

ATTACHMENT D

**WESTCARE RESPONSE TO NOFA
HOMELESS OUTREACH AND ASSESSMENT
WESTCARE, CALIFORNIA**

EXECUTIVE SUMMARY

WestCare California, Inc. (WCCA) and three subcontracted community partners – Turning Point of Central California, Poverello House and Fresno Economic Opportunities Commission – are seeking \$420,000 in City of Fresno funding for Homeless Outreach and Assessment. This project will provide outreach, identification, assessment and navigation/case management services to Fresno's homeless veterans and other chronically homeless individuals and their families.

While Fresno has made substantial progress in addressing and reducing its homeless population, the number of homeless veterans and other chronically homeless individuals and families is still significant and requires additional interventions. According to the Fresno Maderal Continuum of Care (FMCoC) Point-in-Time Count 2015, 814 individuals were unsheltered homeless. Of these, 169 were veterans, many with one or more family members.

While there are a number of agencies and organizations in Fresno focused on the mission of ending homelessness, the largest impacts have been achieved when these efforts have been coordinated. Some examples include: The 25 Cities Initiative, MAP Point at the Pov (FMCoC's Coordinated Assessment and Housing Match System [CAHM]) and Project Unite (provides outreach, case management, homeless prevention, bridge and rapid re-housing services). The four agencies in this proposal have been either lead or key partners for all of these. MAP Point at the Pov alone in 2015 provided services to 3,447 heads of household, of which 586 of those also had a significant other or children.

The proposed project partners are active members of the FMCoC and have many years of experience working with and housing homeless individuals. In addition, our partnership has the support of other critical agencies in Fresno, who have submitted letters on our behalf (see Attachments). This collection of human services agencies not only reaches far into the homeless community but is woven into the fabric of the Fresno human services support system at many different levels.

This project will work alongside the Fresno Police Department's Homeless Task Force, respond to requests for street outreach and assessments generated by the City of Fresno, and coordinate with MAP Point at the Pov and other housing and support services to identify housing and achieve housing stability.

Individuals will be identified or referred through multiple pathways and there will be no wrong door for entry into the system. Individuals and families will be engaged through street outreach or through collaborative partnerships with the the Homeless Task Force, the City of Fresno, MAP Point at the Pov and other social service agencies. Services will include street outreach and navigation/case management, including, but not limited to: assisting with document readiness, transportation, linkages to support services, removing barriers to housing and housing stabilization, and assisting with housing searches.

The program will improve housing stability and the health and well-being of homeless veterans and other chronically homeless individuals and their families. Project staff will use trauma-informed approaches, and help clients achieve and remain in permanent housing, and overcome barriers. To prioritize the urgency of needed services, staff will use the Vulnerability Index-Service Prioritization and Decision Assistance Tool (VI-SPDAT) for screening and work with the FMCoC's CAHM system to locate housing appropriate for each individual's situation.

The term of our proposed project is 12 months. Funding will allow for the hiring of 7.5 FTE outreach/navigation specialists. During the grant period starting March 1, 2016, we will: 1) Work in conjunction with the Fresno Police Department Homeless Task Force and the City of Fresno in targeted areas of concern; 2) Conduct outreach, assessment, navigation/case management activities seven days per week, including evenings and weekends; 3) Identify and assess 1,300 individuals from among the veteran and chronically homeless communities; and 4) Provide supportive services and linkages to these clients as needed.

SECTION 1 • PROJECT SUMMARY FORM

Organization Name: WestCare California, Inc.

Address: 1505 N. Chestnut Ave., Fresno, CA 93703

Federal Tax I.D. Number: 23-7368450

Organization Type (check all that apply):

- State certified non-profit entity
- Public agency qualified to receive funds under applicable federal rules

Executive Director Name: Richard Steinberg

Phone: 702-385-2090 X10108

E-mail: richard.steinberg@westcare.com

Project Contact Name: Shawn Jenkins, Senior Vice-President

Contact Organization: WestCare California, Inc.

Address: 1505 N. Chestnut Ave., Fresno, CA 93703

Phone: 559-251-4800 X20902 E-mail: shawn.jenkins@westcare.com

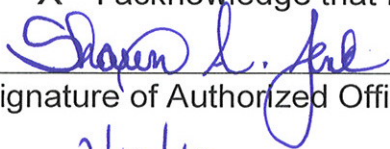
Application Contact Name (if different from Project Contact above): _____

Contact Organization: _____

Address: _____

Phone: _____ E-mail: _____

I acknowledge that I have reviewed the insurance requirements.



