Exhibit L – Protest Letters

Oppose To Surf Thru Express Car Wash
Construction on N.W Corner of McKinley Ave & Fine Ave
In-front of 4949 E. McKinley Ave. Fresno, CA 93727

November 16, 2022

Shone Yang, dba Prestige Life Insurance Solutions
4949 E. McKinley Ave., Suite A
Fresno, CA 93727

To: City of Fresno, Planning, Licensing & Permits Authority

RE: The Construction of Surf Thru Express Car Wash on N.W. Corner of McKinley Ave & Fine Ave

I am oppose and asking the City of Fresno to **not granting** the permit/license for Surf Thru Express Car Wash for building a car wash in-front of my office because the following reasons:

1. My business is providing financial services education & class for underserved minorities, the existence of Surf Thru Express Car Wash would make loud noises and distract my customers and students while in session.
2. The construction of Surf Thru Express Car Wash would tear down the existing handicap parking in-front of my office, and it will not having any handicap parking at all, it will force my customers to park over 200 feet away and that would be difficult for disability customers.
3. The existence of Surf Thru Express Car Wash in-front of my office would block the visibility of my office, and that would cause my business to lose customers and lose revenues.

I appreciate the City of Fresno Not Granting the permit for Surf Thru Express Car Wash to construct at this location.

Thank you for your consideration.
The signatures below and next page are Associates and clients who oppose to the construction of Surf Thru Express Car Wash

Shone Yang, Ph 559-312-0446

Signatures of People Who Oppose To the Construction of

Surf Thru Express Car Wash On the N.W Corner of McKinley Ave & Fine Ave

Name	Phone Number	Signature
Xou T. Fang	(559) 916-3630	
Mai L. Fang	(559) 681-9674	
Esterlina Matsm	(559) 720-6545	
YER LEE	(559) 353-1087	
Pangge Fang	559-289-0789	
Amanda Yang	(559) 832-9008	
Chue h Moua	(209) 261-5577	
Hue D ang M	559-247-3093	
Shoua Yang	559-360-0335	
Zer Moa	559-575-9024	
	209-605-0696	
Chuya Moua	559-770-4744	
Maxine Fang	559-240-9731	
Bla Neng Moua	559-765-9678	
Lou Fang Moua	559 765-9677	
Susan Lo	559-326-4572	
Rasany Yang	559-917-9145	
Sengyang	557-476-6883	
Cher Yang	559-906-7040	

Signatures of People Who Oppose To the Construction of

Surf Thru Express Car Wash On the N.W Corner of McKinley Ave & Fine Ave

Name	Phone Number	Signature
Xia Xiong	559-835-4657	
Ricky Fang	559-349-1531	
Naly Fang	559-360-2766	
David Xie	559-287-8496	
Pins Hueng	559-367-1719	
Naly Xiong	559-259-4401	
Ge Yang	559.579.5935	

RIVENDELL
COMMUNITY INC
Adult Development Center

Fresno City Hall
2600 Fresno Street
Fresno, CA 93721

Date: May 31, 2022

RE: APPLICATION NUMBER P22-01346

My name is Xiamy Ly-Yang and I am the CEO of Rivendell Community, Inc., a non-profit organization that serves adults with disability, since 2007. I am writing this letter to you with the intent of convincing Planning and Development departments not to approve the construction of Surf-Thru (carwash) on the corner of Fine and East McKinley Avenue. I strongly believe that a car wash is not the best fit for our neighborhood and the businesses that are currently operating there. A car wash will bring a lot of noises and ruckus from their large machines and noisy vacuum to the music from their customer's cars.

My agency is located at the corner of Fine and East McKinley for the past couple of years and my clients have enjoyed the quiet and safe open space of our facility and its surroundings. My clientele ranges from severe to mild developmental disabilities. My autistic clients have a challenging time dealing with loud noises, overstimulation, busy environment and changes. My agency is the only facility in Fresno County that serves South-East Asians disabled clients. Our clients are very often socially isolated from the mainstream community due to language barriers, societal and cultural stigmatization, lack of knowledge in resources and culturally inadequate services. Our clients come from low socio-economic backgrounds.

The construction of Sur-Thru car wash will cause loud noises which will trigger my clients to experience an overwhelming amount of stress and anxiety. Additionally, if the car wash were to be approved, the ongoing traffic brought on by the carwash will pose a dangerous threat to my clients who go AWOL and often dart out the front door. Legally, I cannot restrain these clients nor lock the front doors to keep them inside the building. These clients will be in danger of being harmed and/or ran over by the cars at Surf-Thru car wash.

Another very critical threat Surf-Thru car wash will pose to my clients has to do with traffic. My clients are brought into my facility by large EOC buses which need a good amount of space and time to load/unload. Many of my clients are in wheelchairs. I fear that the Surf-Thru customers will not have the patience to wait 5-10 minutes for a bus to load up clients in wheelchairs and poses as a threat to my staff and my clients if they try to speed around the buses.

