

## **Exhibit L – Protest Letters**

**Oppose To Surf Thru Express Car Wash  
Construction on N.W Corner of McKinley Ave & Fine Ave  
In-front of 4949 E. McKinley Ave. Fresno, CA 93727**

November 16, 2022

**Shone Yang, dba Prestige Life Insurance Solutions**  
4949 E. McKinley Ave., Suite A  
Fresno, CA 93727

**To: City of Fresno, Planning, Licensing & Permits Authority**

**RE: The Construction of Surf Thru Express Car Wash  
on N.W. Corner of McKinley Ave & Fine Ave**



I am oppose and asking the City of Fresno to **not granting** the permit/license for Surf Thru Express Car Wash for building a car wash in-front of my office because the following reasons:

1. My business is providing financial services education & class for underserved minorities, the existence of Surf Thru Express Car Wash would make loud noises and distract my customers and students while in session.
2. The construction of Surf Thru Express Car Wash would tear down the existing handicap parking in-front of my office, and it will not having any handicap parking at all, it will force my customers to park over 200 feet away and that would be difficult for disability customers.
3. The existence of Surf Thru Express Car Wash in-front of my office would block the visibility of my office, and that would cause my business to lose customers and lose revenues.

I appreciate the City of Fresno Not Granting the permit for Surf Thru Express Car Wash to construct at this location.

Thank you for your consideration.

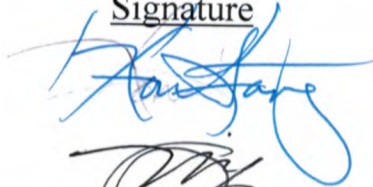

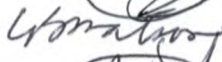
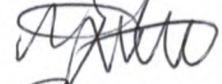

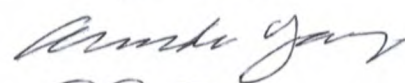
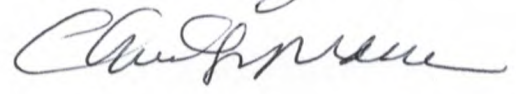
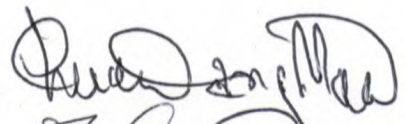

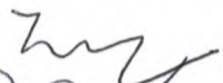
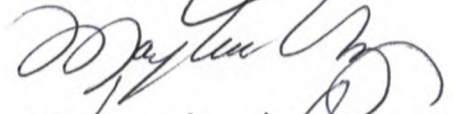


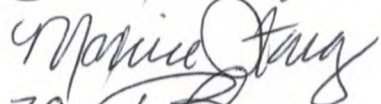





**The signatures below and next page are Associates and clients who oppose to the construction of Surf Thru Express Car Wash**

Shone Yang, Ph 559-312-0446



**Signatures of People Who Oppose To the Construction of**




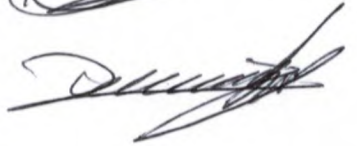

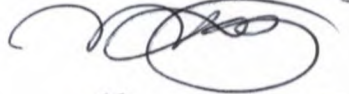
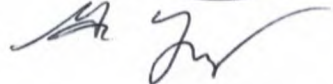
**Surf Thru Express Car Wash On the N.W Corner of McKinley Ave & Fine Ave**

<u>Name</u>	<u>Phone Number</u>	<u>Signature</u>
Xu T. Fang	(559) 916-3630	
Mai L. Fang	(559) 681-9674	
Esterlina matson	(559) 720-6545	
YER LEE	(559) 353-1087	
Pangge Fang	559-289-0789	
Amanda yang	(559) 832-9008	
Chueh Moua	(209) 261-5577	
Hue Dang Moua	559-247-3092	
Shoua Yang	559-360-0335	
Zer Morakongw	559-575-9024	
Maphul	209-605-0696	
Chuya Moua	559-770-4744	
Maxine Fang	559-240-9731	
Bla Neng Moua	559-765-9678	
Lon Fang Moua	559 765-9677	
Susan Lo	559-326-4572	
Rasany Yang	559-917-9145	
Sengyany	557-476-6883	
Cher Yang	559-906-7040	

