

In-House Development Application Showcase

We serve our community by exploring, developing, implementing and supporting effective and innovative use of technology through teamwork, collaboration, innovation, and accountability to our departmental partners.



Digital City Approach

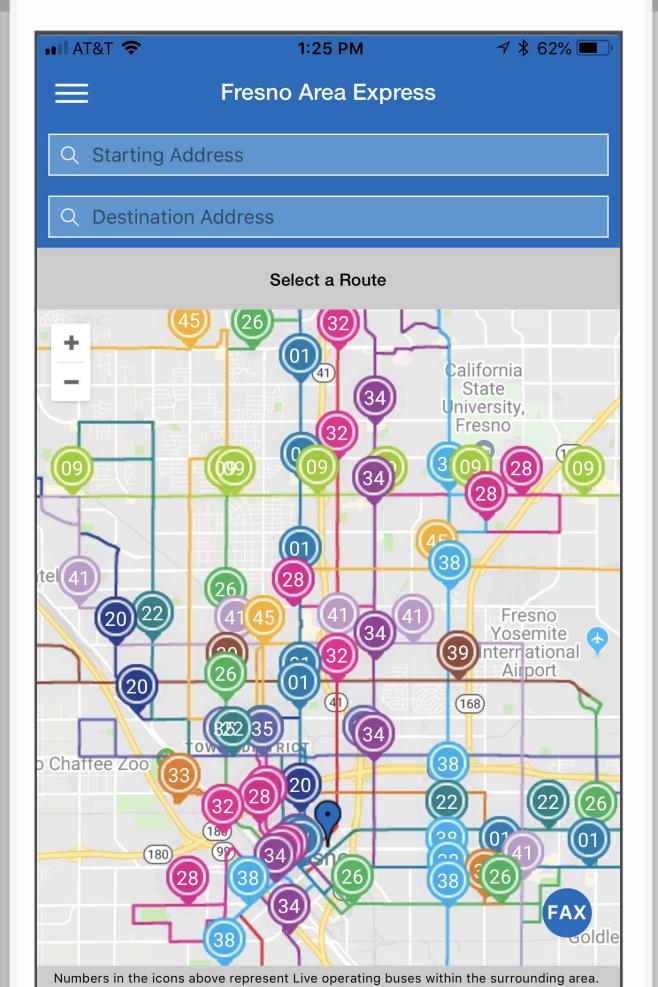
Smart cities use data and technology to create efficiencies, improve sustainability, create economic development, and enhance quality of life factors for people living and working in the City.



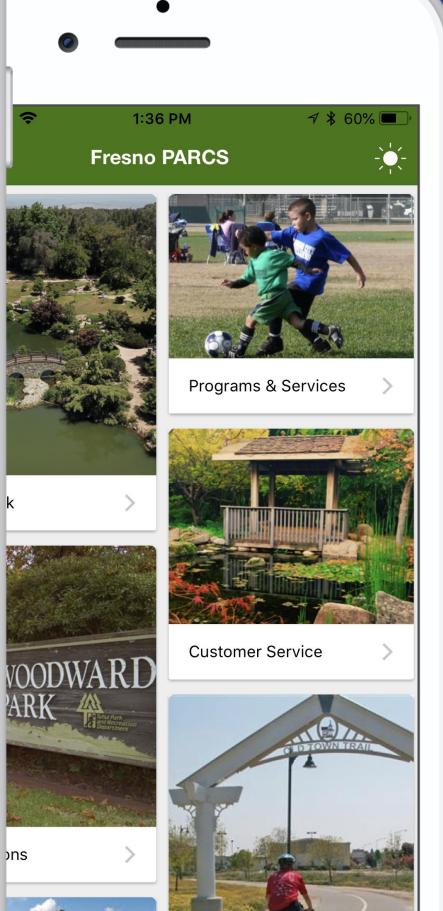




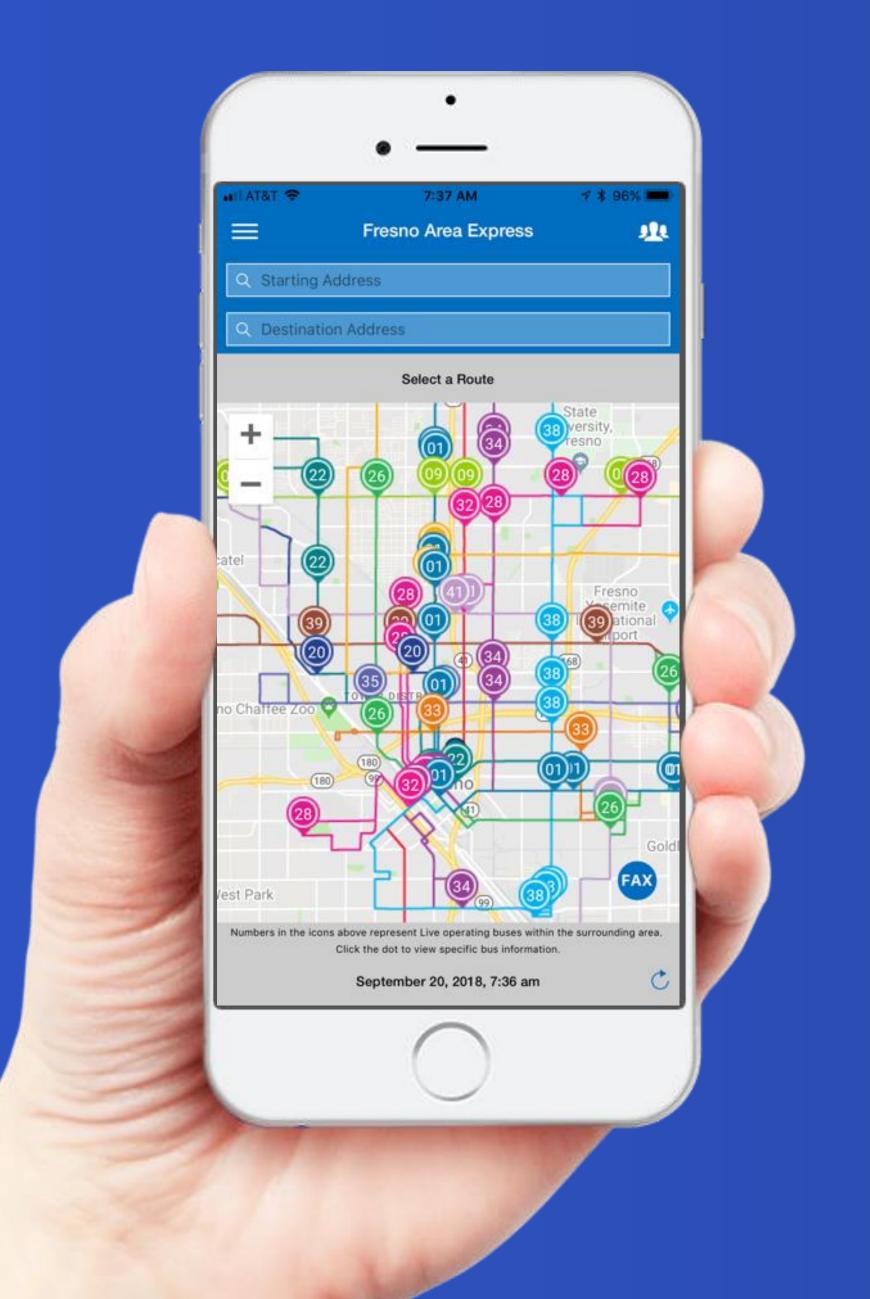




Click the dot to view specific bus information.







