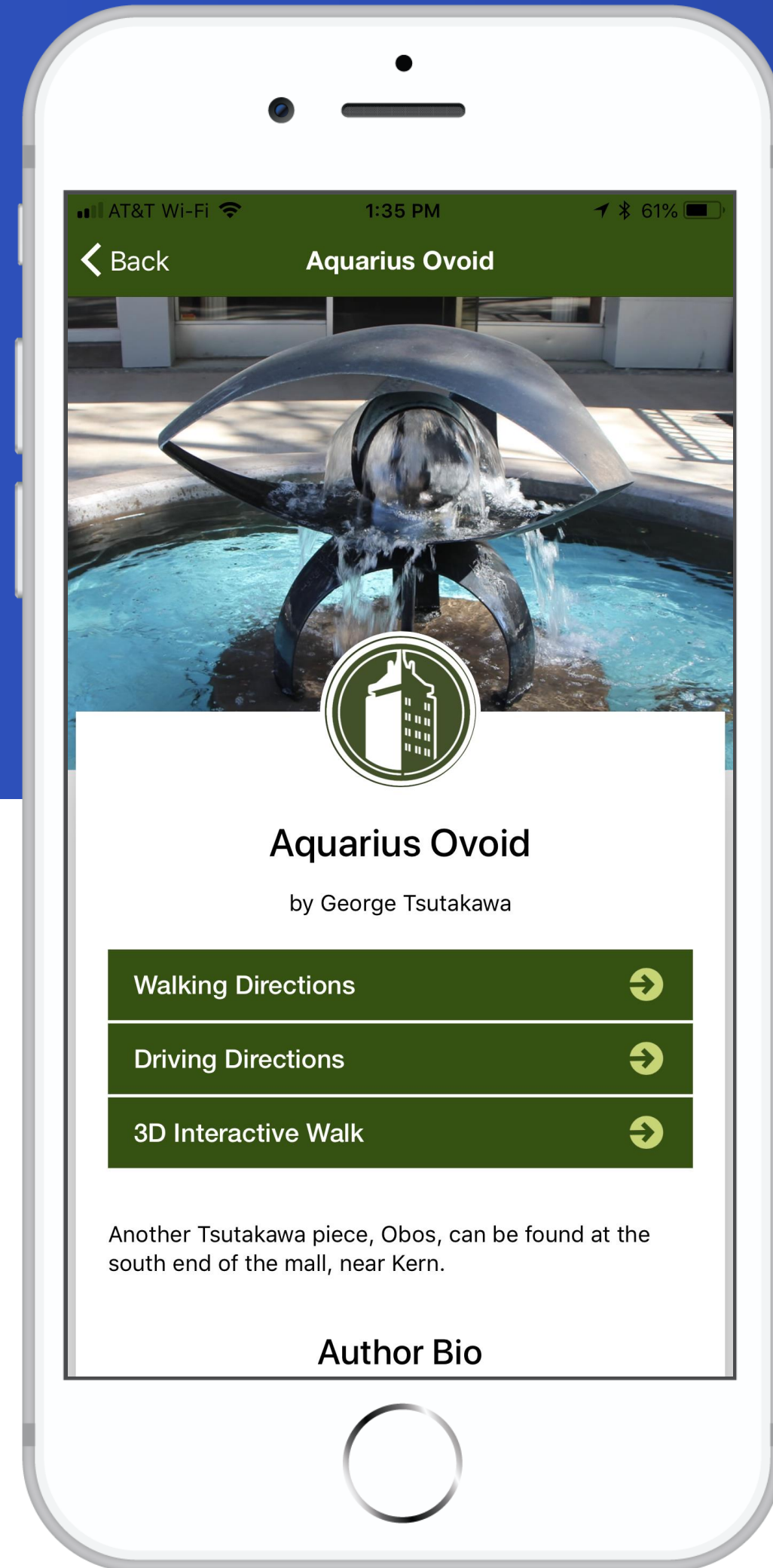
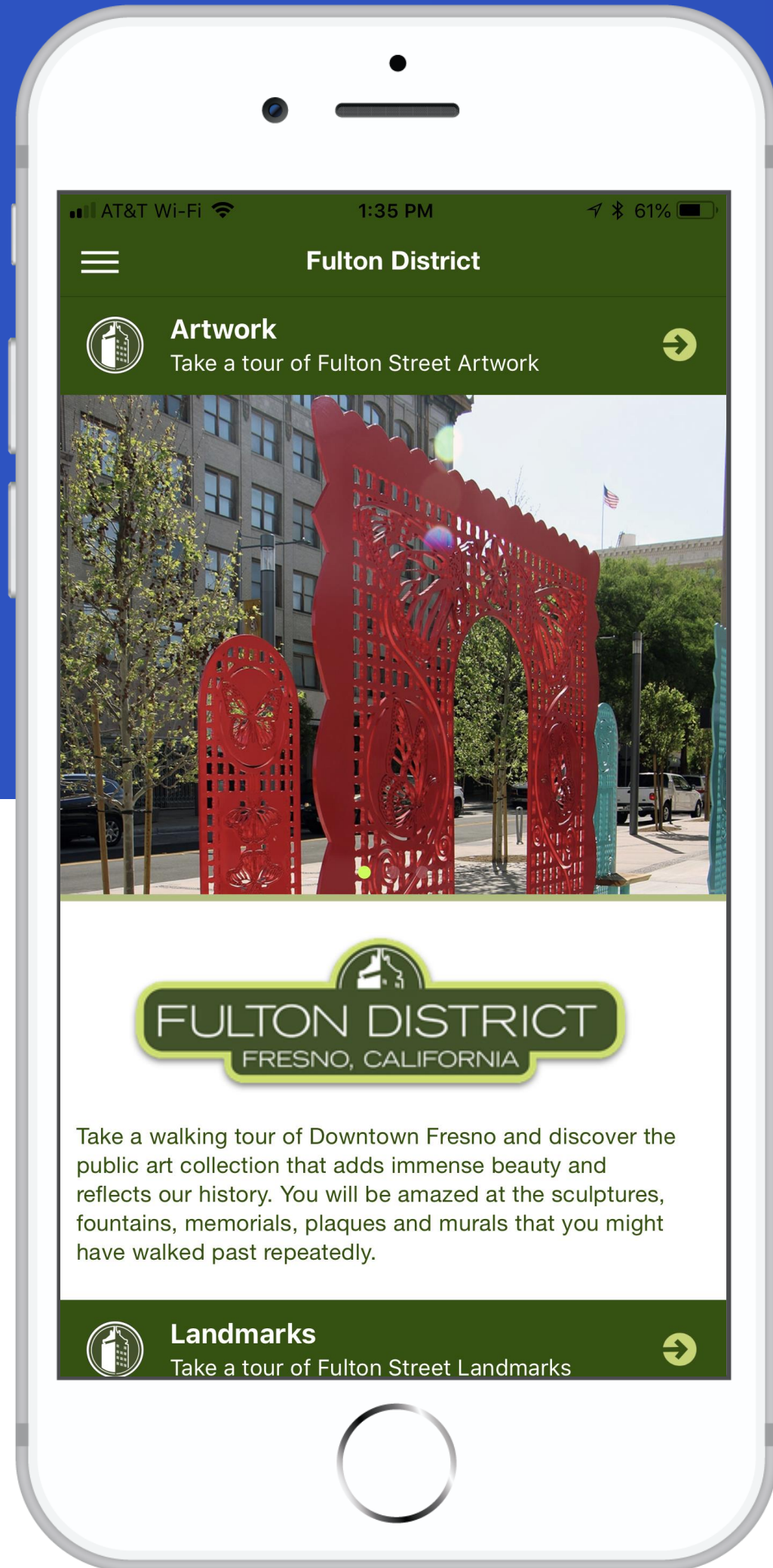


Challenges





Fulton District App

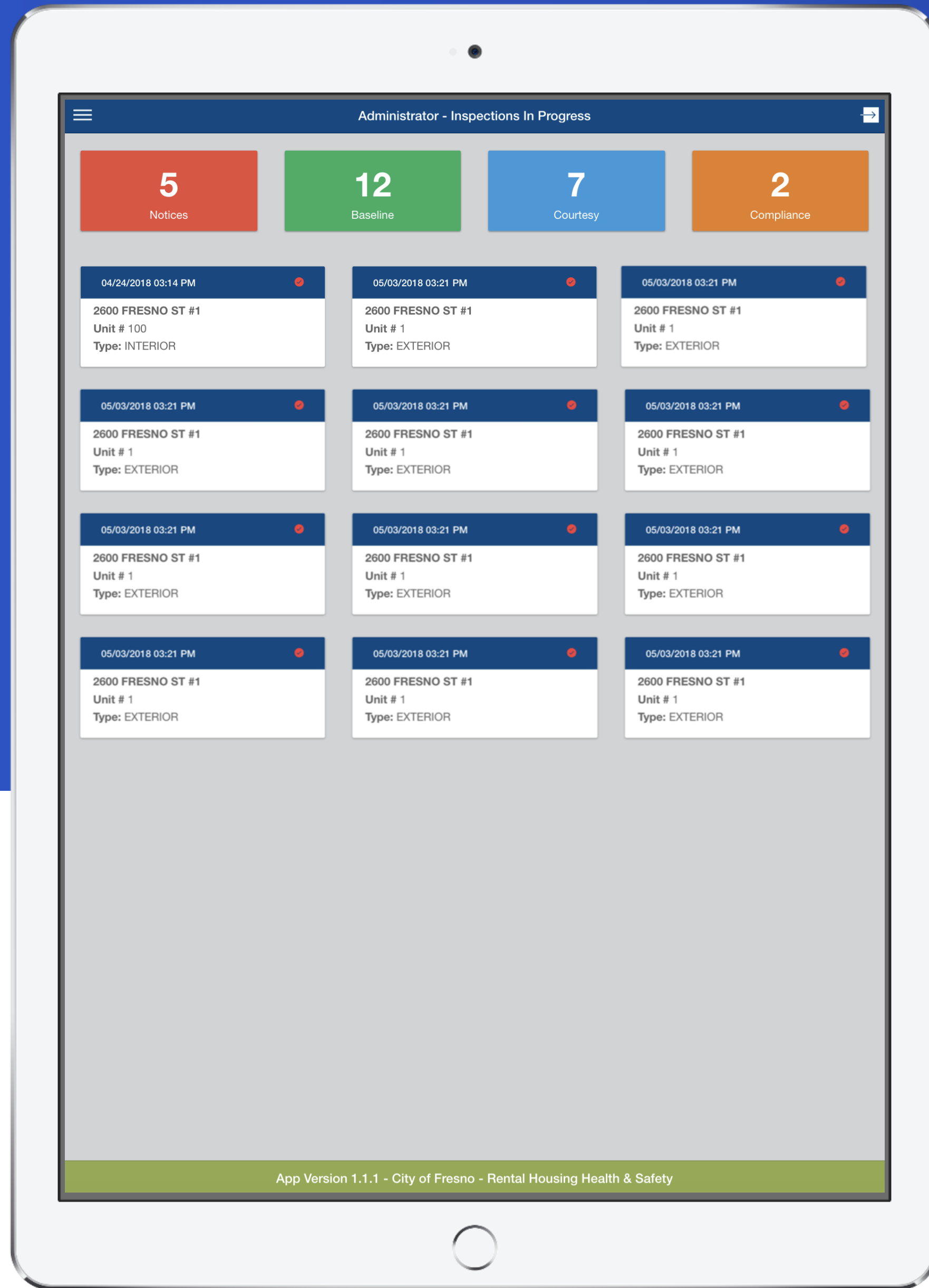




3D Interactive Walks

Walk downtown and explore the artwork on Fulton Street right from your phone or desktop computer. The technology used is also compatible with 3D wearable glasses.