Signature of Authorized Official

2/16/19

Date

Shawn Jenkins

Printed Name

Senior Vice-President

Title

Section 2 Project Description

WestCare California, Inc. (WCCA), Turning Point of Central California (TP), Poverello House (POV) and the Fresno Economic Opportunities Commission (EOC) are the partner applicants for the Homeless Outreach and Assessment project through the City of Fresno. We are seeking \$420,000 for a 12-month program to identify, assess and provide linkages to services and case management for veteran and chronic homelessness in the City of Fresno.

Eligible Activities/Services to be provided

WCCA, Turning Point, Poverello House and EOC will employ Outreach/Navigators to work alongside the Fresno Police Department's Homeless Task Force, respond to requests for street outreach and assessments generated from the City of Fresno, and coordinate with MAP Point at the Pov and other housing and support services. These services and intervention are geared to removing barriers, providing linkages to support services in an effort to identify housing, and assuring housing stabilization for homeless veterans, chronically homeless individuals and their families and achieve housing stabilization.

WestCare and our partnering agencies have the support of the Fresno-Madera Continuum of Care, Marjaree Mason Center, San Joaquin Valley Veterans (SJVV), Veterans Administration Central California Health System, Wings Fresno Ministry, the Fresno County Department of Behavioral Health, the Fresno Housing Authority and Mental Health Systems as evidenced by the attached letters of support.

Program components will be coordinated street outreach, housing stabilization services, linkages to supportive services and enrollment assistance for Medi-Cal and other vital public benefit programs and related social services including document readiness, transportation and housing searches.

Staffing for the Homeless Outreach and Assistance project will consist of 7.65 full-time equivalency Outreach/Navigation Specialist positions provided by each of the four partner organizations as follows:

- WCCA (lead agency): 1 Program Coordinator .15 FTE and 3 FTE Outreach/Navigators;
- Poverello House (subcontractor): 2.5 FTE Outreach/Navigators;
- Turning Point (subcontractor): 1 FTE Outreach/Navigator;
- Fresno EOC (subcontractor): 1FTE Outreach/Navigator.

Outreach engagement, assessment and navigation services will be conducted on a regular, ongoing basis throughout the City of Fresno with an emphasis on areas identified by the Homeless Task Force, including the area of Santa Clara and F Street. Outreach/Navigators will be responsive to assessments generated from the City of Fresno, the Homeless Task Force and MAP Point at the Pov and will engage the homeless, conduct the VI-SPDAT assessment, provide brief interventions, link individuals to support services through the City, County and various community social services agencies. Housing services will be coordinated through MAP Point at the Pov utilizing the CAHM system for housing prioritization. Existing resources will be maximized including the use of temporary shelter or bridge housing until they can be placed in permanent housing.

Outreach workers will work collaboratively with the Fresno Police Department's Homeless Task Force and the City of Fresno to ensure coverage schedules meet the requirements of all parties, including the people served. Shifts will be covered seven days per week with varying staffing levels to provide sufficient coverage. A tentative shift schedule is as follows, pending the approval of the Homeless Task Force and the City.

- Monday through Friday, 6:30 a.m.-2:30 p.m., 3 FTEs
- Monday through Sunday, 8 a.m.- 5 p.m., 2 FTEs

- Monday through Friday, noon to 4 p.m., .5 FTE
- Monday through Friday, noon to 8:30 p.m., 1 FTE
- The seventh outreach worker will be a “floater” to fill in on busy shifts and cover sick and vacation days of other staff.

Early-morning staff will work with the Homeless Task Force in the area of Santa Clara and F Street. Additionally, outreach workers will respond in a timely manner to calls received from the City of Fresno received through MAP Point at the Pov or the Homeless Task Force, to provide outreach, assessment and transportation as needed. The outreach/navigation team will be easily identifiable as part of the Homeless Outreach/Assessment team through adopting a “uniform” look of brightly colored shirts/vests.

In order to engage and connect homeless individuals to resources, the partners will continue to use the CAHM system through MAP Point at the POV. This system, as well as HMIS, is currently used by all homeless providers.

