



Legislation Details (With Text)

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Title: Approve the renewal of the Oracle Public Sector Technical Support Services Agreement for \$303,285.75 per year and authorize the Chief Information Officer to execute related documents.

Sponsors: Information Services Department

Indexes:

Code sections:

Attachments: 1. Oracle Public Sector Technical Support Agreement.pdf, 2. Oracle Public Sector Tech Support Svcs Agt_INSURANCE 2017.pdf, 3. Oracle Support Services Agt_QUOTE_2017.pdf

Date	Ver.	Action By	Action	Result
2/16/2017	1	City Council	approved	Pass

REPORT TO THE CITY COUNCIL

February 16, 2017

FROM: BRUCE RUDD, City Manager

BY: BRYON HORN, Chief Information Officer
Information Services Department

SUBJECT

Approve the renewal of the Oracle Public Sector Technical Support Services Agreement for \$303,285.75 per year and authorize the Chief Information Officer to execute related documents.

RECOMMENDATION

Staff recommends that City Council authorize the Chief Information Officer to sign the renewal of the Oracle Public Sector Technical Support Services Agreement (Agreement) and accompanying Ordering Document.

EXECUTIVE SUMMARY

On February 20, 2004, the City of Fresno (City) entered into an agreement with Oracle America, Inc. (Oracle) for support services including technical support, patches, fixes and upgrade rights. These services cover database and related products that the City owns and uses including PeopleSoft, GIS as well as other departmental applications that are used by Fire, Police, Fleet, FAX, Risk and Airports. The support services agreements have three to five year terms and require renewal at the end of the agreement term. Annual support fees are appropriated in the FY17 Information Services

Department (ISD) budget.

BACKGROUND

The City purchased Oracle database and related software in 2004 which requires vendor technical support as well as entitlement to patches, fixes and software updates. The Agreement has a history of three to five year terms and requires renewal of the Agreement at the end of the term. The database software covered by this Agreement includes City core services such as PeopleSoft Financials, PeopleSoft Human Resources, GIS and applications for Fire, Police, Fleet, FAX, Risk and Airports. The annual fees for the technical support services under this Agreement total \$303,285.75. The annual fee may vary from year to year, however staff shall not renew the Agreement if the annual fee exceeds \$355,000. The average annual increase has been 3% per year for the last five years.

The City Attorney's Office has reviewed and approved as to form.

ENVIRONMENTAL FINDINGS

Not a project for the purposes of the California Environmental Quality Act.

LOCAL PREFERENCE

Local preference not implemented because this item is a renewal of an existing agreement.

FISCAL IMPACT

Funding for this purchase is appropriated in the Fiscal Year 2017 Budget; therefore, no additional funds are required.

Attachments:

- Oracle Public Sector Technical Support Services Agreement
- Addendum to Oracle Public Sector Technical Support Services Agreement
- Oracle Support Services Order Document_QUOTE_2017