# **City of Fresno**

2600 Fresno Street Fresno, CA 93721 www.fresno.gov



# **Meeting Agenda - Final**

Thursday, March 16, 2017

1:30 PM

**Regular Meeting** 

**Council Chambers** 

# **City Council**

President - Clinton J. Olivier
Vice President - Esmeralda Z. Soria
Councilmembers:
Oliver L. Baines, III, Steve Brandau, Garry Bredefeld,
Paul Caprioglio, Luis Chavez
City Manager - Bruce Rudd
City Attorney - Douglas T. Sloan
City Clerk - Yvonne Spence, CMC

The Fresno City Council welcomes you to City Council Chambers, located in City Hall, 2nd Floor, 2600 Fresno Street, Fresno, California 93721.

The City of Fresno's goal is to comply with the Americans with Disabilities Act (ADA) in all respects. The meeting room is physically accessible. If, as an attendee or participant at the meeting, you need additional accommodations such as interpreters, signers, assistive listening devices, or the services of a translator, please contact the Office of the City Clerk at (559) 621-7650 or clerk@fresno.gov. To ensure availability, you are advised to make your request at least 48 hours prior to the meeting. The agenda and related staff reports are available at www.fresno.gov, as well as in the Office of the City Clerk.

The Council meeting can be viewed live on Comcast Channel 96 and AT&T Channel 99 from 9:00 a.m. and is re-played beginning at 8:00 p.m.. The meeting can also be viewed online at https://fresno.legistar.com.

PROCESS: For each matter considered by the Council there will first be a staff presentation followed by a presentation from the involved individuals, if present. Testimony from those in attendance will then be taken. All testimony will be limited to three minutes per person. If you would like to speak fill out a Speaker Request Form available from the City Clerk's Office and in the Council Chambers. The three lights on the podium next to the microphone will indicate the amount of time remaining for the speaker.

The green light on the podium will be turned on when the speaker begins. The yellow light will come on with one minute remaining. The speaker should be completing the testimony by the time the red light comes on and tones sound, indicating that time has expired. A countdown of time remaining to speak is also displayed on the large screen behind the Council dais.

No documents shall be accepted for Council review unless they are submitted to the City Clerk at least 24 hours prior to the Council Agenda item being heard.

Following is a general schedule of items for Council consideration and action. The City Council may consider and act on an agenda item in any order it deems appropriate. Actual timed items may be heard later but not before the time set on agenda. Persons interested in an item listed on the agenda are advised to be present throughout the meeting to ensure their presence when the item is called.

AGENDA ITEMS MARKED WITH AN ASTERISK (\*\*\*) ARE SUBJECT TO MAYORAL VETO OR RECONSIDERATION

El Consejo de la Ciudad de Fresno da la bienvenida al City Council Chambers, ubicado en la Alcaldía (City Hall), do piso, 2600 Fresno Street, Fresno, California 93721.

El objetivo de la Ciudad de Fresno es cumplir con la Ley de Americanos con Discapacidades (ADA) en todo aspecto. La sala para juntas es físicamente asistente o participante de la junta, accesible. usted. como acomodaciones adicionales coma intérpretes, lenguaje señas. de aparatos auditivos, o los servicios de un traductor, por favor comuníquese con la Oficina Municipal llamando al (559) 621-7650 o al del Secretario clerk@fresno.gov. Para asegurarse de la disponibilidad, se le recomienda llamar y hacer su petición por lo menos 48 horas antes de la junta. La agenda y los reportes de personal correspondientes están disponibles en el www.fresno.gov, o en la Oficina del Secretario Municipal.

Las juntas del Municipio se pueden ver en el Canal 96 de Comcast y el Canal 99 de AT&T a las 9:00 a.m. y otra vez empezando a las 8:00 p.m. La junta también se puede ver en el internet en el https://fresno.legistar.com

PROCESO: Por cada asunto que escuche el Consejo Municipal, habrá una presentación del personal seguida por una presentación de los individuos involucrados, si están presentes. El testimonio de los presentes se escuchará entonces. Todo testimonio se limitará a tres minutos por persona. Si usted desea hablar, llene la hoja para pedir hablar disponibles en la oficina del Secretario Municipal y en la Sala Consistorial. Las tres luces en el atril junto al micrófono indicarán cuanto tiempo le queda al orador.