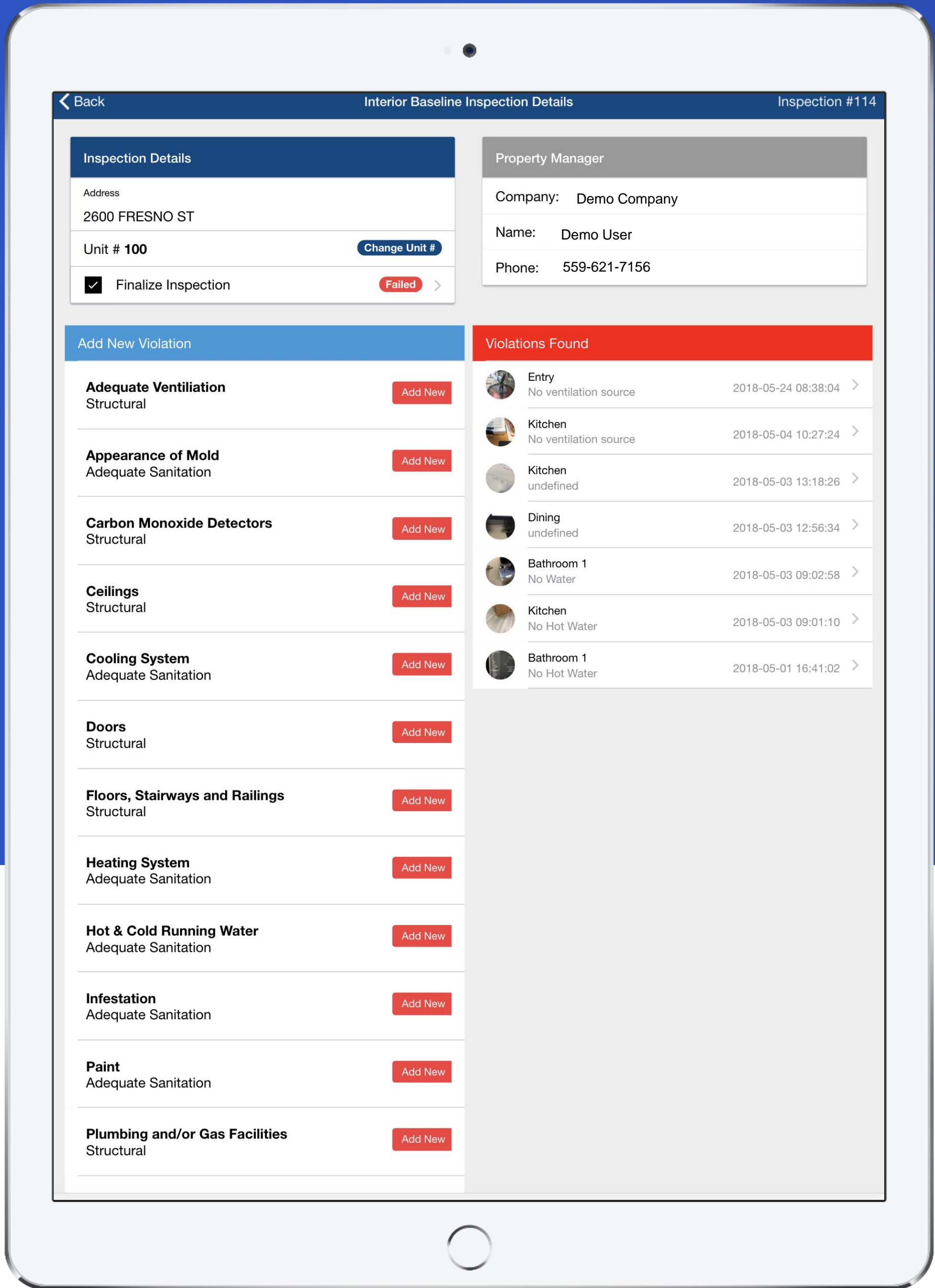
[View](#)



Rental Housing Inspector iPad Application

This app is tailored for the Rental Housing Inspectors to manage their day-to-day duties, from posting notices to performing inspections.

- ✓ **Faster inspections**
- ✓ **Inspection reports generated upon completion**
- ✓ **100% mobile & field tested**



Database Violation List

Pictures required per violation

Customer Arrival Notifications

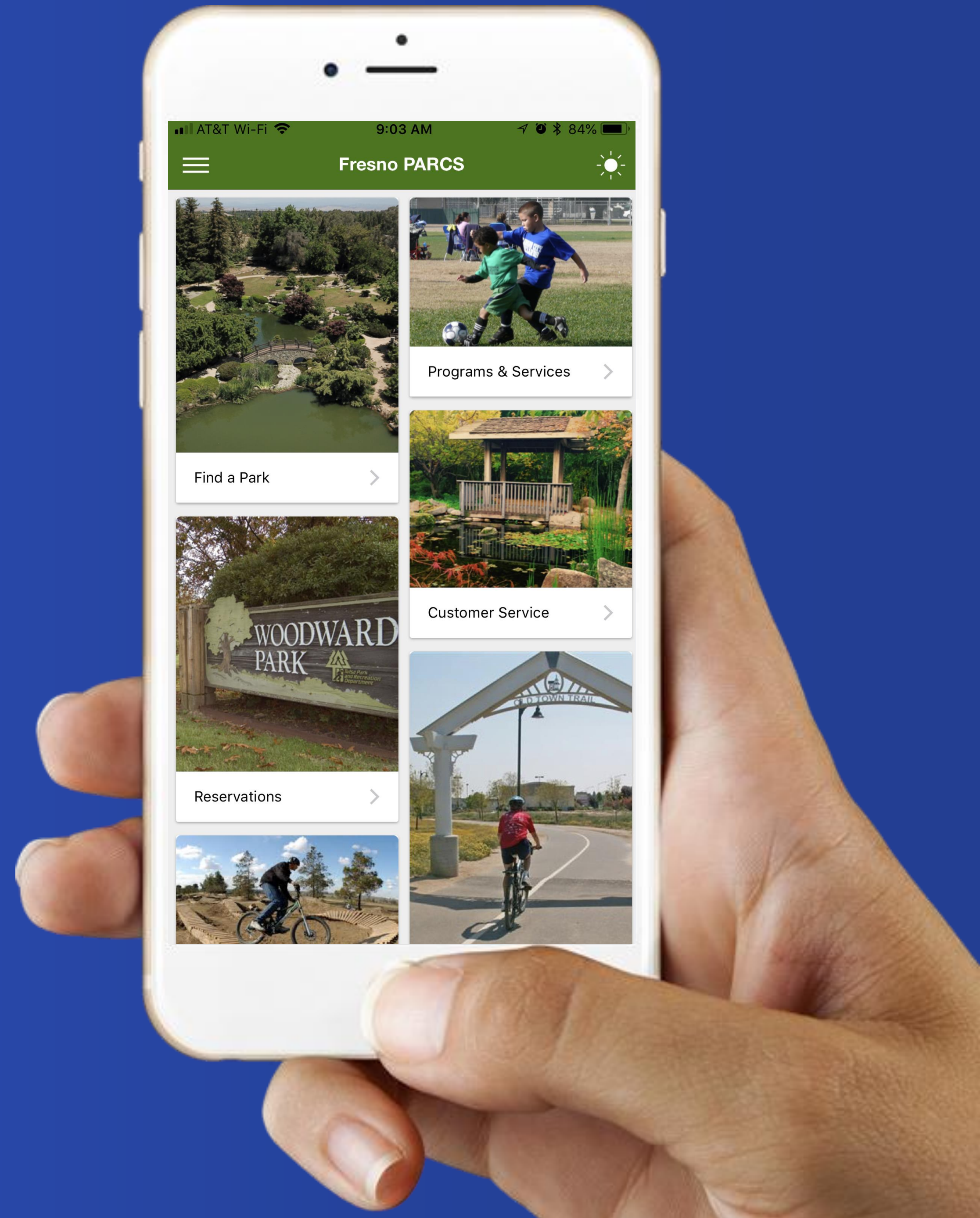
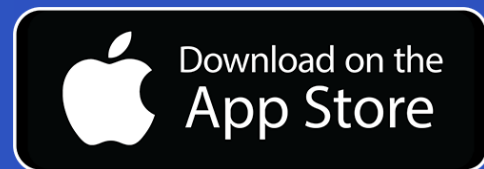
Rental Housing Inspector iPad Application

The app has been developed and tested with the actual inspectors; it has been revised multiple times based on field tests so that inspectors can perform their jobs as expected.

