



Legislation Details (With Text)

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**On agenda:** 2/8/2018    **Final action:** 2/8/2018

**Title:** Approve renewal of Oracle Public Sector Technical Support Services for 4 years, not to exceed \$355,000 per year.

**Sponsors:** Information Services Department

**Indexes:**

**Code sections:**

**Attachments:** 1. Oracle Public Sector TSSA\_QUOTE\_2018.pdf, 2. Oracle Public Sector Technical Support Services Agreement 2017\_EXECUTED.pdf

Date	Ver.	Action By	Action	Result
2/8/2018	1	City Council	approved	Pass

**REPORT TO THE CITY COUNCIL**

**February 8, 2018**

**FROM:** BRYON HORN, Chief Information Officer  
Information Services Department

**SUBJECT**

Approve renewal of Oracle Public Sector Technical Support Services for 4 years, not to exceed \$355,000 per year.

**RECOMMENDATION**

Staff recommends that City Council authorize the Chief Information Officer to approve the renewal of Oracle Public Sector Technical Support Services for 4 years, not to exceed \$355,000 per year.

**EXECUTIVE SUMMARY**

On February 20, 2004, the City of Fresno (City) entered into an agreement with Oracle America, Inc., (Oracle) for support services including technical support, patches, fixes and upgrade rights. These services cover database and related products that the City owns and uses including PeopleSoft, GIS as well as other departmental applications that are used by Fire, Police, Fleet, FAX, Risk and Airports. Annual support fees are appropriated in the FY18 Information Services Department (ISD) budget.

**BACKGROUND**

The City purchased Oracle database and related software in 2004 which requires vendor technical support as well as entitlement to patches, fixes and software updates. The Agreement has a history of three to five year terms and requires renewal of the Agreement at the end of the term. The database software covered by this Agreement includes City core services such as PeopleSoft Financials, PeopleSoft Human Resources, GIS and applications for Fire, Police, Fleet, FAX, Risk and Airports. The annual fee may vary from year to year, however staff shall not renew if the annual fee exceeds \$355,000. The average annual increase has been 3% per year for the last five years.

The City Attorney's Office has reviewed and approved as to form.

## **ENVIRONMENTAL FINDINGS**

Not a project for the purposes of the California Environmental Quality Act.

## **LOCAL PREFERENCE**

Local preference not implemented because this item is a renewal of an existing agreement.

## **FISCAL IMPACT**

Funding for this purchase is appropriated in the ISD's Fiscal Year 2018 Budget; therefore, no additional funds are required.

Attachments:

Oracle Support Services Order Document\_QUOTE\_2018

Oracle Public Section Technical Support Services Agreement\_2017p