## Signatures of People Who Oppose To the Construction of

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### Surf Thru Express Car Wash On the N.W Corner of McKinley Ave & Fine Ave

<u>Name</u>	<u>Phone Number</u>	<u>Signature</u>
Xia Xiong	559-835-2657	
Ricky Fang	559-349-1531	
Naly Fang	559-360-2766	
David Xie	559-287-8496	
Pins Huang	559-367-1719	
Naly Xiong	559-259-4401	
Ge Yang	559-579-5935	





Fresno City Hall  
2600 Fresno Street  
Fresno, CA 93721

Date: May 31, 2022

**RE: APPLICATION NUMBER P22-01346**

My name is Xiamy Ly-Yang and I am the CEO of Rivendell Community, Inc., a non-profit organization that serves adults with disability, since 2007. I am writing this letter to you with the intent of convincing Planning and Development departments not to approve the construction of Surf-Thru (carwash) on the corner of Fine and East McKinley Avenue. I strongly believe that a car wash is not the best fit for our neighborhood and the businesses that are currently operating there. A car wash will bring a lot of noises and ruckus from their large machines and noisy vacuum to the music from their customer's cars.

My agency is located at the corner of Fine and East McKinley for the past couple of years and my clients have enjoyed the quiet and safe open space of our facility and its surroundings. My clientele ranges from severe to mild developmental disabilities. My autistic clients have a challenging time dealing with loud noises, overstimulation, busy environment and changes. My agency is the only facility in Fresno County that serves South-East Asians disabled clients. Our clients are very often socially isolated from the mainstream community due to language barriers, societal and cultural stigmatization, lack of knowledge in resources and culturally inadequate services. Our clients come from low socio-economic backgrounds.

The construction of Surf-Thru car wash will cause loud noises which will trigger my clients to experience an overwhelming amount of stress and anxiety. Additionally, if the car wash were to be approved, the ongoing traffic brought on by the carwash will pose a dangerous threat to my clients who go AWOL and often dart out the front door. Legally, I cannot restrain these clients nor lock the front doors to keep them inside the building. These clients will be in danger of being harmed and/or ran over by the cars at Surf-Thru car wash.

Another very critical threat Surf-Thru car wash will pose to my clients has to do with traffic. My clients are brought into my facility by large EOC buses which need a good amount of space and time to load/unload. Many of my clients are in wheelchairs. I fear that the Surf-Thru customers will not have the patience to wait 5-10 minutes for a bus to load up clients in wheelchairs and poses as a threat to my staff and my clients if they try to speed around the buses.

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171

FAX: 559.276.1181

EMAIL: rivendellfresno@gmail.com



Please, consider the safety of my clients and the services I provide for the disabled South East Asian community when coming to a decision.

Should you have further questions, I can be reached at 559-458-1958 and by email at [xiamyly@gmail.com](mailto:xiamyly@gmail.com).

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Xiamy Ly-Yang', is written over a horizontal line.

Xiamy Ly-Yang, MSW  
CEO

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171

FAX: 559.276.1181

EMAIL: [rivendellfresno@gmail.com](mailto:rivendellfresno@gmail.com)



Dear Tyler Maxwell and Fresno City Planning  
Commission:

November 17, 2022

This is a letter of opposition to the proposed Surf Thru Car Wash in the parking lot of 4927 East McKinley Avenue. This is the address of the Rivendell Community Center, contracted with Central Valley Regional Center. CVRC is a non-profit corporation under State of California to provide services to persons with developmental disabilities. These are the clients at Rivendell.

