

DAC Achievement Award Nomination Form

Nominee Information

Nominee Name - Planet Fitness

Nominee Email -

Nominator Information

Nominator Name – Chenier Derrick

Nomination Category – Organization

Nominated for:

- Improving the quality of life for individuals with disabilities.
- Advocacy for issues pertaining to individuals with disabilities.
- Volunteerism that has a positive impact on individuals with disabilities.
- Development of new programs or services impacting individuals with disabilities.
- Customer service to individuals with disabilities that is above and beyond the standard.

Nomination Statement

Planet Fitness on N. Blackstone and W. Shaw have gone above and beyond to make sure my friends and I have good experiences while using their facilities. We have been recommending them to other disabled people we know and they have also had great experiences. The staff always makes sure that we can check in and get around the gym.

Often public gyms will try to discourage disabled people from using their gyms. I have seen many people that were never into fitness gain an appreciation for it due to the amazing service at Planet Fitness. Along with the great staff, the facilities are arranged in a manner that is easy to navigate and has braille signs on their locker rooms.

Letter of support #1

My experience with public gyms up until now has been ok. When I started going to Planet Fitness I was amazed with the staff. They have been extremely helpful every time I go. Whether I have a question or need some assistance finding equipment, the restrooms or even the massage tables. Not every gym takes time to make sure that people with disabilities can get a good work out in just like everybody else. Planet Fitness makes me feel comfortable so that I can focus on my work out instead of the small stuff like getting lost or not being able to find any of the exercise equipment. When I get asked where I go to lift, I tell them I go to Planet Fitness because they treat everybody like family.

Joey Ruiz

Letter of support #2

August 1, 2019

Greetings Disability Advisory Commissioners!

I am writing a letter of support for Chenier Derrick's nomination of Planet Fitness, both the West Shaw and North Blackstone locations for exceptional customer service for people with disabilities. The staff are welcoming, helpful, friendly, and supportive.

It has been our experience, and the experience of others that the staff takes time out of what they are doing to assist us to work out equipment, take our bags, and greet us with a smile on their face. They make sure that we are receiving the assistance needed to complete our work outs to maintain a healthy lifestyle; which improves the quality of our lives.

I was terrified to join a gym because of being blind and not knowing where things were or even how to work some of the equipment, the staff at Planet Fitness made me feel welcome and set my mind at ease. They are truly great individuals who deserve recognition.

Sincerely,

Sarah Harris

President, CCB Fresno