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171 **FAX:** 559.276.1181 **EMAIL:** rivendellfresno@gmail.com

RIVENDELL
COMMUNITY INC
Adult Development Center

Please, consider the safety of my clients and the services I provide for the disabled South East Asian community when coming to a decision.

Should you have further questions, I can be reached at 559-458-1958 and by email at xiamyly@gmail.com.

Respectfully submitted,

Xiamy Ly-Yang, MSW
CEO

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171 **FAX:** 559.276.1181 **EMAIL:** rivendellfresno@gmail.com

RIVENDELL
COMMUNITY INC
Adult Development Center

Dear Tyler Maxwell and Fresno City Planning Commission:

November 17, 2022

This is a letter of opposition to the proposed Surf Thru Car Wash in the parking lot of 4927 East McKinley Avenue. This is the address of the Rivendell Community Center, contracted with Central Valley Regional Center. CVRC is a non-profit corporation under State of California to provide services to persons with developmental disabilities. These are the clients at Rivendell.

We are requesting a denial for the Surf Thru car wash at this location for the following reasons:

1. Clients at Rivendell and surrounding businesses utilize the parking lot for their customers/clients. At Rivendell, the parking lot is used for outdoor activities including exercise and walking.

2. The noise from the car washing machines and vacuums are intrusive as many clients experience sensory integration challenges which include visual and auditory triggers. Often, consumers at car washes play loud, vibrating music.

3. Typically car washes bring more traffic and congestion. The Rivendell Center uses the parking lot on weekends in hosting community activities. Often, the parking lot is full on these occasions.

4. Express Lube and Car Wash is located at 4853 East McKinley, approximately one-quarter of a mile from Rivendell. Most people would question the need for another car wash.

5. The establishment of a car wash in this location would be detrimental to the well-being of all people in this location/ complex. As this disadvantaged group presently participates in outdoor activities, including walks in the neighborhood, socialization, and independent living skills, we must advocate for them, as they are unable to do it for themselves.

In consideration of the above reasons, we ask that you, as our representatives in government, deny this requested plan for a Surf Thru on this property.

Sincerely,

All the Families and clients of Rivendell Community, Inc.

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171 **FAX:** 559.276.1181 **EMAIL:** rivendellfresno@outlook.com

RIVENDELL COMMUNITY INC

Adult Development Center

[illegible]	Jimmy Lee
PAO MOUA	Cherry Lee
YUCLee	PHA MOUA
Blia Chong Lee	LEE moua
Ko Vue	Hana Yang
MaiLee	Chee Noll YANG
ANNY	LORPAO CHANG
[illegible]	
[illegible]	
sheng xiong	
[illegible]	
Kaoehhanm	
[illegible] yang	
Dalee Yang	
[illegible] Lee	
[illegible]	
[illegible]	
Blia Chong Lee	
Anita Yang	
Chu Vue	

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RIVENDELL
COMMUNITY INC
Adult Development Center

Signatures of clients and Families opposing the construction of SurfThru.

Xiamy ly-yang

Yi Yang

Lifa Xiong

Chiumeeo

Encha

Bee Cha

Martha

Yin Thao

mary

minly yang

Nancy

Vang Yang

Blia vang

Seunglor

per vang

Thaoee

Salvador Rivera

BiLLYMALLEtt

You yang

Kong yang

Cherry Lee

Cono Lori

Yang Tou Vue

Song Chum

Kevin Lee

Steve Lee

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171 **FAX:** 559.276.1181 **EMAIL:** rivendellfresno@outlook.com

property at 4927 E. McKinley/proposed Surf Thru Car Wash

Linda Fisher <ldf12@att.net>

Thu 9/22/2022 10:45 AM

To: Isabel Salazar <Isabel.Salazar@fresno.gov>;

External Email: Use caution with links and attachments

Dear Tyler Maxwell,

I am writing this letter in opposition for the proposal of a Surf Thru Car Wash in the parking lot area of 4927 E. McKinley. My daughter, Lori, attends Rivendell Community Center as a Central Valley Regional Center client with special needs. Lori is on the autism spectrum, along with
other clients, and has sensory integration challenges. Lori loves the environment of the center and being able to participate in outdoor activities, including walking in the area. It is, so far, an ideal location for our special needs community.

The infringements in establishing a car wash would be numerous. Typically, car washes bring more traffic/congestion, loud music played by customers vacuuming cars, and loud noises of car washing machinery. This environment would not be conducive to our special needs population.

In reading the biographies of you and your staff, it is obvious that there is a strong humanitarian philosophy in your efforts. As a former high school teacher of 34 years, I understand that dedication to community needs. I would be pleased to meet with you in person if requested
to further clarify my position and that of numerous parents/caregivers. Many of the parents/caregivers are not able to communicate with you
because of language barriers. However, I am confident that each one would be in opposition to this proposal as it easily will create more challenges in mental health. Our faith is entrusted in you that you will continue to advocate for the well being of our special needs community.
I look forward to your response and guidance on this issue.

Please feel free to contact me:

Linda Fisher
ldf12@att.net
(559). 681-2470