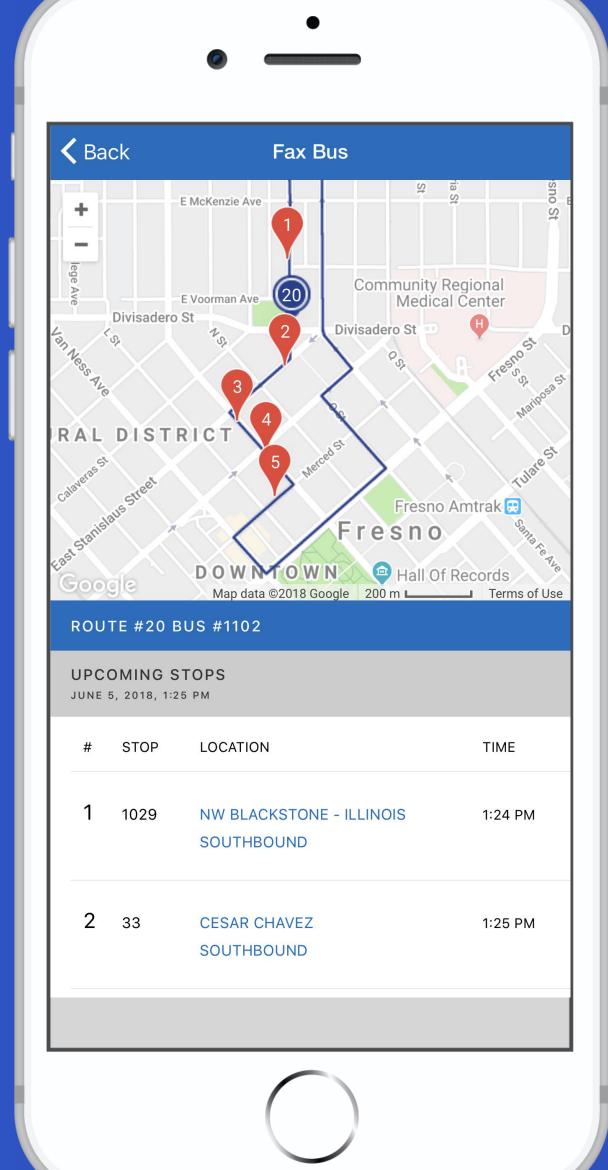
MyFaxBus App

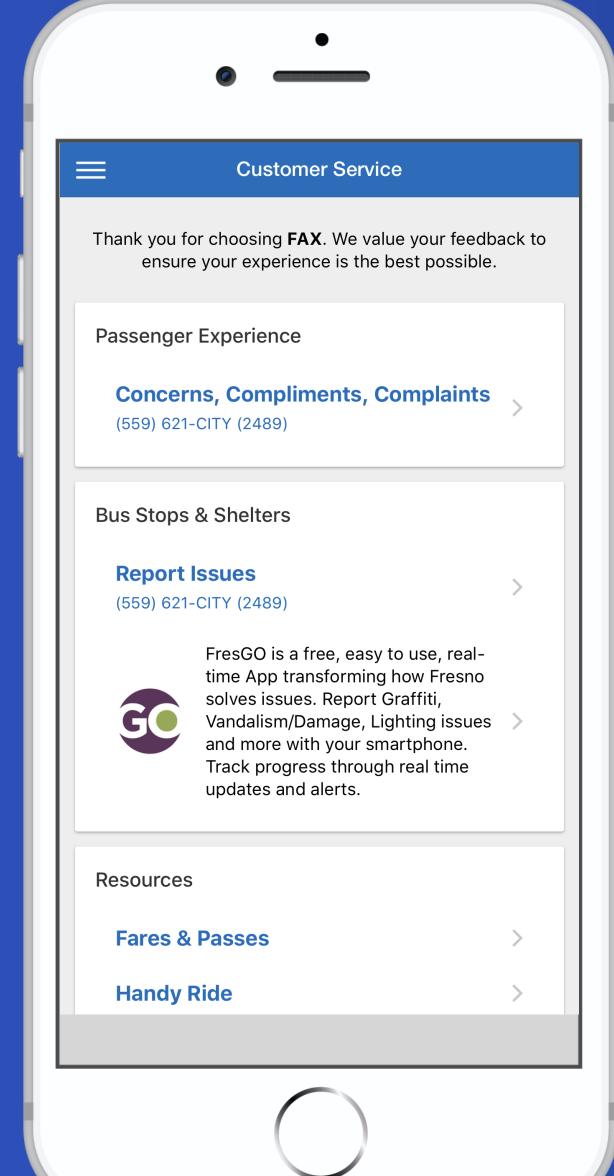
MyFaxBus is a free, easy to use, real time app for residents to track live buses, plan trips and ride the bus. It's easy!













Real Time Bus Locations

Up to the minute live bus locations and the next 5 upcoming bus stops



Trip Planner

Plan your trip within the City of Fresno



Translation

App available in Spanish and Hmong





Fulton District App

Visit downtown Fresno while using the Fulton

District App to learn about the history of the mall and public art collection.







