Exhibit J

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CITY OF FRESNO DARM DEPT

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### 3. Neighborhood Compatibility Plan

# 3.1. Proactive response to complaints related to noise, light, odor, vehicle, and pedestrian traffic.

We recognize that the City of Fresno is a vibrant community with a precise vision for a socially, environmentally, and economically responsible strong future. With the introduction of the proposed Yuma retail dispensary, we endeavor to contribute to that vision by developing a vigorous good neighbor policy with the maintenance of a safe, secure, sustainable and aesthetically appealing facility, coupled with a strict procedure for addressing community concerns, including those related to noise, light, odor, and vehicle or pedestrian traffic.

**Noise Complaints**: We anticipate that the noise level at the location will be well below the requisite exterior sound standards with a Community Noise Equivalent Level ("CNEL") of no more than 65dBA during business hours as required by Fresno Municipal Code §10-102. We will ensure that we communicate with our neighbors and encourage them to submit even minor noise complaints that will be entered into the incident log and resolved within 24 hours or escalated to the CEO. This reinforces our commitment to excellence by partnering with community members and ensuring issues raised are resolved in a timely manner.

Any loitering in or around premises will be monitored and strictly prohibited. Restrooms will be locked and under management control. During the construction phase, we will limit noise-generating construction activities to business hours. Any music played in our store will also be of a soft, ambient, and inoffensive quality, and will be kept at low levels (under 50 dBA) so as not to disturb neighboring businesses.

**Light Complaints:** We understand that excessive lighting is a disruptive nuisance to the neighborhood, so our lighting design is particularly designed to integrate with our surroundings in an aesthetically pleasing way while adequately addressing our security needs. Factors we consider in our design include the propensity for crime in an area, attention to the inconspicuous facade, and the importance of an unobstructed parking lot and entrance which is free of vegetation. Because the rate of violent crime in Fresno is substantially higher than the State of California as a whole, with 5.77 incidents of violent crime per 1,000 residents, compared to 4.47 for California [source: neighborhoodscout.com], we will ensure our security and design plans meet the strictest standards with regular updates to address particular concerns.

Most neighboring businesses in our shopping center have added motion-activated supplemental shielded, downward-angled LED lights in their front entrance. For the exterior of our Fresno store, we will utilize white light-emitting LED lamps with full cutoff fixtures to limit glare and light trespass. Color temperature will be between 2700K and 4100K with a color rendering index

of 80 or higher and a light loss factor of .95 or better. These lights will match the existing ones used by neighbors. Broken or damaged exterior lighting will be repaired or replaced within 48 hours of being reported.

Yuma will promptly respond to light complaints. As with other types of complaints, every light complaint will be logged in the Incident Log and resolved per Incident Log procedures with appropriate escalations and with a target response within 24 hours.

Yuma will provide to all businesses and residences located within one hundred (100) feet of the proposed location the name, telephone number, and email address of a community relations contact to whom notice of problems associated with the business.

**Odor Complaints:** Yuma understands that cannabis odor can be an offensive nuisance, and we proactively address potential odor concerns through our rigorous odor mitigation practices outlined below in <u>Section 3.3</u>. We expect our dispensary to generate no odor in the process of its operation. However, in the unlikely event of potential odor detection, every complaint from local community members will be logged, reported to management, and promptly addressed as soon as possible. We will utilize the best available odor control technology.

**Vehicle and Pedestrian Traffic Complaints:** Yuma will not disturb the existing right of way nor pedestrian access and will not cause a hazard to vehicle or pedestrian traffic. We will also not require the addition of any new parking or loading spaces. Traffic generated and patterns of access and egress will not cause congestions, hazard or a substantial change in the neighborhood character. Yuma anticipates that approximately 20-30% of customers who come into the store will travel by public transit, private ride share service, by foot or bicycle; and the remaining customers will arrive by private vehicle. We have ample parking on our site..

As part of our green initiative, Yuma incentivizes customers to arrive by public transport, bicycle, and ride sharing services by offering a discount of 5% of final ticket price to customers who present their bus pass, rideshare receipt, or bicycle helmet at checkout. Based on State's social distances guidance, Yuma will also offer private busing from retirement homes and adult daycares to make our store accessible to elderly clientele.

