#### **Budget Hearings**

June 5, 2023

# FRESNO CITY COUNCIL



### **Supplemental Packet**

ITEM(S)

Information Services Department (ID 23-784)

Information Services Department

**Supplement Contents: PowerPoint** 

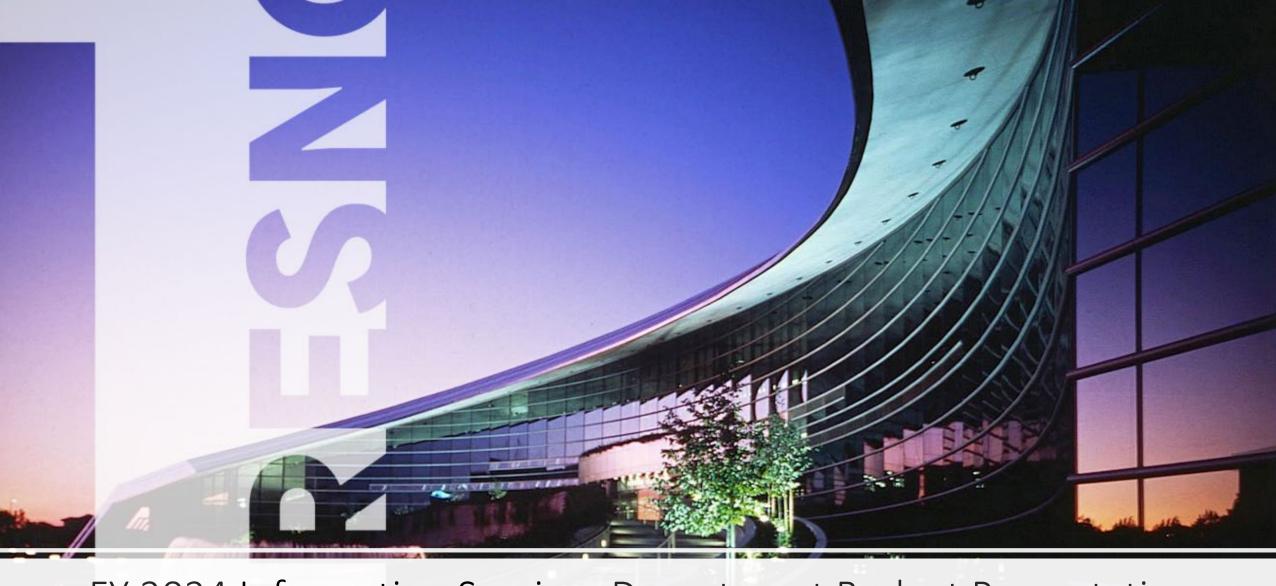
#### Item(s)

#### Supplemental Information:

Any agenda related public documents received and distributed to a majority of the City Council after the Agenda Packet is printed are included in Supplemental Packets. Supplemental Packets are produced as needed. The Supplemental Packet is available for public inspection in the City Clerk's Office, 2600 Fresno Street, during normal business hours (main location pursuant to the Brown Act, G.C. 54957.5(2). In addition, Supplemental Packets are available for public review at the City Council meeting in the City Council Chambers, 2600 Fresno Street. Supplemental Packets are also available on-line on the City Clerk's website.

#### Americans with Disabilities Act (ADA):

The meeting room is accessible to the physically disabled, and the services of a translator can be made available. Requests for additional accommodations for the disabled, sign language interpreters, assistive listening devices, or translators should be made one week prior to the meeting. Please call City Clerk's Office at 621-7650. Please keep the doorways, aisles and wheelchair seating areas open and accessible. If you need assistance with seating because of a disability, please see Security.