WCCA, POV, TP and EOC will provide outreach and navigation/case manager will conduct a brief assessment to determine the needs of the individual and any family members. Navigation/case management services will be wraparound services in nature for the individuals and their families to remove barriers to housing and ensure housing stability.

Number of Participants to be served

The four partners in this project anticipate successfully identifying and assessing 1,300 homeless individuals annually, the equivalent of 180 VI-SPDAT assessments conducted annually for each Outreach/Navigator. Approximately 80 percent of these individuals will require service linkages. Based upon outreach data from MAP Point at the Pov in January 2016, of the 359 assessments conducted, 84 percent were individuals, 9 percent were couples and 7 percent were families with children. These numbers are representative of the populations targeted in this Homeless Outreach proposal.

Timelines and Project Schedule

Funding will be awarded on or near March 3, 2016, after which the partners will begin creating their teams and finalizing contractual arrangements. For a chart of activities and frequencies, see Section 4. Primary target dates are:

- March 3, 2016: funding awarded
- March 5, 2016: begin staff recruitment
- March 30, 2016: Signed contract and MOU’s with Fresno City and partners
- April 5, 2016: identify all candidates and make formal job offers
- April 20, 2016: begin formal training for all outreach workers
- April 27, 2016: begin outreach and linkage to services

Program Outcomes

The goals and outcomes for this program are as follows:

- Identify and assess 1,300 homeless individuals annually
- Link 80 percent of assessed individuals to a community-based provider for case management
- Attend 25 Cities outreach meetings on a weekly basis to identify chronically homeless population
- Assign Outreach/Navigators to specific geographic districts and develop a schedule of serving their specific geographical areas

Section 3 Meeting Program Policies and Priorities

Ongoing communication, identifiable program goals, effective and responsive processes and communication strategies that encourage collaboration are critical in achieving outreach goals. As such, WCCA, Turning Point, Poverello House and Fresno EOC have the relationships, processes and organizational structures in place to enable successful outcomes for homeless outreach and assessment.

Key components of organizational and operational interface are:

- The Community Coordinator at MAP Point at the Pov: This person will be the main point of contact for the Homeless Task Force and City Council offices if outreach in a specific area or immediate attention is desired. The Community Coordinator will also work with the other agencies involved in this project for group- and individual-focused outreach, as well as assisting in training and coordinating with the Housing Matcher and other service providers.
- Weekly staff meetings will be held with the Community Coordinator and Outreach/Navigators to review assignments and project goals, and to make adjustments as necessary.
- Outreach/Navigators will participate in 25 Cities committee meetings, all Homeless Connects, Point in /time counts, and other outreach meetings as determined by the Community Coordinator.
- Project personnel will meet with Homeless Task Force and City of Fresno officials as requested and on schedules to be determined.
- Monthly MAP Point reports will be reviewed with staff to provide them with current, pertinent information regarding client needs.

The project partners have well-established linkages in place to provide veterans and chronically homeless individuals and families with ongoing support. These include: Medi-Cal enrollment; enrollment in veterans' services through the VA Health Care System and San Joaquin Valley Veterans; connection with social services for EBT, TANF, General Relief, WIC and other benefits; referral to mental health and substance abuse programs; and connecting clients with transportation and housing.

Eligibility for various forms of assistance is determined through the use of the VI-SPDAT, which is administered by the Outreach Specialist. The score on the VI-SPADT determines the appropriate type of housing assistance for each individual (Emergency Housing, Rapid Re-Housing or Permanent Supportive Housing). Clients who score 10 and above on the VI-SPADT are considered exceptionally vulnerable and placed in high-priority status. The FMCoC CAHM system then matches each individual to the appropriate vacancy and housing program. Clients who score between 5 and 9 may qualify for rapid rehousing.

WCCA, Poverello House, Turning Point and Fresno EOC will use the Housing First approach in their housing programs and understand the need to place the homeless in a stable, permanent living environment without barriers to entry prior to engaging them in supportive services. The existing partnerships that exist through FMCoC allow for quickly housing participants. Staff helps secure affordable housing through the CAHM system and ensures reasonable rent by using HUD's Fair Market Rent standards.