Employees will be encouraged to arrive by public transport and by bicycle by receiving subsidizing Fresno Area Express and Caltrans Transit passes, arranging employee pick up from Park n' Ride locations, and reimbursing employees for bicycle maintenance, repair, and storage costs. In fact, a deciding factor in selecting our location was the fact that the Fresno Area Express has a bus stop just minutes from our store.

Yuma is a sophisticated cannabis operator and as such we have a comprehensive client service plan to avoid lengthy wait times and further cause build-ups of vehicle and pedestrian traffic. Included in our service plan is:

- 4 Point of Sale ("POS") locations throughout the store with an average service time from admittance to check out of 6-8 minutes;
- Encouraged use of online ordering with faster check-out times with a 4 minute service average;
- Encouraged use of delivery to further minimize vehicle and pedestrian traffic in our area by approximately 20-25%; and
- Installation of additional bicycle racks in front of our store based on demand

Yuma has proactively approached our neighboring businesses to determine how to best facilitate a healthy and expeditious flow of traffic from our store. We are confident that the plan presented will effectively abate any potential build up of vehicle and pedestrian traffic caused by our operations, but in the rare event that incidents do arise, we will proceed with entry and resolution of the incident per the Incident Log protocol. Our management team has also committed to quarterly review of the Incident Log to further identify opportunities for enhancements.

**COVID-19 and Social Distancing:** In light of the ongoing issues with management of COVID-19 in the United States and anticipated health risks to retail staff and customers, Yuma is fully prepared to enact strict measures to ensure the safety of those present on premises by following the strictest government-dictated measures and beyond. We are prepared to immediately implement proactive measures, including social distancing, sneeze guards, face masks, additional cleaning and sanitization of the facility, encouraging online ordering, and other measures that may be recommended. We have successfully implemented these measures across our affiliated Colorado-based facilities and have shown that we can be adaptable to ever-changing business, economic and societal needs.

## 3.2. Avoiding becoming a nuisance or having an impact on neighbors and the surrounding community.

Yuma's commitment to being a good neighbor and friend to its local community goes beyond mere compliance with municipal and state regulation. We have a comprehensive multi-component program detailed below which prevents any potential complaint before it arises, and we will re-visited this program annually. In the event that a complaint is received, it will be logged and addressed immediately, and company's practices will be re-evaluated.

**Local Management:** Yuma owner, Jessica Reuven will act as our community relations contact, and she along with the General Manager, will proactively contact any business within a 500 ft radius of our location (100 ft is required by code), to inform them of our operation, develop a long-lasting relationship, and provide them with direct contact information for any complaints or

suggestions. Yuma is always an active member of our local districts. As a part of this outreach we have reached out to the offices of councilmen Louis Chavez, of District 5 and to Miguel Arias of District 3 to allow for community discussion regarding our operations. Jessica Reuven, public relations representative, will attend meetings with the City Manager or his/her designee during ring the first year of operations, and be available to meet and attend meetings with the City Manager or his/her designee and other interested parties going forward as deemed appropriate to the City Manager or requested, to discuss costs, benefits, and other community issues.

**Spatial Constraints:** While strict compliance with municipal and state location restrictions – including zoning codes, distance requirements and buffer zones – is imperative, we have gone even further by carefully evaluating the proposed location of the dispensary with the goal of further minimizing potential negative impacts on its vicinity. Yuma has pursued a Crime Prevention Through Environmental Design ("CPTED") approach to the location, design and operational aspects of the facility, as shown in our security plan and access control (Measure 1 above). Statistically, implementation of a CPTED has been shown to result in 30% to 84% reductions in robberies, compared to non-intervention locations (Casteel & Peek-Asa, 2000; Cozens, Saville, & Hillier, 2005; Mair & Mair, 2003).

**Inconspicuous Façade:** The building improvements are focused on construction and technical security features, but also upon minimizing the visual impact of the dispensary. Thus, the façade will appear very similar to that of the other tenants at the shopping center and will include no mention or allusion to cannabis, and will bear only the permitted name. Furthermore, we have designed the layout to accommodate the expected customer capacity, thereby reducing the potential for unwanted exterior congestion. Finally, the exterior area will be monitored by trained security personnel.