La luz verde en el atril se prenderá cuando el orador comience. La luz amarilia se prenderá cuando quede un minuto. El orador debería estar concluyendo su testimonio cuando la luz roja prenda y ci sonido indique que se acabo su tiempo. La cantidad del tiempo que queda también aparecerá en la pantalla grande atrás del Consejo Municipal.

No se aceptarán documentos para que repase el Consejo Municipal a menos que se sometan al Secretario Municipal por lo menos 24 horas antes de que se escuche la Agenda del Consejo Municipal.

Este es el horario general de temas para la consideración y acción del Consejo Municipal. El consejo Municipal pudiera considerar y tomar acción en un artículo de la Agenda en el orden que considere adecuado. Artículos con una hora fijada se pueden escuchar después de la hora indicada pero no antes de la hora indicada en la agenda. Se les recomienda a las personas que estén interesadas

en un artículo de la agenda, que estén presentes durante toda la junta para asegurar su presencia cuando se presente ese artículo.

# LOS ARTICULOS MARCADOS CON TRES ASTERISCOS (\*\*\*) ESTAN SUJETOS A UN VETO POR PARTE DEL ALCALDE O UNA RECONSIDERACION

Tso Fresno City Council tos txais koj rau City Council Chambers, nyob rau hauv City Hall, 2nd Floor, 2600 Fresno Street, Fresno, California 93721.

Lub hom phiaj ntawm nroog Fresno yuav ua kom tau txhua yam raw li txoj cai American with Disabilities Act (ADA) kom fwm txhua tus. Lub rooj sab laj txhua tus yuav tsum muaj feem koom kom tau, txawm yog cov tuaj koom, cov muaj feem rau lub rooj sab laj, yuav tsum kom muaj kev pab rau sawv daws xws li txhais lus, piav tes, tej twj mloog pob ntseg los yog ib tug txhais lus, thov hu rau Office of the City Clerk ntawm (559) 621-7650 los sis clerk@fresno.gov. Yuav kom paub tseeb tias npaj tau rau koj, koj yuav tsum tau hais ua ntej 48 xuab moos ntawm lub rooj sab laj. Daim ntawv kom tswj thiab tej ntaub ntawv cov ua dej num yuav coj los ceeb tshaj muaj nyob rau ntawm www.fresno.gov, los sis ntawm Office of the City Clerk.

Council lub rooj sab laj saib pom rau hauv Comcast tshooj 96 thiab AT&T tshooj 99 thaum 9:00 teev sauv ntxoov thiab rov tso tawm thaum 8:00 teev tsaus ntuj. Lub rooj sab laj kuj saib tau online at https://fresno.legistar.com.

TXUAS NTXIV: Txhua nqe laj txheej yuav tau pom zoo los ntawm cov council ua ntej thiab yuav tau muaj ib tug staff los cej luam dhau ntawd cov uas muaj feem cuam mam los cej luam ib tug zuj zus, yog tuaj nyob rau ntawd. Dhau ntawd yuav tso rau sawv daw los tawrn suab, ib leeg twg yuav los tawm suab tsuas pub peb(3) nas this xwb. Yog koj xav los tawm suab, mus sau rau daim ntawv (Speaker Request Form) muaj nyob rau hauv City Clerk's Office thiab nyob rau huav Council Chambers. muaj peb(3) lub teeb nyob rau ntawm lub podium uas puab rau ntawm lub (microphone) qhia tias tus neeg hais lus muaj sij haum ntev li cas xwb.

Lub teeb ntsuab ntawm lub podium yuav cig thaum tus hais lus pib hais. Lub teeb daj yuav cig thaum tshuav ib(1) nas this. Tus hais lus yuav tsum hais kom tas rau thaum lub teeb liab cig thiab lub tswb nrov, qhia tias sij haum tas lawm. Ib qhov ntxiv nyob rau saum daim (screen) loj loj dai rau tom cov council nrob qaurn yuav pom lub sij hawm dhia qis zuj zus los mus.