Section 4 Project Schedule and Reporting

As the lead agency and fiscal agent, WCCA will process monthly invoices which include supporting documentation and copies of invoices for collaborating partners. Invoices will be submitted by the fifth of each month by the WestCare Foundation Office accountant in Las Vegas, Nevada.

The project partnership will use the approved monthly progress report as provided by the City to direct or adjust program activities as needed. The partnership will also submit monthly progress reports to the City.

The following timeline specifies the time period indicating when each activity will be initiated and/or accomplished.

ACTIVITY	FREQUENCY	RESPONSIBLE PARTY(IES)	MILESTONE DATE
Funding awarded	Once	City of Fresno	March 3, 2016
Begin staff recruitment	As needed	WCCA, Poverello House, Turning Point, Fresno EOC	March 5, 2016
Contracts and MOU signed by all partners	Once	Fresno City, WCCA, Poverello House, Turning Point, Fresno EOC	March 30, 2016
Make job offers	As needed	WCCA, Poverello House, Turning Point, Fresno EOC	April 5, 2016
Begin formal training for outreach workers	One week per new hire	WCCA, Poverello House, Turning Point, Fresno EOC	April 20, 2016
Conduct face-to-face outreach and assessments	Ongoing	Outreach/Navigators	April 27, 2016
Provide case management and linkages based on individual needs	Ongoing	Case Managers from WCCA, Poverello House, Turning Point, Fresno EOC	April 27, 2016
Staff meetings	Weekly	Community Coordinator, Outreach/Navigators	April 27, 2016
Meetings with Task Force, City	As requested	Project participants	April 27, 2016
Staff program training	As needed	Program Manager	April 27, 2016
Submit invoices	Monthly	WestCare accountant	Fifth of each month
Submit monthly progress reports	Monthly	WCCA	May 1, 2016

Section 5 Experience of Agency

WCCA and our project partners **Turning Point, Poverello House and Fresno Economic Opportunities Commission** are highly qualified, experienced and well-positioned to provide the required services to high-need populations including veterans and non-veterans who are chronically homeless. All four organizations are active members of the Fresno-Madera Continuum of Care (FMCoC), 25 Cities Initiative and MAP Point at the Pov, and participate in the CAHM system.

WCCA, Turning Point and Poverello House are also partners in Project UNITE, a City of Fresno initiative that began in February 2015 helps individuals and households who are homeless or at-risk of homelessness find stable housing and supportive services. Project UNITE enrolls an average of 30 individuals each week, benefitting individuals regardless of gender, sexual orientation, and/or disability. Project UNITE follows a Housing First model and prioritizes housing homeless individuals and families and preventing homelessness for those at imminent risk of homelessness.

WCCA has more than 40 years of experience developing, implementing and operating programs for special populations including the homeless, veterans, persons living with HIV/AIDS, individuals with co-occurring disorders, criminal justice clients, juveniles, and those with mental health and substance abuse disorders. WCCA manages an annual budget exceeding \$38 million with more than 40 grants/service contracts annually. Shawn Jenkins, Senior Vice-President of WCCA, has the authority to represent and make legal binding commitments on behalf of WCCA. WCCA has a Regional Accountant who manages budgets and contracts for a number of local, state and federal grants and contracts annually. WCCA uses a Blackbaud system for accounting that allows each budget and contract to be managed separately. Additionally, WCCA ensures on-site Human Resource support for WestCare personnel. WestCare's diligence in fiscal accountability includes a 40-year history of independent audits with 'no significant findings,' and a track record of well-managed program growth as evidenced by never having a contract terminated for cause. And finally, WCCA's Contract Compliance Director works with each Program Director to ensure project deadlines are met in accordance with contracting requirements and within the approved budget.

WCCA has current contracts with Fresno County Department of Social Services, the City of Fresno, HUD and the Veterans Administration. Through these contracts, WCCA provides a wide spectrum of outreach, assessment, housing and support services to the target populations. WestCare employs the Housing Matcher and Community Coordinator positions for the FMCoC, which serves as the backbone for the CAHM system. WestCare also holds the contract which, through its partnership with the Poverello House and Turning Point, effectively provides bridge housing for the community and is the cornerstone provider at Map Point at the Pov. Through the Supportive Services Veterans Family grant, WestCare San Joaquin Valley Veterans' program provides \$2 million each year in rapid rehousing, homeless prevention and case management services to Fresno and Madera county veterans. WestCare also provides transitional housing to homeless male and female veterans with and without children.