**Environmental Partners:** As part of our ongoing commitment to safeguarding the environment, we will establish collaborative relationships with California key environmental organizations, including the California Environmental Agency Commision, California Solar and Storage Association, and the California Energy Commision. Our goal is to be a driving force behind advancing environmental education and research.

**Community Involvement:** We plan to play a cooperative and leading role in community education in order to raise environmental awareness at a neighborhood and community level. We will work closely with local community organizations to connect our environmental partner organizations with local communities. We will sponsor educational events and seminars, providing a venue for other businesses and organizations to participate in environmental education for residents of local neighborhoods.

**Distributors and Suppliers:** Environmental compliance is a key criterion in our contractor/distributor/supplier selection process. Preference will be given to local Fresno businesses that share our environmental values, and practices, minimize carbon footprint, implement energy conservation plans, utilize and sell green technologies, and obtain organic certification. We will convey this information to customers and support environmental efforts with our marketing strategies.

**Cleanliness:** Yuma will make sure that the interior and exterior of the store will be kept clean and presentable. These details are addressed below in <u>Section 3.7</u>.

**Quality buildout:** The dispensary buildout will be completed in compliance with current building code standards and will utilize green technology construction practices where possible. All interior elements shall be upgraded using modern environmentally-safe materials that will allow for effective cleaning and disinfection. There will be no cracks on walls, floors, ceilings, or other surfaces. All interior and exterior walls shall be freshly painted.

**Merchandising Plan:** The dispensary will further reduce the energy consumption by optimization of product assortment and space utilization. The merchandise plan will thus reduce required shelf space, while improving the customer flow and use of energy (lighting, climate controls, surveillance and security power draw, etc.)

**Building Envelope:** During the initial build-out phase, we plan to approach all construction from an energy efficiency standpoint. We have designed the facility to minimize the heat-loss factor, and have the most control of the enclosed environment by surrounding the conditioned living space and separating it from any unconditioned space. Energy efficiency is further increased by the addition of insulation (made from recycled materials where possible).

**HVAC System:** We utilize high-efficiency cooling and heating units throughout our facilities. Furthermore, energy-star thermostats are utilized to explore additional fine-tuning, thus using less energy. Hot/cold air recirculation controls are implemented in such a way that the air is balanced throughout the building, depending on the temperature demand. Hardware in-duct controls direct circulation of already-preconditioned air, hence using less energy by not having to condition air again. This reduces the electric load on the system. Carbon filters will be replaced on schedule and documented in logs.

**Lighting System:** All existing light fixtures at our retail location will utilize LED lighting, which yields approximately 75% energy savings compared with standard bulbs, and has increased lifespan of over 20,000 hours. Lights will be designed in conformance with neighboring businesses, and to mitigate light nuisance, and will be kept in a good working order.

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**Water Management:** A highly-efficient water management system will be installed at our retail store. It will include a refillable water-bottle station, reducing the use of plastic bottles, and controlling waste. Reduced-flow water faucets and multi-flow toilets will be installed throughout the facility. If possible, the contractor will install water-free urinals in water closets to further minimize the water usage.

**Packaging Materials and Office Supplies:** We will attempt to source all office supplies, such as paper, pencils, packing supplies, packaging bags, trays, cleaning supplies, etc. from green-certified, reputable, diverse, and preferably local suppliers that carry a full line of recycled products.

Automation of Electrical Controls: Given recent advancements in energy-use automation, Yuma will be utilizing some of the most advanced automated controls to maximize energy efficiency in our dispensary. According to recent studies on such systems, automation reduces energy consumption and energy leaks

**Renewable Energy:** We intend to explore the option of using renewable energy generation in our dispensary operations. We hope to take advantage of California's leading solar energy program and install solar power on our site, if feasible. We are currently collaborating with the property landlord to employ solar energy suppliers in evaluating the feasibility and financial implications of converting our operations to renewable energy sources should we receive all necessary approvals from the State of California.

**Environmental Committee:** Yuma will create an Environmental Committee that will review the Incident Log, Daily and Monthly Walk-through and Maintenance logs, and revisit the Neighborhood Compatibility Plan initiatives at least quarterly. The Committee will include the General Manager, Chief Compliance Officer, Security and Safety Contractors, representatives from the Waste Management company, at least one of the neighboring businesses, and the Landlord. The Committee will forward their report and recommendations to the CEO.

