## **DAC Achievement Award Nomination Form**

### **Nominee Information**

**Nominee Name** – Neighborhood Revitalization Team: Silvestre Gomez, Francisco Gastelumrivera, Alice Green, Erica Castaneda

# **Nominator Information**

Nominator Name - Phil Skei

Nomination Category - City of Fresno Employee or Department

#### Nominated for:

- Improving the quality of life for individuals with disabilities.
- Customer service to individuals with disabilities that is above and beyond the standard

#### **Nomination Statement**

A code case that has been opened over two years was not garnering compliance from the owner. When the case was assigned to Inspector Gastelumrivera he identified that Mr. Tahami had a disability that was preventing him from complying. Therefore, instead of citing Mr. Tahami for non-compliance, Inspector Gastelumrivera brought in Community Coordinator Alice Green, Sr. Inspector Silvestre Gomez, and ADA Coordinator Shannon Mulhall to work with Mr. Tahami on compliance. Because this effort was so successful, the team was also able to work with Erica Castaneda from the Housing Division to get Mr. Tahami a new roof, and an exterior paint job which is scheduled for the coming months. This was a wonderful example of staff utilizing their training to identify the needs of a member of our community, providing him the necessary resources to gain compliance, and improving his quality of life.







