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**Title:** WORKSHOP - Findings and Recommendations Utilities, Billing and Collection (UBC) Operational Assessment and Evaluation

**Sponsors:** Steve Brandau

**Indexes:**

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**Attachments:** 1. UBC Powerpoint.pdf

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5/12/2016	1	City Council	presented	

**REPORT TO THE CITY COUNCIL**

**May 12, 2016**

**FROM:** THOMAS C. ESQUEDA, Director  
Department of Public Utilities

**SUBJECT**

WORKSHOP - Findings and Recommendations Utilities, Billing and Collection (UBC) Operational Assessment and Evaluation

**PowerPoint Presentation**