Cov council yuav tsis txais ib yam ntaub ntawv los saib ntxiv tshwj tsis yog twb muab xa rau City Clerk 24 teev thiab muab tso rau hauv daim kom tswj ua ntej council yuav los mloog tej xwm txheej.

Dhau ntawd yuav muab sij hawm rau cov council los soj ntsuam thiab ua tes dej num, Coy tswv zos (City Council) yuav los ntsuam xyuas thiab leg raws tej nqe hauv daim kom tswj yog pom tias yam twg yuav tsim nyog. Mam muab lub sij hawm los xyuas raws tej txheej txheem tom qab tiam si yuav tsis yog ua ntej raws li daim kom tswj tau teev tseg. Cov uas txaus siab rau tei laj txheej uas tau teev tseg rau hauv daim kom tswj, xav kom nyob kom dhau lub rooj sab laj kom thaum hu txog nws thiaj nyob rau ntawd

YOG QHOV MUAJ PEB LUB HNUB QUB (\*\*\*) NYOB RAU HAUV DAIM KOM TSWJ YUAV RAUG MAYORAL VETO LOS SIS ROV SOJ NTSUAM DUA 1:30 P.M. ROLL CALL

Invocation by Father Art Gramaje of St. Anthony Mary Claret

Pledge of Allegiance to the Flag

#### **APPROVE AGENDA**

#### CEREMONIAL PRESENTATIONS

<u>ID17-330</u> Certificate of Recognition to Miss Fresno County Kelsey

**Schulties** 

**Sponsors:** City Councilmember Caprioglio

<u>ID17-351</u> Proclamation of "Fresno EOC Sanctuary and Youth Services

for 2017 National Safe Place Week"

**Sponsors:** City Councilmember Baines III

<u>ID17-388</u> Proclamation of "National Agriculture Week"

**Sponsors:** Vice President Soria

#### **APPROVE MINUTES**

ID17-384 Approval of minutes from March 2, 2017

<u>ID17-93</u> Approval of minutes from March 9, 2017

## **COUNCILMEMBER REPORTS AND COMMENTS**

## 1. CONSENT CALENDAR

All Consent Calendar items are considered to be routine and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. Public comment on the Consent Calendar is limited to three (3) minutes per speaker. There will be no separate discussion of these items unless requested by a Councilmember, in which event the item will be removed from the Consent Calendar and will be considered as time allows.

**1-A** ID17-272 RESOLUTION - Of Intention to annex territory associated

with the Conditional Use Permit No. 2015-191 Development, Annexation No. 15, to City of Fresno Community Facilities District No. 9 (southeast corner of North Brawley and West Herndon Avenues); and setting the public hearing for April

City Council		Meeting Agenda - Final	March 16, 2017
	Sponsors:	13, 2017 at 10:00 a.m. (Council District 2) Public Works Department	
1-B	<u>ID17-322</u>	RESOLUTION - Authorizing the appropriation of \$ surplus funds from Assessment District No. 131 to re-used for maintenance of district improvements District 2)	be
	Sponsors:	Public Works Department	
1-C	<u>ID17-346</u>	Actions pertaining to the acquisition of 61,246 square property owned by Ramon and Cecilia Echeveste District 2):  1. Approve the acquisition of 61,246 square feet (APN 504-081-16S) owned by Ramon and Cecilia Echeveste, in the amount of \$168,427.00 for the Veterans Boulevard project.  2. Authorize the Public Works Director, or his design all documents necessary to complete the transport of the sign all documents necessary to complete the transport of the sign all documents necessary to complete the transport of the sign all documents necessary to complete the sign and the sign all documents necessary to complete the sign and the sign	(Council of property future signee, to
	Sponsors:	Public Works Department	
1-D	<u>ID17-325</u>	Actions pertaining to the Decisions for Life program  1. ***RESOLUTION - 47th amendment to the Ann Appropriation Resolution (AAR) No. 2016-118 app \$40,000 of Decisions for Life (DFL) program carry continue operating this program during this fiscal y (Requires 5 affirmative votes)	nual propriating prover to
	Sponsors:	Police Department	
1-E	<u>ID17-332</u>	Authorize the Chief of Police to enter into a lease between the City of Fresno and Signature Flight S Corporation for the continued lease of office and h space used by the Fresno Police Department's "S Air Support Unit at the Fresno Yosemite Internation	Support nangar kywatch"
	Sponsors:	Police Department	
1-F	<u>ID17-338</u>	Actions pertaining to construction of Calcium Hydrotanks and feed system at the Northeast Surface Volument Plant (NESWTF) Bid File 3528 (Counces):	Vater

California Environmental Quality Act Guidelines.