Key WCCA Homeless Outreach and Assessment staff members are:

- Deputy Administrator Lynn Pimentel, supervisor for community and social service programs. She holds a B.A. in Social Welfare, a Master's degree in Rehabilitation Counseling, has been a Certified Rehabilitation Counselor for 36 years, and is a Registered Addiction Specialist.
- Maryann Calderon, program coordinator of housing services. She holds a Bachelor of Science degree in Criminology-Victimology Option, a B.A. in Chicano Latino Studies, a Victim Services Certificate, and has numerous trainings in social services. She has been a case manager for more than 14 years and has more than 10 years' experience in program management.

Turning Point of Central California has more than two decades of experience providing residential and outpatient substance abuse and mental health treatment, operation of employment programs, crisis services, child health and development, domestic violence intervention, sober living environments, case management, life skills instruction and provision of trauma informed and gender-specific rehabilitative services. Senior managers have many years of experience with housing programs and have developed successful operating policies. Turning Point is an original member of the FMCoC, has fully participated in their Homeless Management Information system, and consistently meets outcome measures.

The key Homeless Outreach and Assessment staff member is Deputy Regional Director Jody Ketcheside.

Since 1973, **Poverello House** has provided social services to the needy and has extensive experience in assisting homeless clients with social services which are provided to anyone in need, regardless of their circumstances. Because of this philosophy, “The Pov” has helped the hardest of homeless clients: those with both substance abuse issues and mental disabilities. Poverello House provides three meals a day, 365 days a year and serves 1,500 meals per day at locations such as domestic violence shelters, afterschool programs, and churches. It also operates several relevant programs including men’s residential substance abuse, Naomi’s House for single, homeless women, and Village of Hope and Community of Hope, formed in 2004 and 2007, respectively, to meet the growing demand for services and shelter for the homeless.

Key Homeless Outreach and Assessment staff members are Executive Director Cruz Avila and Director of Programs Sara Mirhadi.

The **Fresno Economic Opportunities Commission** is one of the largest, most effective Community Action Agencies in the country. Services provided by the agency include homeless outreach, crisis intervention, preventive health care and substance abuse counseling. In all, the agency runs more than 30 programs that touch virtually every facet of the community. Fresno EOC is a private, nonprofit corporation governed by a board including elected officials, representatives of the private sector and representatives from low-income target areas. The agency employs more than 1,300 staff members committed to transforming lives.

Key Homeless Outreach and Assessment staff member is Michelle L. Tutunjuan, Director of Fresno EOC Sanctuary and Youth Services.

Section 6 Project Budget

Fresno City Outreach
FY 2016-2019

					Amount
PERSONNEL:					
Program Coordinator	15% of annual salary \$50,000	Factor	Factor		\$ 7,500
Outreach Worker	Annual Salary \$34,000	50,000	15%		34,000
Outreach Worker	Annual Salary \$34,000	34,000	100%		34,000
Outreach Worker	Annual Salary \$34,000	34,000	100%		34,000
					\$ 109,500
FRINGE BENEFIT:	29.00% of Total FTE Personnel		29.0%		31,755
TOTAL PERSONNEL & FRINGE:					\$ 141,255.00
SUB-CONTRACTOR COST					
Turning Point	1 FTE plus operating expenses				\$ 50,000
EOC	1 FTE plus operating expenses				50,000
Poverello	2.5 FTEs plus operating expenses				138,028
TOTAL SUB-CONTRACTOR COST					\$ 238,028.00
TRAVEL:					
Local Travel	135/miles x 12 months x \$0.51/r	135	12		\$ 824
TOTAL TRAVEL:					\$ 824
SUPPLIES:					
Office Supplies/Consumables	\$103/month	103	12		\$ 1,235
Client Needs		231	12		2,774
TOTAL SUPPLIES:					\$ 4,009
OPERATIONS:					
Space Rent	\$185/month	185	12		\$ 2,224
Utilities	\$189/month	189	12		2,273
Equipment		587	12		7,049
Transportation		1,416	12		16,988
Telephone/Cell Phones/Internet	\$58/month	58	12		692
Printing/Duplication	\$84/month	84	12		1,011
Staff Recruit/Ad/Background	\$321/month	321	3		962
Property/Liability Insurance	\$21/month	21	12		247
TOTAL OPERATIONS					\$ 31,446
TOTAL EXPENSES					\$ 415,562
INDIRECT:					
2.50% of total expenses			2.5%		4,438
TOTAL PROGRAM COST					\$ 420,000

Section 6 Budget Narrative

PERSONNEL

Program Coordinator

The Program Coordinator will supervise the services provided under the grant and monitor subcontractors.