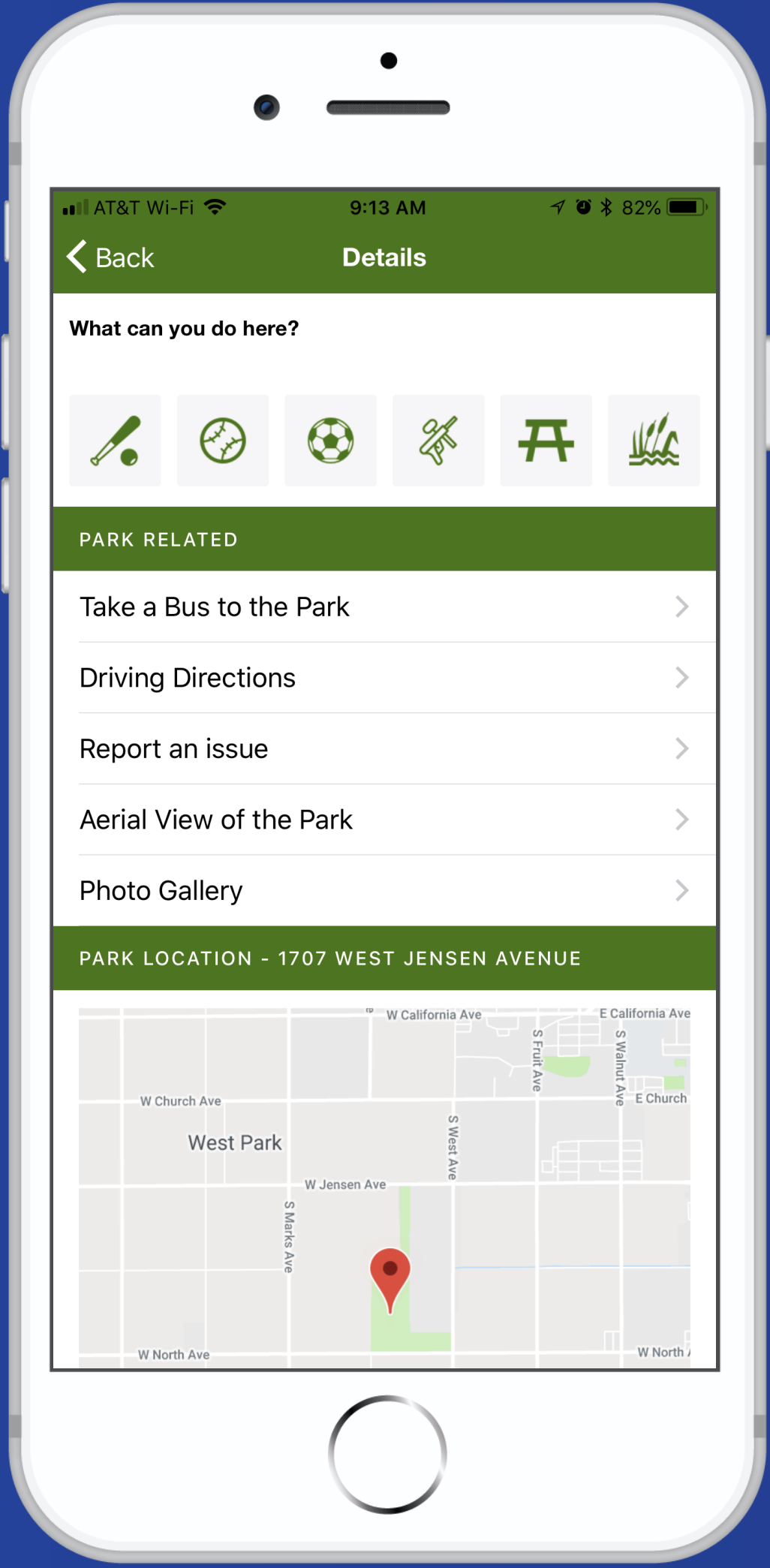
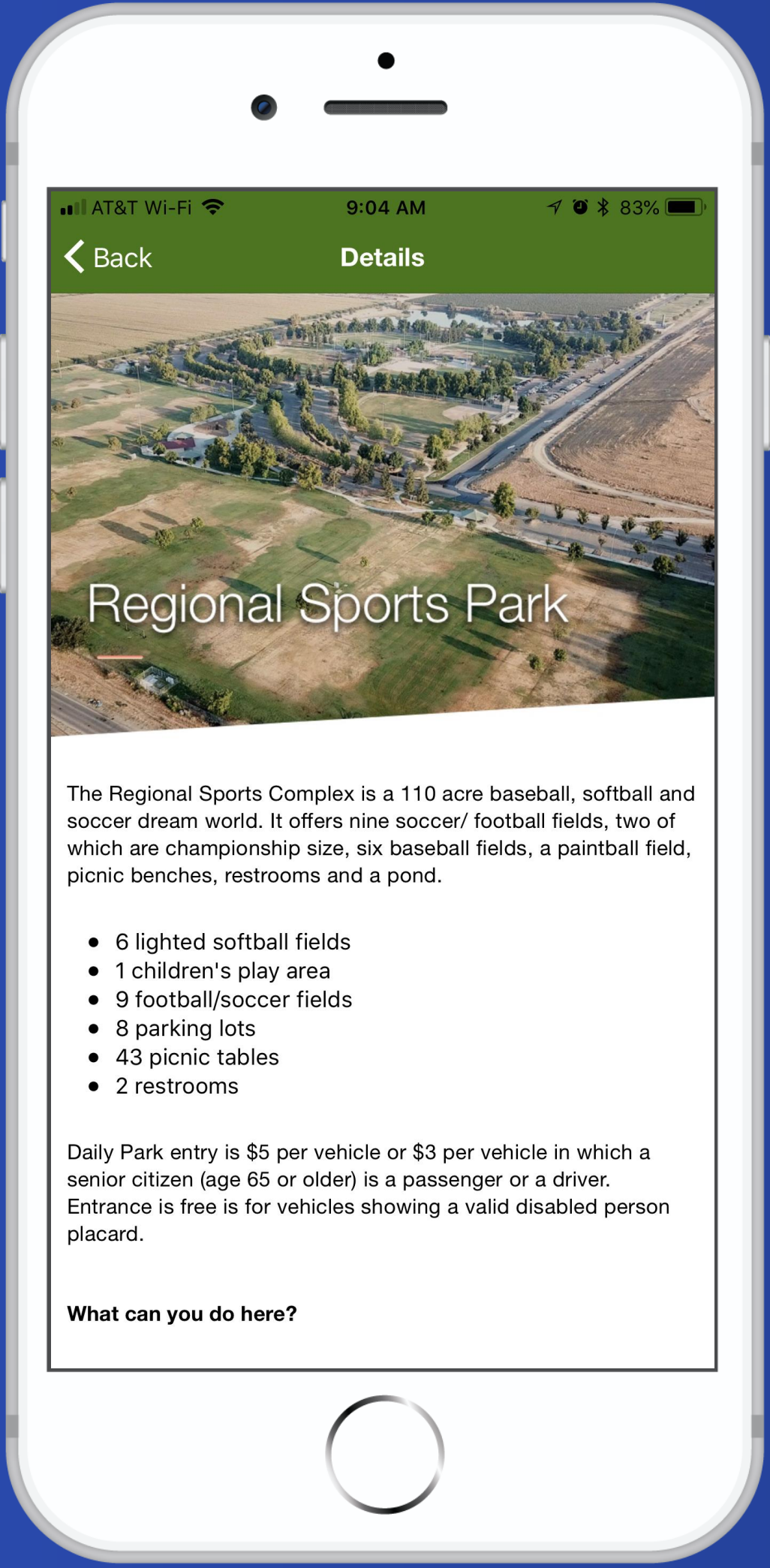
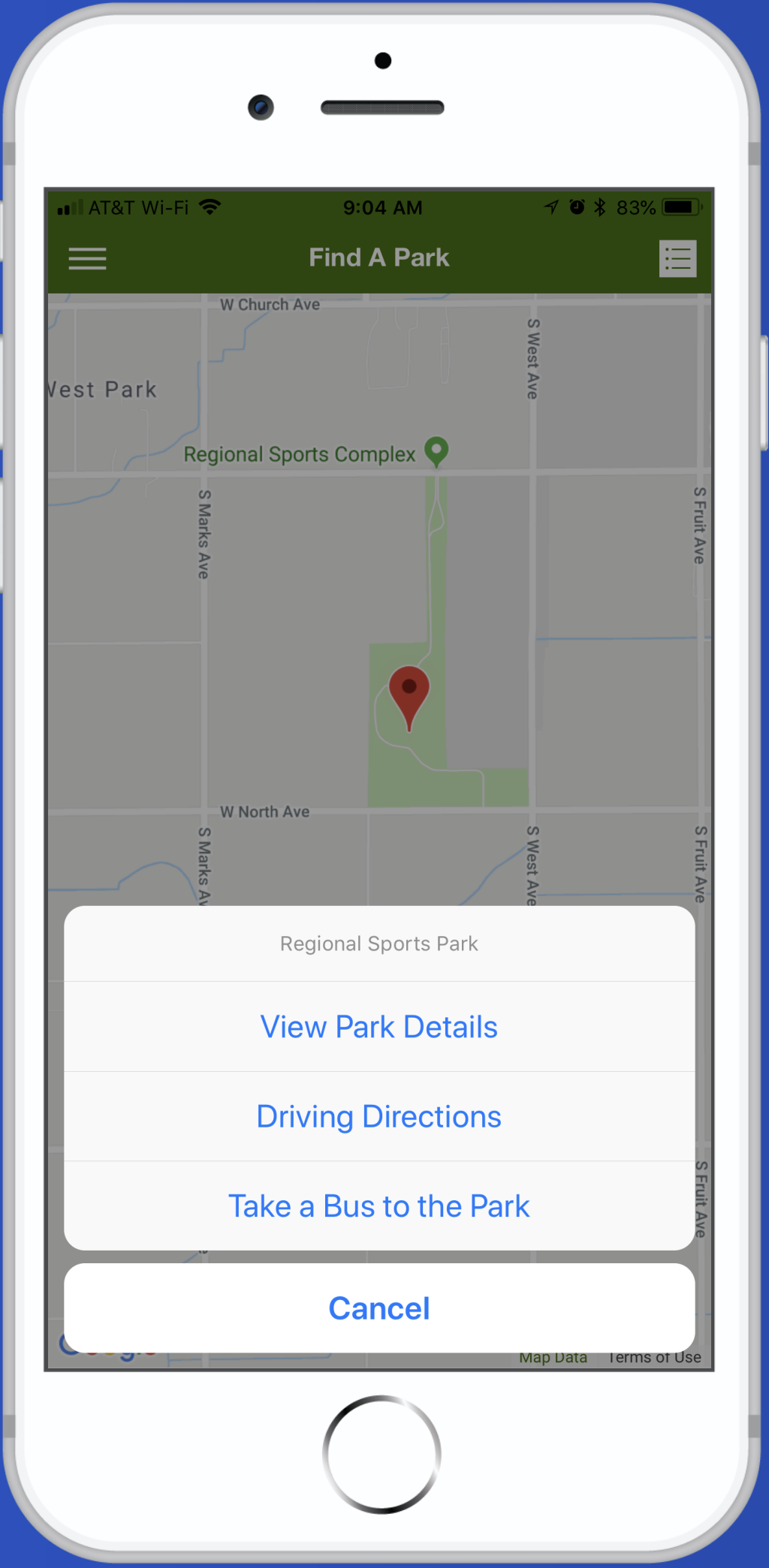
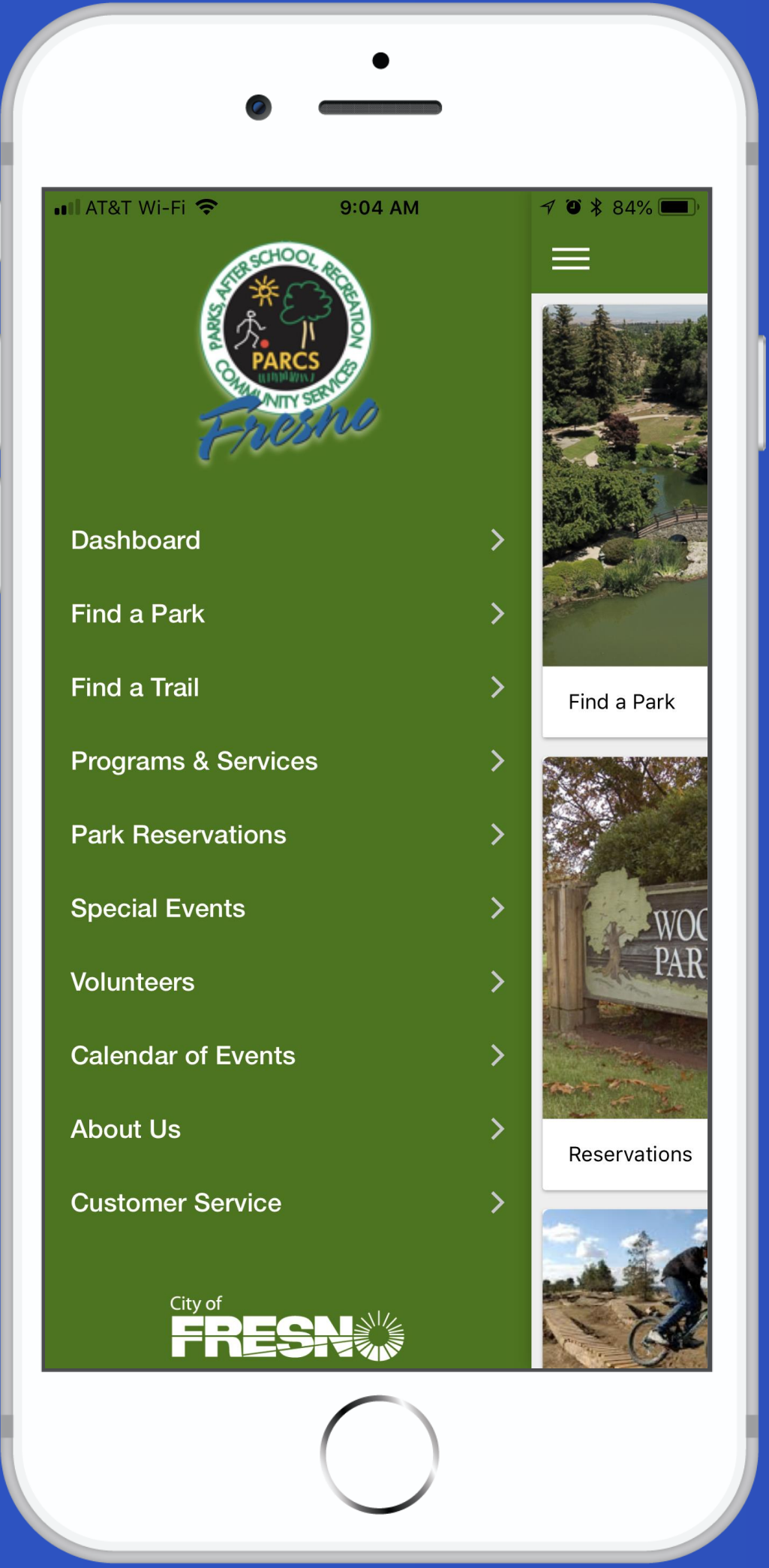
(In Progress)