1. Adopt findings of Class 1/ Section 15301(b) and Class 3/

Section 15303 Categorical Exemptions pursuant to the

2. Award a construction contract in the amount of \$225,782.28 to Smith Construction Company, Inc., of

Fresno, California.

**Sponsors:** Department of Public Utilities

**1-G** ID17-339 Approve the First Amendment to the Professional Consultant

Services Agreement with The Solís Group for \$48,230 for additional services for the City of Fresno's 80-million gallon per day Southeast Surface Water Treatment Facility project

(citywide).

**Sponsors:** Department of Public Utilities

**1-H** ID17-340 Approve a three-year service contract for \$193,889.16 to

Commercial Cleaning Systems for Janitorial operations at the Fresno Clovis Regional Wastewater Reclamation Facility

(Bid File 9375)

**Sponsors:** Department of Public Utilities

**1-I** ID17-366 \*\*\*BILL NO. B-13 - (Intro. 3/9/2017) (For adoption) -

Amending subsection (f) of Section 3-402 and adding Section 3-427 to Article 4 of Chapter 3 of the Fresno Municipal Code (FMC), of Tier 2 of the Fire and Police Retirement System to allow the election to redeposit retirement contributions upon reemployment with the City

**Sponsors:** Personnel Services Department

**1-J** ID17-400 Approve the appointment of Alvin L. (Al) Smith to the Civil

Service Board

**Sponsors:** Mayor's Office

## **CONTESTED CONSENT CALENDAR**

## 2. SCHEDULED COUNCIL HEARINGS AND MATTERS

## 2:00 P.M.#1

ID17-334 Resolution of Support for the creation of a Citizens' Public

Safety Advisory Board (CPSAB) and related changes to the

Office of Independent Review (OIR).

**Sponsors:** City Manager's Office

#### 2:00 P.M.#2

ID17-289

HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community District No. 9, Annexation No. 14 (Final Parcel Map No. 2012-06) (northwest corner of East Central and South Orange Avenues) (Council District 3)

- 1. \*\*\*RESOLUTION Annexing Territory to Community Facilities District No. 9 and Authorizing the Levy of a Special Tax
- 2. \*\*\*RESOLUTION Calling Special Mailed-Ballot Election
- 3. \*\*\*RESOLUTION Declaring Election Results
- 4. \*\*\*BILL (For introduction and adoption) Levying a Special Tax for the Property Tax Year 2016-2017 and Future Tax Years Within and Relating to Community Facilities District No. 9, Annexation No. 14

**Sponsors:** 

**Public Works Department** 

#### 2:05 P.M.

ID17-353

TEFRA HEARING - To hear and consider information concerning the proposed issuance of Revenue Bonds by California Statewide Communities Development Authority for the purpose of financing the acquisition, construction and equipping of King's Canyon Apartments by King's Canyon Affordable Housing, LP in an amount not to exceed \$35,000,000

1. \*\*\*RESOLUTION - Approving a tax-exempt bond financing to be issued by the Authority to benefit King's Canyon Affordable Housing, LP in the aggregate principal amount not to exceed \$35,000,000.

**Sponsors:** Finance Department

#### 2:15 P.M.

ID17-301

CONTINUED HEARING to consider adoption of the resolution related to the designation of a property to the Local Register of Historic Resources

1.\*\*\*RESOLUTION - Designating the David and Frances Bruner Home located at 215 N. Clark Street, Fresno, California to the Local Register of Historic Resources (Council District 7).

**Sponsors:** Development and Resource Management Department

2:20 P.M.