Artwork



Landmarks



Amenities



Panoramas



Photo Gallery



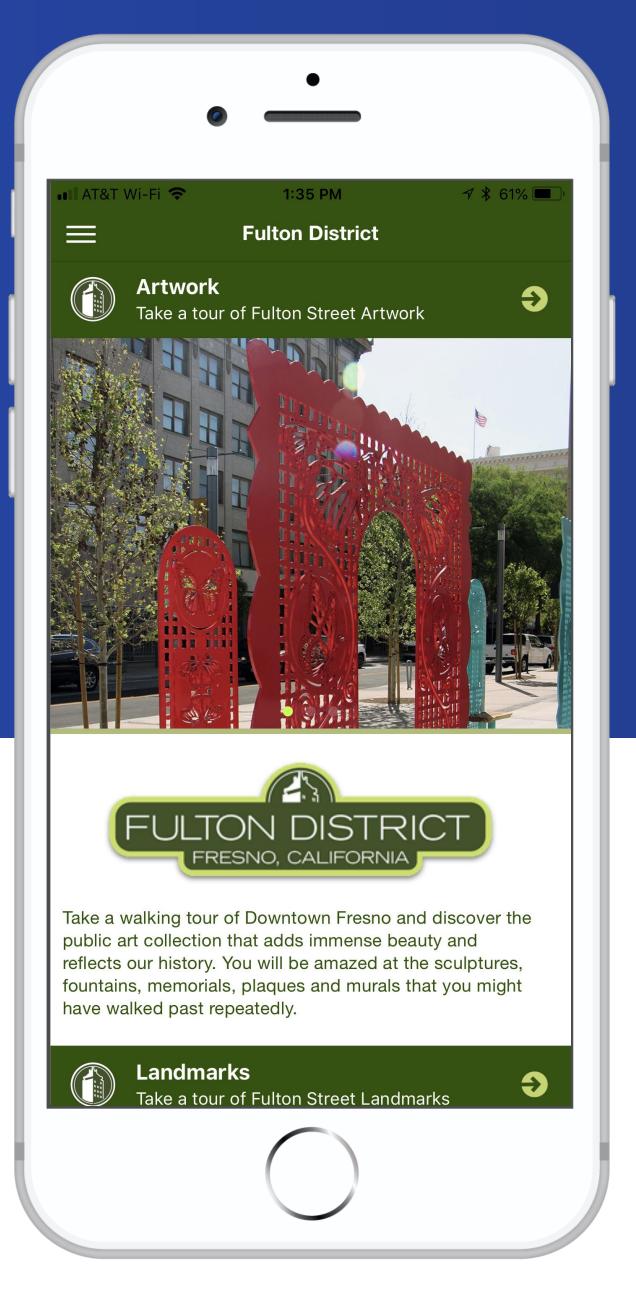
Timeline



3D Interactive Walks



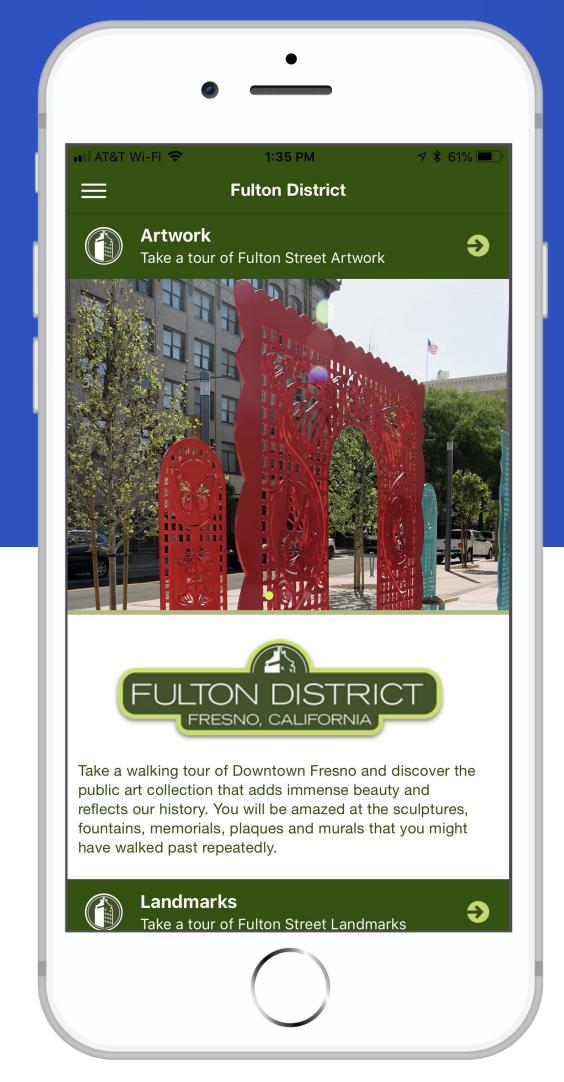
Challenges

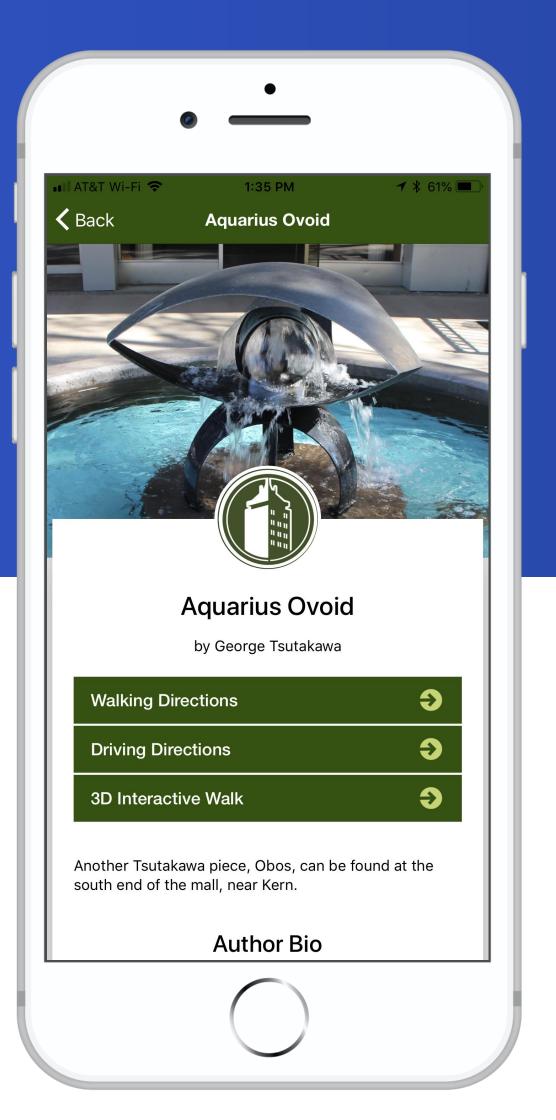


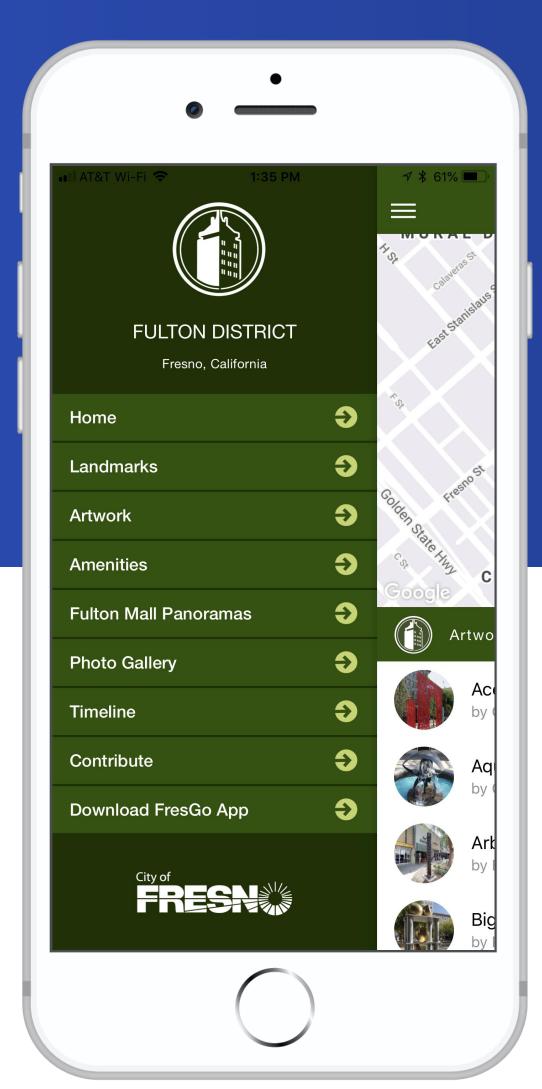


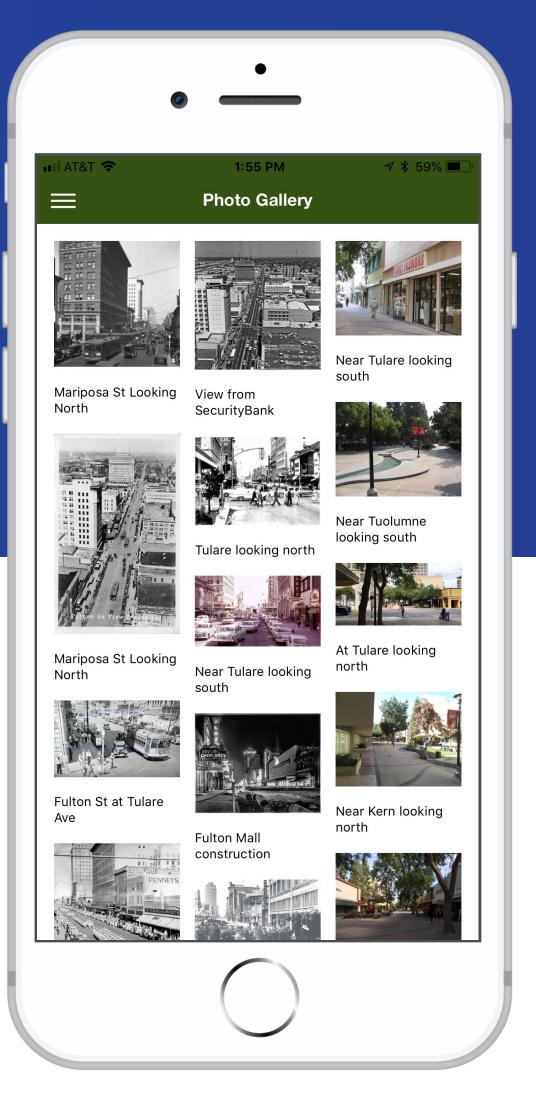
Fulton District App

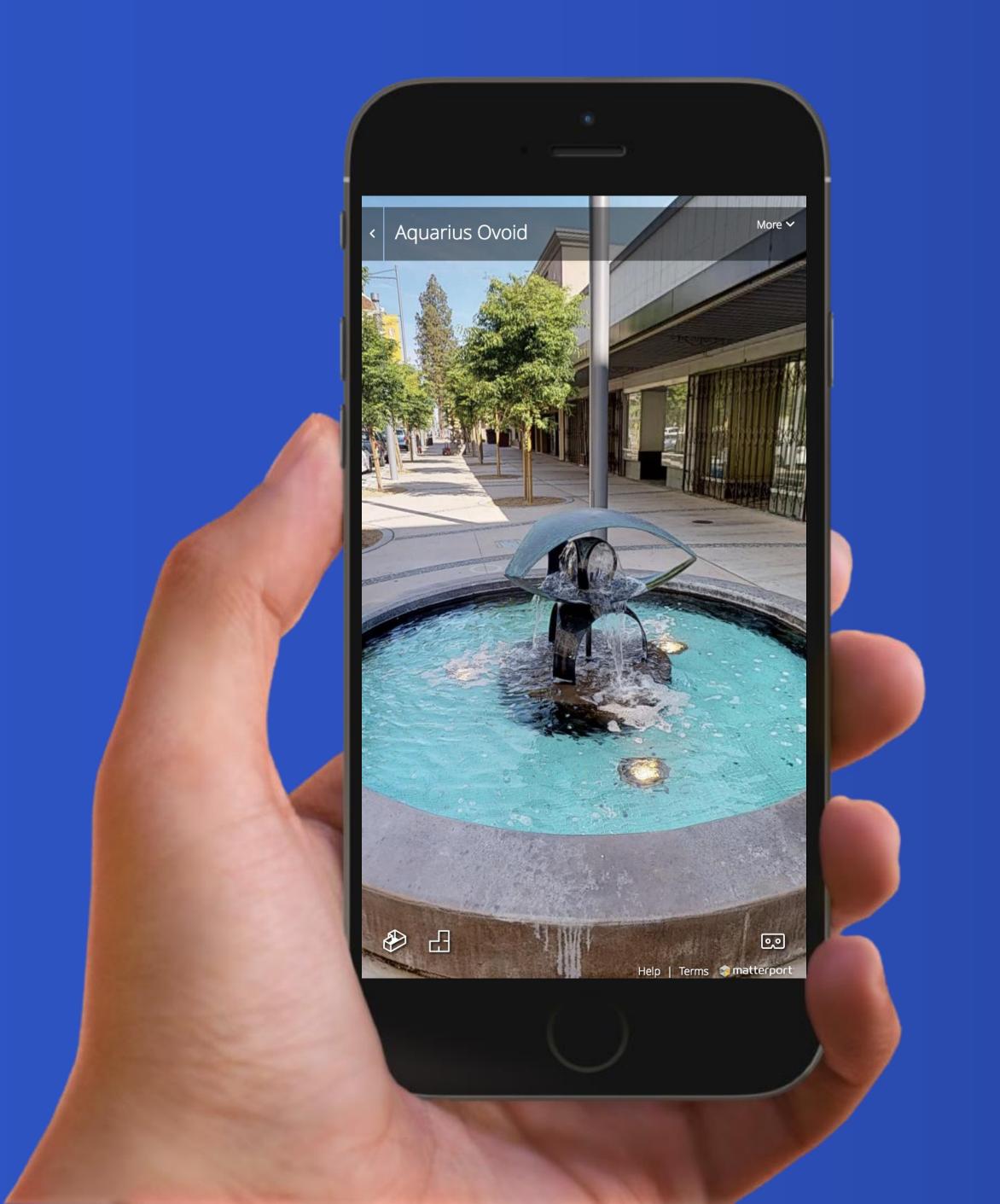












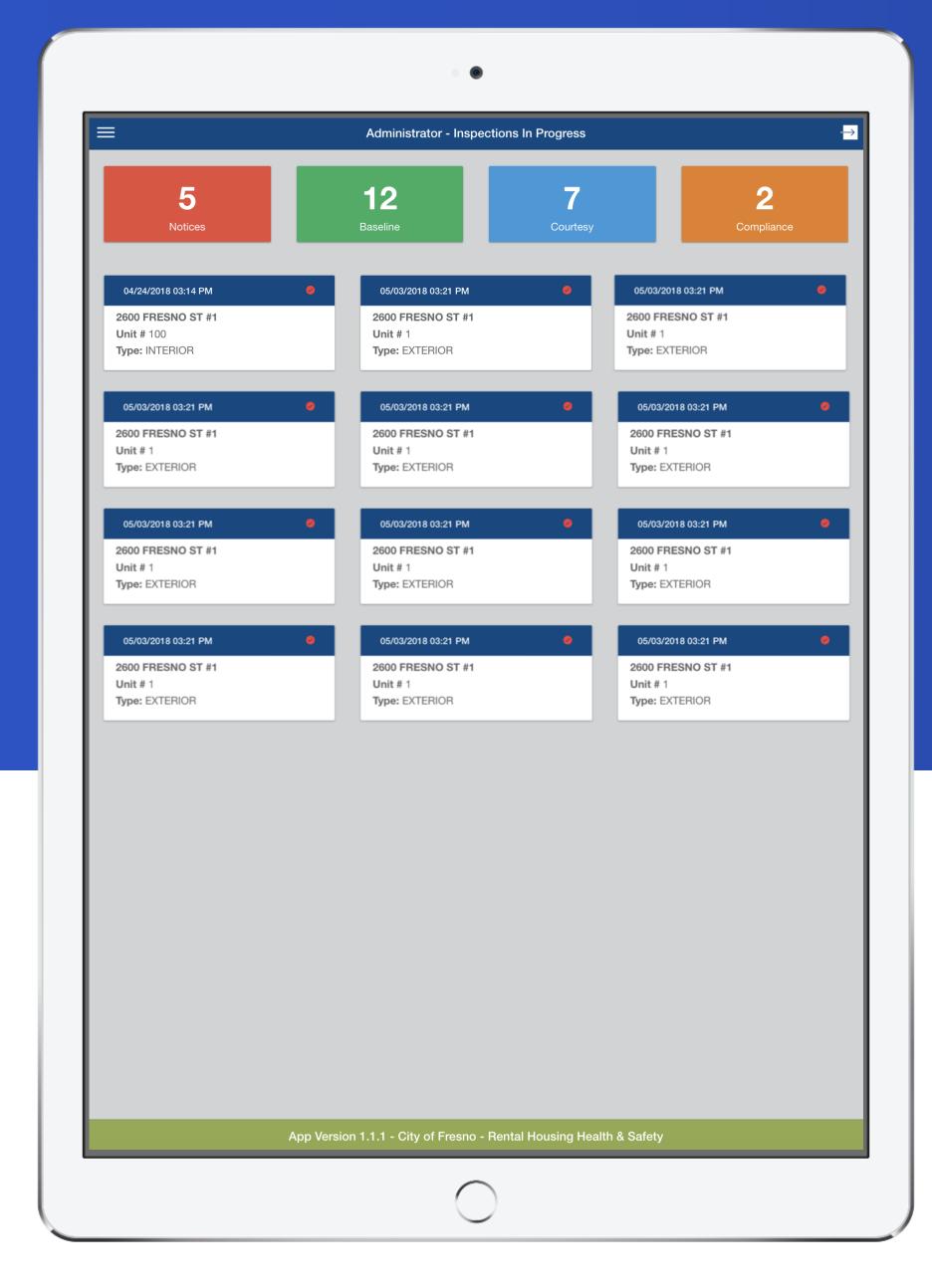


3D Interactive Walks

Walk downtown and explore the artwork on Fulton Street right from your phone or desktop computer. The technology used is also compatible with 3D wearable glasses.

View