Fresno PARCS app

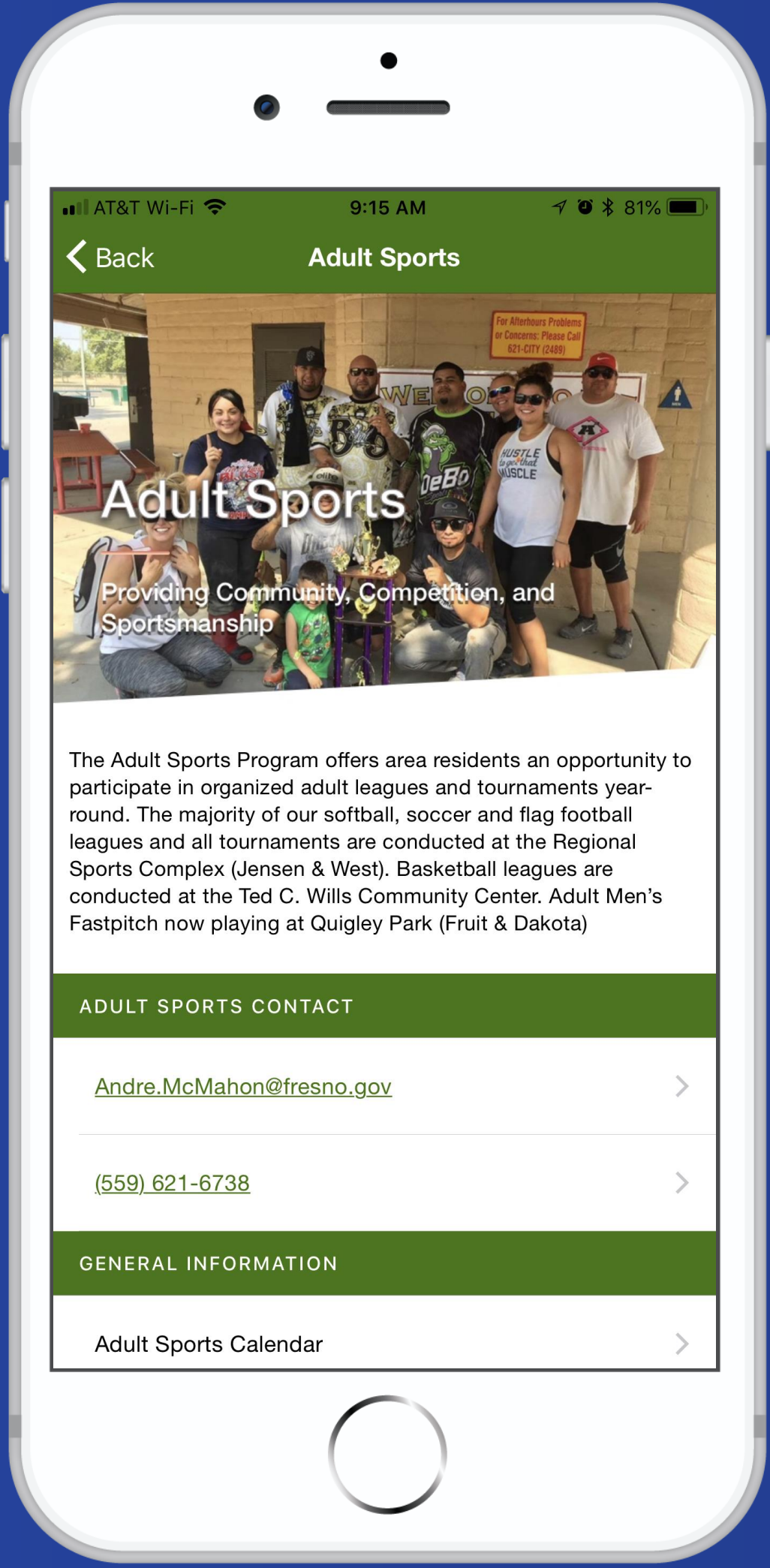
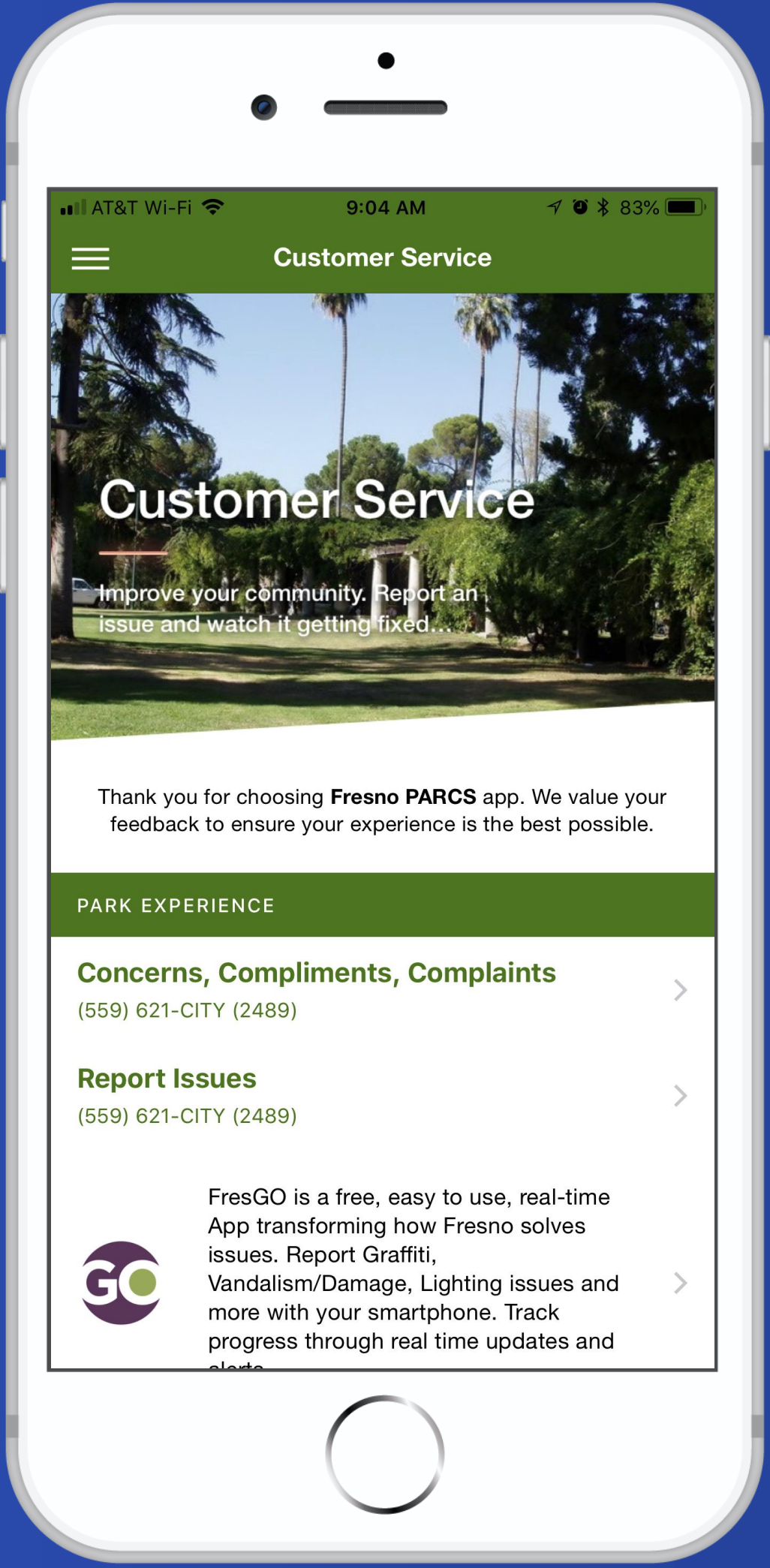
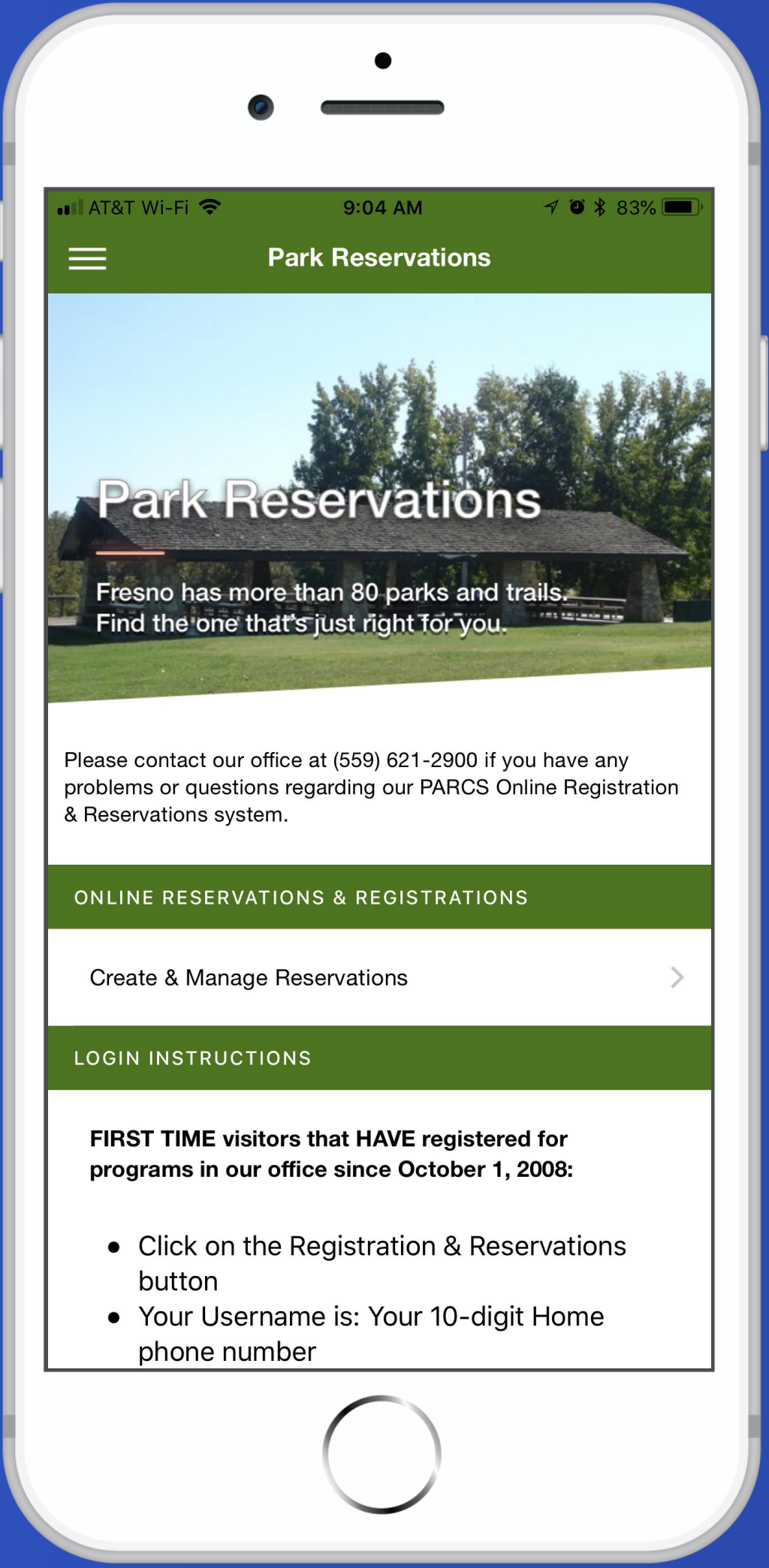
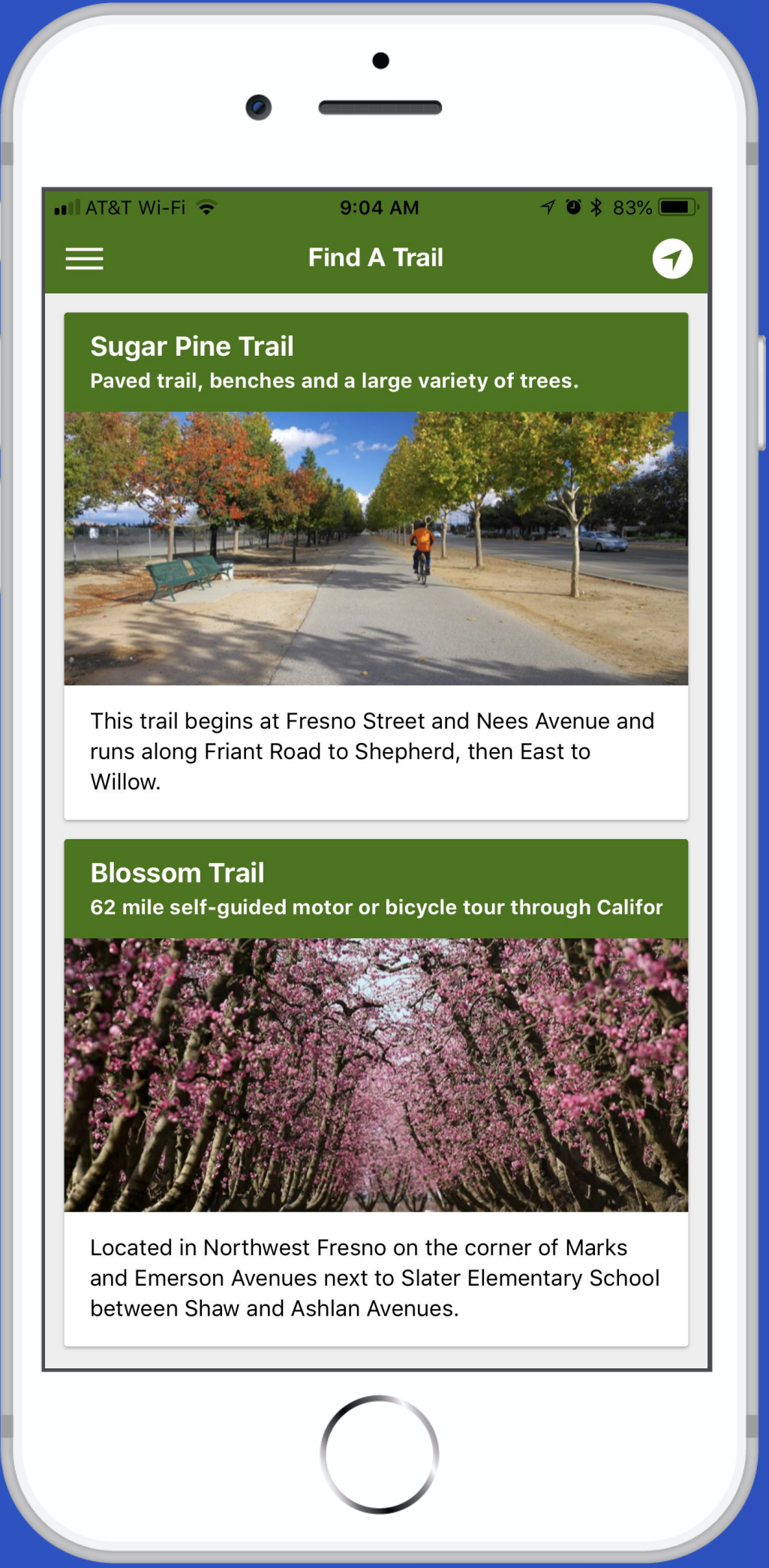
Find all parks and trails within Fresno, learn about programs and services, reserve a park and a lot more...



