



Legislation Details (With Text)

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Title: Approve a 3-year agreement with the County of Fresno to receive County Aid Dispatch services for \$3,086,756.

Sponsors: Fire Department

Indexes:

Code sections:

Attachments: 1. 23-742 County Dispatch Agreement

Date	Ver.	Action By	Action	Result
5/25/2023	1	City Council	ADOPTED	Pass

REPORT TO THE CITY COUNCIL

FROM: BILLY P. ALCORN, Interim Fire Chief
Fire Department

SUBJECT:
Approve a 3-year agreement with the County of Fresno to receive County Aid Dispatch services for \$3,086,756.

RECOMMENDATION

Staff recommends the City Council approve a 3-year agreement with the County of Fresno to receive County Aid Dispatch services. The terms of the agreement include fees of \$1,008,612.00 in Fiscal Year 2024; \$1,028,784.00 in Fiscal Year 2025; and \$1,049,360.00 in Fiscal Year 2026.

EXECUTIVE SUMMARY

The City of Fresno (City) has been under a dispatch agreement with the County (County) of Fresno since February 1, 2006. The current agreement terminates on June 30, 2023. Under this 3-year agreement, the Fire Department will continue receiving County Aid Dispatch services through June 30, 2026.

BACKGROUND

The Fire Department receives in excess of 50,000 calls for dispatch each year. Under the dispatch agreement, such calls are transferred to the County’s dispatch network - County Aid Dispatch (CAD). The CAD system then dispatches the calls to the appropriate responder/agency depending on the type of emergency. CAD system provides emergency responders and the public with efficient and improved response time. With the high volume of dispatched calls for Fire Department services each year, this County service is a necessary and essential element of Fire Department operations and

public safety.

The dispatch agreement also relieves the City from having to purchase and maintain expensive dispatch equipment and networks. Under the agreement, all CAD systems and equipment are owned and maintained by the County. The CAD system ensures that all necessary reporting and statistical information is maintained, stored, and filed as appropriate.

The public is best served to have a unified/consolidated dispatch system. A unified system greatly enhances communication and coordination, which ultimately improves response time during emergency situations. The County has the necessary communications equipment and networks in place to effectively serve the City of Fresno and neighboring agencies.

For the past decade and beyond, the Fire Department has been under contract with the County to have emergency calls routed to the County's dispatch system. Trained dispatchers ensure calls are prioritized, properly channeled, and communicated to the appropriate agencies and responding units. Service experience has proven to be an effective and efficient since the agreement has been in place.

The Fire Department is requesting a 3-year agreement at this time. Over the past year, both the County and the Fire Department have completed a comprehensive review of terms, scope, updates, costing, and other considerations to ensure the agreement is in the best interest of the Fire Department and County.

ENVIRONMENTAL FINDINGS

This is not a project pursuant to CEQA Guidelines section 15378.

LOCAL PREFERENCE

Local preference was not implemented as the County of Fresno is the only entity able to perform this service.

FISCAL IMPACT

The contract will not go into effect until July 1, 2023. The contract was built into the Fire Department's Fiscal Year 2024 budget. Funding for the remaining two years will be included in the budget for the given fiscal year.

Attachment:
County Dispatch Agreement