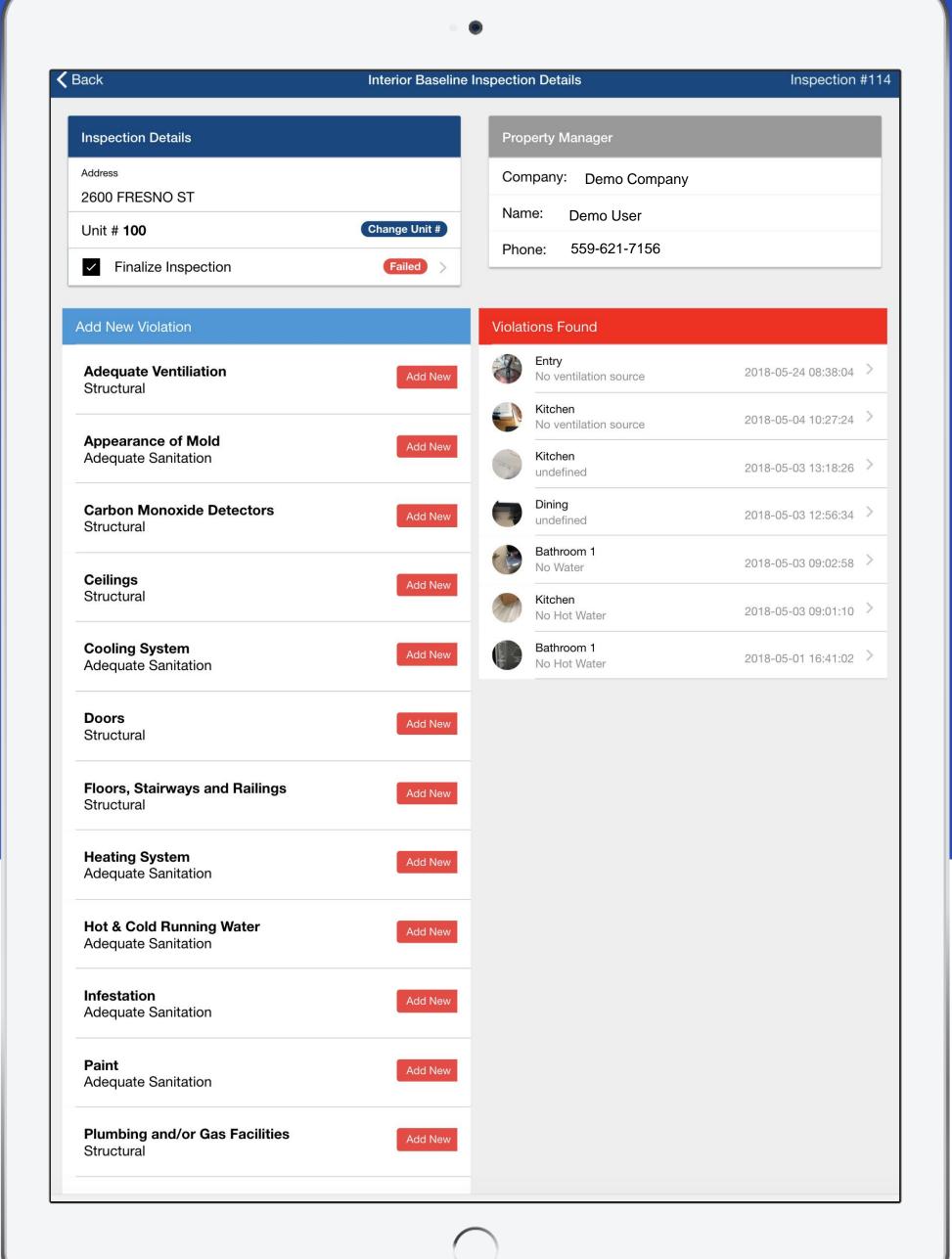




Rental Housing Inspector iPad Application

This app is tailored for the Rental Housing Inspectors to manage their day-to-day duties, from posting notices to performing inspections.

- **√** Faster inspections
- Inspection reports generated upon completion
- 100% mobile & field tested





Database Violation List

Pictures required per violation

Customer Arrival Notifications

Rental Housing Inspector iPad Application

The app has been developed and tested with the actual inspectors; it has been revised multiple times based on field tests so that inspectors can perform their jobs as expected.