Yuma is proud of our affiliates' reputation for excellence - with zero violations or complaints against our operations - and positive relationships within our community. We have chosen to implement the above strategies as they have proven to be effective measures in mitigating the negative environmental impact. Additionally, we believe that having a positive impact on the surrounding communities, adjacent businesses and neighboring organizations is of equal importance. We are committed to carefully monitoring and managing the impact the dispensary shall have on all aspects of society around us and will operate our business in a safe and responsible way.

#### 3.3. Odor Mitigation Practices

Yuma's founders possess extensive experience operating cannabis businesses from seed to sale, which gives our company a competitive advantage with respect to both technical knowledge and its functional application as it relates to odor mitigation controls, equipment and procedures.

Yuma will use the best available odor control technology and devices available on the market to ensure that odors from cannabis are not detectable off-site and will review for new products and technology at least quarterly to insure the highest standards. A sufficient odor absorbing ventilation and exhaust system will be provided so that odor generated inside the premises that is distinctive to its operation is not detected outside of the facility, anywhere on adjacent property or public rights- of-way, on or about the exterior or interior common area walkways, hallways, breezeways, foyers, lobby areas, or any other areas available for use by common tenants or the visiting public, or within any other unit located inside the same building as our cannabis retail business.

The Company anticipates a low level of risk surrounding odor emanating from our facility. Cannabis goods will only be sold in pre-packaged form which will significantly reduce the potential for odor presence. In addition to selling pre-packaged goods, we will utilize physical controls, as well as sophisticated engineering controls with HVAC system components which are aimed at effectively mitigating odors and maintaining air quality. These are discussed in greater detail throughout this section.

#### 3.4. Potential Sources of Odor.

In July of 2018, the California Bureau of Cannabis Control implemented new regulations, codified under CCR §5405 which have greatly reduced any potential for detectable odor inside and outside of cannabis dispensaries. This regulation requires that all cannabis goods be pre-packaged. As such, most manufacturers and distributors now utilize nitrogen sealing of their products to prevent odor emissions.

The primary sources of odor emission are the display products and customer inspection of display products prior to purchase. These requests will be satisfied only upon request in order to further mitigate any potential sources of odor. Additionally, the Vendor Lobby may bring odors from outside. For example, a courier coming directly from a cultivation or processing facility where odors are not adequately mitigated, may potentially cause odors to be detected within our location. We mitigate this type of scenario via engineering and access controls.

3.5. Odor control devices and techniques employed to ensure odors are not detectable beyond premises.

**Odor Mitigation Techniques Overview:** The Odor Mitigation Plan shall be developed and documented as a part of our environmental protection plan and will be reviewed/modified on a quarterly basis. The key elements of that plan shall include:

- On-premises retention of only the amount of cannabis product necessary for the day-to-day operation of the facility per Fresno City Code §9-3310(a)(5);
- Storage of all cannabis products in sealed tamper proof, child resistant containers in fully packaged form, in accord with 16 CCR § 5413;
- Sealing of all exterior walls, doors, and window openings to prevent air leakage;
- Installation of an air filtration, circulation, and exhaust system that is recommended and designed by an environmental engineer;
- Maintenance of the air filtration, circulation, and exhaust system on a scheduled basis that includes a documented record of carbon filter replacement;
- Mandatory training of all employees on the odor-control procedures, including the importance of closing doors, and ensuring filtration systems are running as required; and
- Installation of Ultraviolet Germicidal Irradiation, proven to be effective in the prevention of mold, bacteria and viruses.

Given the rigor of the mitigation plan outlined above, we expect our dispensary to generate no odor in the process of its operation. However, in the unlikely event of leakage, every complaint from local community members will be logged, reported to management, and promptly addressed within a 24 hour period.