<u>ID17-399</u> HEARING to consider application by the property owners to

delist the Frank J. Craycroft Home (HP#182) located at 6545

N. Palm Avenue from the Local Register of Historic Resources pursuant to FMC 12-1614 (Council District 6) 1.\*\*\* RESOLUTION - Rescinding the designation of the Frank J. Craycroft Home (HP#182) located at 6545 N. Palm

Avenue from the Local Register of Historic Resources

**Sponsors:** Development and Resource Management Department

#### 2:25 P.M. SCHEDULED COMMUNICATION

<u>ID17-318</u> Appearance by Zoyer Zyndel to discuss Transgender Day of

Visibility scheduled for April 11, 2017 (Speaker resides in

Clovis)

#### 3. GENERAL ADMINISTRATION

**3-A** ID17-324 Award a purchase contract in the amount of \$495,210.11 for

the purchase of nineteen (19) OEM police vehicles via a "piggyback" purchase based on a prior competitive bid contract with Riverside County (RFQ #PUARC-1491/P.O.

PUARC-59105) (Citywide)

**Sponsors:** Department of Public Transportation

3-B ID17-327 Actions pertaining to the Shields Avenue Pavement Overlay

from Blackstone to Palm Avenues - Bid File 3518 (Council

Districts 1 and 7)

1. Adopt a finding of Categorical Exemption per staff determination, pursuant to Section 15301(c) 1 of the

California Environmental Quality Act Guidelines (CEQA) for the Shields Avenue Pavement Overlay from Blackstone to

Palm Avenues

2. Award a Construction Contract with Cal Valley

Construction of Fresno, California (Cal Valley) in the amount of \$651,583 for the Shields Avenue Pavement Overlay from Blackstone to Palm Avenues and authorize the Public Works Director or designee to sign a contract on behalf of the City

**Sponsors:** Public Works Department

#### 4. CITY COUNCIL

#### 5. CLOSED SESSION

5-A ID17-329 CONFERENCE WITH LEGAL COUNSEL-EXISTING

LITIGATION - Government Code Section 54956.9,

subdivision (d)(1)

1. HH-Fresno LLC v. City of Fresno, et al.; Federal Court for

the Eastern District of California Case No.:

1:17-CV-00163-LJO-BAM.

**Sponsors:** City Attorney's Office

5-B ID17-383 CONFERENCE WITH LEGAL COUNSEL - ANTICIPATED

LITIGATION - Government Code Section 54956.9,

subdivision (d)(2)

Significant Exposure to Litigation: Josh Peterson, Wathen

Castanos Homes; Mike Miller, Lennar Homes; Dave

Williams, California Commercial Land Sales; Mike Prandini, Building Industry Association; Darius Assemi, Granville

Homes, et al. v. City of Fresno.

**Sponsors:** City Attorney's Office

5-C ID17-368 PUBLIC EMPLOYEE PERFORMANCE EVALUATION -

Government Code Section 54957

Title: City Attorney

Sponsor: Council President Olivier

CONFERENCE WITH LABOR NEGOTIATORS -

Government Code Section 54957.6

City Negotiator(s): Council President Clint J. Olivier

Unrepresented Employee: City Attorney

**Sponsors:** Council President Olivier

5-D ID17-369 PUBLIC EMPLOYEE PERFORMANCE EVALUATION -

Government Code Section 54957

Title: City Clerk

Sponsor: Council President Olivier

CONFERENCE WITH LABOR NEGOTIATORS -

Government Code Section 54957.6

City Negotiator(s): Council President Clint J. Olivier

Unrepresented Employee: City Clerk

**Sponsors:** Council President Olivier

PLEASE NOTE: UNSCHEDULED COMMUNICATION IS NOT SCHEDULED FOR A SPECIFIC TIME AND MAY BE HEARD ANY TIME DURING THE MEETING

#### **UNSCHEDULED COMMUNICATION**

Members of the public may address the Council regarding items that are not listed on the agenda and within the subject matter jurisdiction of the Council. Each person is limited to a three (3) minute presentation. Anyone wishing to be placed on an agenda for a specified topic should contact the City Clerk's Office at least ten (10) days prior to the desired date. Council action on unscheduled items, if any, shall be limited to referring the item to staff for a report and possible scheduling on a future Council agenda.