Fresno PARCS app



Fresno PARCS app



Drone videography of City of Fresno parks

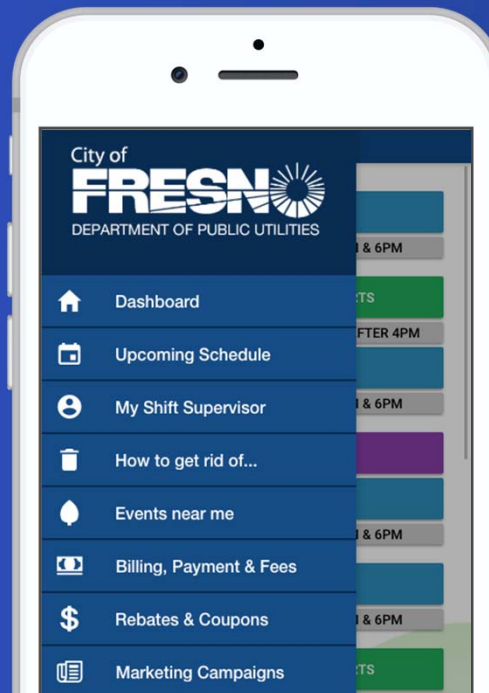
[View](#)



(In Progress)



City of Fresno Department of Public Utilities



Account Driven

App is personalized for each user; focusing on the services they receive including their Solid Waste pick up day.

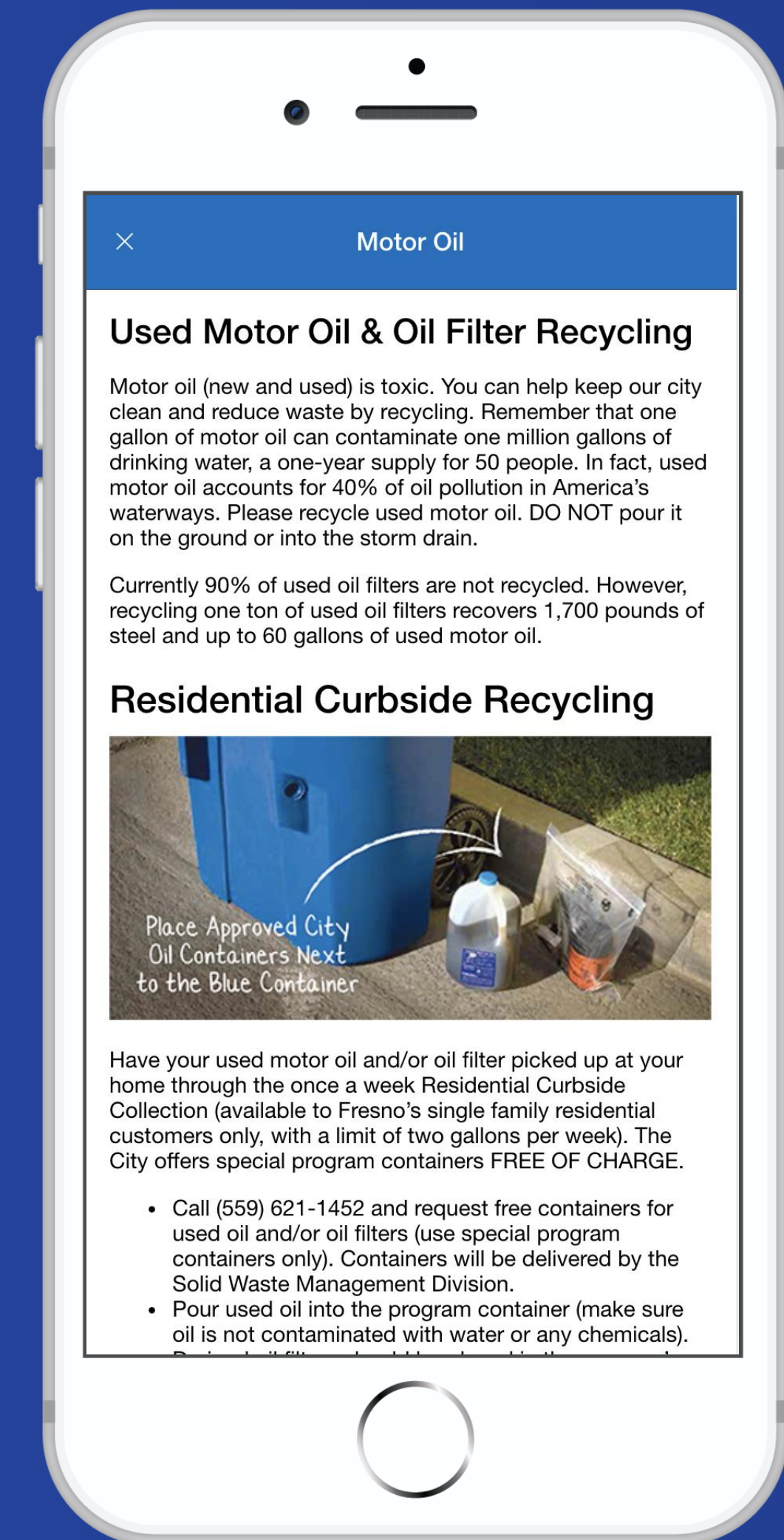
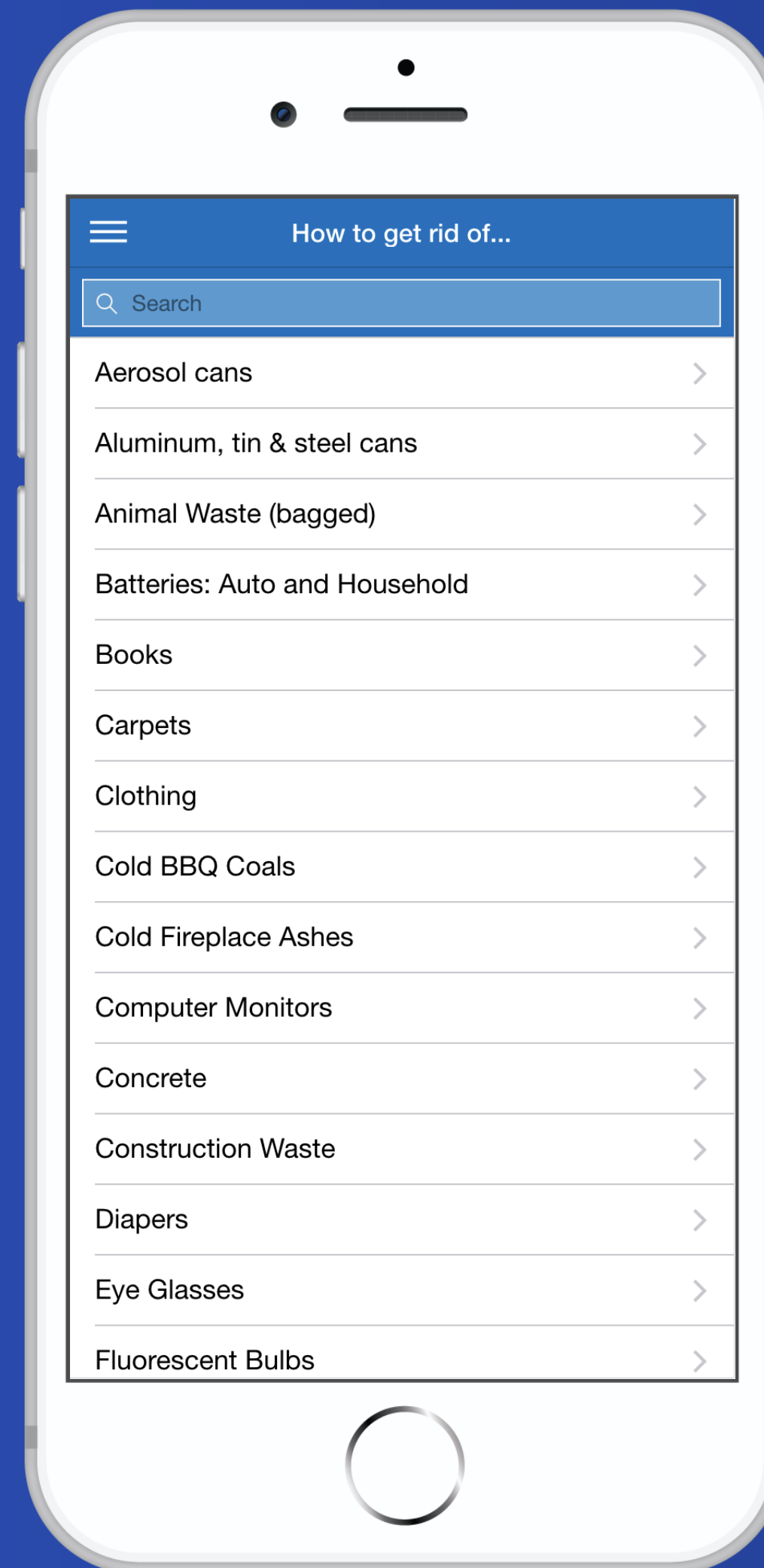
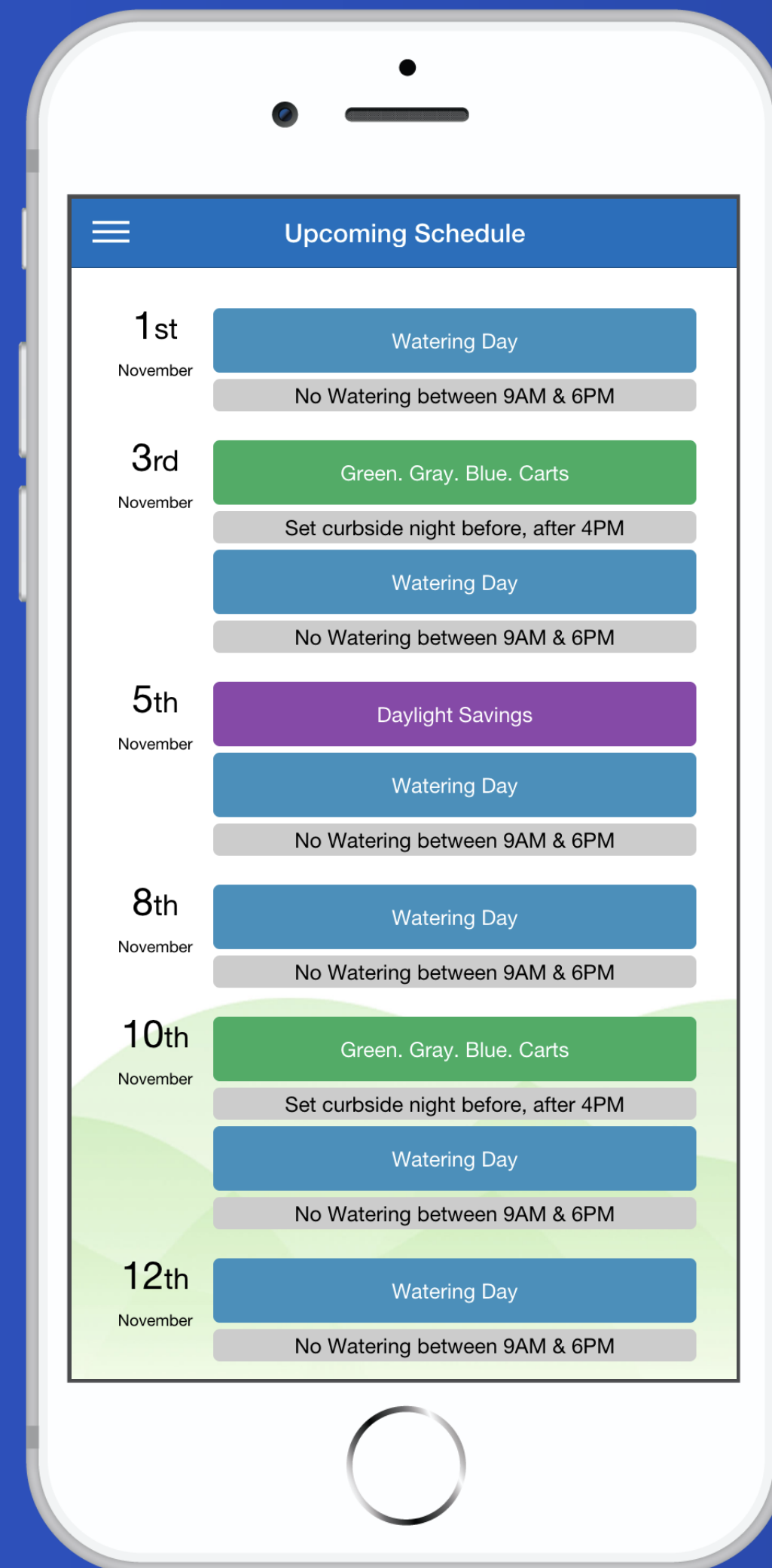
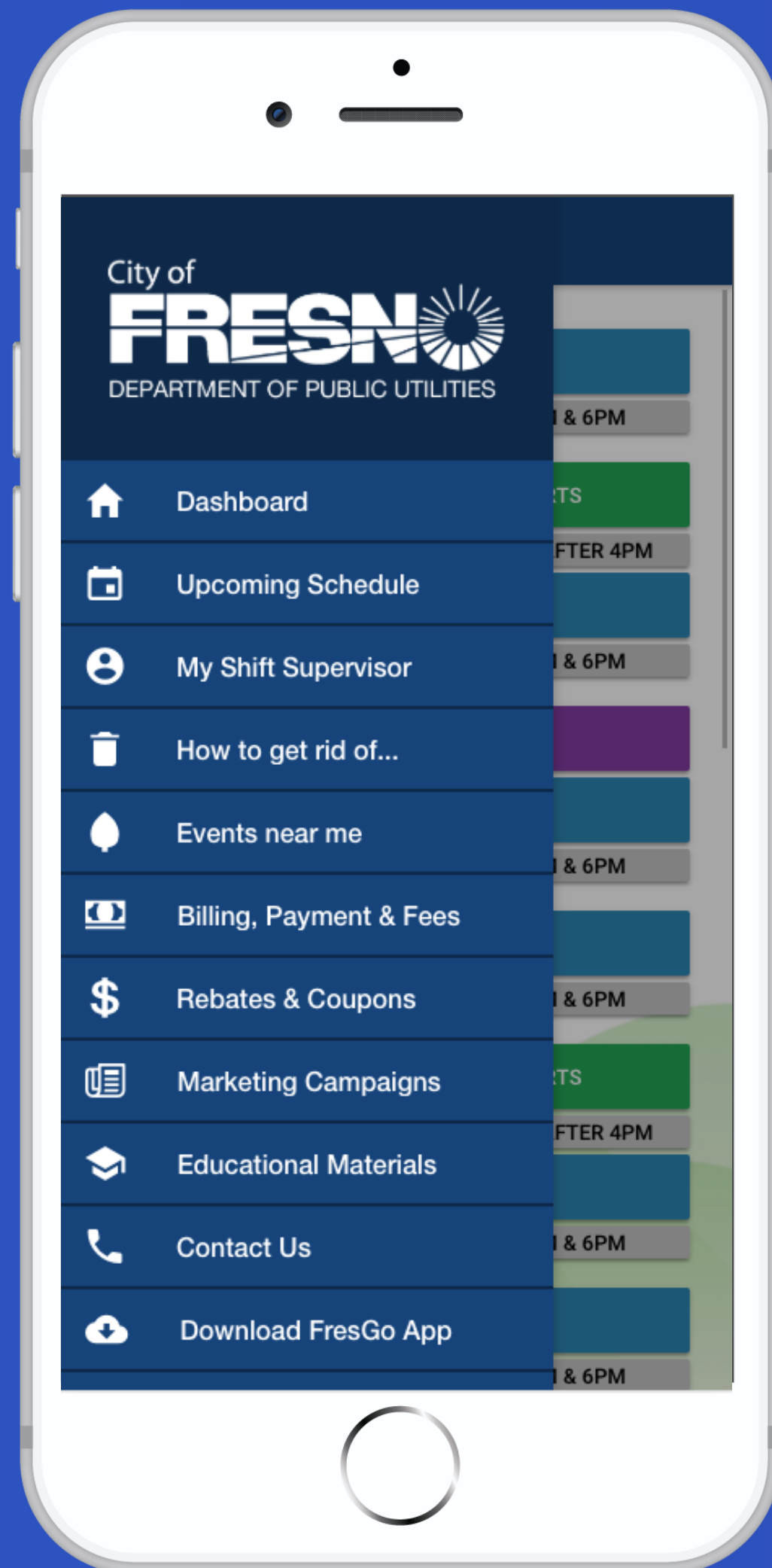
One Stop Shop