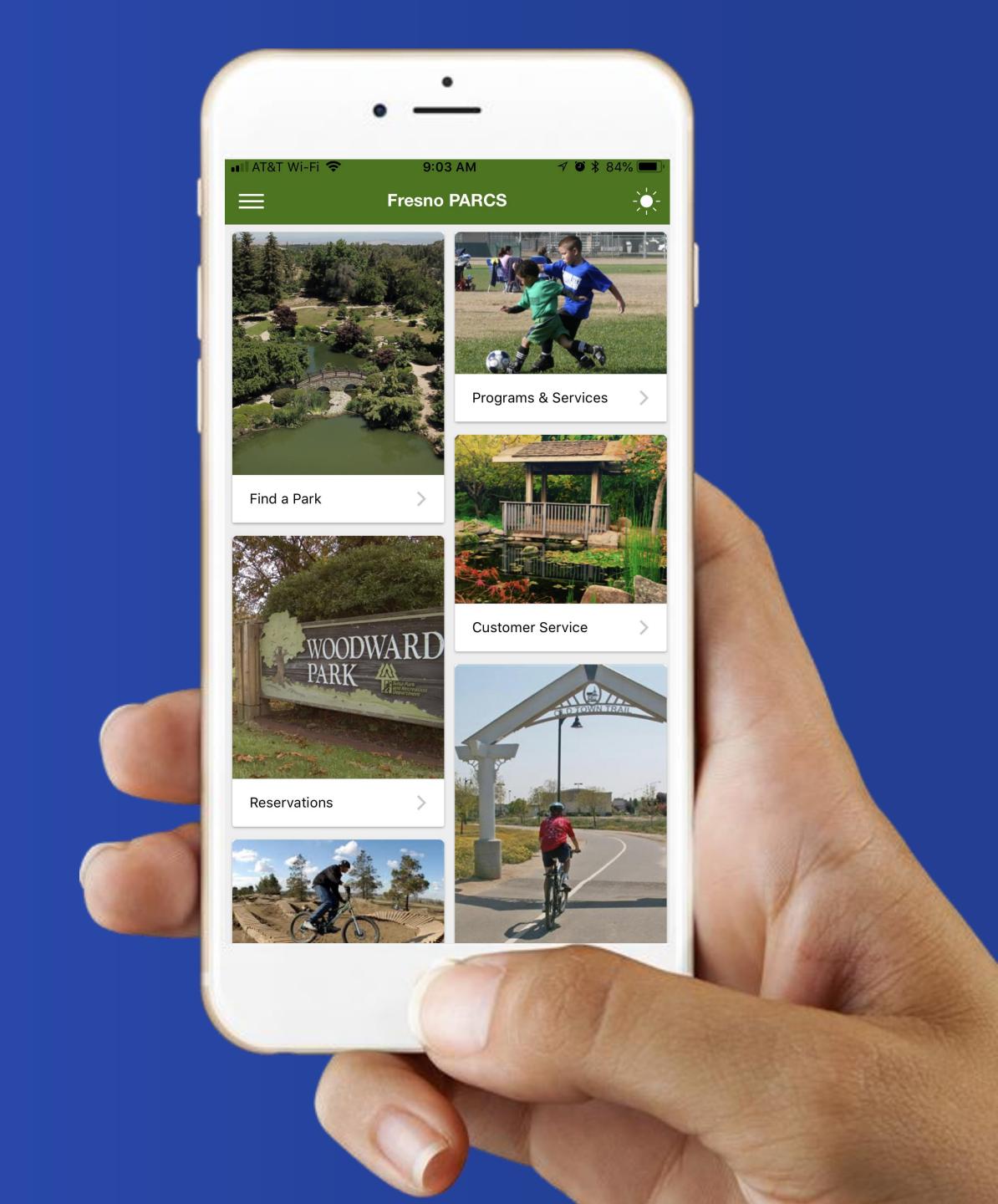
(In Progress)

Fresno PARCS app

Find all parks and trails within Fresno, learn about programs and services, reserve a park and a lot more...