#### **ADJOURNMENT**

#### <u>UPCOMING SCHEDULED COUNCIL HEARINGS AND MATTERS</u>

March 23, 2017

10:00 A.M. - HEARING - Regarding the vacation of a portion of Arroyo Avenue and an alley northeast of N. "H" Street between Freeway 180 and the Dry Creek Canal. (Council District 3).

March 23, 2017

10:15 A.M.#1 - CONTINUED HEARING regarding the proposed Water Capacity Fees.

March 23, 2017

10:15 A.M.#2 - Amending the Economic Expansion Act

March 23, 2017

3:00 P.M. - WORKSHOP presented by the League of Cities to discuss Proposition 64

March 23, 2017

4:00 P.M. - RESOLUTION of Intiation for a text amendment to prohibit recreational marijuana operations, dispensaries, and sales within the City of Fresno

March 30, 2017 - NO MEETING 9:00 A.M. - SPECIAL MEETING NOTICE- CANCELED April 6, 2017

10:00 A.M. - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 11, Annexation No. 75 (Final Tract Map No. 5449) (north side of E. Butler Avenue between S. Villa and Minnewawa Avenues) (Council District 5)

April 6, 2017

10:05 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 11, Annexation No. 76 (Final Tract Map No. 5971) (west side of N. Locan Avenue between E. Ashlan and Dakota Avenues, adjacent to the Gould Canal) (Council District 4)

April 6, 2017

10:10 A.M. - Presentation by the Fresno Youth Commission

April 13, 2017

10:00 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community District No. 9, Annexation No. 15 (Conditional Use Permit No. 2015-191 Development) (southeast corner of N. Brawley and W. Herndon Avenues) (Council District 2)

April 20, 2017 - NO MEETING

April 27, 2017

10:00 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 11, Annexation No. 77 (Final Tract Map No. 5537) (west side of N. Polk Avenue between W. Shields and Dakota Avenues) (Council District 1)

April 27, 2017

10:05 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 11, Annexation No. 79 (Final Tract Map No. 6091) (east side of N. Cornelia between W. McKinley and Clinton Avenues) (Council District 3)

April 27, 2017

10:10 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 11, Annexation No. 78 (Final Tract Map No. 6090) (north side of W. Bullard Avenue

between N. Grantland Avenue and State Highway 99) (Council District 2)

May 11, 2017

10:00 A.M. - HEARING - Regarding the vacation of the W. Lansing-West Dakota Avenue alley, between N. Weber Avenue and N. Feland Avenue. (Council District 1).

May 11, 2017

10:05 AM - HEARING to adopt resolutions and ordinance to annex territory and levy a special tax regarding City of Fresno Community Facilities District No. 9, Annexation No. 16 (Assessor's Parcel Numbers 501-043-06, 501-048-01, 501-044-04) (parcels on the east side of W. Herndon Avenue, intersected by N. Blythe and W. Spaatz Avenues) (Council District 2)

#### **UPCOMING EMPLOYEE CEREMONIES**

APRIL 5, 2017

2:00 P.M. - Presentation of Employee Service Awards (Reception immediately following - 2nd floor foyer)

APRIL 27, 2017

8:30 A.M. - Presentation of Employee of the Quarter Awards (Reception immediately following - 2nd floor foyer)

JULY 20, 2017

8:30 A.M. - Presentation of Employee of the Quarter Awards (Reception immediately following - 2nd floor foyer)

OCTOBER 12, 2017

8:30 A.M. - Presentation of Employee of the Quarter Awards (Reception immediately following - 2nd floor foyer)

NOVEMBER 1, 2017

2:00 P.M. - Presentation of Employee Service Awards (Reception immediately following - 2nd floor foyer)

#### **2016 CITY COUNCIL MEETING SCHEDULE**

March 23, 2017 - 8:30 A.M. MEETING March 30, 2017 - 9:00 A.M. SPECIAL MEETING NOTICE - CANCELED

APRIL 6, 2017 - 8:30 A.M. MEETING APRIL 13, 2017 - 8:30 A.M. MEETING APRIL 20, 2017 - NO MEETING APRIL 27, 2017 - 8:30 A.M. MEETING