FY 2024 Information Services Department Budget Presentation

# FRESNO

# Information Services Department

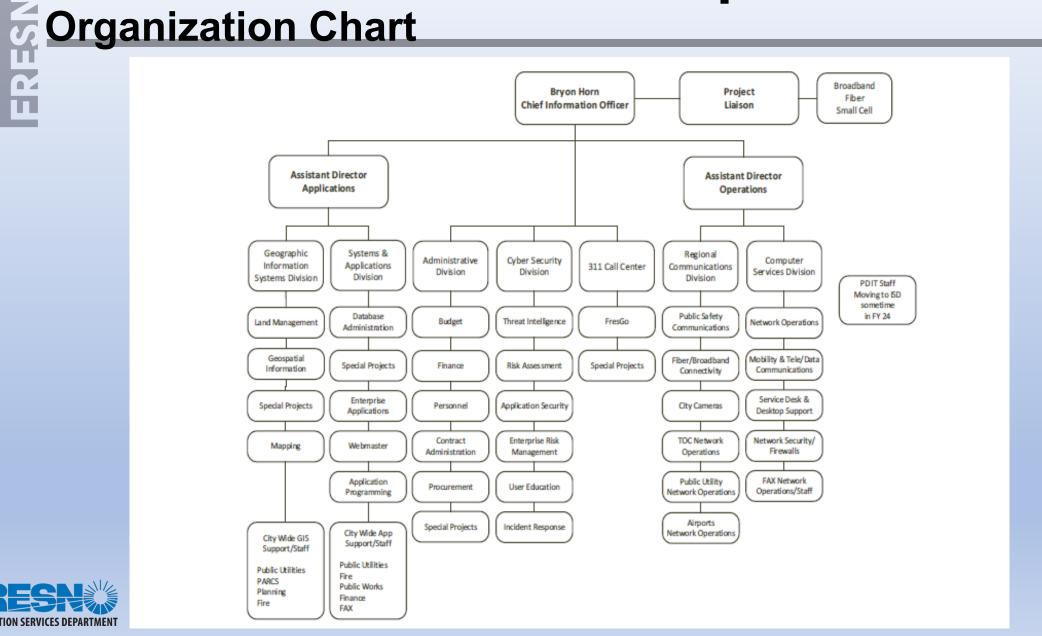
# **Mission Statement**

The Information Services Department's (ISD) mission is to create a technology strategy that will enable the City to meet its objectives and ensures service delivery to residents. This not only includes incorporating new technology, it also ensures that operations are running efficiently and effectively to support the City's technology needs as most/all City functions require technology to deliver services.





# Information Services Department







# Information Services Department FY 2023 Accomplishments

- Implementation of Tyler Financials
- Completion of the City's BroadBand Plan
- Recipient of Local Area Technology Assistance Grant (LATA) for Broadband
- Animal Center
  - Rollout of Website
  - Completion of network and access controls.
- Cornerstone Learning System Go Live (in conjunction with Personnel)
- ERAP Program Completion
- Continue PC Replacement Plan
- Continue Public Safety Radio Upgrade Implementation
- Enhanced Security Posture and Conducted Tabletop Exercises
- Strategic Plan Revision Underway



# Information Services Department FY 2024 Total Budget

Appropriation Type	FY 2021 Actuals	FY2022 Actuals	FY 2023 Amended	FY 2024 Proposed
Personnel	\$6,874,674	\$7,228,563	\$9,842,300	\$10,933,100
Non-Personnel	\$17,406,049	\$16,256,987	\$21,391,800	\$24,588,700
Interdepartmental	\$1,363,208	\$1,236,639	\$1,657,900	\$1,566,000
Total Department Expenditures	\$25,643,931	\$24,722,189	\$32,892,000	\$37,137,800

### **Notes**

- 1. Requesting 1 new Network Systems Specialist position for Public Safety Radio Communications. Bulk of cost increase is due to MOU increases.
- 2. NonPers requests include increases in software contractual obligations, computer replacement plan cost increases, network computer hardware, and security infrastructure.





# Information Services Department FY 2024 # of Budgeted Positions Position Type FY 2022 Adopted Adopted

Position Type	FY 2022 Adopted			FY 2024 Changes	2024 Proposed
Administrative Division	11.00	26.00	26.00	(14.00)	12.00
Systems Applications Division	15.00	24.50	24.50	(0.50)	24.00
Computer Services Division	29.75	48.75	48.75	12.25	61.00
Communications Division	8.00	8.75	8.75	0.00	8.75
Cyber Security Division	0.00	3.75	3.75	0.25	4.00
GIS Division	8.75	15.75	15.75	5.25	21.00
Total	72.50	127.50	127.50	3.25	130.75

# **Notes**

- 1 new position: NSS for radio communications to provide 7-day coverage
- 2.5 FTE from 10 new positions added in FY23 at .75 becoming fully funded, and added 1 FTE at .75 in FY24 (Comm NSS)





# Information Services Department FY 2024 Budget - Most Impactful Items

Non-Position Type Budget	2024 Proposed		
System Acquisition and Maintenance (contractual)	\$11,307,500		
2. Citywide Computer Replacement Plan (Desktop Replacement Fund)	\$2,832,500		
3. Citywide Communications Charges	\$1,966,500		
4. Systems Replacement Fund (ERP Replacement Fund)	\$3,779,700		
5. Network Improvements	\$2,380,000		
6. Public Safety Radio Communications Upgrade	\$790,100		

#### **Notes**

- 1. Systems Acquisitions and Maintenance includes citywide software and maintenance, leases, and \$1,314,000 for 10X hardware and software needs for departments.
- 2. Citywide computer Replacement plan includes all citywide computers (\$2,424,500) and in FY24 will include PD and Fire vehicle computers (\$408,000)
- 3. Citywide communications charges include all city phones, circuits, etc.
- 4. ERP Replacement Costs for FY24 include finishing the implementation of the financial system as well as the implementation of Personnel, Payroll and UB&C portions of the system.
- 5. Network improvements include ongoing network replacement projects.
- 6. The Public Safety Radio Communications
  Upgrade funds Replacement of the City's
  Public Safety Microwave Network and Radio
  Consoles



# **Information Services Department** FY 2024 Budget – Federal / State Grants Grant Type 2024 Brossed

Grant Type	2024 Proposed	
State:		
Local Agency Technical Assistance Grant for Connecting Fresno (Broadband)	\$496,900	

## **Notes**

State grant includes \$496,900 for technical assistance for Last Mile connectivity.