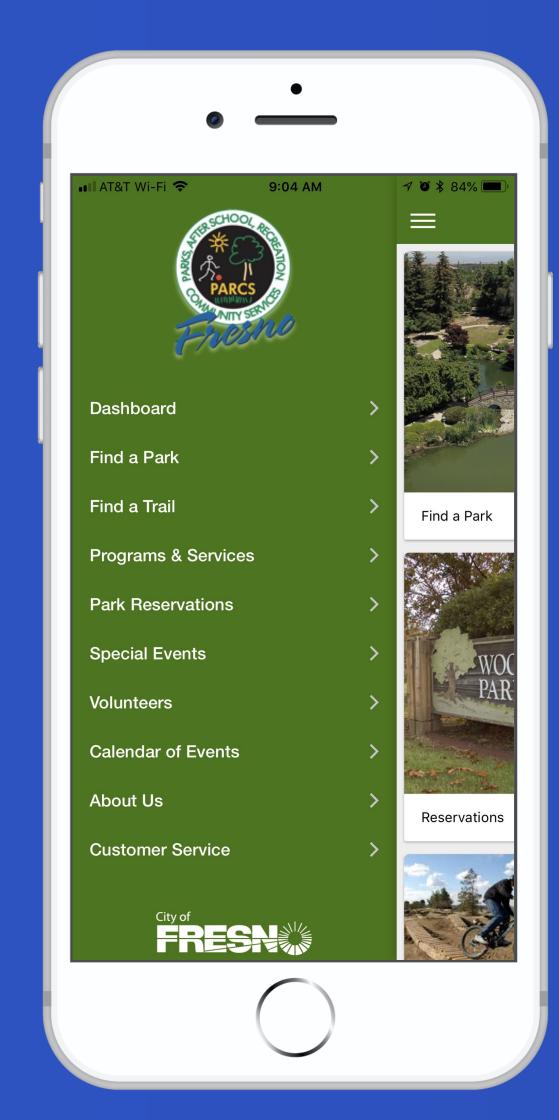


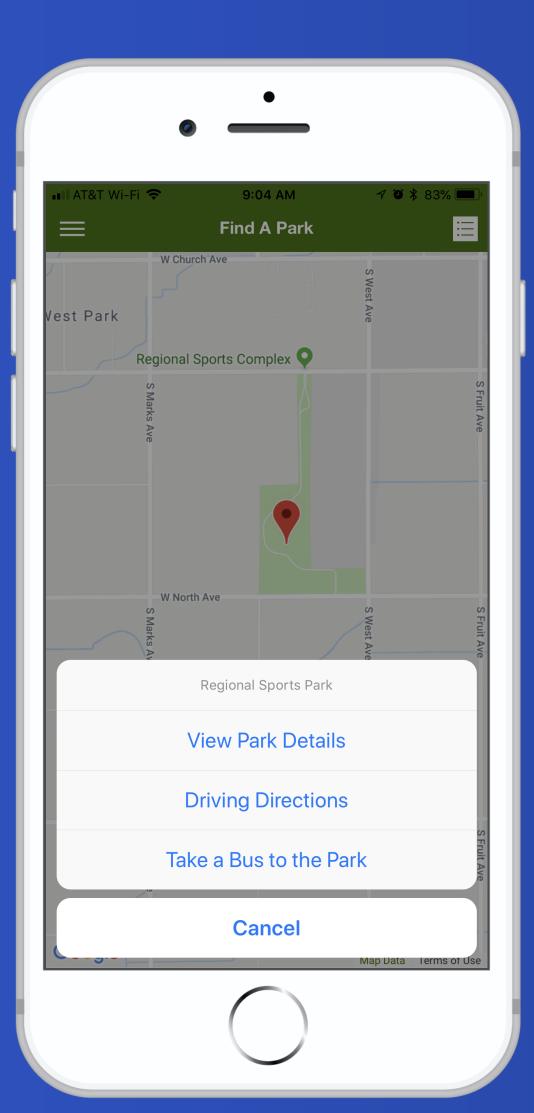


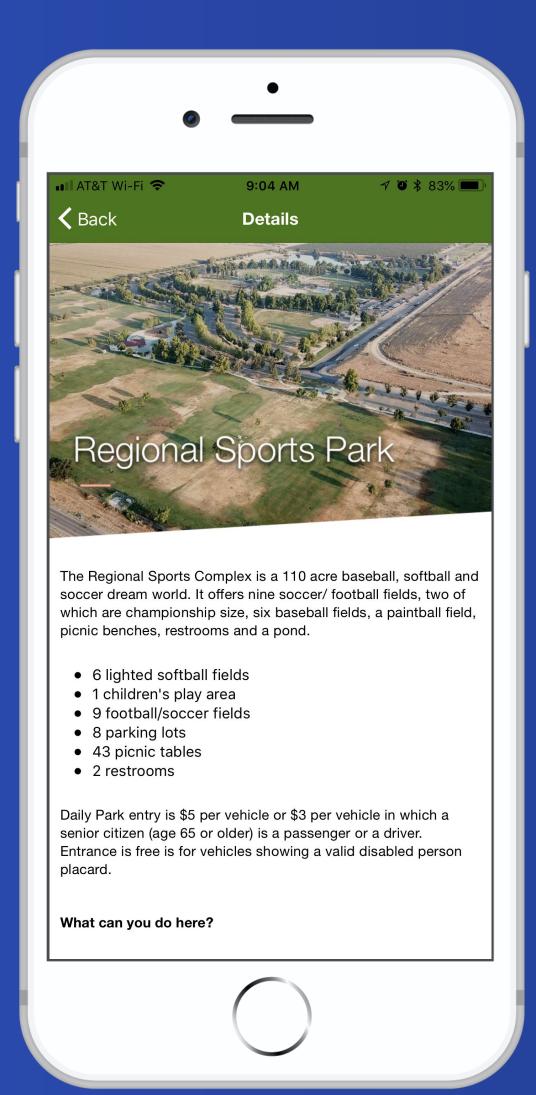


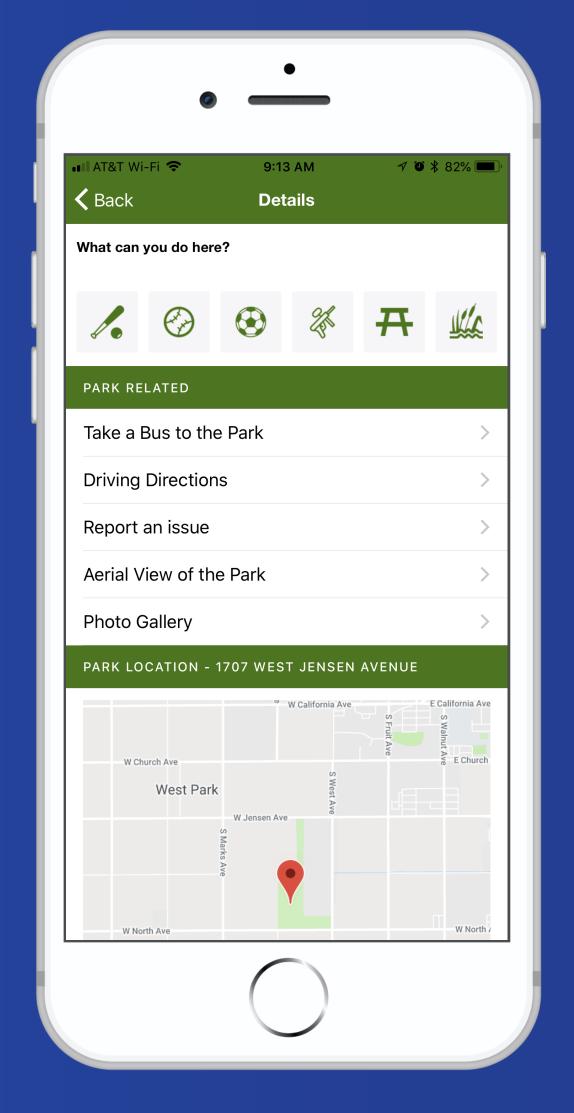


Fresno PARCS app



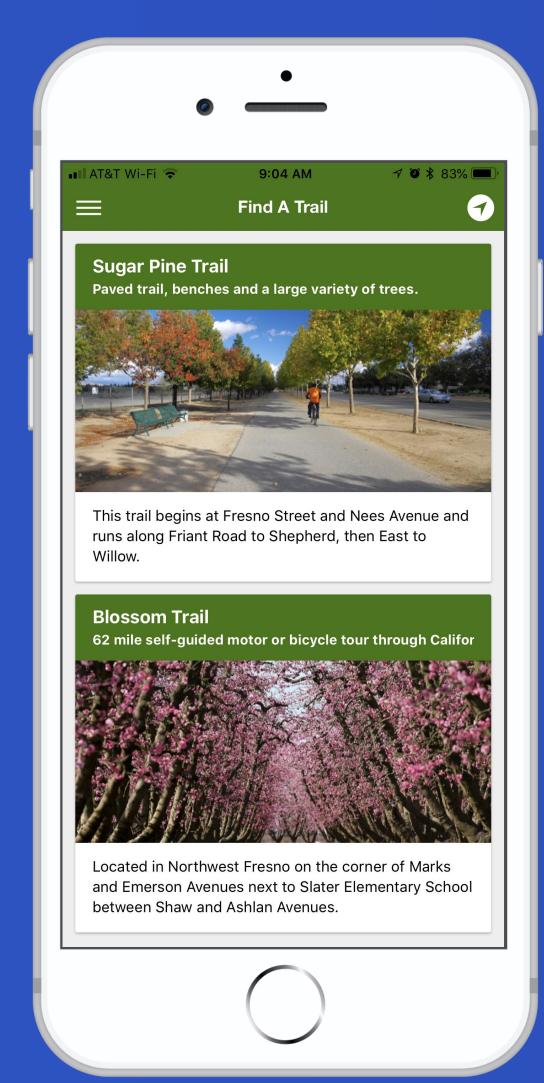


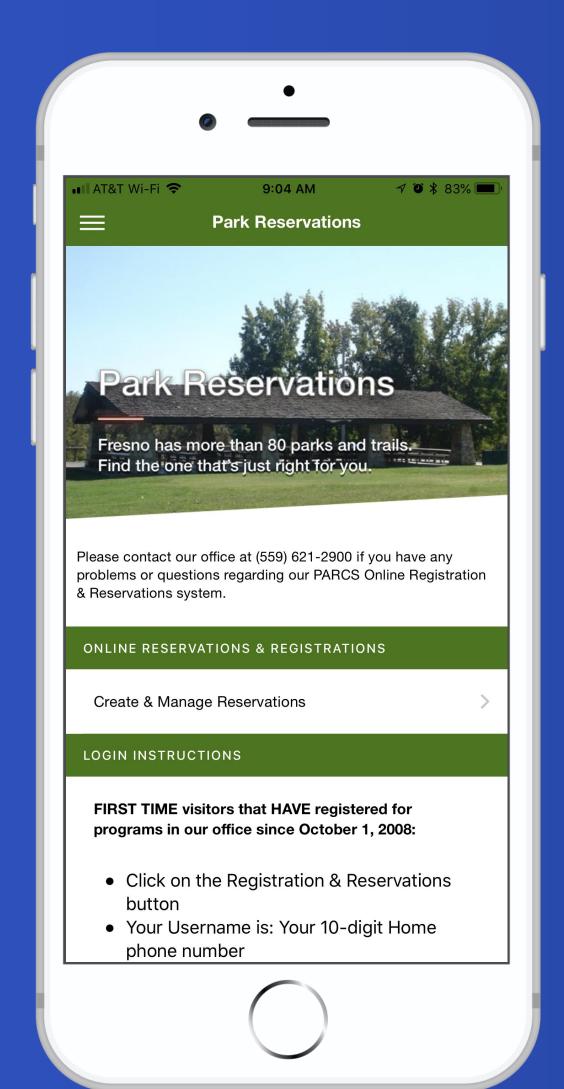


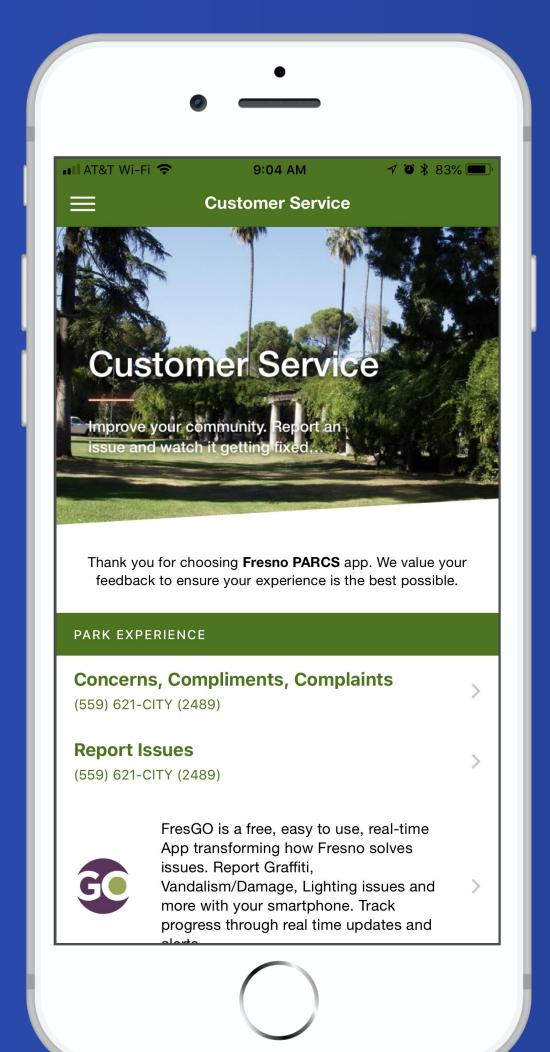


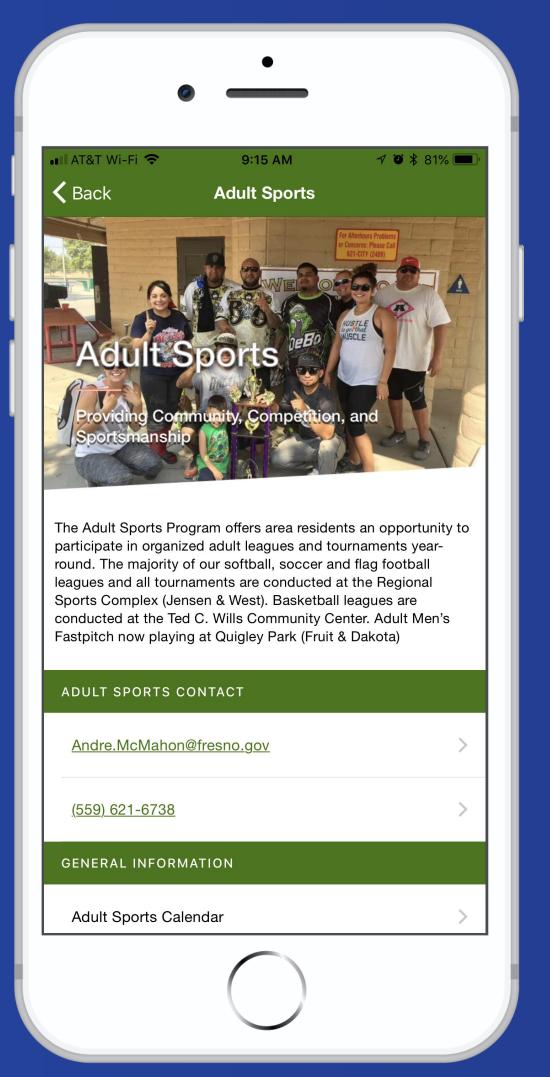


Fresno PARCS app









Drone videography of City of Fresno parks

<u>View</u>









City of Fresno Department of Public Utilities







Account Driven

App is personalized for each user; focusing on the services they receive including their Solid Waste pick up day.

