



Update ADA Self-Evaluation



January 10, 2017
Disability Advisory Commission
Shannon M. Mulhall, NIC, ACTCP
Americans with Disabilities Act Coordinator

Self Evaluation of Programs, Services, & Activities

1. Assess services for inclusion of persons with disabilities
2. Identify steps to address barriers
3. Determine timelines for completion



Citywide Findings

Bottom Line: Fresno is on the right track,
keep moving forward

Citywide Actions

- ◉ Contract Language
- ◉ Effective Communication Policy
- ◉ Accommodation Statement
- ◉ Update/Expand Staff Training
- ◉ Programs at Accessible Locations

Notable Department Action Steps

- ◉ Web and Technology Accessibility
- ◉ Emergency Operations Plan Updates
- ◉ Autism Response Resources & Tools
- ◉ Accessible On-Street Parking
- ◉ Defined Program Descriptions (PARCS)

Process and Timeline

1/4/16 – 2/10/16
COMPLETED
Self Evaluation Preparation

- Designate liaison
- Prepare surveys
- Prepare kick-off meeting

2/10/16-5/5/16
COMPLETED
Conduct Surveys

- Kick off meeting
- Liaison conducts dept. surveys
- Progress meetings

5/5/16 – 8/25/16
COMPLETED
Survey Analysis & Findings

- Analyze surveys
- Draft findings
- Meet w/ Directors
- Develop action steps

8/25/16 - 1/15/17
Public Review & Input

- Prepare Public Review Draft (8/25-10/15)
- Two Public Meetings (DAC)

1/15/17 - 3/16/17
Finalize & Approve

- Prepare Final Draft
- City Council approval

Next Steps

- ◉ **Community Input**
- ◉ Analysis of public comments
- ◉ Finalize plan
- ◉ Council adoption
- ◉ Implementation
- ◉ Annual tracking



Questions & Comments



Shannon M. Mulhall, NIC, ACTCP
Americans with Disabilities Act Coordinator

Shannon.Mulhall@fresno.gov

559-621-8716