Ventilation and Negative Air Pressure System	Yuma utilizes a ventilation system to filter and exchange the air in the areas on its premises where cannabis odors may present and to maintain negative air pressure in those areas so that possible odor does not escape the facility. Negative air pressure occurs when the air being brought into a room is less than the air being exhausted from it. Precise control of a room's air pressure can essentially allow for the control of where the air in the room-and thus the odor- can travel. Rooms where cannabis odors may be present will be maintained under a negative air pressure by ensuring (via fans) that air exhausted from the room through the carbon filters is always greater than the air being brought into the room.
Prefilters	In order to ensure that the ventilation system is not clogged by dust and debris, we will use a prefilter to maximize the total lifespan of our

	filters. The pleated carbon filters will be replaced at least quarterly, and may be changed more frequently dependent on the size of the room.
Pleated Carbon Filters	Carbon filtration is currently the most effective method of controlling cannabis odor. Air exhausted through the ventilation system will be cleaned by inline carbon filters attached to the ducting. Pleated carbon filters attached to package unit air conditioners on the roof of the building will clean the air entering the premises. This ventilation system will allow for multiple air changes per hour, ensuring the air in our store and outside the premises is completely removed of any cannabis odor.
In-Line Fans	We will also install in-line fans within the ducting of the building which will allow us control over the amount of air being ventilated from a specific location. For rooms in which cannabis odors could be present, we maintain negative air pressure by controlling the fan speed or altering the fan size so that the air exhausted from the room through carbon filters surpasses the amount of air being brought into the room.
In-Line Carbon Filters	In-Line Carbon filtration will facilitate higher air flow between the partitioned spaces. It will be extremely efficient in mitigating odor and enhancing the air quality upon exhaust even at minimal ambient air exchange rates.
	Exhaust fan, and a carbon scrubber in ducting before air moves through the exhaust fan. Filters to be sized to meet the size of fan for proper CFM throughput.
Commercial Air Purification System	In rooms where no central air conditioning or ducting is present we will use an air purifier such as the CAPS Mini. This system is capable of reducing a variety of airborne contaminants including viruses, bacteria, mercury, smoke, mildew, mold, odors, and VOC's. These systems can be wall-mounted or installed via vertical stands which allows for greater flexibility in meeting facility demands.

Ultraviolet Germicidal Irradiation	Room Air Sanitizers are germicidal ultraviolet fixtures that effectively destroy airborne microbes including bacteria, mold, and virus in enclosed occupied spaces and are available in a number of different configurations to adapt to any setting. Room Air Sanitizers protect
e e	personnel, customers and visitors from infection due to airborne microbes. The design has been carefully conceived to provide adequate germicidal ultraviolet exposure for effective air disinfection in occupied areas.

Yuma will hire HVAC professionals with previous experience installing odor control systems for cannabis businesses. These same experienced HVAC professionals will be hired to conduct maintenance on the ventilation and air filtration system.

### 3.6. Describe all proposed staff training, and system maintenance plans.

In order to ensure that our best practices are strictly adhered to a Shift Manager will be on premises during all hours of operation. Having leadership onsite to manage employees, ensure operational compliance and model our exceedingly high standards of customer service are key factors to our company's success. During the mobilization phase, all managers will go through an intensive thirty (30) days' training course at our affiliate headquarters site in Colorado, followed by further training outlined below and we will cooperate with the Fresno Police Department ("FPD") and lawmakers to ensure that best practices are followed at all times.

**Inspection and Maintenance Procedures:** The Shift Manager will conduct a brief, visual inspection of the interior and exterior of the facility each morning before opening. All items that require attention will be entered into Incident or Maintenance logs. If cannabis odor is detected, a designated HVAC professional with cannabis experience will visit the facility immediately and inspect the system and will also be hired for maintenance. Together the management team in consultation with the HVAC professional will determine the lifespan of all equipment used in our ventilation and negative air pressure systems. Shift Manager will observe the lights daily and make sure they are functional.

**Staff Training Procedures:** All new employees will be fully-trained by a Shift Manager on maintenance initiatives and logs including the odor-control system. This training will be conducted as part of the new hire orientation and requires approximately one (1) hour to

complete. Additionally, all employees will receive ongoing continuing education at least every six (6) months on odor mitigation including refresher training on the importance of closing doors and windows and ensuring the filtration systems are running optimally.