One Stop Shop

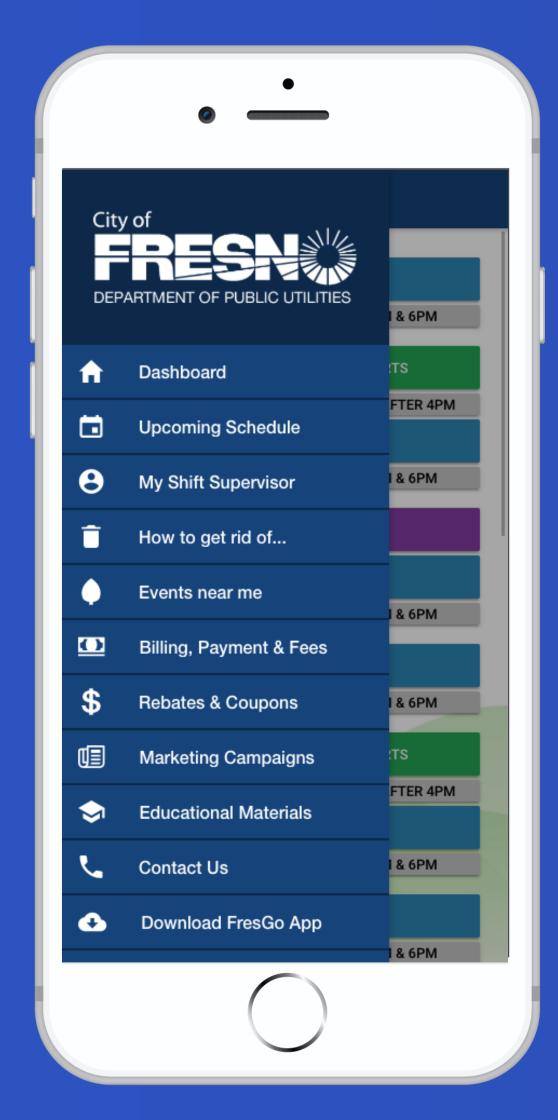
Find drop-off locations, contact the city, report issues through FresGO, and a lot more

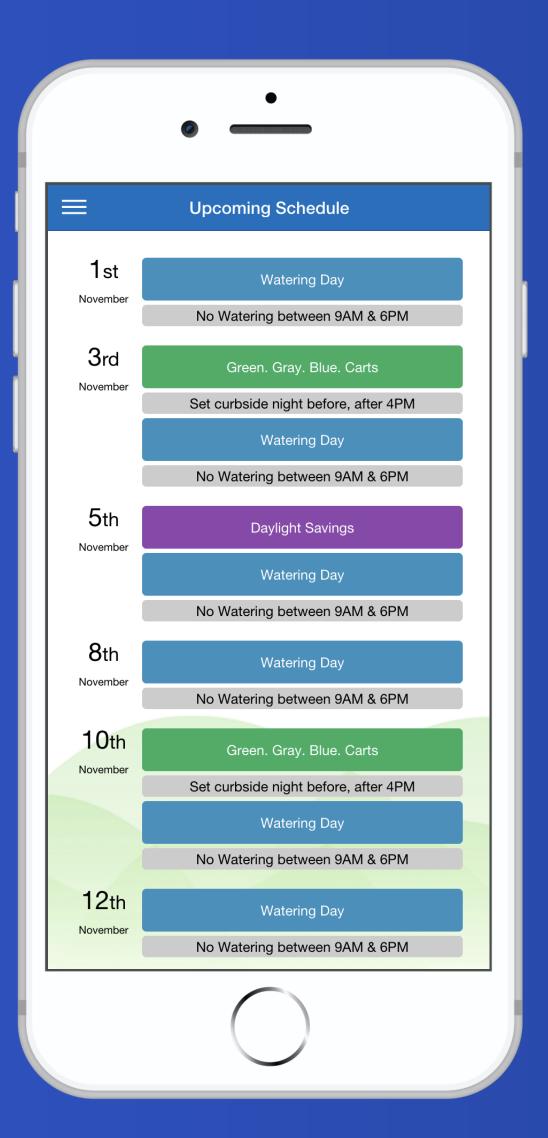
MOBILE APP FEATURES

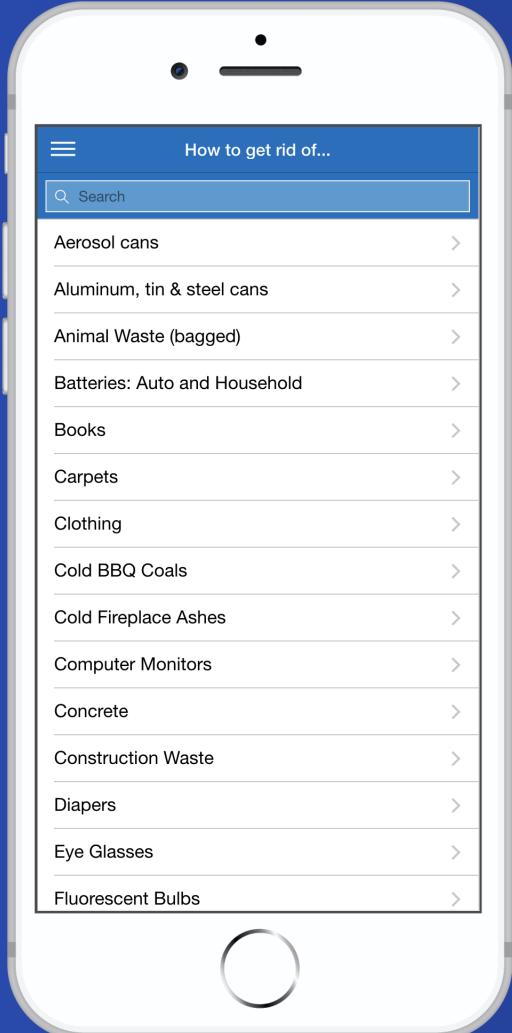
The goal of this app is to make it a one stop shop. Within this app users can find when their solid waste pickup is scheduled, or if it has been rescheduled due to a City holiday. Users can receive alerts, submit issues, contact the City, etc.



City of Fresno Department of Public Utilities







Motor Oil

Used Motor Oil & Oil Filter Recycling

Motor oil (new and used) is toxic. You can help keep our city clean and reduce waste by recycling. Remember that one gallon of motor oil can contaminate one million gallons of drinking water, a one-year supply for 50 people. In fact, used motor oil accounts for 40% of oil pollution in America's waterways. Please recycle used motor oil. DO NOT pour it on the ground or into the storm drain.

Currently 90% of used oil filters are not recycled. However, recycling one ton of used oil filters recovers 1,700 pounds of steel and up to 60 gallons of used motor oil.

Residential Curbside Recycling



Have your used motor oil and/or oil filter picked up at your home through the once a week Residential Curbside Collection (available to Fresno's single family residential customers only, with a limit of two gallons per week). The City offers special program containers FREE OF CHARGE.

- Call (559) 621-1452 and request free containers for used oil and/or oil filters (use special program containers only). Containers will be delivered by the Solid Waste Management Division.
- Pour used oil into the program container (make sure oil is not contaminated with water or any chemicals).

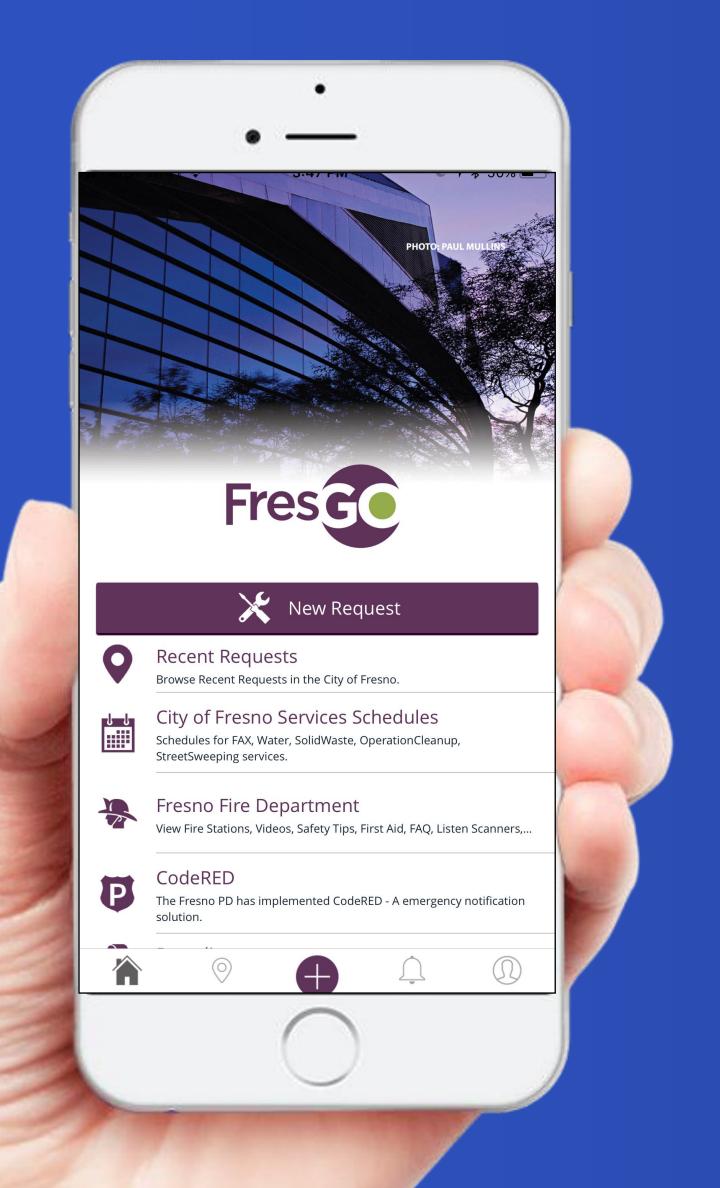


Coming Soon

- COOP App (Continuity of Operation Plan)
- Rental Housing User App







FresGO App

FresGO is a free third party vendor app, easy to use, real-time platform transforming how Fresno solves issues.