Outreach Worker

Outreach Workers will provide outreach and navigation/case management including, but not limited to, providing outreach and navigation/case management services to Fresno homeless assisting with document readiness, transportation, linkages to support services, removing barriers to housing, housing stabilization and assisting with housing searches.

Fringe benefits amount requested includes Social Security and Medicare Tax (FICA), Worker's Compensation, State Unemployment, Retirement, and Health/Dental/Life Insurance benefits. The Fringe Benefit rate used in this budget is 29% of the total Personnel salaries requested.

SUB-CONTRACTORS

Turning Point, EOC and Poverello House will provide outreach and navigation/case management services. Contracted amount covers staffing, operations and admin fee.

TRAVEL

This line item is for travel necessary for program operation including travel to/from store to purchase program supplies, costs for travel to required meetings, trainings and other program related travel.

SUPPLIES

Office Supplies: cost of consumable items needed for the operation of the program. These items may include, but are not limited to, paper, pens, notebooks, toner, staples, and other consumable items.

Client Needs: personal client supplies such as deodorant, clothes and others as necessary.

OPERATIONS

Space Rent: fees associated with program facility space including space for staff office and client meetings.

Utilities: electricity, natural gas and other utility costs allocated per the rented space for the program.

Equipment: costs for cell phone purchase and computers for staff, a printer, chairs and other items as they become needed that will have a cost of less than \$5k per item.

Transportation: costs for outreach and transporting clients to/from appointments, DMV for ID's, local VA for registration to qualify clients for benefits, and other trips that will assist in the client's success for achieving/retaining permanent housing. This line item includes the, fuel, insurance, and maintenance needs for the program vehicle

Telephone/Cellphones/Internet: self-explanatory

Printing and Duplication: items such as program pamphlets and materials related to the program.

Staff Recruit/Ad/Background: cost to run ads, obtain background checks, fingerprinting and drug tests for staff to ensure the most qualified staff for the program. This includes employee relocation and interview meetings.

Property and Liability Insurance is for the cost of providing Commercial General Liability insurance and Professional Liability insurance as required by the county.

INDIRECT

Indirect costs comprise administrative, personnel and other costs that support the program and are not covered in the line item budget. Cost rate approved by the Department of Health and Human Services is 24.7%. The indirect charge requested is calculated at 2.5% of the total direct program costs.

ATTACHMENTS

**Attachment 1
Sample Staffing Chart**

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
6:30 a.m. to 2 p.m.	ORW 1 ORW 2 ORW 3	ORW 1 ORW 2 ORW 3	ORW 1 ORW 2 ORW 3	ORW 1 ORW 2 ORW 3	ORW 1 ORW 2 ORW 3	-	-
Noon to 4 p.m.	ORW 4	ORW 4	ORW 4	ORW 4	ORW 4	-	-
8 a.m. to 5 p.m.	ORW 6	ORW 5 ORW 6	ORW 5 ORW 6	ORW 5 ORW 6	ORW 5	ORW 5	ORW 6
Noon to 8 p.m.	ORW 7	ORW 7	ORW 7	ORW 7	ORW 7	-	-



PO Box 7447
Visalia, CA 93290-7447
(559) 732-8086
(559) 627-2376 Fax

February 8, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

Turning Point of Central California, Inc. is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. Turning Point of Central California, Inc. has been honored to collaborate with WestCare California, Inc. for more than a decade, serving residents of Fresno, and is proud to support their application to expand services to Fresno's most vulnerable homeless populations. We look forward to continuing to work with WestCare California, Inc toward the goal of ending Veteran and chronic homelessness in Fresno.

If you require any additional information, please contact me at 559-732-8086, extension 7108.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Dennis Reid'.

Dennis Reid
Chief Operating Officer
Turning Point of Central California, Inc
dreid@tpocc.org
559-732-8086, ext 7108

Chairman of the Board

Reverend Paul McCoy

First Vice Chair

Linda Hayes

Second Vice Chair

Julia Hernandez

Treasurer

Charles Garabedian, Jr.

