

This is the voices
of the people
in our community

RECEIVED

2003 MAY 19 A 8 35

CITY OF TACOMA
CITY CLERK'S OFFICE

Name Address Phone

Joe morales 3 - - ZOWA

Ester Perez

Victor Flores

Judha Zamudio

Ia Varna

Fabiola Alvarado

Antoinette Castaneda

Michael Baldwin

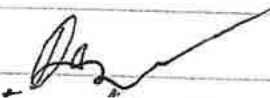
Jesse Gonzalez
Alfonso Guillen

Martha Reyes

20

Jorge Ortiz A

Courtney Hunter

David 

Timmy Linman

Angela Meza

Eddie Vega

Juan Estrada

Virginia Vega

Jon Barz

Rose Mary Morales

Abel A

Garcia

Jacqueline Vega

Evelyn Jaramila

LISA MORALES

Lilian Ibarra

Yarely Ancis Rigueur
Ave.

Edgar Torres

Juanita Cooper

James Cooper

Anita Vega

Fernando Medina

MANUEL Ruiz

Rubi Carrera Sales

Mary Arthur

A

Javier GAYED A

Sally TORRES

Josephine Morales

Dayna Hernandez

Timothy Peraza

Jose Morales

+

April 13, 2004

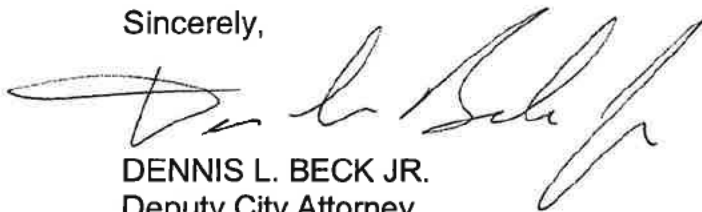
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ambulances are accessing the facility via other ingress and egress besides the Tulare Avenue approach, with sirens and lights activated.

The City has been informed that American Ambulance has and/or will be taking some measures to mitigate the disturbance to the neighborhood. These include planting trees at the corner of Orchard and Nevada Streets, and finding a new post location for the active ambulances placed in Downtown Fresno.

The City would like to meet with you informally to discuss the complaints, applicable State and local restrictions and the future plans for American Ambulance at this location. Please call me at (559) 621-7500 at your earliest convenience to arrange a time and place for a meeting. Thank you for your time and cooperation.

Sincerely,



DENNIS L. BECK JR.
Deputy City Attorney

- c: ✓ Henry T. Perea, Council Member, Council District 7
Al Maroney, Captain, Southeast Policing District
Deborah Ruiz, Code Enforcement Division
Hilda Cantú Montoy, City Attorney

DLB:ns [30299ns/dlb]

David W. Cardona, MD

Oct 24, 2018

To Whom It May Concern:
Regarding: Joe Morales

Patient reports ongoing stress and insomnia from sirens across the street. This has been ongoing for the past ten years. This has been increasing his stress level and causing poor sleep.

Thank you,

David Cardona M.D.

X
This is in response to your letter of September 24th. You provided us with Mr. Morales' detailed notes and experiences with emergency vehicle sirens heard from his home. We recognize the frustration Mr. Morales may be experiencing. We want to assure you that we have investigated and attempted to mitigate each of these concerns. As we discuss the various causes, we are not attempting to diminish or distort what Mr. Morales may be experiencing.

Over the last several years, we have worked to mitigate the siren noise concerns of our neighbors. We have changed our landscaping to create a visual and sound baffling screen. We regularly clean and pick up trash in the surrounding area. More recently, in response to the noise complaint, we have leased, renovated and moved our ambulance posting location to a building on Tulare across the freeway. The change of the posting location has nearly removed all responses from our HQ location. Occasionally, some responses will occur from our location when a crew has just begun their shift and a response is necessary immediately from that unit, before they are able to post elsewhere. They may also occur if the vehicle has been brought in for repair or supply and receives a call immediately upon release.

Regardless of our post location, several other factors substantially contribute to siren frequency. Regional Medical Center is the only Level 1 Trauma center between Los Angeles and Sacramento. Not only does it receive roughly two-thirds of the Code-3 (lights and siren) transports in the Fresno area (about 3 per day), but about one a day will come from the south, exiting 41 at Tulare, facing our building and Mr. Morales' home. Because RMC is the busiest hospital in the region, many ambulances throughout the day become available and receive calls from there. A few doors down from the Morales residence, Fresno Fire Station 4 responds with sirens to about 250 incidents a month. First Street and Tulare Street are both used extensively by responding ambulances, fire engines and police vehicles in the area and by Code-3 transports to RMC.

Notwithstanding the variety of causes for noise, we have a responsibility to help our neighbors and do what we can. We have made commitments and will continue to carry them out. For examples, we have installed "No left turn" signs for our parking lot. This will reduce all forms of traffic from our locations on Tulare Street.

We researched the entries in Mr. Morales' notes and have found a variety of causes for the various sirens he heard and documented. Nearly half were fire department responses. A handful of the 87 entries were violations of our posting policy and we have followed up with those personnel. We were able to verify sirens for about 90% of the entries in the notes using our data for ambulance and fire response records. The other 10% may have been police and would not be in our available data. The vast majority of the sirens we identified were using Tulare, Highway 41, or First Street to respond to another location in the area.

We will continue to train our employees to avoid traffic in this neighborhood and to limit siren use in residential areas. I am sure you can understand that we must balance the need to safely and quickly respond to an emergency with concerns for noise. We will work to limit the number of ambulances responding from our HQ location. Finally, we will continue our dialog with you and address any concerns, within our ability.

Thank you for your patience while we compiled our data and attempted to address your concerns.

Sincerely,

Erik S. Peterson, Esq.
Legal Counsel
American Ambulance