Report infrastructure and non-emergency public safety issues with your smartphone or computer. Track resolutions and receive real-time updates and alerts.

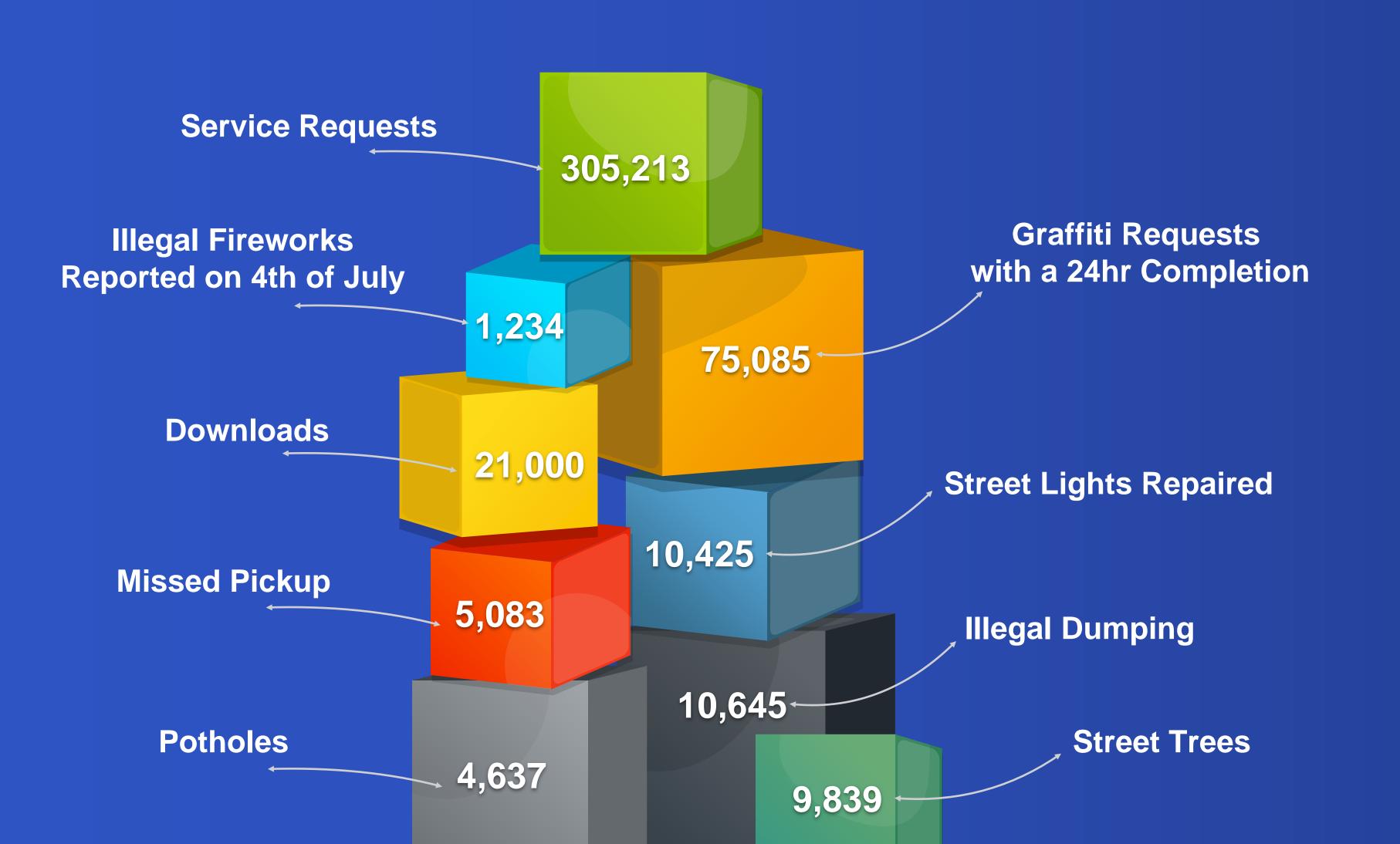


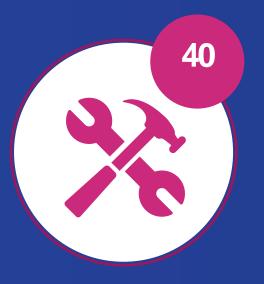




FresGO App

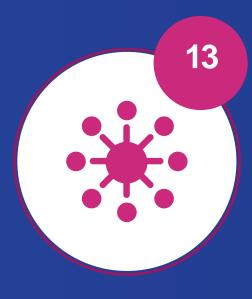
Completed Requests Since June 30, 2015





Unique Service Request Types

From water, street issues, traffic, potholes, illegal dumping, street trees & more...



City Departments Involved with FresGO

Every department within the City gets updates and tasks to perform within FresGO



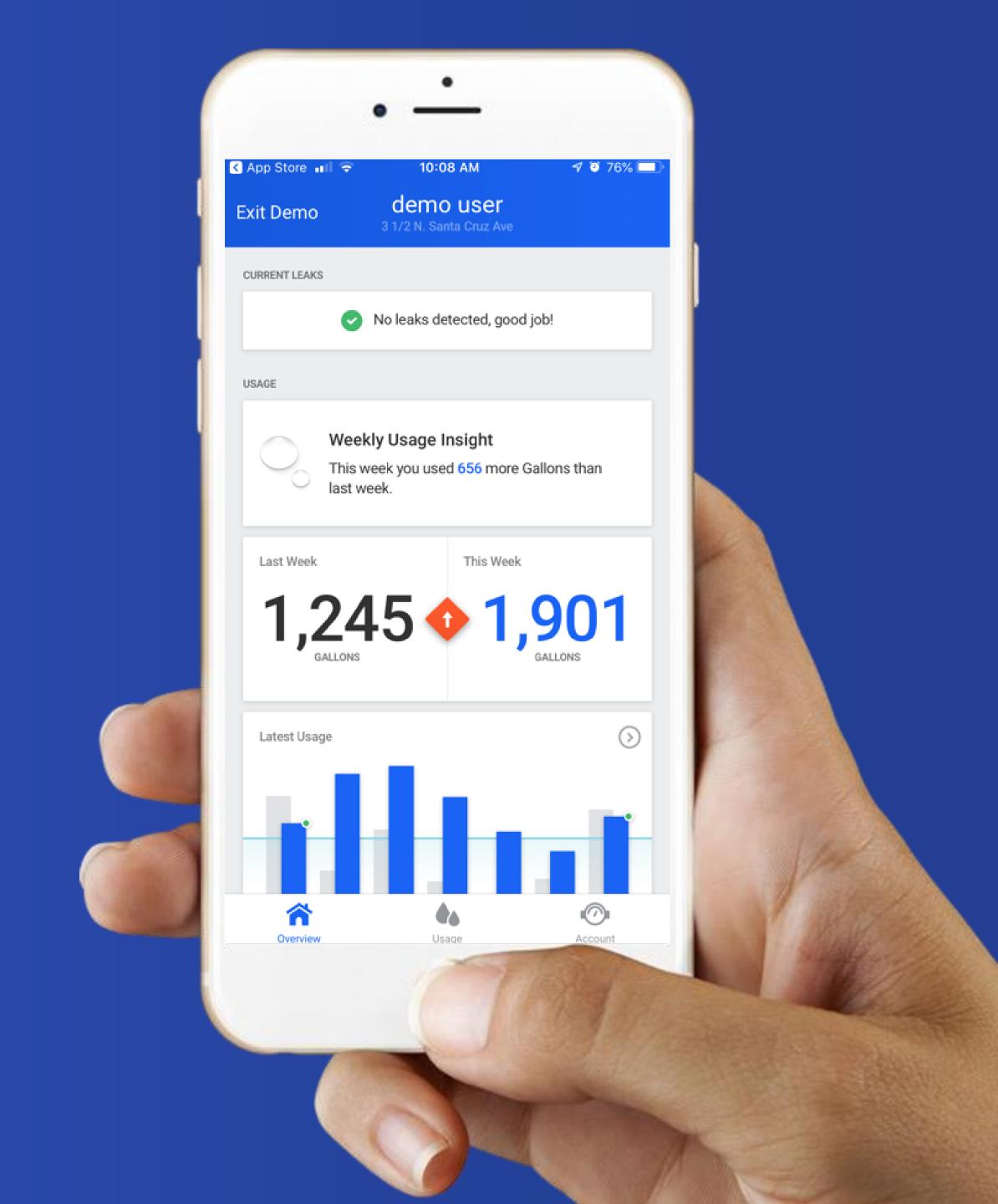


Eye On Water App

EyeOnWater allows you to connect to supported water utility accounts and see your latest water usage. Understand how much water you use, detect leaks, and discover trends for when you use the most water.









Eye on Water App

