

City of Fresno

Community Compliance / School Area Team / Rental Housing

Virtual Inspection Program

What is a “Virtual Inspection”?

A “Virtual Inspection” is a remote inspection of conditions at a property, completed through the aid of technology and software.

How is it done?

- A contact call is initiated by an inspector using virtual meeting software
- The tenant, applicant, reporting party, accepts the call and begins video from their end of the call
- Inspector records the inspection, ends call
- Still photos are taken from the video and become the inspection photos that support the correction notice
- Case proceeds as normal

What software / hardware is used?

Current City approved programs:

- Zoom
- Cisco Web Ex

Possible additional solutions used by other agencies:

- Skype
- Facetime
- Facebook Messenger
- Google Duo

Benefits of a Virtual Inspection Program

- Minimizes public contact / Health and safety concerns
- Efficient use of time and resources increases productivity
- Improves safety for residents and inspectors
- Less “road time” for inspectors in the field, reducing pollution and risk of potential accidents
- Costs for deploying the software covered under CARES Act

Cities Using Virtual Inspections

***Not a comprehensive list

City	Use
Anaheim	Code Enforcement, Building and Safety
Beaumont	Building and Safety
Davis	Building and Safety
Indio	Building and Safety
Los Angeles County	Building and Safety
Palmdale	Building and Safety, Housing inspections
Sacramento	Building and Safety
San Mateo	Building and Safety
Santa Ana	Building and Safety
Sausalito	Building and Safety
Signal Hill	Building and Safety, Housing inspections
Yorba Linda	Building and Safety