Find drop-off locations, contact the city, report issues through FresGO, and a lot more

MOBILE APP FEATURES

The goal of this app is to make it a one stop shop. Within this app users can find when their solid waste pickup is scheduled, or if it has been rescheduled due to a City holiday. Users can receive alerts, submit issues, contact the City, etc.

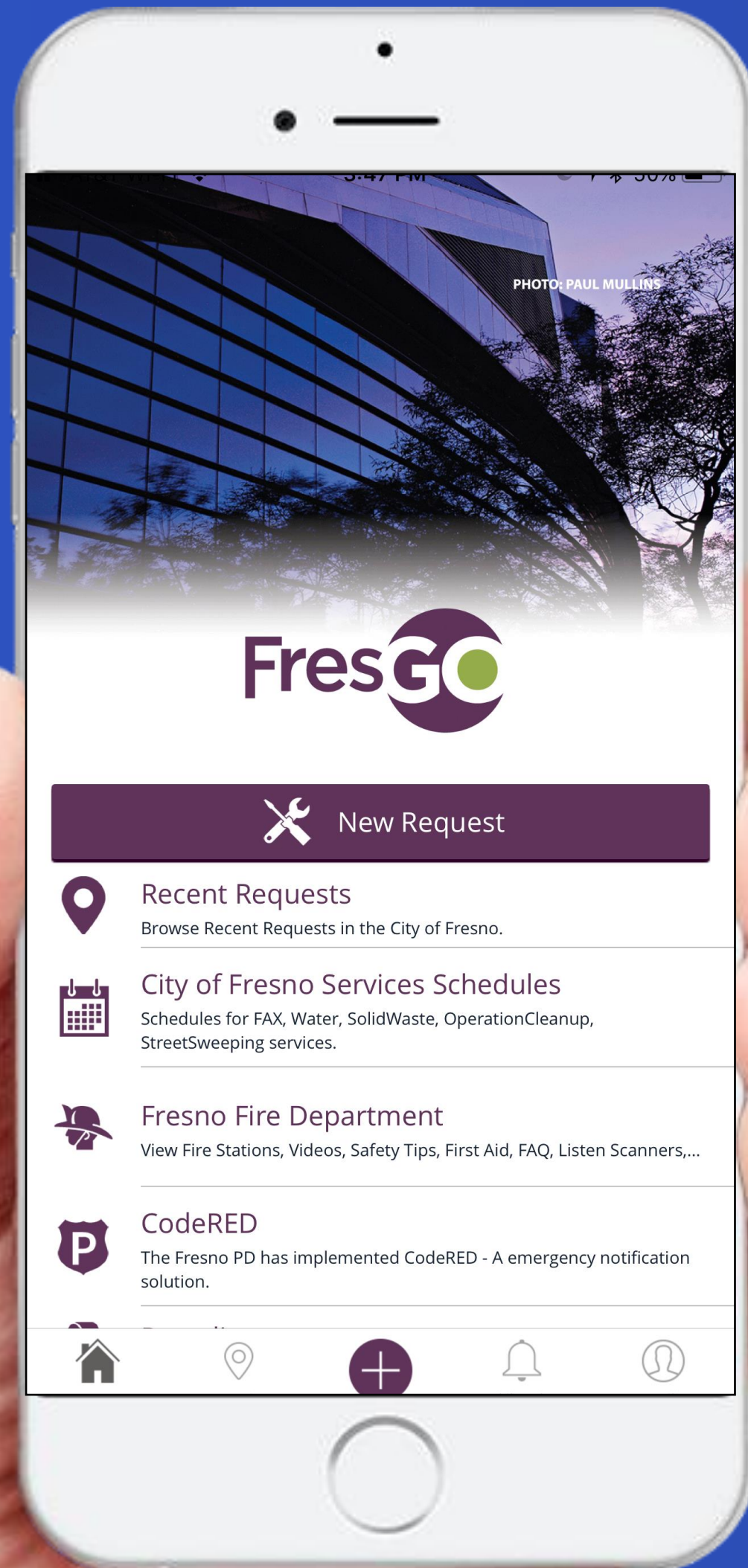
City of Fresno Department of Public Utilities



