



Legislation Details (With Text)

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Title: ***RESOLUTION - 2nd Amendment to Position Authorization Resolution (PAR) No. 2018-158, adding eight Emergency Services Dispatcher positions to the Fresno Police Department. (Subject to Mayor's veto)
Sponsors: Esmeralda Z. Soria, Garry Bredefeld, Personnel Services Department
Indexes:
Code sections:
Attachments: 1. 2nd Amendment to the PAR Resolution No. 2018-158.pdf

Date	Ver.	Action By	Action	Result
11/8/2018	1	City Council	approved	Pass

REPORT TO THE CITY COUNCIL

November 8, 2018

FROM: JEFF CARDELL, Director of Personnel Services
Personnel Services Department

SUBJECT

***RESOLUTION - 2nd Amendment to Position Authorization Resolution (PAR) No. 2018-158, adding eight Emergency Services Dispatcher positions to the Fresno Police Department. (Subject to Mayor's veto)

RECOMMENDATION

It is recommended that the Council approve and adopt the 2nd Amendment to Position Authorization Resolution (PAR) No. 2018-158, adding eight Emergency Services Dispatcher positions to the Fresno Police Department

EXECUTIVE SUMMARY

The existing allocation of Emergency Services Dispatchers is less than sufficient to meet the demand of responding to 95% of 911 calls within fifteen seconds. This is due, in part, to the large volume of non-emergency calls that come into the Emergency Communications Center. Approval of the PAR will provide additional resources which will allow the City to devote additional staff to meet the need so we can improve the time it takes to respond to emergency calls for service and redirect non-

emergency calls for service.

BACKGROUND

While the City continues to incrementally restore services to meet the needs of the community the City continues to be challenged with responding to calls in the Emergency Communications Center on a timely basis. Ideally such calls should be answered within fifteen seconds 95% of the time. Unfortunately our current staffing and the volume of calls, both emergency and nonemergency, do not allow us to achieve that benchmark. With the appropriation of additional resources and the adoption of the PAR, the City will be able to improve its response times to calls for service.

ENVIRONMENTAL FINDINGS

This is not a “project” for the purposes of CEQA, pursuant to CEQA Guidelines Section 15378.

LOCAL PREFERENCE

Local preference is not applicable.

FISCAL IMPACT

The increased General Fund salary and benefit expenses for the balance of Fiscal Year 2019 is approximately \$176,700 which will be funded by carry over resources from the prior fiscal year. Resources from the Asset Sale Reserve Fund will continue to fund the expense thereafter consistent with the provisions for the use of those resources.

Attachment:

2nd Amendment to the Position Authorization Resolution No. 2018-158