RFP RC Custodial Services at City Hall RFP #9289

Summary of Information Submitted by Proposers

CRITERIA Monthly Cost \$25,705.00 \$22,405.78 \$22,219.32 \$26,978.06 \$40,964 Yes Yes Yes Yes Yes Yes Yes Ye	Summary of Information Submitted by Proposers						
Monthly Cost \$25,705.00 \$22,405.78 \$22,219.32 \$26,978.06 \$40,964 \$264,060 \$268,869.36 \$266,631.84 \$323,736.72 \$491,56 \$40,964	PROPOSERS	Commercial	Imperial	Janitorial	Lincoln	Rainbow Brite	
Year	CRITERIA						
Ability to meet the stated service requirements Yes Yes Yes Yes Yes Yes Yes Y	Monthly Cost	\$25,705.00	\$22,405.78	\$22,219.32	\$26,978.06	\$40,964.14	
Past Performance based on Statement of Qualifications Yes	Yearly Cost	\$308,460.00	\$268,869.36	\$266,631.84	\$323,736.72	\$491,569.68	
Conformance to terms of the RFP comply compl	Ability to meet the stated service requirements	Yes	Yes	Yes	Yes	Yes	
Employee Selection, Training and Supervision comply	Past Performance based on Statement of Qualifications	Yes	Yes	Yes	Yes	Yes	
PROPOSER QUALIFICATION QUESTIONNAIRE Year been in business 26 25 14 50 26 Number of employees assigned to City need to obtain 12 11 12 need to o Reference Check - Completed 1 of 3 1 of 3 2 of 3 2 of 3 1 of 3 2 of 3 2 of 3 1 of 3 2 of 3 2 of 3 2 of 3 3	Conformance to terms of the RFP	comply	comply	comply	comply	comply	
Year been in business 26 25 14 50 26 Number of employees assigned to City need to obtain 12 11 12 need to o Reference Check - Completed 1 of 3 1 of 3 2 of 3 2 of 3 1 of 3 2 of 3 2 of 3 2 of 3 2 of 3 3 of	Employee Selection, Training and Supervision	comply	comply	comply	comply	comply	
Number of employees assigned to City Reference Check - Completed 1 of 3 1 of 3 2 of 3 Any contract terminations within 3 yrs None N	PROPOSER QUALIFICATION QUESTIONNAIRE						
Reference Check - Completed 1 of 3 1 of 3 2	Year been in business	26	25	14	50	26	
Any contract terminations within 3 yrs None No	Number of employees assigned to City	need to obtain	12	11	12	need to obtain	
Type of communication system between City & Staff: Minimum all empl provided pagers 24 hour dispatch, Customer Rep, & Mon-Fri: Field Sup, Gen Mngr, Acort Rep. 24-hour dispatch, Customer Rep, & Mon-Fri: Field Sup, Gen Mngr, Acort Rep. 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr to line / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact 24-hr Customer care center, 24-hr dilne / Account Mangers direct contact on supply 24-hr Customer care contact on supply Supplied to purply contract on the foliotact on supply Supplied to purply supplied to purply supplied to pu	Reference Check - Completed	1 of 3	1 of 3	2 of 3	1 of 3	2 of 3	
Type of communication system between City & Staff: Minimum all empl provided pagers 24 hour dispatch, Customer Rep, & Mon-Fir: Field Sup, Gen Mngr, Accnt Rep. 24-7 cell phones, fax. e-mail.	Any contract terminations within 3 yrs	None	None	None	None	None	
Firm's vacation and holiday policy Wes 11-holidays - 2 v 10 -holidays - 2 v 10 holidays per yr / eligible 11 holidays - 2 v 10 holidays per yr / eligible 11 holidays - 2 v 12 vws off prior to date of time off 12 yrand 40 hrs second year Yes Yes Yes Yes Yes Yes Yes Ye	Minimum all ampl provided pagers	Rep, & Mon-Fri: Field Sup,	24-7 cell phones, fax, e-mail,	center, 24-hr hot line / Account Mangers direct	manager & janitors monitored daily by supervisor / Periodic task	cell phone; email, texting	
Firm's vacation and holiday policy 5-days to 15 / 6- Holidays Yes Yes Yes Yes Yes Yes Yes Y	Currently possess sufficient inventory to service contract	service entire customer		Yes		Yes	
Organization chart of key personnel provided Comply		5-days to 15 / 6- Holidays		wks off prior to date of time	for vac after 90-days	11-holidays - 2 wks after 1/yr 5-yrs three wks; 4 wks- 15yrs	
Organization chart of proposed staffing provided comply co	Employee training program:	Yes	Yes	Yes	Yes	Yes	
Photograph of uniforms for employees Comply	Organization chart of key personnel provided	comply	comply	comply	comply	comply	
Drug and Substance abuse program: Mandatory pre- employ test, Continuous observation	Organization chart of proposed staffing provided	comply	comply	comply	comply	comply	
Drug and Substance abuse program: Mandatory pre- employ test, Continuous observation comply comply comply comply Location Local company- Fresno No - out of Stockton, Ca. Local company- Fresno Local company- Fresno Lemoore, Ca.	Photograph of uniforms for employees	comply	comply	comply	comply	comply	
Local company- Fresno No - out of Stockton, Ca. Local company- Fresno Local company- Fresno Lemoore, Ca. Current City of Fresno Rusiness License		comply	comply	comply		comply	
Current City of Fresno Business License	Location	Local company- Fresno	No - out of Stockton, Ca.	Local company- Fresno	Local company- Fresno	Lemoore, Ca.	
- compiy No Yes No Yes	Current City of Fresno Business License	comply	No	Yes	No	Yes	
Background Check comply comply comply comply comply	Background Check	comply	comply	comply	comply	comply	
Deficiencies/Exceptions Missing corporate signature authorization Stated pricing will change based on minimum wage increase (2016)	Deficiencies/Exceptions			based on minimum wage			
Notes - Revised 10/27/14 Current Supplier Non-Responsive		Current Supplier	Non-Responsive				