Coming Soon

- COOP App (Continuity of Operation Plan)
- Rental Housing User App





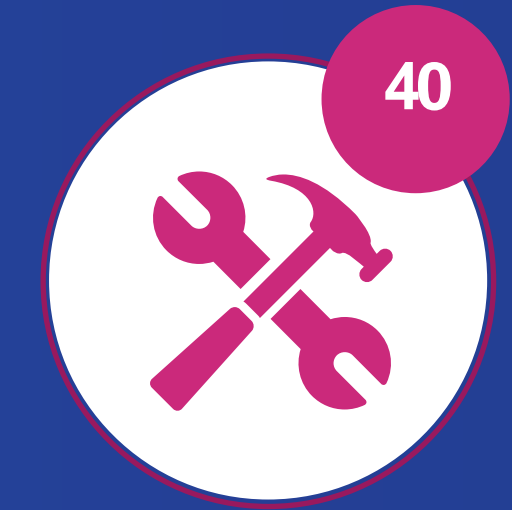
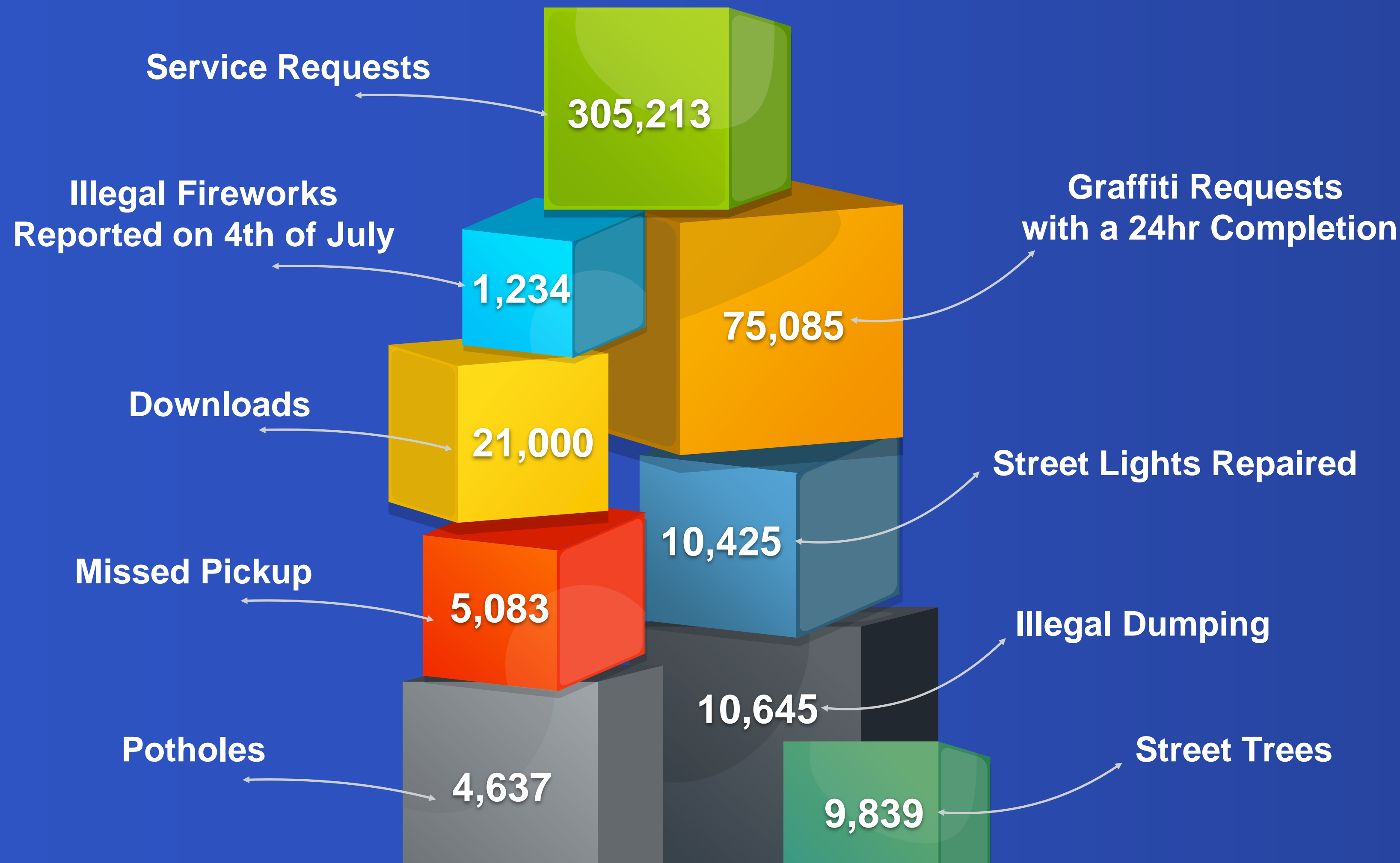
FresGO App

FresGO is a free third party vendor app, easy to use, real-time platform transforming how Fresno solves issues. Report infrastructure and non-emergency public safety issues with your smartphone or computer. Track resolutions and receive real-time updates and alerts.



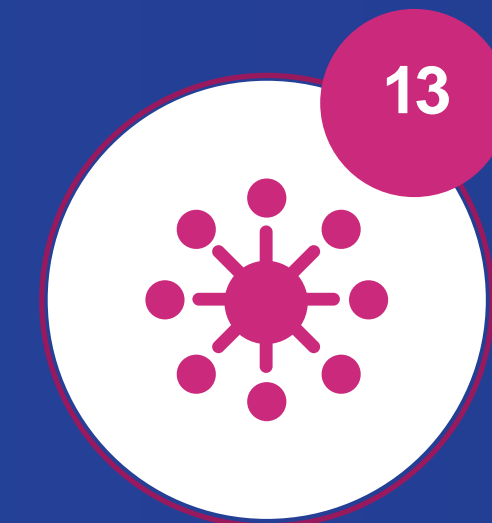
FresGO App

Completed Requests Since June 30, 2015



Unique Service Request Types

From water, street issues, traffic, potholes, illegal dumping, street trees & more...