Commissioners

LaShawn Baines

Tim Bakman

Esther Cuevas

Debbie Darden

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Angie Isaak

Richard Keyes

Tito A. Lucero

Deanna Mathies

Pastor Bruce McAlister

Joshua Mitchell

Elizabeth Nunez

Daniel T. Parra

Yvette Quiroga

Catherine Robles

Jimi Rodgers

Esmeralda Soria

Cheryl Sullivan

Maiyer Vang

Juanita Veliz

Chief Executive Officer

Brian Angus

Executive Office

1920 Mariposa Mall,

Suite 300

Fresno, CA 93721

(559) 263-1000

www.fresnoeoc.org

February 19, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno - Homeless Outreach and Assessment Application

Dear Mr. Jenkins,

Please accept this correspondence as verification that Fresno Economic Opportunities Commission (EOC) supports WestCare California, Inc.'s Homeless Outreach and Assessment grant application to the City of Fresno and commits to partner as a contracted agency in a collaborative effort to end veteran and chronic homelessness in Fresno, California.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness.

In partnership with Westcare California, Inc., Fresno EOC through Sanctuary and Youth Services program will participate in coordinated outreach, assessment and either provide or link individuals with healthcare, housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless individuals living in Fresno, participants' quality of life will improve.

Fresno EOC extends its support for WestCare California funding request as a viable undertaking for our community and looks forward to continued collaboration to addressing homelessness in our community.

Sincerely,



Brian Angus
Chief Executive Officer



Fresno Madera Continuum of Care

February 8, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

Fresno Madera Continuum of Care (FMCoC) is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. FMCoC has been honored to work with WestCare California, Inc. for more than ten years serving residents of Fresno and is proud to support them in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the community, as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. FMCoC looks forward to continuing to work with WestCare in ending Veteran and Chronic homelessness in Fresno.

If you require any additional information please do not hesitate to contact Jody Ketcheside at jketcheside@tpocc.org, or via telephone at (559) 233-2663 extension 7310.

Sincerely,

Jody Ketcheside
Board Chair
Fresno Madera Continuum of Care

Executive Committee

Chair: Jody Ketcheside Vice Chair: Shawn Jenkins Secretary: Heidi Crabtree Treasurer: Michelle Tutunjian
Immediate Past Chair: Angie Nguyen Members at Large: Genelle Taylor-Kumpe, Cheryl Viera, Michelle Tutunjian
Regional Representatives: Elizabeth Wisener & Laura Moreno



DEPARTMENT OF VETERANS AFFAIRS
VA Central California Healthcare System
2615 East Clinton Avenue
Fresno CA 93703-2286

February 16, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

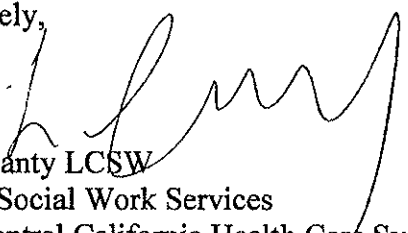
VA Central California Health Care System Social Work Service Homeless Department is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. VA Central California Health Care System Social Work Service Homeless Department has been honored to work with WestCare California, Inc. for the last five years serving residents of Fresno and is proud to support them in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. WestCare will conduct outreach, assess and either provide or link individuals with substance abuse treatment, mental healthcare, stable housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the County of Fresno.

VA Central California Health Care System Social Work Service Homeless Department supports WestCare California, Inc. in its efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

If you require any additional information, please contact VA Central California Health Care System Social Work Service Homeless Department at 559-225-6100.

Sincerely,


Lisa Canty LCSW
Chief Social Work Services
VA Central California Health Care System



Department of Behavioral Health
Dawan Utecht, Mental Health Director/Public Guardian

Providing Quality Mental Health and Substance Abuse Services for the People of Fresno County

February 16, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

The Department of Behavioral Health is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant to the City of Fresno. The Department of Behavioral Health is honored to work with WestCare California, Inc., serving residents of Fresno and is proud to support WestCare in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers which have contributed to homeless individual's lack of appropriate mental healthcare and housing. WestCare will conduct outreach and assessment and either link or provide individuals with substance abuse treatment, mental healthcare, stable housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the County of Fresno.