We are requesting a denial for the Surf Thru car wash at this location for the following reasons:

1. Clients at Rivendell and surrounding businesses utilize the parking lot for their customers/clients. At Rivendell, the parking lot is used for outdoor activities including exercise and walking.
2. The noise from the car washing machines and vacuums are intrusive as many clients experience sensory integration challenges which include visual and auditory triggers. Often, consumers at car washes play loud, vibrating music.
3. Typically car washes bring more traffic and congestion. The Rivendell Center uses the parking lot on weekends in hosting community activities. Often, the parking lot is full on these occasions.
4. Express Lube and Car Wash is located at 4853 East McKinley, approximately one-quarter of a mile from Rivendell. Most people would question the need for another car wash.
5. The establishment of a car wash in this location would be detrimental to the well-being of all people in this location/ complex. As this disadvantaged group presently participates in outdoor activities, including walks in the neighborhood, socialization, and independent living skills, we must advocate for them, as they are unable to do it for themselves.

In consideration of the above reasons, we ask that you, as our representatives in government, deny this requested plan for a Surf Thru on this property.

Sincerely,

All the Families and clients of Rivendell Community, Inc.

4927 E. MCKINLEY AVENUE ■ FRESNO, CALIFORNIA 93727

OFFICE: 559.276.1171

FAX: 559.276.1181

EMAIL: rivendellfresno@outlook.com





**RIVENDELL**  
COMMUNITY INC

Adult Development Center

*[Handwritten signature]*

PAO moua

YUeLee

Bia Chong Lee

Ko, Vne

MAILEE

FANNY

*[Handwritten signature]*

sheng xiong

Glen

koeham

L yag

Dale Yang

Ma Lee

*[Handwritten signature]*

Bia Chong Lee

Anita Yang

Chu. Vne

Jimmy Lee

Cherry Lee

PHA MOUA

LEE moua

Hana yang

Cher Noll KANG

LORPPO CHANG



Signatures of clients and Families opposing the construction of SurfThru.

Xiang Ly-yang  
 Mulhwa

Darwin  
 Encha  
 Martha

Mary  
 Emily Yang  
 Nancy  
 Mit

Seung Lot  
 Trace  
 Jeff

You Yang  
 Kong Yang

Cono Loxi  
 Song Chum

Nan

Yi Yang  
 Lisa Xiong

Chunmeo  
 Bee Cha

Yin Thao  
 Sung

Ng  
 Vang Yang

Bia Vang  
 Per Vang

Salvador Rivera  
 Sam

BILL MALLETT

Cherry Lee  
 Yang Fou Lee

Perin Lee

Steve Lee

## property at 4927 E. McKinley/proposed Surf Thru Car Wash

Linda Fisher <ldf12@att.net>

Thu 9/22/2022 10:45 AM

To: Isabel Salazar <Isabel.Salazar@fresno.gov>;

External Email: Use caution with links and attachments

Dear Tyler Maxwell,

I am writing this letter in opposition for the proposal of a Surf Thru Car Wash in the parking lot area of 4927 E. McKinley. My daughter, Lori, attends Rivendell Community Center as a Central Valley Regional Center client with special needs. Lori is on the autism spectrum, along with other clients, and has sensory integration challenges. Lori loves the environment of the center and being able to participate in outdoor activities, including walking in the area. It is, so far, an ideal location for our special needs community.

The infringements in establishing a car wash would be numerous. Typically, car washes bring more traffic/congestion, loud music played by customers vacuuming cars, and loud noises of car washing machinery. This environment would not be conducive to our special needs population.

In reading the biographies of you and your staff, it is obvious that there is a strong humanitarian philosophy in your efforts. As a former high school teacher of 34 years, I understand that dedication to community needs. I would be pleased to meet with you in person if requested to further clarify my position and that of numerous parents/caregivers. Many of the parents/caregivers are not able to communicate with you because of language barriers. However, I am confident that each one would be in opposition to this proposal as it easily will create more challenges in mental health. Our faith is entrusted in you that you will continue to advocate for the well being of our special needs community.

I look forward to your response and guidance on this issue.

Please feel free to contact me:

Linda Fisher  
ldf12@att.net  
(559). 681-2470