**Record Keeping Systems, Maintenance and Forms:** The General Manager will be responsible for maintaining comprehensive records of carbon filter changes and purchases, equipment maintenance records, and training records so that our environmental program is successfully implemented in its entirety.

**Incident Log Training:** The Incident Log is a key piece of documentation within our organization and it is imperative that employees are trained to identify and accurately record incidents that are reported. These incidents, even those which appear to be minor, are reviewed by Company leadership and used to refine policies and processes, where possible. Yuma will ensure that all employees are fully trained on how to record and report all neighborhood complaints.

3.7. Describe the waste management plan. The plan shall include waste disposal locations, security measures, and methods of rendering all waste unusable and unrecognizable.

The scrupulous waste management system developed by Yuma involves the systematic collection, storing, handling, and proper destruction of all cannabis products for disposal. Our system not only prevents diversion, but reflects our company's commitment to recycling and redevelopment.

**Cannabis Product Disposal:** Yuma retained private waste hauler, EcoWaste to pick up all of our cannabis waste. Per our agreement, EcoWaste will provide us with 20 gallon containment bins, each with its own unique serial number and secure lock. Yuma will dispose of all cannabis products in the bins provided, input verification of disposed of products into BioTrackTHC (our system of record) and EcoWaste will provide us with a digital manifest confirming pickup.

**Waste Processing Center:** The dispensary facility shall contain a designated waste holding and processing area within our secure vault. The entire waste processing center shall be recorded on high definition video and remain locked at all times. The processing center shall contain a shredder/grinding machine, multiple containment bins, at least two (2) mixing containers, and additional processing/medium/substrates. Preparation of waste shall be contained within the secured processing center in order to prevent any cross-contamination with any dispensary areas or product processing areas, and avoid any possibility of product diversion.

**Secure Waste Collection:** Per 17 CCR § 40290(b), all cannabis goods for disposal shall be held in a locked bin within our secure vault contained in the Limited Access Area. Such bins will be

closely monitored at all times by our video surveillance system with such footage reviewed by our in-house security manager. All goods contained in the bin will be input into our electronic tracking system as noted below, and only our management team shall be in possession of the key for the bin. Furthermore, at the end of each day, the on-site Shift Manager along with one of the Dispensary Associates will collect all the waste and weigh it out on video. The waste will then be stored in the waste processing room until such time as the cannabis product can be rendered unusable prior to disposal.

**Recalled Products Additional Destruction Procedures:** All recalled cannabis products that the company intends to render into cannabis waste, whether voluntarily or directed by the City, shall be held on the premises in quarantine for a minimum of 72 hours, during which time the City may audit the product. Such quarantined products will be stored in a designated bin provided by EcoWaste and stored in the waste processing center area.

**Waste Inventory Documentation:** As discussed in more detail in the *Business Plan*, Yuma intends to utilize BioTrackTHC ("The System", "System") as our compliant electronic tracking system; this is fully integrated with METRC. All data pertaining to the disposal of cannabis products shall be tracked in The System, as required by 17 CCR § 40512 including:

- A description of and reason for the cannabis being disposed
- The date of disposal;
- The name and employee ID card number of the employee responsible for the disposal; and
- The signature of the employee responsible for the disposal;

**"Expired" or "Unsold" Products:** All products that are disposed of shall be entered into The System as waste, with a product note of "Expired" or "Unsold" based on their status. As per the requirements of 16 CCR § 5410 items awaiting return to the licensed distributor or awaiting destruction will be maintained in a separate vault within the Limited Access Area. This area will only be accessible by credentialed staff utilizing their personal access code to allow management to monitor access.

**Process for Rendering Cannabis Unusable:** Expired oils, edibles, and other products requiring disposal will be inventoried and recorded in The System and accounted for as waste, as compliant with 16 CCR § 5054. They will then be destroyed past the point of recognition by the following process: Materials will be ground into pieces which are smaller than 0.5 centimeters in length; this mixture will be placed in a bag of soil so that the product is absorbed and the resulting mixture will be a minimum of 50% non-cannabis waste; this waste will then be disposed of in a locked and secured bin.

After crushing and mixing, cannabis particles shall be completely unusable and unrecognizable and shall be properly disposed of as required by 16 CCR § 5054. All weights shall be recorded in the System and accounted for as waste. All batches of cannabis waste will also be kept separate and under no circumstances will be commingled.