The Department of Behavioral Health supports WestCare California, Inc. in its efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

If you require any additional information, please contact me.

Sincerely,

Dawan Utecht
Director, Department of Behavioral Health



1331 Fulton Mall
Fresno, California 93721

(559) 443-8400
TTY (800) 735-2929

www.fresnohousing.org

February 16, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

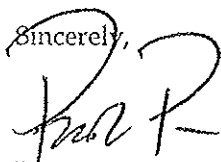
RE: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

Fresno Housing Authority is pleased to provide this letter of support for WestCare California Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. Fresno Housing has been honored to work with WestCare California for the last seven (7) years serving residents of Fresno and is proud to support them in this endeavor to end Veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. WestCare will conduct outreach, assess and either provide or link individuals with substance abuse treatment, mental healthcare, stable housing and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the City of Fresno.

Fresno Housing supports WestCare California, Inc. in its efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

Sincerely,


Preston Prince
CEO/Executive Director



February 11, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

The Marjaree Mason Center (MMC) is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. MMC has been honored to work with WestCare California, Inc. for the last four years serving residents of Fresno and is proud to support them in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. WestCare will conduct outreach, assess and either provide or link individuals with substance abuse treatment, mental healthcare, stable housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the County of Fresno.

MMC supports WestCare California, Inc. in its efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

If you require any additional information, please contact me at 559.237.4706 or by email at genelle@mmcenter.org.

Sincerely,

A handwritten signature in blue ink that reads "Genelle Taylor Kumpe".

Genelle Taylor Kumpe
Executive Director

1600 M Street
Fresno, CA 93721

main: 559-237-4706
fax: 559-237-0420
www.mmcenter.org

February 16, 2016

Jose Trujillo
Manager
Development and Resource Management Department
The City of Fresno
2600 Fresno Street, Room 3065
Fresno, CA 93721

Re: Letter of Support for Collaborative Application - City of Fresno / Homeless Outreach and Assessment

Dear Mr. Trujillo,

Mental Health Systems is pleased to provide this letter of support for the collaborative effort by WestCare California, Inc., Turning Point, the Economic Opportunities Commission and the Poverello House for their proposed Homeless Outreach and Assessment grant for the City of Fresno. Mental Health Systems has been honored to work with these organizations for the last decade serving residents of Fresno and is proud to support them in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. These organizations will conduct outreach, assess and either provide or link individuals with substance abuse treatment, mental healthcare, stable housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the County of Fresno.

Mental Health Systems supports these organizations in their efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

If you require any additional information, please do not hesitate to contact us.

Sincerely,



Deanna Kivett, MS, CATC IV
Vice President



A Ministry for Homeless Advocacy

February 16, 2016

Shawn Jenkins, Senior Vice President
WestCare California, Inc.
1505 N. Chestnut Avenue
Fresno, CA 93703

Re: Letter of Support for City of Fresno / Homeless Outreach and Assessment

Dear Mr. Jenkins,

Wings Advocacy Fresno is pleased to provide this letter of support for WestCare California, Inc.'s proposed Homeless Outreach and Assessment grant for the City of Fresno. Wings has been honored to work with WestCare California, Inc. for the last 2 years serving residents of Fresno and is proud to support them in this endeavor to end veteran and chronic homelessness in our community.

The availability of a community-wide, coordinated effort to assist the homeless in Fresno will benefit both those we help link to services and the city as a whole. It is vital to provide wraparound services to address barriers to service which have contributed to their lack of appropriate mental healthcare and homelessness. WestCare will conduct outreach, assess and either provide or link individuals with substance abuse treatment, mental healthcare, stable housing, and means to acquire and increase their income and life skills. By meeting the needs of these vulnerable homeless living in Fresno, participants' quality of life will improve as will the overall health of the County of Fresno.

Wings supports WestCare California, Inc. in its efforts to better serve the homeless in Fresno. I look forward to hearing of the approval and implementation of this project.

If you require any additional information, please contact me.

Sincerely,

A handwritten signature in black ink that reads "Anna Hecker".

Anna Hecker
President, Board of Directors
WINGS ADVOCACY FRESNO
1099 E. Champlain Drive, Suite A80
Fresno, CA 93720
anna@wingsfresno.org 559-892-9724