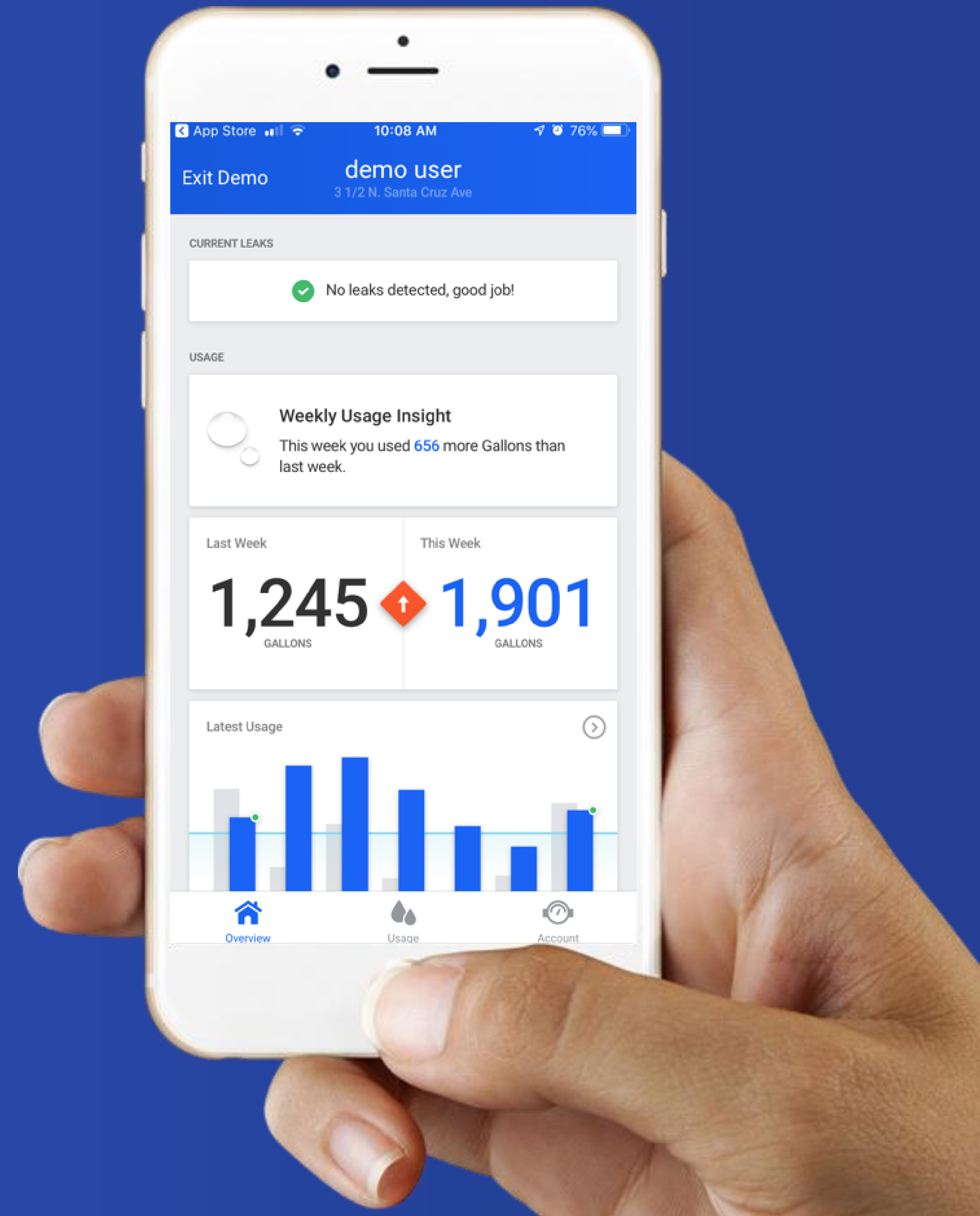
City Departments Involved with FresGO

Every department within the City gets updates and tasks to perform within FresGO

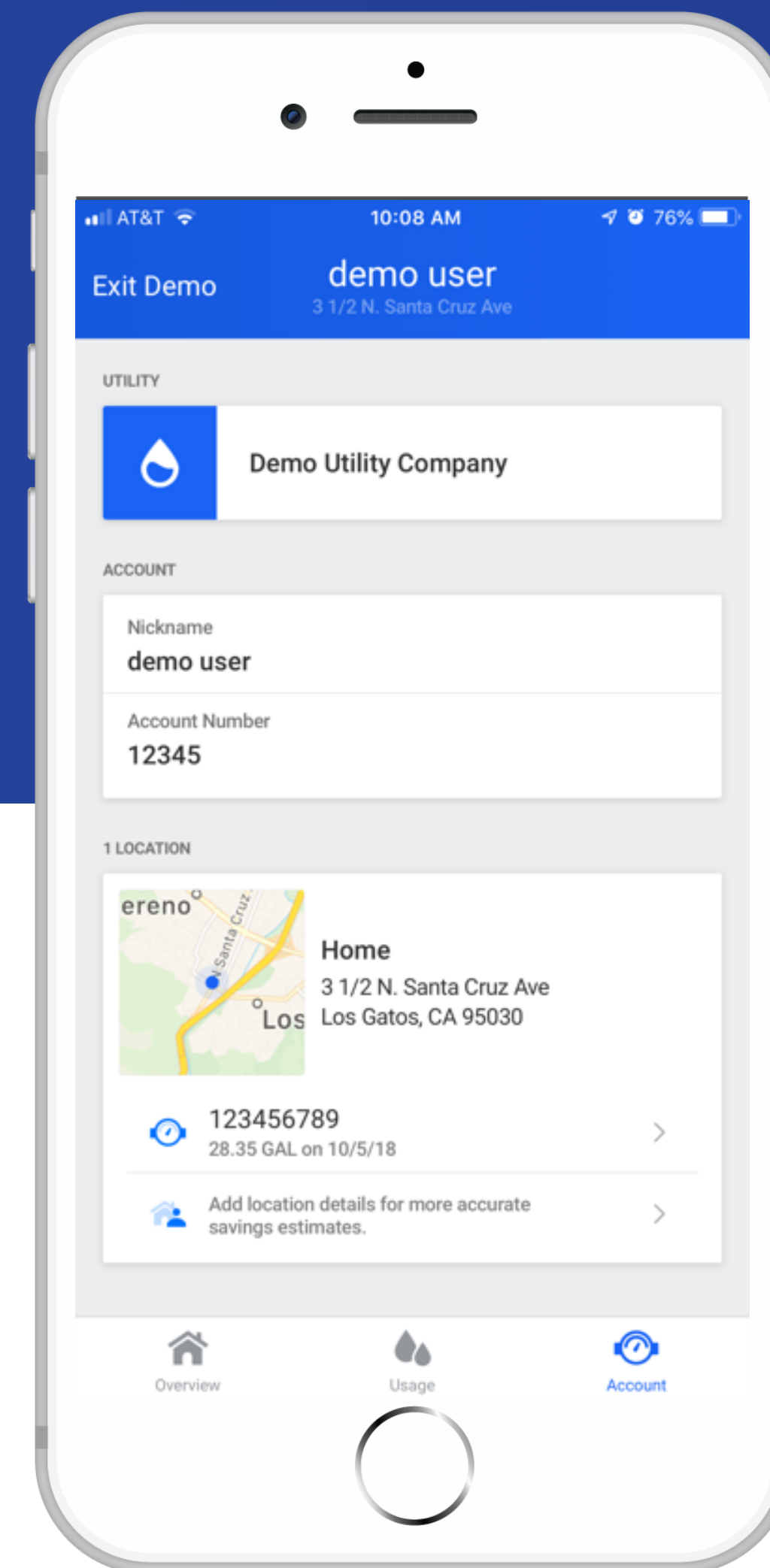
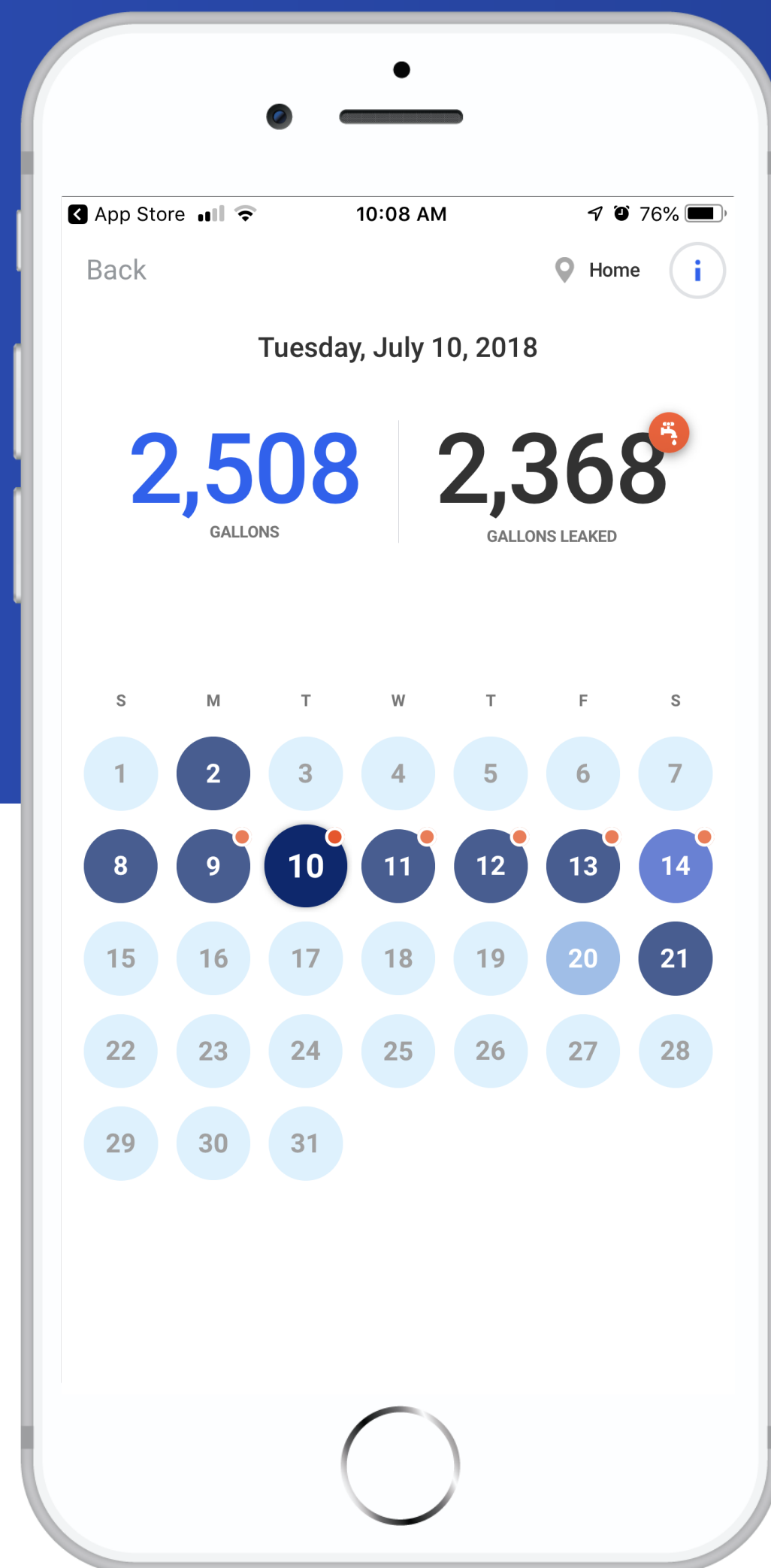
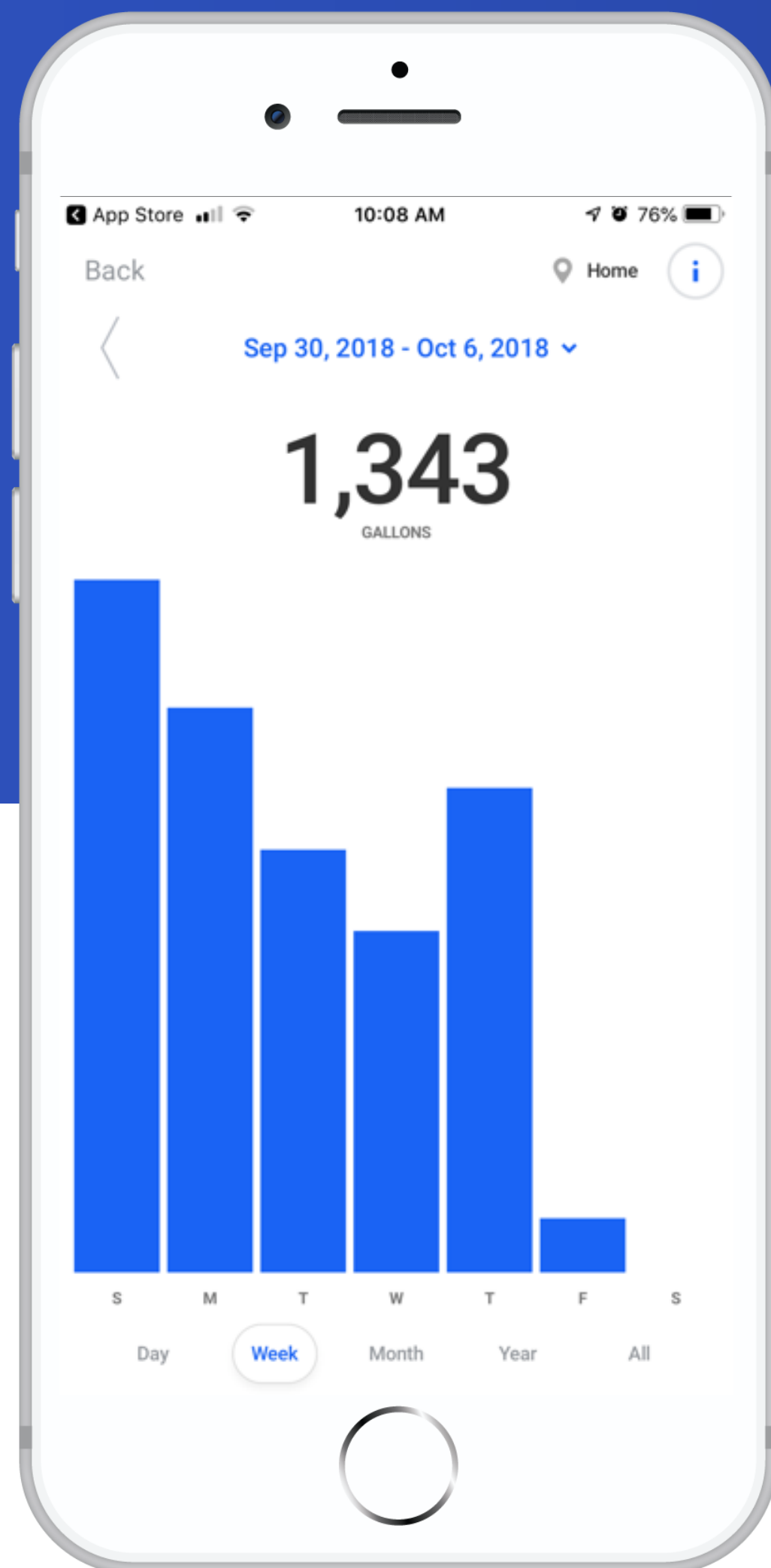
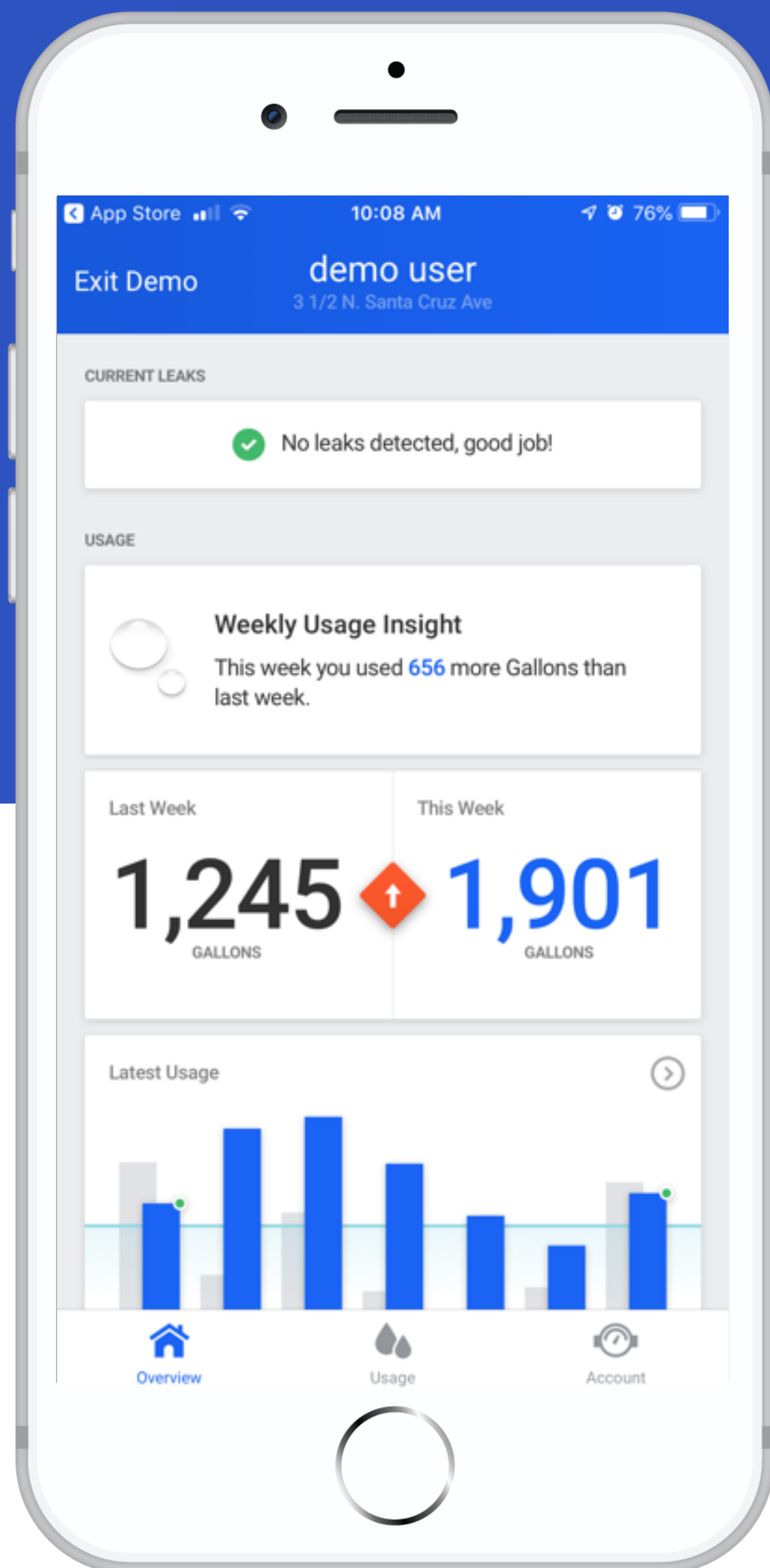
On average we get 9,000 to 13,000 requests per month

Eye On Water App

EyeOnWater allows you to connect to supported water utility accounts and see your latest water usage. Understand how much water you use, detect leaks, and discover trends for when you use the most water.



Eye on Water App





THANK YOU

City of
FRESNO 
INFORMATION SERVICES DEPARTMENT