**Disposal Program for Customers:** Yuma will create a cannabis disposal program for our customers in accordance with 16 CCR § 5410. Customers are eligible to return cannabis products including excess cannabis and cannabis residue from approved cannabis devices to be disposed of at our site.

Disposal Program items would be entered into The System in the same way as outlined in the previous section *Process for Rendering Cannabis Unusable*. These items would be placed inside a locked container clearly labeled "Not for Sale or Use" and stored in the safe within the Limited Access Area for such items until such time as they could be destroyed as outlined in earlier sections, according to the product type.

**Cleanliness:** Both the interior and exterior of the dispensary will be cleaned pursuant to a written schedule and maintained in good order. In addition to daily inspections by facility staff, members of the corporate leadership team will conduct monthly walkthroughs and coordinate additional initiatives as needed. This will include either a deep cleaning or painting of the interior, power washing or painting of the exterior, cleaning exterior lights and security cameras, landscaping maintenance, pest control activities, monitoring of trash, and recycling. Floors, walls and ceilings will be kept in good condition as a requirement of MAUCRSA.

The premises will be strictly maintained so as to be visually attractive and free from danger for the health, safety and general welfare of employees, patrons, surrounding properties, and the general public, and shall not be maintained in a manner that causes a public or private nuisance. We will make sure that all litter will be removed daily from the premises, including adjacent public sidewalks and all parking lots under the control of Yuma, and these areas will be swept or cleaned, either mechanically or manually, on a weekly basis to control debris; upkeep and operating characteristics must be compatible with abutting properties and the surrounding neighborhood.

**Recycling and Reuse of Materials:** Employees will be trained and encouraged to recycle their personal waste and to use biodegradable materials. Since reuse generates far less air and water pollution than most other environmental waste management processes (including recycling), employees will be trained and encouraged to reuse various materials utilized in the dispensary operations.

All plastic, paper, and aluminum products which are not reused will be recycled. Yuma will encourage recycling by making bins available for each type of waste: paper, plastic, aluminum,

and landfill. The recycling bins will be placed in waiting areas and in employee areas, such as break rooms. Dispensary associates will also be trained on composting and all food and other compostable waste will be placed in compost bins.

**Trash Disposal:** Trash from the facility will be disposed of on a regular basis. The trash enclosure and containers will be kept clean and neat. The dispensary is not expected to produce any hazardous waste, but if any waste is determined to be hazardous, it will be disposed of appropriately in accordance with federal and state laws and regulations related to hazardous waste, including sections 3001-3024 of the Resource Conservation and Recovery Act of 1976 (42 U.S.C. §6921-6939g) and subsequent regulations. Any signs of pest issues will be addressed and then monitored by a certified pest management company. All trash, recycling and compost of non-cannabis goods will be made available for pick up for the City of Fresno Waste Service.

**Pest Control:** Adequate protection against pests will be provided through the use of integrated pest management practices and techniques that identify and manage pest problems. As discussed in the section above, the regular disposal of trash is necessary to prevent infestations and employees will be trained via comprehensive policies and procedures to ensure this is managed compliantly. Any signs of pest issues will be addressed and then monitored by a certified pest management company.

**Sanitary Concerns:** While we make every effort to avoid utilizing toxic cleaning compounds, sanitizing agents, solvents and/or pesticide chemicals in our business, Yuma will ensure they are labeled and stored in a manner that prevents contamination of medical cannabis and in a manner which complies with all other applicable laws and rules. Employees will also be trained on safe use and storage of cleaning agents.

Employees will be required to conform to sanitary practices while on duty including, but not limited to:

- Maintaining adequate personal hygiene;
- Thorough cleaning of the work- and customer space;
- Washing hands regularly wearing gloves as needed;
- Maintain equipment and supplies in good working order by following maintenance protocols;

Yuma will ensure that our employees and visitors have adequate and convenient hand washing and lavatory facilities furnished with running water at a temperature suitable for sanitizing hands. These will be located where good sanitary practices require employees to wash and sanitize their hands, non-water based and non-toxic sanitizers may be provided along with a suitable hand drying device or towel service.